

# Hardware Maintenance Service

#### Hardware Maintenance Service for the:

IBM Personal Computer

IBM Personal Computer XT

IBM Portable Personal Computer

IBM Personal Computer AT®

The Hardware Maintenance Library for Personal Computer systems is made up of two manuals; the *Hardware Maintenance Service* manual and the *Hardware Maintenance Reference* manual. Together, they provide the information needed to isolate and repair problems on a variety of IBM Personal Computer products.

This manual provides all necessary information for a trained service representative to diagnose a failing system. It contains switch and jumper settings, maintenance analysis procedures, a parts catalog, and the Advanced Diagnostics diskette. Wrap plugs and terminating plugs are not included.

The Hardware Maintenance Reference manual is a general reference manual designed to supplement this manual. It provides removal, replacement, and adjustment procedures, as well as introductory information about the Advanced Diagnostic tests.

The Color Printer, Graphics Printer/Compact Printer, and PC Network service manuals are designed to be used with the Hardware Maintenance Library.



# Hardware Maintenance Service

#### Revised Edition (March 1986)

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#### The following FCC statement applies to the:

- IBM Binary Synchronous Communications Adapter
- . IBM Synchronous Data Link Control Adapter
- IBM General Purpose Interface Bus Adapter
- IBM Data Aquisition and Control Adapter
- IBM PC Network Adapter

### FEDERAL COMMUNICATIONS COMMISSION RADIO FREQUENCY INTERFERENCE STATEMENT

Warning: This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class A computing device, pursuant to Subpart J of Part 15 of FCC rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference in which case the user at his own expense will be required to take whatever measures may be required to correct the interference.

#### Notes:

#### Federal Communications Commission Radio Frequency Interference Statement

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#### CAUTION

The products described herein are equipped with a grounded plug for the user's safety. It is to be used in conjunction with a properly grounded receptacle to avoid electrical shock.

#### Safety Inspection Guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards not covered by this inspection guide.

If any unsafe conditions are present, a determination must be made on how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power: primary voltage on the frame can cause serious or fatal electrical shock.
- Explosive hazards, a damaged CRT face or bulging capacitor can cause serious injury.

 Mechanical hazards, loose or missing hardware can cause serious injury.

This safety inspection guide consists of a series of steps presented in a checklist. Begin the checks with the power off and the power cord removed from the electrical outlet.

We recommend all non-IBM devices and attachments be removed from the unit before you conduct the safety inspection.

#### Reference Literature:

- · Guide to Operations manual.
- · Any applicable safety publications.
- Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Power off the system. Disconnect the power cord from the electrical outlet.
- 3. Check the power cord for the following:
  - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
  - b. The cord set should be the appropriate molded type as specified in the parts catalog of this manual.
  - c. Insulation must not be frayed or worn.
- 4. Remove the back panel from the system unit (if applicable).
- 5. Remove the cover mounting screws, and remove the cover.
- Check for any obvious non-IBM alterations. Use good judgement as to the safety of any non-IBM alterations.
- 7. Check inside the unit for any obvious unsafe conditions, such as: metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 8. Check for worn, frayed, or pinched cables. Ensure the voltage specified on the voltage tag, or switch position (back

panel of the machine) matches the voltage of the power receptacle. If in doubt, verify the voltage at the power receptacle.

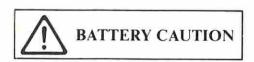
- 9. Examine the power supply and verify the following:
  - a. Nonremovable fasteners in the power-supply cover have not been removed or tampered with.
  - b. The grommet is installed where the internal power cables come through the frame of the power supply.
- 10. Check for the following labels on all systems:
  - "Caution: Hazardous Area. Do Not Remove This Cover. Trained Service People Only. No Serviceable Components Inside"

or



- · Hazardous voltage inside. Do not open.
- 11. In systems using a battery, check for the following labels:
  - "BATTERY WARNING: Do not dispose of battery unit in fire or water. See instruction for disposal in the battery installation instructions."

or



- Replace only with P/N XXXXXXX. Use of a different battery could result in ignition or explosion of battery. Order replacement from IBM authorized dealer.
- 12. Visually check the condition of the battery (if applicable) and ensure the battery has a safety hazard label attached.
- 13. Machines manufactured May 1986 or later, weighing in excess of 18 Kg. (41.8 lbs), must be labeled with the weight of the system unit.

#### How to Use this Maintenance Library

This Hardware Maintenance library consists of three major diagnostic tools; a two-part set of diagnostic manuals and Advanced Diagnostics diskettes.

The Hardware Maintenance Reference manual describes diagnostic procedures and their use, field replaceable unit (FRU) removal and replacement procedures, and provides general information about the systems. Once the reader has become familiar with its content, the Hardware Maintenance Reference manual is no longer required on each service call. It can be kept in a convenient place and used as needed.

The Hardware Maintenance Service manual contains all necessary information to diagnose a failing system. Maintenance analysis procedures (MAPs), jumper positions, switch settings, and the parts catalog are in this manual.

Additional options may require updates to the manuals. The *Hardware Maintenance Reference* manual provides an area in the back of the manual to file the updates. Each section of the *Hardware Maintenance Service* manual (with the exception of the MAPs) has a designated update area. The MAPs are sequenced by number and can be updated accordingly.

The Advanced Diagnostics diskette is designed to be used with the MAPs to:

- Test each area of the system
- Isolate problems to specific areas of the system through the use of error codes
- · Verify correct installation and operation of the system.

Other functions of the Advanced Diagnostics diskette are described in the *Hardware Maintenance Reference* manual.

#### **Preface**

This manual provides the information needed to diagnose and repair IBM Personal Computer products. Readers should have received training on IBM Personal Computer products and be familiar with the Triplett Model 310 Multimeter<sup>1</sup> or equivalent.

The manual is divided into two major categories; system specific information and Personal Computer family diagnostic MAPs.

The system specific information is identified by the system name and organized as follows:

"START" is the entry point for all diagnostic procedures.

"JUMPERS AND SWITCH SETTINGS" contains jumper positions and switch settings for the system unit and supported options.

"PARTS CATALOG" contains illustrations and part numbers of field replaceable units (FRUs).

Step-by-step instructions to isolate failing FRUs are located in the "DIAGNOSTIC MAPs" section.

Related repair information can be found in the *Hardware Maintenance Reference* manual. Operating instructions are in the *Guide to Operations* manual. Detailed hardware and interface information is in the *Technical Reference* manual.

The term "Reference manual" as used in this manual, refers to the *Hardware Maintenance Reference* manual.

Manufactured by the Triplett Corporation, Bluffton, Ohio 45817

#### Notes:

#### MAP 0000: Start (PC, XT, Portable PC)

This is the entry point for maintenance analysis procedures (MAPs). The MAPs will help you determine the failing field replaceable unit (FRU).

The Advanced Diagnostics program is intended to test *only* IBM products. Non-IBM products, prototype cards, and modified options can give false errors and invalid system responses.

All voltages in the MAPs are positive unless otherwise specified.

#### 001

#### Before you begin:

- 1. Power off the system.
- 2. Ensure all connectors are installed correctly.
- 3. Ensure all jumpers and switches are set correctly.

**Note:** Ensure the Portable Personal Computer 115/230 Vac selector switch is set for the voltage available at the outlet.

- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

#### IS THE POWER SUPPLY FAN RUNNING?

#### 003

 Listen carefully for any audio responses during the power-on self test (POST).

#### DID YOU HEAR ONE SHORT BEEP AT THE END OF THE POST?

```
Yes No
| | (Step 004 continues)
```

```
Go to Step 006 in this MAP.

005
Go to Step 010 in this MAP.
```

- Make a note of any error messages on the screen.
- Press the F1 key to continue.

# DID THE MESSAGE (RESUME = "F1" KEY) GO AWAY WHEN THE F1 KEY WAS PRESSED? Yes No

```
Go to "MAP 0300: Keyboard Start."

010
(From Step 005 in this MAP)

DOES THE ADVANCED DIAGNOSTICS MENU APPEAR?

Yes No

011
Go to Step 053 in this MAP.
```

- Select 0 (SYSTEM CHECKOUT).

**Note:** Depending upon the options installed in the system, questions about attached devices may appear on the screen. Press Y or N as required, then Enter.

(Step 012 continues)

#### 

- Compare the list to the options installed inside the system.

Note: The Installed Devices list displays only those devices supported by this manual. If a device is missing from the list and is not supported by this manual, press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests. Go to Step 025 in this MAP.

# DOES THE INSTALLED DEVICES LIST CORRECTLY IDENTIFY THE DEVICES INSTALLED INSIDE THE SYSTEM?

Yes No

O15
Go to Step 017 in this MAP.

O16
Go to Step 025 in this MAP.

#### 017

014

(From Step 015 in this MAP)

Follow the instructions on the screen and attempt to correct the Installed Devices list.

**Note:** A 199 error indicates you answered "No" to the question about the Installed Devices list. Disregard the error.

## COULD YOU CORRECT THE INSTALLED DEVICES LIST? Yes No

(Step 018 continues)

018
Go to Step 020 in this MAP.

019

Go to Step 025 in this MAP.

#### 020

(From Step 018 in this MAP)
IS THE OPTION MISSING FROM THE INSTALLED

Press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests. Go to Step 025 in this MAP.

#### 022

 Make sure all switches and jumpers are set correctly for the missing option. Be sure to check the system board switches as well as the option's switches and jumper positions.

#### ARE THE SWITCHES AND JUMPERS SET CORRECTLY?

Yes No

Reset any incorrect jumper or switch settings. Go to Step 001 in this MAP to verify system operation.

#### 024

Go to the appropriate MAP for the missing device.

**Note:** If you are unable to find the MAP that corresponds to the device, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

#### 025

(From Steps 014, 016, 019, and 021 in this MAP)

 Follow the instructions on the screen to run the tests on all devices. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

Octo Step 028 in this MAP.

027

Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

# (From Step 026 in this MAP) DID THE SYSTEM CHECKOUT MENU APPEAR AT THE END OF TESTING? Yes No Comparison of the system of the s

**032** Go to Step 053 in this MAP.

# (From Step 031 in this MAP) DID THE CUSTOMER PROVIDE A SYMPTOM? Yes No O34 Go to Step 036 in this MAP. 035 Go to the MAP for the suspected failing device.

#### 036

(From Step 034 in this MAP)

The Advanced Diagnostic tests have finished without detecting an error.

- If you are still experiencing a problem:
  - Check all switch settings.
  - Check all jumper positions.
  - Check all cables and connectors for proper installation.
  - Run the Advanced Diagnostic tests on all devices. Use the (RUN TESTS ONE TIME) option. If you receive an error, go to the MAP indicated by by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."
- If you are experiencing a problem with a device not supported by this manual, refer to that device's service manual for special testing instructions.
- If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

```
037
(From Step 013 in this MAP)
DID YOU RECEIVE AN ERROR MESSAGE INDICATING A
DISKETTE READ ERROR?
Yes No
     038
     Go to Step 040 in this MAP.
039
Go to "MAP 0600: Diskette Drive Start."
040
(From Step 038 in this MAP)
IS A MATH COPROCESSOR INSTALLED IN THE SYSTEM?
Yes No
     041
     Go to "MAP 0300: Keyboard Start."
042
   Power off the system and remove the math coprocessor.

    Power on the system.

   Select 0 (SYSTEM CHECKOUT).
DOES THE INSTALLED DEVICES MENU APPEAR?
Yes
     No
      043
      Reinstall the math coprocessor, then go to "MAP 0300:
      Keyboard Start."
```

\_\_\_\_

#### 044

 Replace the math coprocessor and the 8088 processor. If that does not correct the problem, replace the system board.

#### 045

(From Step 002 in this MAP)

#### IS THE POWER CORD PLUGGED INTO A FUNCTIONING, PROPERLY GROUNDED ELECTRICAL OUTLET?

# Yes No

 Attach the system to a functioning, properly grounded electrical outlet. Return to Step 001 in this MAP to verify system operation.

#### 047

- Power off the system.
- Disconnect the power cord from the electrical outlet then from the system unit.
- Check the system unit power cord for continuity.

#### DOES THE POWER CORD HAVE CONTINUITY?

# Yes No | 048 Replace the power cord.

#### 049

- Reconnect the power cord.
- Power on the system.
- Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at the system board power supply connector, Figure 1.

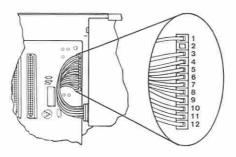


Figure 1. System Board Power Connecters

(From Step 007 in this MAP)

Refer to the following figure and go to the MAP indicated or take the action described.

**Note:** If you received an error message and incorrect audio response, use the error message as the POST Error Symptom.

POST Error Symptom:	Action:
No Beep and:	
Blank Display Unreadable Display Blinking Cursor. Parity Check Message 1XX Error Machine Functioning Properly	MAP 0020: Power Start MAP 0020: Power Start MAP 0200: Memory Start MAP 0100: System Board Start
1 Long and 1 Short Beep	. Replace System Board
1 Long and 2 Short Beeps	Go to Step 054 in this MAP
1 Long and 3 Short Beeps	. Go to Step 054 in this MAP
2 Short Beeps and:	
XXXXX XX 201 Error XXXX 201 Error 301 Error XX301 Error 601 Error 17XX Error 30XX Error	Go to Step 054 in this MAP MAP 0100: System Board Start MAP 0200: Memory Start MAP 0200: Memory Start MAP 0300: Keyboard Start MAP 0300: Keyboard Start MAP 0600: Diskette Drive Start MAP 1700: Fixed Disk Drive Start MAP 3000: PC Network MAP 3100: Alt. PC Network Replace Fixed Disk Drive Adapter MAP 3000: PC Network Replace System Board
Continuous Beep	. MAP 0020: Power Start
Repeating Short Beeps	. MAP 0020: Power Start
Any Errors Not Shown Above	. Go to Step 062 in this MAP

Figure 2. POST Errors

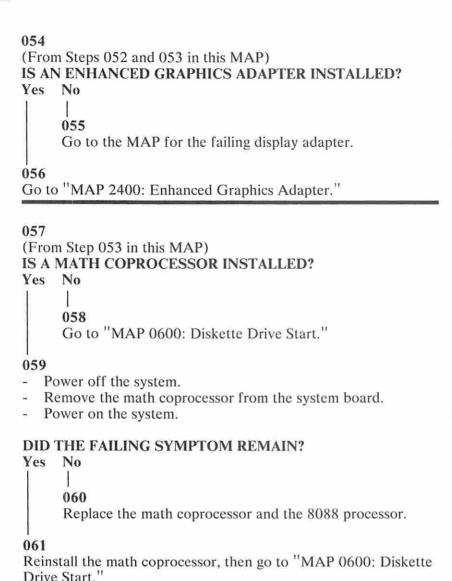
#### 053

(From Steps 011 and 032 in this MAP)
Refer to the following figure and go to the MAP indicated or take the action described.

**Note:** If you received an error message and incorrect audio response, use the error message as the symptom.

Symptom:	Action:
Incorrect Memory Size Displayed	MAP 0200: Memory Start
Incorrect Colors on Display	Go to Step 054 in this MAP
No High Intensity on Display	Go to Step 054 in this MAP
Missing, Broken or Incorrect Characte on Display	rs Go to Step 054 in this MAP
Distorted Image on Display	Go to Step 054 in this MAP
Blank Display	
Unreadable Display	Go to Step 054 in this MAP
Flashing Cursor Only	Go to Step 057 in this MAP
BASIC Screen Appears	MAP 0600: Diskette Drive Start
Loads Program from Fixed Disk	MAP 0600: Diskette Drive Start
Disk Boot Failure	MAP 0600: Diskette Drive Start
Loads Program from Remote Station	MAP 0600: Diskette Drive Start
PARITY CHECK Error	MAP 0200: Memory Start
Keyboard Problem	MAP 0300: Keyboard Start
Cannot Finish Diagnostic Tests	MAP 0020: Power Start
Printer Problems	
Network Problems	

Figure 3. Failure Symptoms



#### 062

(From Step 052 in this MAP)

Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

Notes:

#### JUMPERS AND SWITCH SETTINGS

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Extender Card Switch Settings	)
Cluster Adapter	
Station Address	)
Remote Initial Program Load	
Adapter Number	
Enhanced Graphics Adapter (EGA)	3
PC Network Adapter	Ś
Asynchronous Communications Adapter	Ś
Binary Synchronous Communications (BSC) Adapter 2	7
Data Acquisition and Control (DAC) Adapter 28	R
Analog Output Range	
Analog Input Range	
Adapter Number	
Interrupt Request (IRQ) Level	
General Purpose Interface Bus (GPIB) Adapter 3	
Adapter Number	
Interrupt Request (IRQ) Level 32	
Interrupt Acknowledge (INT ACK) Level 33	3
Direct-Memory Access (DMA) Channel	
Professional Graphics Controller	
Voice Communications Adapter	
	*

Notes:

#### **Option Compatibility**

Certain option adapters conflict when used in the same system. The following adapters should not be installed together in your system unit:

- Synchronous Data Link Control (SDLC) adapter.
- Alternate Binary Synchronous Communications (Alt. BSC) adapter.

#### **BIOS ROM Identification**

To determine the date of the BIOS ROM module, run the following BASIC program. Type the program exactly as shown.

```
10 DEF SEG=&HF000
20 FOR X=&HFFF5 TO &HFFFF
30 PRINT CHR$(PEEK(X));
40 NEXT
RUN
```

The date that is displayed is the date of your BIOS ROM module.

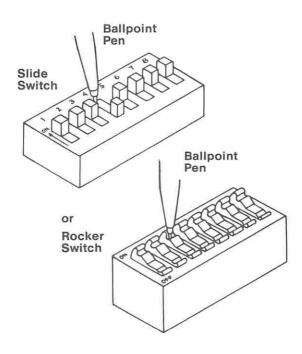
#### Using the Switch Charts

The following legend applies to the charts in this section.

Symbol	Meaning
*	Not Used by this Application
<b>↑</b>	On/Closed Position Of A Switch
1	Off/Open Position Of A Switch
N/A	Not Allowed Or Not Applicable

**Note:** For some options, the customer must supply information for correct setting of jumpers or switches.

To set a rocker switch, press the rocker down to the desired position; to set a slide switch, slide the lug of the switch to the desired position.



4 Switches (PC, XT, Portable PC)

# System Board (Diskette Drives, Displays, Coprocessor, and POST Loop)

1	Syster	n Board Sw	itches
Familian.	Р	PCXT & Portable	
Function	Sw. Block 1	Sw. Block 2	Sw. Block 1
	12345678	12345678	12345678
0-Diskette Drives	<b>↑****</b>	*****	N/A
1-Diskette Drive	J***** <b>1</b> 1	******	*****
2-Diskette Drives	↓****↓↑	******	******
3-Diskette Drives	N/A	N/A	******
4-Diskette Drives	N/A	N/A	******
No Display Adapter	****	N/A	****
Enhanced Graphics Adapter (Primary: See Note 1)	****	N/A	****
Color/Graphics Adapter (40 X 25 Primary)	****↓↑**	N/A	****↓↑**
Color/Graphics Adapter (80 X 25 Primary)	*****	N/A	****1↓**
Professional Graphics Controller (Primary)	N/A	N/A	****1↓**
Monochrome/Printer Adapter (Primary: See Note 2	****↓↓**	N/A	****↓↓**
Math Coprocessor Installed	*\*****	N/A	*\*****
Math Coprocessor Not Installed	******	N/A	******
POST Loop (Allows Continuous Running)	N/A	N/A	<b>↑*****</b>
No POST Loop (Normal Operation)	N/A	N/A	J*****

#### Notes:

- If the Enhanced Graphics Adapter (EGA) is installed with another display adapter, set the system board switches as shown for the EGA.
- The IBM Monochrome Display and Printer Adapter is not supported in the Portable Personal Computer.

#### System Board (Memory)

Total Memory (Note 2)	System Board Switch Settings
Note 2)	12345678
256K	**
512K	**↓↑***
576K	** ↑ ↓ ****
640K	**11****

Note 1: The system board's identifier is located on its left edge.

Note 2: Memory adapters are not supported on 256/640K system boards.

	***	Portable Pers	onal Comput	er	
Total Memory	System Board Switch Settings	256K Card Or 64/256K Option With 256K (See Note)	64/256K Option With 192K (See Note)	64/256K Option With 128K (See Note)	64/256K Option With 64K (See Note)
	12345678	12345678	12345678	12345678	12345678
256K	**↓↓****	N/A	N/A	N/A	N/A
320K	**↓↓****	N/A	N/A	N/A	11111111
384K	**↓↓****	N/A	N/A	11111111	N/A
448K	**↓↓****	N/A	1111111	N/A	N/A
512K	**↓↓****	11111111	N/A	N/A	N/A
576K	**↓↓****	11111111	N/A	N/A	$\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow$
640K	**↓↓****	↑↓↑↑↓↓↓	N/A	1111111	N/A

Note: The 64/256KB Memory Expansion Option and the 256KB Memory Expansion Option are the only memory options supported in the IBM *Portable* Personal Computer.

To use the following chart, first find the column under "System Board Type" that matches your system. Follow this column down to the switch settings for the total amount of memory in your system. Set the system board switches to match those in the chart. Then go to the "Switch Set" listed and set the switches on the memory adapters in your system. These sets of memory adapter switch settings start on page 11.

**Note:** If memory above 544K is to be installed on a 16/64KB system board, the BIOS ROM must be dated 10/27/82 or later. See "BIOS ROM Identification."

	System Board Type (Note)			Note)	
Total	Board Switch-Settings	PC		PC XT	
Memory	& Adapter	16K-64K	64K-256K	64K-256K	
	Switch Sets	12345678	12345678	12345678	
	Switch 1	**↑↑****	N/A	N/A	
16K	Switch 2	1111111	N/A	N/A	
	Set	N/A	N/A	N/A	
32K	Switch 1	**↓↑****	N/A	N/A	
	Switch 2	$\uparrow\uparrow\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow$	N/A	N/A	
	Set	N/A	N/A	N/A	
	Switch 1	**↑↓****	N/A	N/A	
48K	Switch 2	$\uparrow\uparrow\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow$	N/A	N/A	
	Set	N/A	N/A	N/A	
64K	Switch 1	**↓↓***	**↓↓***	N/A	
	Switch 2	$\uparrow\uparrow\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow$	11111111	N/A	
	Set	N/A	N/A	N/A	

Note: The system board's identifier is located on its left edge.

(Part 1 of 4)

System		System Board Type			
Total	Board Switch	PC		PC XT	
Memory S	Settings	16K-64K	64K-256K	64K-256K	
	& Adapter Switch Sets	12345678	12345678	12345678	
	Switch 1	**↓↓****	N/A	N/A	
96K	Switch 2	1111111	N/A	N/A	
	Set	1	N/A	N/A	
	Switch 1	**↓↓***	**↓↓****	**↓↑****	
128K	Switch 2	11111111	$\uparrow\downarrow\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow$	N/A	
	Set	-3	N/A	N/A	
	Switch 1	**↓↓****	N/A	N/A	
160K	Switch 2	11111111	N/A	N/A	
	Set	5	N/A	N/A	
	Switch 1	**↓↓****	**↓↓****	**↑↓****	
192K	Switch 2	† <b>†</b> †††††	1111111	N/A	
	Set	7	N/A	N/A	
	Switch 1	**↓↓****	N/A	N/A	
224K	Switch 2	<b>↑</b> ↑↓↑↑↓↓↓	N/A	N/A	
	Set	9	N/A	N/A	
	Switch 1	**↓↓****	**↓↓****	**↓↓***	
256K	Switch 2	↑↓↓↑↑↓↓↓	↑↓↓↑↑↓↓↓	N/A	
	Set	11	N/A	N/A	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
288K	Switch 2	TTTUTTT	\\\\↑\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	N/A	
	Set	13	2	2	

(Part 2 of 4)

	System Board		System Board Typ	stem Board Type	
Total	Switch	F	PC XT		
Memory	Settings & Adapter	16K-64K	64K-256K	64K-256K	
	Switch Sets	12345678	12345678	12345678	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
320K	Switch 2	1111111	1111111	N/A	
	Set	15	4	4	
	Switch 1	**↓↓****	**↓↓****	**↓↓***	
352K	Switch 2	1111111	1111111	N/A	
	Set	17	6	6	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
384K	Switch 2	1111111	↑↓↑↓↑↓↓↓	N/A	
	Set	19	8	8	
	Switch 1	**↓↓****	**↓↓****	**↓↓***	
416K	Switch 2	<b>TTTTTTT</b>	1111111	N/A	
	Set	21	10	10	
448K	Switch 1	**↓↓****	**↓↓****	**↓↓****	
	Switch 2	1111111	1111111	N/A	
	Set	23	12	12	

(Part 3 of 4)

	System	System Board Type			
Total	Board Switch	PC	0	PC XT	
Memory	Settings	16K-64K	64K-256K	64K-256K	
	& Adapter Switch Sets	12345678	12345678	12345678	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
480K	Switch 2	$\downarrow\uparrow\downarrow\downarrow\uparrow\uparrow\downarrow\downarrow\downarrow$	1111111	N/A	
	Set	25	14	14	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
512K	Switch 2	1111111	$\uparrow\downarrow\downarrow\downarrow\uparrow\uparrow\downarrow\downarrow\downarrow$	N/A	
	Set	26	16	16	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
544K	Switch 2	TTTTTTT	↓↓↓↓↑↓↓↓	N/A	
	Set	27	18	18	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
576K	Switch 2	1111111	1111111	N/A	
	Set	28	20	20	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
608K	Switch 2	1111111	1111111	N/A	
	Set	29	22	22	
	Switch 1	**↓↓****	**↓↓****	**↓↓****	
640K	Switch 2	1111111	↑↓↑↑↓↓↓↓	N/A	
	Set	30	24	24	

(Part 4 of 4)

## Memory Adapter Switch Sets

Listed below are the switch settings for all allowed memory adapter configurations. Once you have set the system board switches, find the correct switch set for your system under the "Memory Adapter Switch Sets" column; then identify the row of switch settings for your adapter configuration.

Memory Adapter Switch Sets	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
Set 1	N/A	N/A	N/A	N/A	N/A	11111111
Set 2	N/A	N/A	N/A	N/A	N/A	↑↓↑↑↑↑↑
	N/A	N/A	N/A	11111111	N/A	N/A
Set 3	N/A	N/A	N/A	N/A	11111111	N/A
00,0	N/A	N/A	N/A	N/A	N/A	1111111
						11111111
	N/A	N/A	N/A	11111111	N/A	N/A
Set 4	N/A	N/A	N/A	N/A	↑↓↑↑↑↑↑↑	N/A
3614	N/A	N/A	N/A	N/A	N/A	11111111
						1111111

(Part 1 of 8)

Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
	N/A	N/A	N/A	1111111	N/A	11111111
	N/A	N/A	N/A	N/A	<u> </u>	1111111
Set 5	N/A	N/A	N/A	N/A	N/A	11111111
						11144111
						$\uparrow\uparrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\uparrow$
	N/A	N/A	N/A	11111111	N/A	11111111
	N/A	N/A	N/A	N/A	11111111	$\uparrow\downarrow\uparrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow$
Set 6	N/A	N/A	N/A	N/A	N/A	11111111
						11111111
						11111111
	N/A	N/A	N/A	11111111	11111111	N/A
	N/A	N/A	N/A	N/A	11111111	N/A
					11111111	
	N/A	N/A	N/A	11111111	N/A	1111111
Set 7						1111111
	N/A	N/A	N/A	N/A	11111111	1111111
						11111111
	N/A	N/A	11111111	N/A	N/A	N/A

(Part 2 of 8)

Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
	N/A	N/A	N/A	11111111	11111111	N/A
	N/A	N/A	N/A	N/A	11111111	N/A
					11111111	
Set 8	N/A	N/A	N/A	11111111	N/A	11111111
						11111111
	N/A	N/A	N/A	N/A	11111111	11111111
					72	11111111
	N/A	N/A	1111111	N/A	N/A	N/A
	N/A	N/A	N/A	1111111	$\uparrow\uparrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\uparrow$	11111111
Set 9	N/A	N/A	N/A	N/A	<u> </u>	11111111
					1111111	
	N/A	N/A	1111111	N/A	N/A	1111111
	N/A	N/A	N/A	11111111	$\uparrow\downarrow\uparrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow$	1111111
Set 10	N/A	N/A	N/A	N/A	11111111	11111111
					11111111	
	N/A	N/A	1111111	N/A	N/A	1111111

(Part 3 of 8)

Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
	N/A	1111111	N/A	N/A	N/A	N/A
	N/A	N/A	$\uparrow\uparrow\uparrow\downarrow\downarrow\uparrow\downarrow\downarrow$	N/A	<b>†</b> †↓↓††††	N/A
	N/A	N/A	N/A	$\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\downarrow$	<b>11111111</b>	N/A
Set 11					<b>†</b> †↓↓††††	
00.11	N/A	N/A	N/A	N/A	<b>11111111</b>	N/A
					11111111	
					11111111	
	N/A	N/A	1111111	N/A	N/A	<u> </u>
						<u> </u>
	N/A	1111111	N/A	N/A	N/A	N/A
	N/A	N/A	↑↓↑↑↓↓↓↓	N/A	11111111	N/A
	N/A	N/A	N/A	↑↓↑↑↑↓↓↓	11111111	N/A
					11111111	111
Set 12	N/A	N/A	N/A	N/A	11111111	N/A
					11111111	
					11111111	
	N/A	N/A	1111111	N/A	N/A	↑↓↓↑↑↑↑↑
						↑↓↓↑↓↑↑↑

(Part 4 of 8)

	0=014	r —				r
Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
Set 13	N/A	1111111	N/A	N/A	N/A	↑↓↑↑↑↑↑↑
	N/A	N/A	1111111	N/A	11111111	11111111
Set 14	N/A	1111111	N/A	N/A	N/A	11111111
	N/A	N/A	1111111	N/A	11111111	11111111
	N/A	N/A	1111111	N/A	11111111	N/A
					11111111	
Set 15	N/A	1111111	N/A	N/A	<b>†</b>   <b>†</b>   <b>†</b>   <b>†</b>   <b>†</b>   <b>†</b>	N/A
00.10	N/A	11111111	N/A	N/A	N/A	11111111
						11111111
	1111111	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	$\uparrow\downarrow\uparrow\uparrow\downarrow\downarrow\downarrow$	N/A	$\uparrow\downarrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\uparrow$	N/A
					11111111	
Set 16	N/A	1111111	N/A	N/A	<b>†</b>	N/A
361 10	N/A	1111111	N/A	N/A	N/A	11111111
						11111111
	<u> </u>	N/A	N/A	N/A	N/A	N/A
Set 17	N/A	1111111	N/A	N/A	11111111	11111111
36117	1111111	N/A	N/A	N/A	N/A	11111111

(Part 5 of 8)

Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
Set 18	N/A	1111111	N/A	N/A	<u> </u>	<b>↓</b> ↑↑↑↑↑↑↑
Set 10	1111111	N/A	N/A	N/A	N/A	11111111
	N/A	$\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\uparrow\downarrow$	N/A	N/A	1111111	N/A
					<u> </u>	
Set 19	11111111	N/A	N/A	11111111	N/A	N/A
00113	1111111	N/A	N/A	N/A	11111111	N/A
	1111111	N/A	N/A	N/A	N/A	1111111
						11111111
	N/A	1111111	N/A	N/A	11111111	N/A
					<b>↓</b> ↑↑↑↑↑↑	
Set 20	1111111	N/A	N/A	TTTTTTT	N/A	N/A
00120	11111111	N/A	N/A	N/A	11111111	N/A
	11111111	N/A	N/A	N/A	N/A	<b>11111111</b>
						11111111
Set 21	1111111	N/A	N/A	11111111	N/A	↑↓↓↑↑↑↑↑
36121	1111111	N/A	N/A	N/A	11111111	↑↓↓↑↑↑↑↑
Set 22	11111111	N/A	N/A	11111111	N/A	11111111
361 22	11111111	N/A	N/A	N/A	11111111	11111111

(Part 6 of 8)

Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
	1111111	N/A	N/A	1111111	11111111	N/A
Set 23	1111111	N/A	N/A	N/A	11111111	N/A
					11111111	
	1111111	N/A	11111111	N/A	N/A	N/A
	11111111	N/A	N/A	TTTTTT	1111111	N/A
Set 24	11111111	N/A	N/A	N/A	11111111	N/A
06124					11111111	
	$\uparrow\downarrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\uparrow$	N/A	11111111	N/A	N/A	N/A
Set 25	1111111	N/A	1111111	N/A	N/A	1111111
Set 26	$\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\uparrow\uparrow$	N/A	$\uparrow\downarrow\uparrow\downarrow\downarrow\uparrow\downarrow\downarrow$	N/A	$\uparrow\downarrow\downarrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\uparrow$	N/A
00120	$\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\uparrow\uparrow$	†	N/A	N/A	N/A	N/A
Set 27	1111111	11111111	N/A	N/A	N/A	<b>TTTTTTT</b>
Cot 20	$\uparrow\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow\uparrow\uparrow$	$\uparrow\downarrow\uparrow\downarrow\downarrow\downarrow\uparrow\downarrow$	N/A	N/A	11111111	N/A
	1111111	N/A	N/A	N/A	N/A	N/A
	11111111					

(Part 7 of 8)

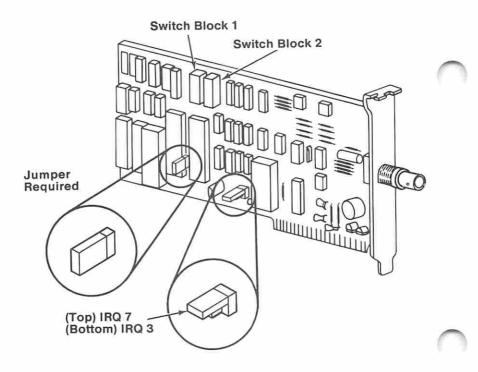
Adapter Memory Switch Set	256K Card or 64/256K Option W/256K	64/256K Option W/192K	64/256K Option W/128K	64/256K Option W/64K	64K Option	32K Option
	12345678	12345678	12345678	12345678	12345678	12345678
Set 29	1111111	N/A	N/A	N/A	N/A	11111111
Set 29	11111111			_		
	11111111	N/A	N/A	N/A	11111111	N/A
Set 30	11111111					
	1111111	N/A	N/A	11111111	N/A	N/A
	11111111					

(Part 8 of 8)

# **Extender Card Switch Settings**

System Memory	Extender Card Switch Block	Memory Segment
	1234	
16K to 64K	1111	1
96K to 128K	↑↑↓↑	2
160K to 192K	↑↑↓↓	3
224K to 256K	↑↓↑↑	4
288K to 320K	↑↓↑↓	5
352K to 384K	↑↓↓↑	6
416K to 448K	ţţţţ	7
480K to 512K	↓↑↑↑	8
544K to 576K	↓↑↑↓	9
608K to 640K	↓↑↓↑	А

## **Cluster Adapter**



#### **Station Address**

Station Address	Switch Block 1	
Address	12345678	
0	<b>                                      </b>	
1	<b>†</b>	
2	↓↑↓↓↓↓↓*	
3	<b>↑↑↓↓↓↓↓</b> *	
4	1111111*	
5	1111111*	

Station	Switch Block 1
Address	12345678
6	<b>↓</b> ↑↑↓↓↓↓ *
7	<b>↑</b> ↑↑↓↓↓↓*
8	↓↓↓↑↓↓↓ *
9	<b>↑↓↓↑↓↓↓</b> *
10	1111111*
11	1111111

Station	Switch Block 1
Address	12345678
12	1111111
13	1111111
14	1111111
15	1111111
16	1111111
17	1111111*

(Part 1 of 2)

Station Address	Switch Block 1	Station	Switch Block 1	Station	Switch Block 1
Address	12345678	Address	12345678	Address	12345678
18	1111111*	34	1111111 *	50	1111111
19	<b>1111111</b> *	35	<b>1111111</b> *	51	1111111
20	1111111*	36	\\1\\\1\\ *	52	<b>1111111</b> *
21	1111111*	37	1111111	53	1111111
22	1111111*	38	1111111	54	1111111
23	1111111	39	111 <u>1</u> 1111	55	1111111
24	<b>↓↓↓↑↑↑↓↓</b> *	40	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	56	\\\11111\*
25	1111111*	41	1111111*	57	1111111*
26	1111111	42	1111111	58	1111111*
27	111111	43	* \\	59	1111111
28	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	44	1111111*	60	<b>↓↓↑↑↑↑↓</b> *
29	<b>↑↓↑↑↑↓↓</b> *	45	1111111	61	1 <u></u> 1111111*
30	↓↑↑↑↑↓↓*	46	1111111*	62	<b>1111111</b> *
31	1111111	47	<b>†</b> †††††*	63	1111111 <sup>*</sup>
32	<b>†††††</b> † <b>†</b>	48	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	-	-
33	1111111	49	<b>†</b>		

#### (Part 2 of 2)

#### Notes:

- Switches 1 through 6 of Switch Block 1 are for station addresses 0 to 63.
- 2. Position 7 of Switch Block 1 is always set to the Off position.
- Position 8 of Switch Block 1 is the Remote Initial Program Load (RIPL) switch (see the next figure).

#### Remote Initial Program Load

When switch 8 is On, the Personal Computer will request a Remote Initial Program Load (RIPL) from another station in the Cluster. This delays the POST by 30 seconds. The recommended setting is Remote IPL Off.

Condition	Switch Block 1
	12345678
Remote IPL On	******
Remote IPL Off	******↓↓

**Note:** Position 7 of Switch Block 1 is always set to the Off position.

## Adapter Number

The following figure shows the setting of switches 1 through 4 of Switch Block 2 for adapters 1 through 4.

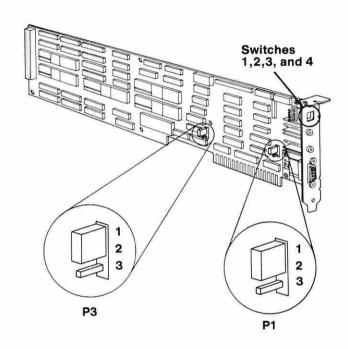
Switches 5 through 8 of Switch Block 2 are always set to the Off position.

Condition	Switch Block 2	
	12345678	
Select Adapter 1:	11111111	
Select Adapter 2:	1111111	
Select Adapter 3:	11111111	
Select Adapter 4:	11111111	

**Note:** If only one Cluster Adapter is installed in an IBM Personal Computer, it must be set as adapter 1. Each additional adapter must have a different Cluster Adapter number.

## **Enhanced Graphics Adapter (EGA)**

Warning: Damage to the graphics adapter, the display, or both may result if these jumpers are not in the correct position.



Type of Display	P1	Р3
IBM Color Display or IBM Monochrome Display	2 and 3	1 and 2
IBM Enhanced Color Display	1 and 2	1 and 2

If an EGA is the only display adapter installed, or an EGA and a Monochrome Display and Printer Adapter are installed in the system, refer to Figure 1 to set the EGA switches.

If an EGA is installed with a Color/Graphics Monitor Adapter, refer to Figure 2 to set the EGA Switches.

Type of Display Attached to the	EGA as Primary	EGA as Secondary
Enhanced Graphics Adapter	Switch 1234	Switch 1234
No Display	N/A	<b>↓</b> ↑↑↑
Monochrome Display	↓↓↑↑	N/A
Color Display (40 X 25 Mode)	↑↓↓↑	1111
Color Display (80 X 25 Mode)	↓↓↓↑	$\downarrow\uparrow\uparrow\uparrow$
Enhanced Color Display (Normal Color Mode)	1111	$\uparrow\downarrow\uparrow\uparrow\uparrow$
Enhanced Color Display (Enhanced Color Mode)	↓↑↑↓	↓↓↑↑

Figure 1

Type of Display Attached to the	EGA as Primary	EGA as Secondary	
Color/Graphics Monitor Adapter	Switch 1234	Switch 1234	
Color Display (40 X 25 Mode)	↑↓↑↓	$\uparrow\uparrow\downarrow\uparrow$	
Color Display (80 X 25 Mode)	ŢŢŢŢ	$\downarrow\uparrow\downarrow\downarrow\uparrow$	
No Display (80 X 25 Mode)	↓↓↑↓	N/A	

Figure 2

#### Notes:

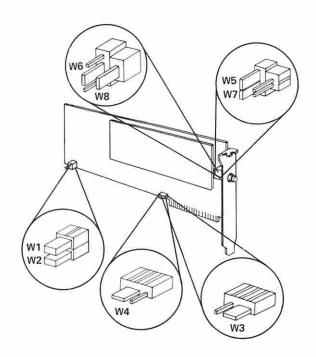
- 1. Mode selection can be changed by programming.
- 2. A maximum of two displays can be attached to the system, one color display and one monochrome display.

#### 24 Switches (PC, XT, Portable PC)

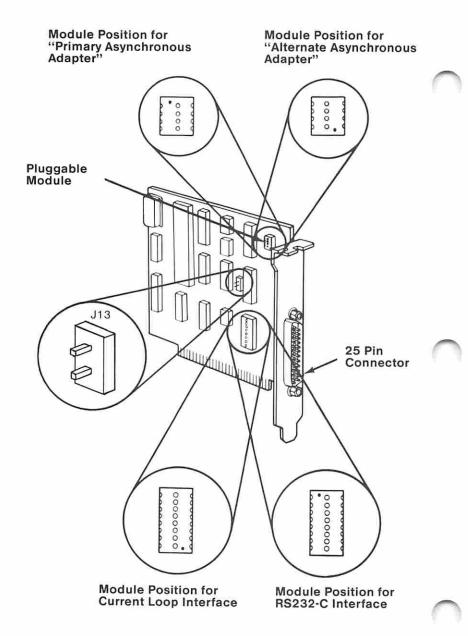
## PC Network Adapter

Jumper Position (See figure)	Function
W1	Automatic Remote Program Load (RPL)
W2	Not Used
W3	Sets Adapter to use Interrupt Level 2
W4	Sets Adapter to use Interrupt Level 3
W5 & W7	Sets Adapter as Alternate Adapter
W6	Sets Adapter as Primary Adapter
W8	Enables ROM on Adapter (See Note)

Note: Do not enable the ROM on more than one adapter.

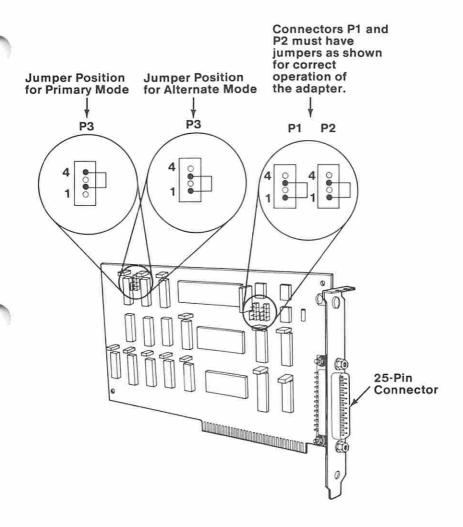


## **Asynchronous Communications Adapter**

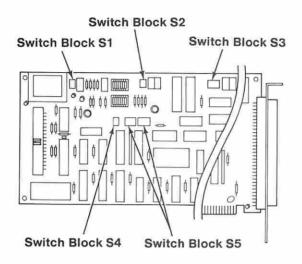


**Note:** A jumper must be installed on J13 if the adapter is installed in slot 8 of an IBM Personal Computer XT.

# **Binary Synchronous Communications** (BSC) Adapter



## Data Acquisition and Control (DAC) Adapter



## **Analog Output Range**

Analog Output Range (D/A)	Switch Block S1	
Channel 0	1 2	
−5 to +5 Volts	<b>↑</b> ↑	
-10 to +10 Volts	<b>↓</b> ↑	
0 to +10 Volts	<b>†</b> ↓	

Analog Output Range (D/A)	Switch Block S2	
Channel 1	1 2	
-5 to +5 Volts	<b>↑</b> ↑	
-10 to +10 Volts	<b>↓</b> ↑	
0 to +10 Volts	↑↓	

**Note:** Only the switch settings shown may be used.

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## **Analog Input Range**

Analog Input	Switch Block S3
Range (A/D)	1 2 3 4
-5 to +5 Volts	$\downarrow\downarrow\uparrow\uparrow$
-10 to +10 Volts	$\downarrow\uparrow\downarrow\uparrow$
0 to +10 Volts	$\downarrow\downarrow\uparrow\uparrow\downarrow$

Note: Only the switch settings shown may be used.

## **Adapter Number**

Adapter Number	Switch Block S4	
(Note)	1 2	
0	↓↓	
1	↑↓	
2	<b>↓</b> ↑	
3	<b>↑</b> ↑	

Note: Each DAC adapter installed in a system must have its own adapter number.

Note: Only the switch settings shown may be used.

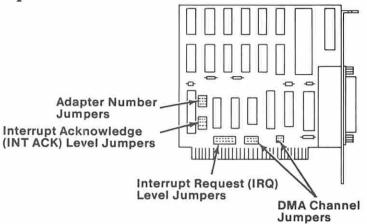
## Interrupt Request (IRQ) Level

IDO Laval	Switch Block S5
IRQ Level	12345 12345
7	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow\uparrow\uparrow\uparrow\uparrow$
6	11111 1111
5	1111 1111
4	$\downarrow\downarrow\uparrow\uparrow\uparrow\downarrow$ $\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$
3	$\uparrow\uparrow\downarrow\downarrow\downarrow\downarrow$ $\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$

Note: The DAC adapter can share its IRQ level with other adapters that can use shared interrupts.

Note: Only the switch settings shown may be used.

General Purpose Interface Bus (GPIB) Adapter



#### **Adapter Number**

Each GPIB adapter installed in the same system must have its own adapter number.

Adapter Number	Jumper Positions
0	
1	
2	n n
3	a a
4	•
5	
6	•
7	= = = = = = = = = = = = = = = = = = =

## Interrupt Request (IRQ) Level

The GPIB adapter can share its IRQ level with other adapters that use shared interrupts. All adapters sharing an IRQ level must be installed in the same unit.

Interrupt Request Level	Jumper Positions
7	
6	
5	
4	::::::
3	
2	

## Interrupt Acknowledge (INT ACK) Level

The interrupt acknowledge (INT ACK) and interrupt request (IRQ) levels must be the same.

INT ACK level	Jumper positions
7	:
6	E
5	
4	= <u>= = = = = = = = = = = = = = = = = = </u>
3	
2	11 (11 (11 (11 (11 (11 (11 (11 (11 (11

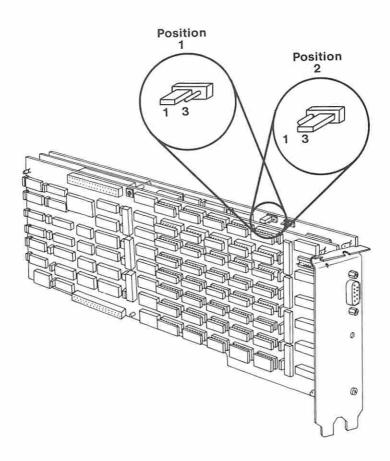
## **Direct-Memory Access (DMA) Channel**

DMA channel	Jumper positions
1	
2	
3	

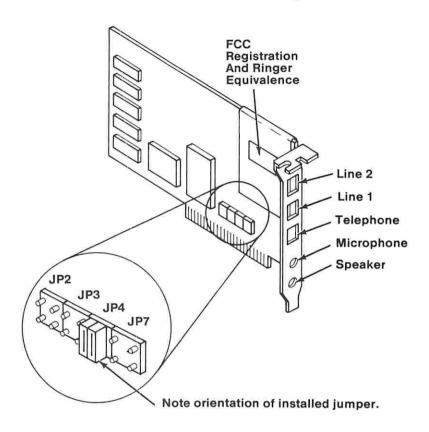
## **Professional Graphics Controller**

If an IBM Color/Graphics Monitor Adapter is installed in the system, the emulator jumper must be in position 2.

When the jumper is installed in position 1, the Professional Graphics Controller can emulate an IBM Color/Graphics Monitor Adapter.



# **Voice Communications Adapter**



**Note:** The jumper block is usually set to position JP4. It must be installed at an interrupt level that does not conflict with other options.

IRQ Level	Jumper Position
2	JP2
3	JP3
4	JP4
7	JP7

## Notes:

# **Switch Supplements**

File any jumper and switch supplements behind this page. Enter the name of the supplement and the date it was filed.

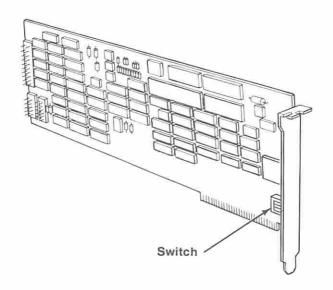
NAME	DATE
20 MByte Fixed Discourive Adaptor	MARCH 15 1986
	<del></del>

NAME	DATE	
	<u> </u>	
	3	
	Q <del></del>	

## 20MB Fixed Disk Drive Adapter

Switch Supplement for XT

# 20MB Fixed Disk Drive Adapter

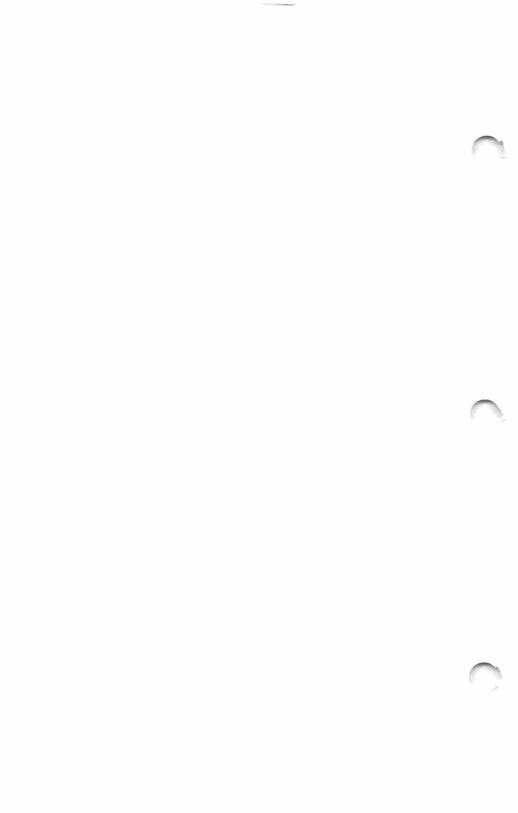


Size	Fixed Disk Drive Type	Drive C	Drive D
20MB		Switches	
	Type 2	1 2 ↓ ↑	3 4 ↓↑
	Type 13	1 2	3 4 ↓↓
	Type 16	1 2 ↑↓	3 4

Note: Types 2, 13, and 16 have the type marked on the label on top of the drive.

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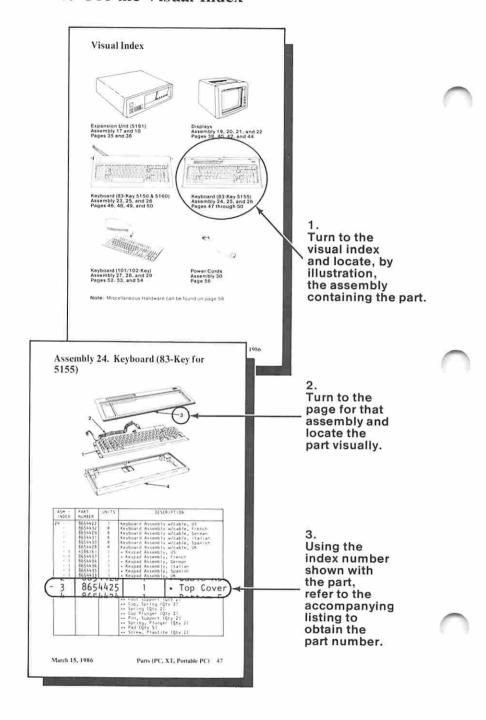
## How To Use This Parts Catalog

- Similar Parts If two parts are similar, they may be listed in the same list. Similar parts are referred to by one index number but are distinguished by the part number and description.
- 2. NS When this indication appears in the ASM INDEX column, it denotes a part not shown in the figure. This designation is generally used for miscellaneous parts packets.
- 3. **R** This entry in the Units column indicates the part has a restricted availability.
- AR As Required (AR) in the Units column denotes that the units per assembly may vary based upon system configuration.
- Indenture The indenture is marked by a series of dots located before the part description. The indenture indicates the relationships of a part to the next higher assembly.

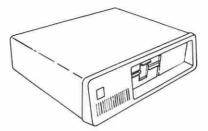
#### Example of a Parts List

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1 - 1 - 2 - 2 - 3 - 4 - NS - 5	1234567 1234568 1234569 1234566 1234565 1234564 1234563	1 1 R 1	Main Assembly Subassembly, US Subassembly, US Subassembly, Non-US Detailed Part Restricted Subassembly Detailed Part Detailed Part Detailed Part Subassembly Not Shown Detailed Part Subassembly Part Subassembly Part Subassembly Part Subassembly Part Detailed Part Subassembly - Use as Required

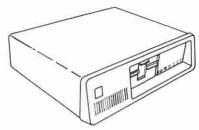
#### How to Use the Visual Index



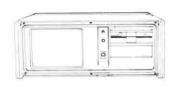
### Visual Index



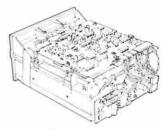
System Unit (5150) Assembly 1 and 4 Pages 7 and 10



System Unit (5160) Assembly 2 and 5 Pages 8 and 12



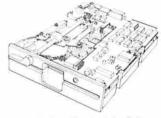
System Unit (5155) Assembly 3 and 6 Pages 9 and 14



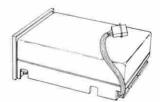
Full-High Diskette Drives Assembly 7, 8, 9, 10, 11, and 12 Pages 16 through 26



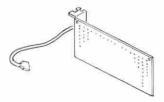
Half-High Diskette Drive Assembly 13 Page 28



Diskette Drive Portable PC Assembly 14 Page 30

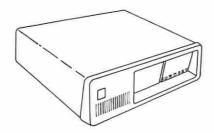


Fixed Disk Drives Assembly 15 Page 31



Internal Options and Adapters Assembly 16 Page 32

#### Visual Index



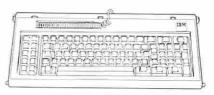
Expansion Unit (5161) Assembly 17 and 18 Pages 35 and 36



Displays Assembly 19, 20, 21, and 22 Pages 38, 40, 42, and 44



Keyboard (83-Key 5150 & 5160) Assembly 23, 25, and 26 Pages 46, 48, 49, and 50



Keyboard (83-Key 5155) Assembly 24, 25, and 26 Pages 47 through 50



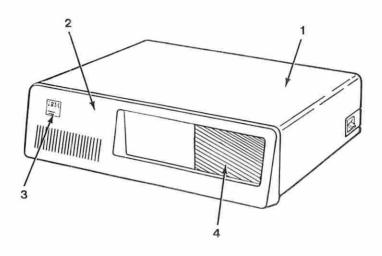
Keyboard (101/102-Key) Assembly 27, 28, and 29 Pages 52, 53, and 54



Power Cords Assembly 30 Page 56

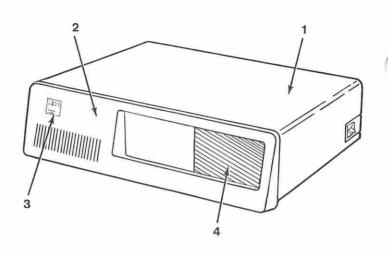
Note: Miscellaneous Hardware can be found on page 58.

### Assembly 1. System Unit - Exterior (5150)



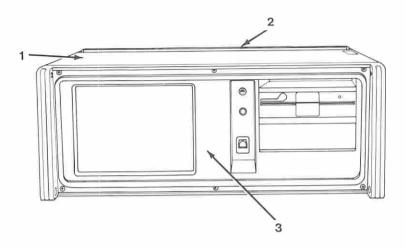
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1 - 1 - 2 - 3 - 3	8529162 8529163 8529164 8529283	1 1 R R	Top Cover (No Bezel) Bezel Assembly Logo/Label Kit (US Only) Logo/Label Kit (Non-US Only) Front Name Plate Rear Name Plate FCC Label
- 4 - NS	8529204	AR	Disk Cover Plate Power Cord (See Power Cord Parts List)

# Assembly 2. System Unit - Exterior (5160)



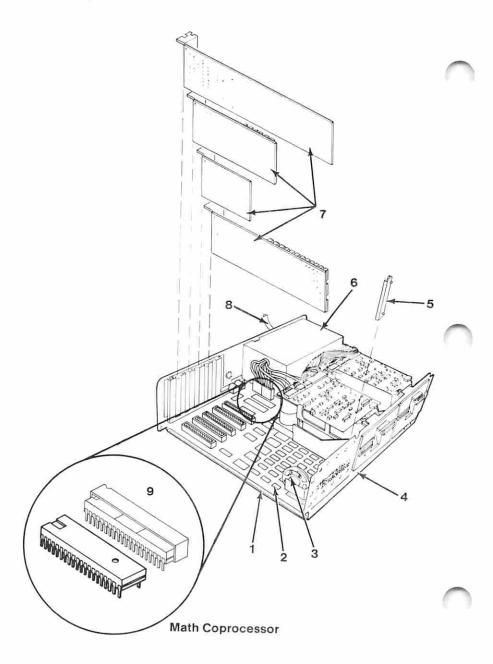
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
2 - - 1 - 2 - 3 - 3 - 4 - NS - NS	8285980 8529162 8285163 8529164 8529283 8529204 6937077	1 R R	Cover Assembly (5160)  Top Cover (No Bezel)  Bezel Assembly (5160)  Logo/Label Kit (US Only)  Logo/Label Kit (Non-US Only)  Front Name Plate  Rear Name Plate  FCC Label Disk Cover Plate Power Cord (See Power Cord Parts List) Shipping Carton, System Unit

# Assembly 3. System Unit - Exterior (5155)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
3 - 1 - 2 - 3 - NS - NS - NS - NS	8654414 8654413 8654440 86544439 8654445 8654418	1 1 R 1	Cover Assembly Cover Handle Assembly Panel Assembly Panel Assembly (Rear Access) Panel Retainer Kit Cover and Handle Hardware Kit Foam Pad Washer, Friction (Qty 2) Nut, Stud (Qty 2) Screw, Shoulder M4 (Qty 2) IBM Label Carrying Case Power Cord (See Power Cord Parts List)

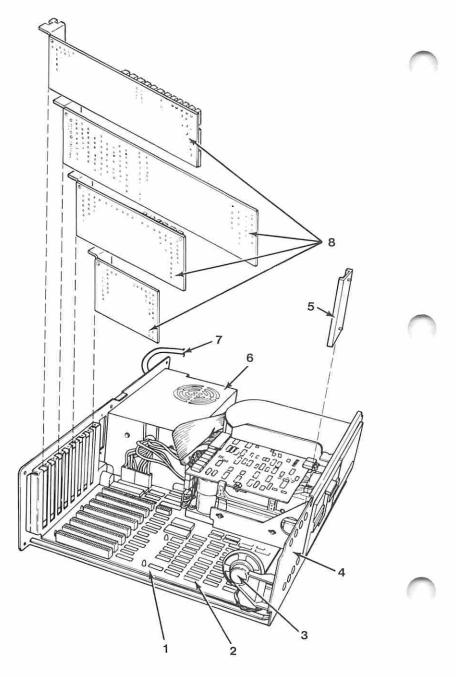
# Assembly 4. System Unit - Interior (5150)



#### System Unit - Interior (5150)

	ART UNIT UMBER	S DESCRIPTION
4 - 1 85	529205 1	System Board 16KB-64KB CPU (US Only)
- 1 86	654207 1	System Board 16KB-64KB CPU (Non-US Only)
- 1 85	529238 1	System Board 16KB-64KB CPU
- 2 84 - 1 86 - 2 88 - 3 88 - 4 88 - 5 8 - 6 8 - 7 7 - 8 - 9	529142 AR 654213 1 529211 AR 529161 1 529156 1 529155 1 654269 1	(Populated to 64K) • 16KB Memory Module System Board 64KB-256KB CPU • 64KB Memory Module Speaker and Cable Base Assembly (Frame) Card Support Bracket Power Supply, 120 Volt Power Supply, 220/240 Volt See Internal Options and Adapters Power Cord (See Power Cord Parts List) See Internal Options and Adapters

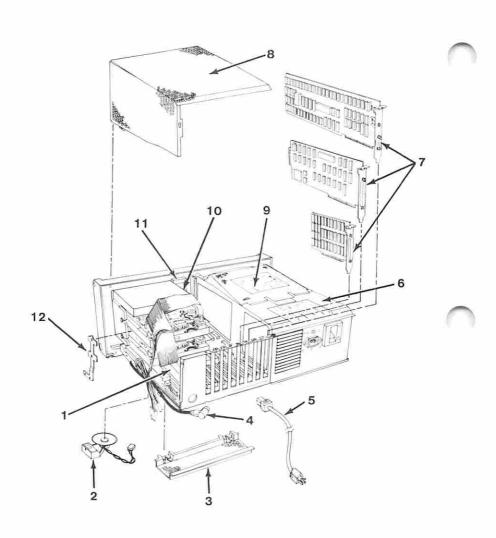
# Assembly 5. System Unit - Interior (5160)



#### System Unit - Interior (5160)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
5 - 1 - 2 - 12 - 23 - 45 - 66 - 78 - NS	8529254 8529211 6489906 6480008 8529143 8529148 8529147 8654269 8529165	AR AR AR I R I I AR	System Board 64KB-256KB CPU (Populated to 128K) 64KB Memory Module System Board 256KB-640KB CPU 256KB Memory Module 64KB Memory Module Speaker and Cable Base Assembly (Frame) Card Support Bracket Power Supply, 120 Volt Power Supply, 220/240 Volt Power Cord (See Power Cord Parts List) See Internal Options and Adapters Miscellaneous Parts Kit Screw, System Cover (Qty 5) Clip, Bezel (Qty 5) Clip, Bezel (Qty 5) Clip, Blank Bezel (Qty 2) Spring, Keyboard Foot (Qty 2) Foot Pad, Keyboard (Qty 10) Foot Pad, System Unit (Qty 5) System Board Support (Qty 1) Screw, Flange (Qty 10)

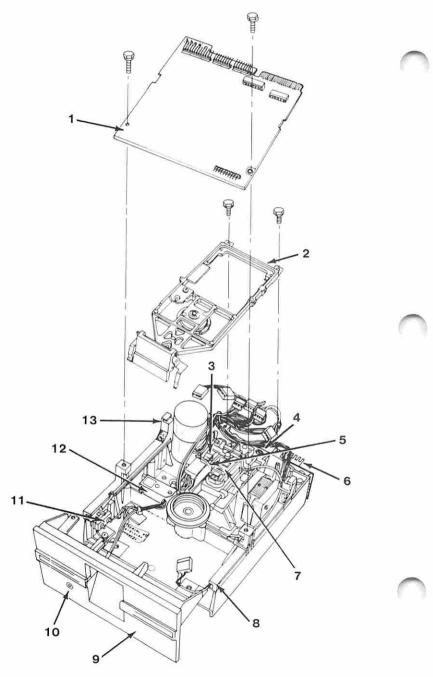
# Assembly 6. System Unit - Interior (5155)



#### System Unit - Interior (5155)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
6 - 1	8529254	Ţ	System Board 64KB-256KB CPU (Populated to 128K)
- NS	8529211	AR	64KB Memory Module
- 2	8529143	1	Speaker and Cable
- 3 - 4	8654452	1	Cable Raceway
- 4	8654427	î	Cable, Keyboard, Internal System
- 5		^	Power Cord (See Power Cord Parts List)
- 5 - 6	8654417	1	Power Supply (Includes Fan and Information Label)
- NS - 7	8654444	Ĭ	• Fan, Power Supply See Internal Options and Adapters
- 8	8654415	1	Shield
- 9	8654419	i	Display Assembly
,	8285975	Ŕ	High Voltage Transformer
	8285976	R	Yoke
- 10	8654451	1	Shield, Keyboard, Internal System
- 11	8285977	R	Brightness/Contrast Assembly
- 12	8654421	1	Diskette Ground Bracket
- NS	8654441	i	Display Assembly Hardware Kit
113	00,1111		Knob, Brightness
			• Knob, Contrast
- NS	8654438	1	Front Panel Hardware Kit
11.5	0074470		- Foot Assembly (Oty 2)
- NS	8654442	1	• Foot Assembly (Qty 2) • Panel, Bumper • Screw, Plastite (Qty 2) • Panel, Keyboard Connector • Blank Insert, Diskette Drive • Screw, attach Shroud M-4 (Qty 6) • Strip, Wear, Front Panel (Qty 2) • Screw, Controls to Panel (Qty 2) • System Hardware Kit • System Board Supports • Screws, Skt. Head 3.5mm x 8 (Qty 16) • Bumper, Card (Qty 3) • Screw, Plastite 8-18 (Qty 6) • Mounting Screws, Diskette (Qty 4) • Attachment Card, Blank Insert • Glide, Chassis (Qty 2) • Bracket, Planar Ground • Spacer, Diskette Drive (Qty 3) • Screw, Special Bristol (Qty 7)

# Assembly 7. Full High Diskette Drive Type 1

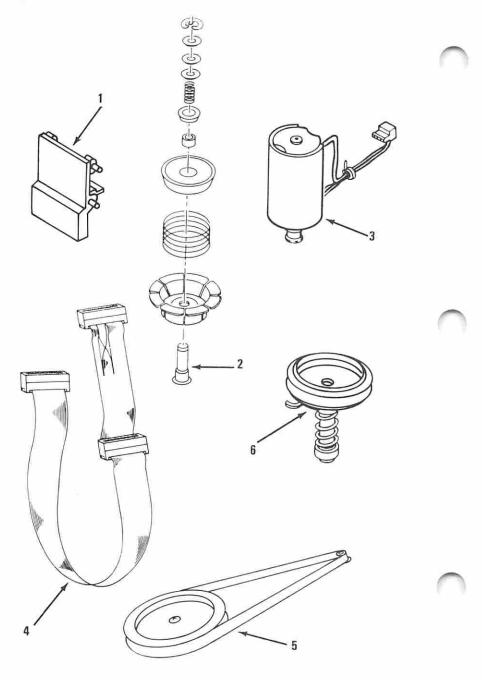


#### Diskette Drive - Type 1

Use only in drives that have an A, B, or nothing in front of the serial number. The serial number is visible from the top of the drive.

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
7 1 - 2	8529153 8529206 8529226 8529267	1	Diskette Drive Assembly, Single-Sided Diskette Drive Assembly, Double-Sided Logic Board with Shield Cone Lever Assembly Cone Lever Arm Cone Assembly
- 3 - 5 - 6 - 7 - 8 - 9 - 10 - 11 - 12 - 13	8529224 8529266 8529266 8529256 8529261 8529261 8529293 8529257 8529262	R R R 1 R R 1 1 R 1	•• Cone Assembly •• Mounting Clips •• Latch Assembly • Track O Switch • Track O Stop • SSR Upper Arm • Servo Board • Module SSR/160KB • Module DSR/320KB • Guide, Right • Front Panel • LED Assembly • Write Protect Switch • Index Assembly • Guide, Left

# Assembly 8. Full High Diskette Drive Type 1

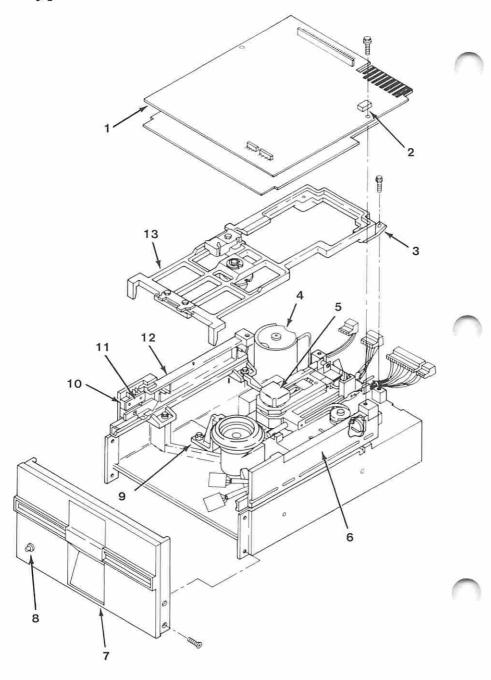


#### Diskette Drive - Type 1

Use only in drives that have an A, B, or nothing in front of the serial number. The serial number is visible from the top of the drive.

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
		UNITS	Latch Assembly Cone Diskette Drive Motor Signal Cable Diskette Drive Belt Spindle Assembly • Spindle • Bearings • Spring • Sleeve Miscellaneous Parts Kit • Servo Board Spacer • Cone Shaft E Ring • Cone Shaft Washers • Front Panel Bushings • Drive Motor Shouldered Washer • Track O Adjustment Switch Screw • Track O Adjustment Switch Screw E • Carrier Eccentric Stud • Carrier Eccentric Stud E Ring

## Assembly 9. Full High Diskette Drive Type 2

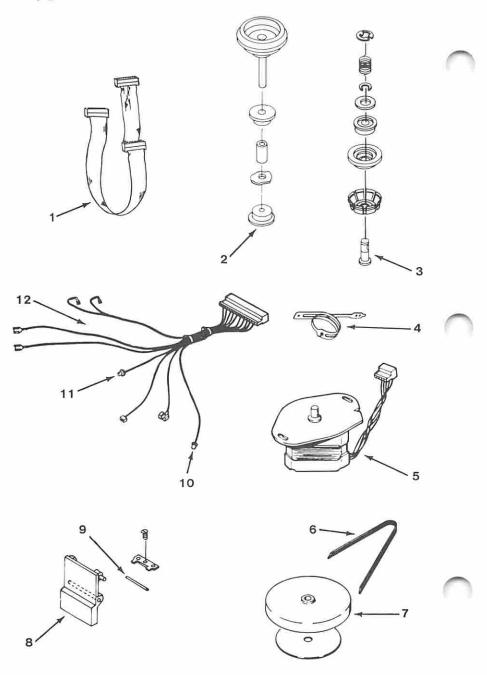


#### Diskette Drive - Type 2

Use only in drives that have a D in front of the serial number. The serial number is visible from the top of the drive.

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
9 - 1 - 2 - 34 - 56 - 7 - 8 - 9 0 - 11 - 13 - NS	8654260	1 R 1 R 1 1 R 1 1 1 AR	Diskette Drive Assembly, Double-Sided  Logic Board  Shunt, DIP  Leaf Spring Drive Motor  Module DSR/320KB  Guide, Right Front Panel  LED Assembly Index Housing (Lower)  Write Protect Switch Nut Plate, Write Protect  Guide, Left  Cone Lever Arm Assembly  Miscellaneous Parts Kit  Screws  Washers  Set Screws  Pin Clamps

# Assembly 10. Full High Diskette Drive Type 2

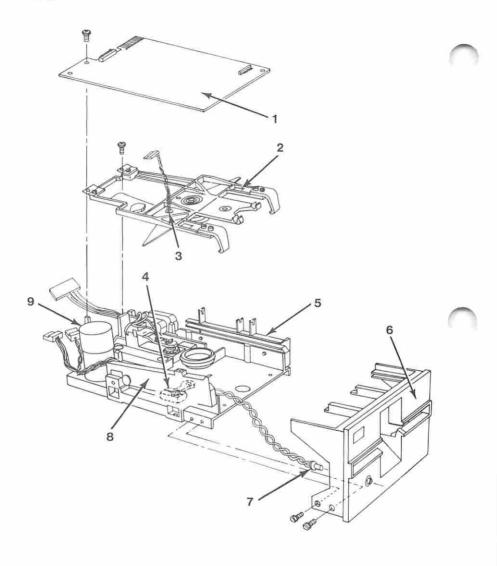


#### Diskette Drive - Type 2

Use only in drives that have a D in front of the serial number. The serial number is visible from the top of the drive.

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
10 - 1 - 2	8529159 8654256	1	Signal Cable, Diskette Drive Spindle Assembly • Bearings • Washer
- 3	8654258	1	• Washer • Spindle Cone Assembly • Retaining Clip • Washer, Special • Spring • Washer • Clip • Bearing • Insert
- 4 - 5 - 6 - 7	8654238 8654237 8654251 8654257	R R 1	• Cone • Cone Shaft Band, Head Stepper Assembly, Motor Belt, Diskette Drive Pulley Kit • Pulley
- 8 - 9 - 10 - 11 - 12	8654242 8654262 8654248 8654247 8654253	1 1 1 R R	• Disk, Strobe Latch Latch Pin Index Sensor, Lower Index Sensor, Upper Index Harness

# Assembly 11. Full High Diskette Drive Type 3

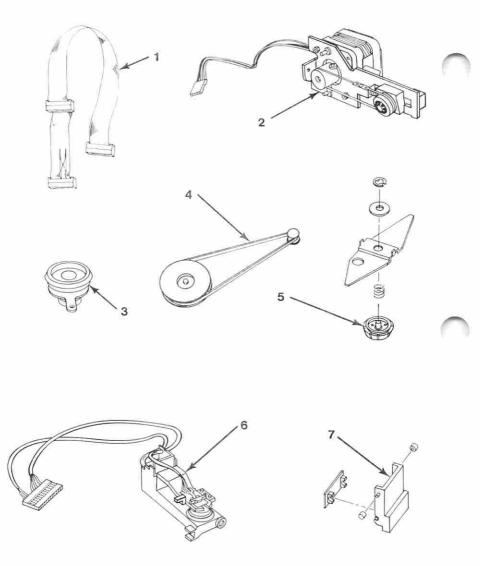


#### Diskette Drive - Type 3

Use only in drives that have an E in front of the serial number. The serial number is visible from the top of the drive.

11 - 8529206	
1696633	

# Assembly 12. Full High Diskette Drive Type 3

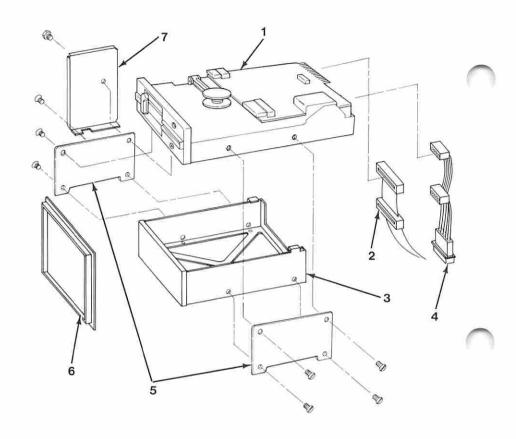


#### Diskette Drive - Type 3

Use only in drives that have an E in front of the serial number. The serial number is visible from the top of the drive.

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
12 - 1 - 2 - 3 - 4 - 5 - 6 - 7	8529159 1696620 1696638 1696625 1696631 1696621	1 1 1 1 1 1	Signal Cable Stepper Motor Assembly Spindle Assembly Belt, Diskette Drive Cone Assembly Module DSR/Double-Sided Latch Assembly	

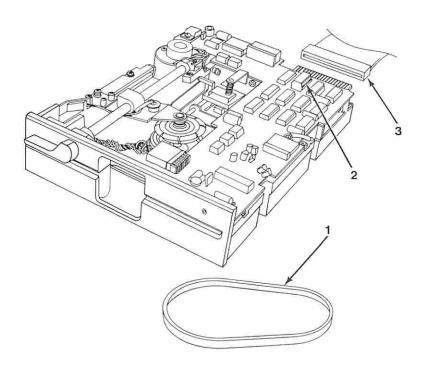
## Assembly 13. Half High Diskette Drive



#### Half High Diskette Drive

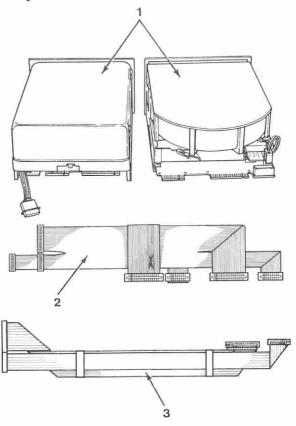
ASM -	PART NUMBER	UNITS	DESCRIPTION
ASM - INDEX 13 - 1 - NS - 2 - 3 - 4 - 5 - 6 - 7 - NS	PART NUMBER 6489910 6489950 6489901 6489904 6489905 6489915	UNITS  1 AR 1 2 1 AR 1 AR	DESCRIPTION  Diskette Drive Assembly, Double-Sided Terminating Resistor Signal Cable, Diskette Drive Blank Bezel Assembly Power Supply Extension Cable Mounting Plate, Right or Left Molding, Bezel Mounting Bracket Miscellaneous Hardware Kit Hex Head Screw 3mm x 6mm (Qty 1) Flat-head Screw 3mm x 6mm (Qty 1)

# Assembly 14. Diskette Drive Portable PC



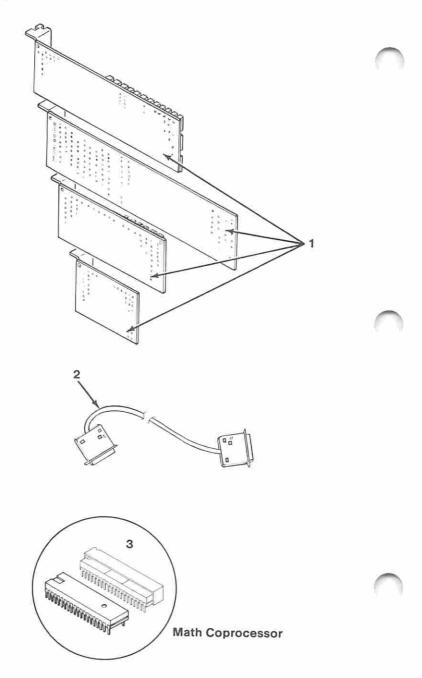
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
14 - 1 - 2 - 3	8285978 8285979 8285972 8654420	AR 1 1 1	Diskette Drive Assembly • Belt, Diskette Drive • Terminating Resistor Signal Cable, Diskette Drive	

## Assembly 15. Fixed Disk Drive



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
15 - 1 - 2 - 3	8529275 6489907 8529271 6480086	AR AR AR AR	Fixed Disk Drive, 10MB Fixed Disk Drive, 20MB Data/Control Cable (For 10MB Drives) Data Control Cable (For 20MB Drives)

# Assembly 16. Internal Options and Adapters



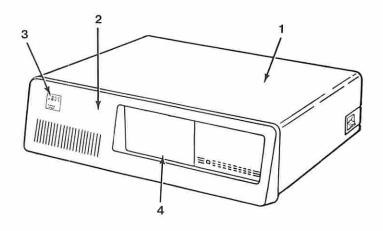
#### Internal Options and Adapters - Part 1 of 2

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
16 - 1	8529212	AR	64/256KB Memory Expansion Option (Does Not Include Memory Modules)
- NS	8529211	AR	64KB Memory Module
- 1	6134136	AR	256KB Memory Expansion Option (Includes Modules)
- NS	6134137	4	64KB Memory Module (32-Pin)
11.5	01)11)1	108.0	(Includes Module Puller)
- 1	8529150	AR	Asynchronous Communications Adapter
- 1	8286098	AR	Binary Synchronous Communications (BSC) Adapter
~ 1	6323472	AR	Cluster Adapter
- NS	6323575	AR	Cluster Cable Kit
= 1	8286097	AR	Color/Graphics Monitor Adapter
- 2 - 1	8529274 6181768	AR AR	Communications Adapter Cable Data Acquisition Adapter
- 1	8529152	1	Diskette Drive Adapter
- 1	8654215	AR	Enhanced Graphics Adapter
			(Memory expansion card not included)
- NS	6323468	AR	Graphics Memory Expansion Card (Memory modules not included)
- NS	8654219	24	Graphics Memory Module (Qty 1)
- 1	8529252	AR	Extender Card
- 1	8529269	AR	Fixed Disk Adapter
- 1	6489914 8529151	AR AR	Fixed Disk Drive Adapter, 20MB Game Control Adapter
- 1	6181770	AR	GPIB Adapter
- 3	8529147		Math Coprocessor and 8088 Processor (Must be installed as a set)
- 1	8529148		Monochrome Display and Printer Adapter
- 1	8286171		PC Network Adapter
- NS - 1	8286172 8529149		PC Network Adapter Cable Printer Adapter
- 2	8529214	AR	Printer Cable
- 2 - NS	6181765	AR	Professional Graphics Controller
	6323412	R	Miscellaneous Hardware Kit
	6133787 6133790	R R	Controller Processor Card     8088 Processor
	6133791	R	•• 32KB ROM
	6133792	R	•• 32KB ROM
	6323410 6133788	R R	Digital-Analog Converter     Controller Emulator Card
	6133789	R	Controller Memory Card
- NS	6133789 6181772	40	Professional Graphics Memory
			Module (Qty 1)
			- Continued on next page -

#### Internal Options and Adapters - Part 2 of 2

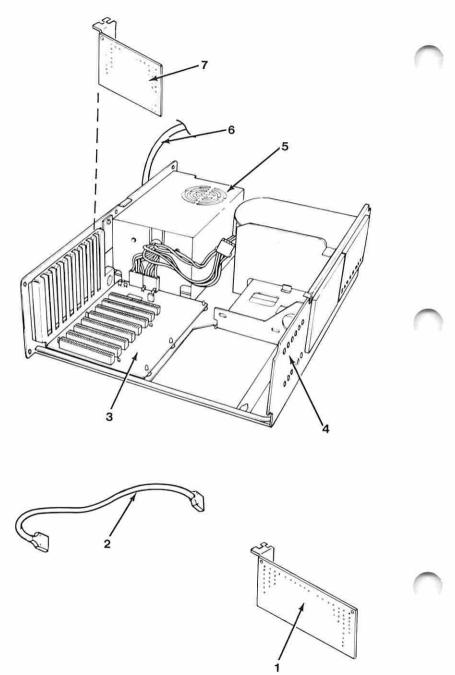
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
6 - 1 - 1 - 1	8529213 8529251 8286099	AR AR AR	Prototype Card Receiver Card (Expansion Unit) Synchronous Data Link Control
- 1 - NS	2684438 2684462	AR AR	(SDLC) Communications Adapter Voice Communications Adapter Notched Black Telephone Cable, for
- NS	2684487	AR	Voice Communications Adapter Notched White Telephone Cable, for
- NS	2684509	AR	Voice Communications Adapter Tabbed Black Telephone Cable, for
- NS	2684514	AR	Voice Communications Adapter Tabbed White Telephone Cable, for Voice Communications Adapter

### Assembly 17. Expansion Unit - Exterior (5161)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
17 - 1 - 2 - 3 - 3	8529162 8529163 8529164 8529283	1 R R R	Top Cover, w/o Bezel Bezel Assembly Logo/Label Kit (US Only) Logo/Label Kit (Non-US Only) • Front Name Plate • Rear Name Plate • FCC Label Disk Cover Plate

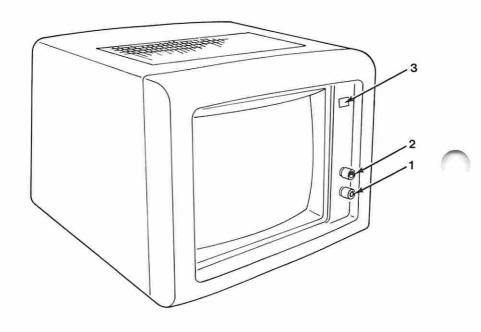
# Assembly 18. Expansion Unit - Interior (5161)



#### Expansion Unit - Interior (5161)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
18 - 1 - 2 - 3 - 4 - 5 - 5 - 6 - 7	8529252 8529253 8529250 8529248 8529247 8654269 8529251	1 1 1 R 1 1	Extender Card (System Unit) Expansion Unit Cable Expansion Board Base Assembly Frame Power Supply, 120 Volt Power Supply, 220/240 Volt Power Cord (See Power Cord Parts List) Receiver Card (Expansion Unit)

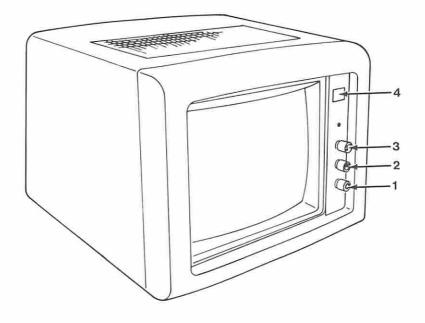
# Assembly 19. Monochrome Display (5151)



#### Monochrome Display (5151)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
19 - - 1 - 2 - 3 - 3	8529171 8529209 8529177 8529178 8529179 8654205	1 1 R R	Display Assembly, 120 Volt Display Assembly, 220/240 Volt Knob, Brightness Knob, Contrast Logo/Label Kit, 120 Volt Logo/Label Kit, 220/240 Volt Name Plate, Front Label, Caution Name Plate, Rear
- NS - NS - NS - NS - NS - NS - NS - NS	8529229 8529231 8529231 8529232 8529173 8529235 8654206 8529237 8529236 8529237 8529233 8529233 8529233 8529233 8529234	R R R R R R R R R R R R R R R R R R R	Label, FCC Panel, Front Cover, Back Plug, Upper Cover Foot Holder, Power Cord Signal Cable Transformer, 120 Volt Transformer, 220/240 Volt Support, Control Support, Transformer Fuse, 0.75 Amp, 120 Volt Fuse, 0.5 Amp, 220/240 Volt Analog Card PC Card Power Cord, 120 Volt Power Cord, 120 Volt Display Miscellaneous Hardware Kit Screw, CRT Mounting Screw, Transformer Support, CRT Mounting Bracket, CRT to Front Panel
- NS - NS - NS - NS	6448524 6448525	AR AR	•• Screw, Rubber Bushing, Display •• Nut, Rubber Bushing, Display •• Screw, Cable Restraint, Display •• Star Washer, Display Shipping Carton Shipping Cushion, Left Shipping Cushion, Right Shipping Bag
			·.

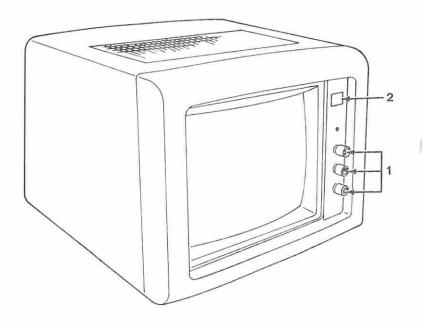
## Assembly 20. Color Display (5153)



#### Color Display (5153)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
20 - - 1 - 2 - 3 - 4 - N - N	8529286	1 1 1 R R R	Display Assembly Display Assembly (Model-002)  Knob, Brightness  Knob, Contrast  Knob, Power On/Off  Logo/Label Kit  Cover, Front, Includes Top, Bottom, and Power Supply Brackets  Cover, Rear  P.C. Board  Flyback Transformer  Focus Pack  Horizontal Drive Transistor
- N - N - N - N - N - N - N - N - N - N	8654275 8529338 8654224 8654221 8654221 8654221 88529290 88529334 88529334 88529336 88529335 88529335	R R R R R R R R R R R R R R R R R R R	•• Chassis • P.C. Board/Flyback Transformer Control Assembly (Model-002) • Degaussing Coil • Control Assembly • Control Assembly • Control Assembly • Control Assembly (Model-002) • Indicator, Power-On • Power Supply Assembly • Power Supply Assembly • Power Supply Assembly • CRT and Yoke • CRT Board and Shield Cable • Signal Cable • Power Receptacle/Line Filter Assembly • Power Receptacle/Line Filter Assembly • (Model-002) • Vertical Size Pot Shaft Extension • Vertical Hold Pot Shaft Extension • Wiscellaneous Hardware Kit • Shield, Driver Board • Retainers, Driver Board • Retainers, Driver Board • Screws, Power Supply • Screws, Control Assembly • Screws, Control Assembly • Screws, P.C. Board Chassis Mounting • Screws and Washers, Rear Cover • Plugs, Cover Screw • Wire Ties, Degaussing Coil
- 1	S 6182313 S 6182056 IS 6182057 IS 6182319	AR AR AR	Packing Material Kit Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

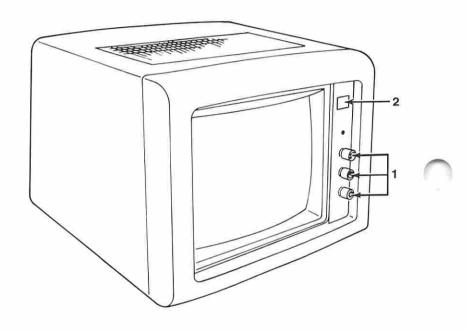
### Assembly 21. Enhanced Color Display (5154)



#### Enhanced Color Display (5154)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
21 -	6321035 6321049 6321036 6321056	1	Display Assembly, Model 001 Display Assembly, Model 002 Display Assembly, Model 003  • Knob and Cover Cap Kit  •• Knob, On/Off (Qty 1)  •• Knob, Contrast (Qty 1)  •• Knob, Brightness (Qty 1)
- 2	6321061	R	Cap, Cover (Qty 2) Knob, Rear (Qty 2) Logo and Label Kit Logo, Back Labels, Bottom Cover Warning
- NS	6323319	1	(Five Languages) Rubber Feet Kit Rubber Feet (Qty 4) Washers (Qty 4) Screws (Qty 4)
- NS - NS - NS	6321050 6321051 6321052	R R R	• Screws (QLy 4/) • Cover, Front • Cover, Rear • Main P.C. Board Assembly/Chassis/ CRT Drive Card
- NS - NS	6321053 6321054	R R	Power Supply with Cover     Video Amp. Assembly/RGB Cable     and Connector
- NS - NS - NS	6321057	R R R	• Control Assembly, Front • Indicator, Power-On • Rear Control Panel Assembly/ Strain Relief
- NS - NS - NS	6135903	R	• Signal Cable • Degaussing Coil • Miscellaneous Hardware Kit • Washers, CRT Rubber Mounting (Qty 4 •• Shield, Plastic Drive Board (Qty 1)
- NS	6321060	R	Retainers, Plastic Shield (Qty 2)     Model 001/Model 002 CRT and     Deflection Yoke Assembly, includes     Wires, Ground Band, and
- NS	6321063	R	CRT Warning Label  Model 003 CRT and Deflection Yoke Assembly, includes Wires,
- NS - NS - NS	6182056 6182057	AR AR	Ground Band, and CRT Warning Label Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag

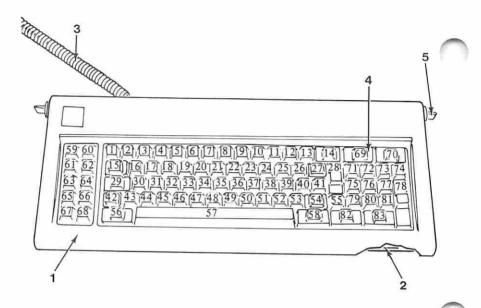
# Assembly 22. Professional Graphics Display (5175)



#### Professional Graphics Display (5175)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
22 -	6181764 6181766 6181767 6133993	R R 1	Display Assembly, Domestic US Display Assembly, Northern Hemisphere Display Assembly, Southern Hemisphere Knob and Cover Cap Kit Cover Caps (Qty 2)
- 2	6133997	R	•• Knob Set, Front (Qty 3) • Logo & Label Kit •• Name Plate, Front IBM •• Name Plate, Rear IBM
- NS - NS - NS	6321050 6321051 6133989	R R R	•• Labels, Warning Bottom Cover • Cover, Front • Cover, Rear • Main PCB Assembly/Chassis/ CRT Drive Card
- NS - NS	6133990 6133991	R R	Power Supply with Cover     Video AMP Assembly/RGB Cable     and Connector
- NS - NS - NS - NS	6133992 6321057 6133994 6133995	R R R	<ul> <li>Control Assembly, Front</li> <li>Indicator, Power-On</li> <li>Signal Cable</li> <li>CRT &amp; Deflection Yoke Assembly with Wires/Tubes, Warning Labels (GND)</li> </ul>
- NS	6133996	R	Band) (Northern Hemisphere)  CRT & Deflection Yoke Assembly with Wires/Tubes, Warning Labels (GND
- NS - NS	6323319 6321064	1 R	Band) (Southern Hemisphere) Rubber Feet Kit Miscellaneous Hardware Kit Washers, CRT Mounting Rubber Shield, Plastic Board
- NS - NS - NS - NS - NS	6133999 6182313 6182056 6182057 6182319	R AR AR AR	• Shield Retainers, Plastic Type • Rating Label, Model 002 • Rating Label, Model 003 Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

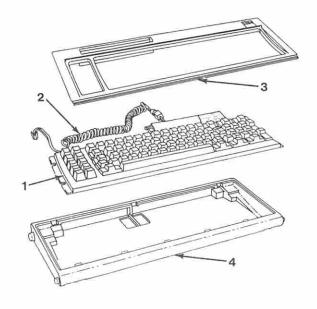
# Assembly 23. Keyboard (83-Key for 5150 and 5160)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
23 - - 1 - 2 - 34 - 4 - 4 - 4 - 5	8529297 8529170 8529169 8529168 4584656 8529239 8529240 8529241 8529242 8529243 8529157	1 1 1 1 1 1 R R R R R R	Keyboard Assembly, US Cover Assembly Base Assembly Cable Assembly, US Keypad Assembly, France Keypad Assembly, Germany Keypad Assembly, Italy Keypad Assembly, US Keypad Assembly, UK Adjustable Foot	

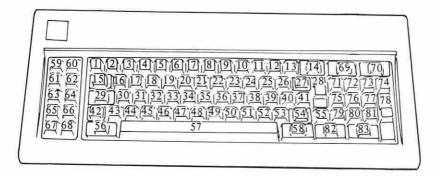
Note: Adjustable foot spring is included in the Miscellaneous Parts Kit for the system unit.

# Assembly 24. Keyboard (83-Key for 5155)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
24 - 1 - 1 - 1 - 1 - 2 - 3 - NS	8654422 8654431 8654430 8654430 8654433 4586161 8654433 8654433 8654433 8654433 8654433 8654433 8654433 8654434	1 R R R R 1 1 1 1 1 1	Keyboard Assembly w/cable, US Keyboard Assembly w/cable, French Keyboard Assembly w/cable, German Keyboard Assembly w/cable, Italian Keyboard Assembly w/cable, Spanish Keyboard Assembly w/cable, UK  Keypad Assembly, US  Keypad Assembly, French  Keypad Assembly, German  Keypad Assembly, Italian  Keypad Assembly, UK  Cable Assembly  Top Cover  Bottom Cover  Misc Parts Kit, Keyboard  Foot Support (Qty 2)  Cup, Spring (Qty 2)  Cup Plunger (Qty 2)  Spring, Plunger (Qty 2)  Pad (Qty 5)  Pad (Qty 5)  Screw, Plastite (Qty 2)

## Assembly 25. Keybutton Kits (83-Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
25	4584657 8654270 8654271 8654272 8654273 8654274	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Keybutton Kit, US * Keybutton Kit, France ** Keybutton Kit, Germany ** Keybutton Kit, Italy ** Keybutton Kit, Spain ** Keybutton Kit, UK **	

<sup>\*</sup> Complete set of keybuttons as listed on the page 51.

<sup>\*\*</sup> Kit contains only the keybuttons listed for the specified country group on the next page.

#### **Keybutton Kit Contents by Country**

	y Group aly
Key Loca- tion	Descrip tion
3	"/2
4	€/3
7	&/6
8	117
9	(/8
10	1/9
11	= /0
12	?/'
13	78
26	ě/è
27	•/+
39	@/0
40	#là
41	§/ú
43	>/<
51	:1.
52	:1.
53*	1-

Country Group U.K.

Descrip-

tion

"/2

£/3

@1

1#

Key

Loca-

tion 3

4

40

41

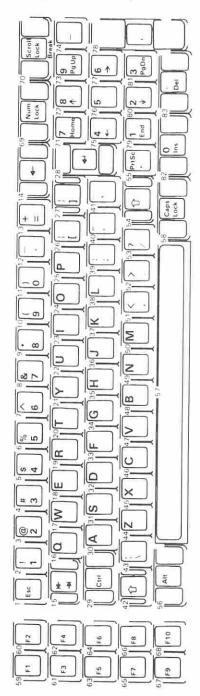
Key Loca- tion	Descrip tion
2	1/8
3	2/é
4	3/"
5	41*
6	5/(
7	6/§
8	7/ė
9	8/!
10	9/ç
11	0/å
12	0/)
13.	1-
16*	A
17*	Z
26	7-
27	*/\$
30.	0
39*	M
40	%/ù
41	£/µ
43	>1<
44*	w
50	?/,
51	li:
52	11:
53*	+/=

Country Group Germany		
Key Loca- tion	Descrip tion	
3	"12	
4	§/3	
7	&/6	
8	117	
9	(/8	
10	1/9	
11	= /0	
12	?/ß	
13	r	
21	Z	
26	Ü	
27	*1+	
39	Ö	
40	Ā	
41	^/#	
43	>/<	
44	Y	
51	:1.	
52 53*	il. J=	

	y Group pain
Key Loca- tion	Descrip- tion
2 3 7 26 27 39 40 41 43 51 52 53 55	i/1 i/2 i/6 i/

<sup>\*</sup>Not included in kit. For reference only. Order from U.S. keyboard.

## Assembly 26. Keybuttons (83-Key)



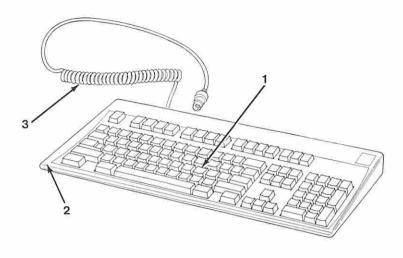
as shown. The number to the upper left designates the button Note: Nomenclature is on both the top and front face of keybuttons position.

#### Keybuttons (83-Key)

KEY LOCATION	PART NUMBER	DESCRIPTION	KEY LOCATION	PART NUMBER	DESCRIPTION
1 2 3 4 5 6 7 8 9 0 1 1 2 3 4 5 6 7 8 9 0 1 1 2 3 4 5 6 7 8 9 0 1 2 3 2 2 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3	4584714 1761460 1642308 1642309 1642342 1642343 4496183 2658824 2658826 2658827 1761515 2658826 2658831 2658833 2658833 2658833 2658833 2658833 2658833 2658834 2658834 2658841 4585286 4585288 4585288 4585288 45847 2658847 26588849 26588849 26588851 26588851 26588851 26588851 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 26588855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847 2658855 45847	Es:1234567890	4345678 9012345678 9012345678 90123456 8888 8888 8888 8888 8888 8888 8888 8	5997221 2658860 26588661 26588862 26588864 26588864 26588864 26588870 45884722 458847722 45847722 45847722 45847722 45847722 45847722 45847722 45847723 45847723 45847733 45847741 45847733 45847741 45847741 45847741 45847741 45847741	/\

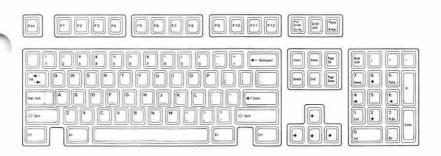
Part numbers for complete keybutton sets are on page 48.

## Assembly 27. Keyboard (101/102-Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
27 - - - - 1 - 1 - 1 - 1 - 1 - NS - 2 - NS	1390290 1390292 1390293 1390294 1390295 1390291 6447041 6447042 6447043 6447044 6447040 6447052 1390296 6447054 6447056	R R R R R R R R R	Keyboard (w/o cable), US Keyboard (w/o cable), France Keyboard (w/o cable), Germany Keyboard (w/o cable), Italy Keyboard (w/o cable), Spain Keyboard (w/o cable), UK  • Keypad Assembly, US  • Keypad Assembly, France  • Keypad Assembly, France  • Keypad Assembly, Italy  • Keypad Assembly, Italy  • Keypad Assembly, UK  • Circuit Board Assembly  • Cover Assembly  • Foot, Adjustable (Qty 2)  • Miscellaneous Parts Kit  • Screws (Qty 5)  • Nut  • Lock Washer Cable Assembly, External Tool (key cap removal)

# Assembly 28. Keybutton Kits (101/102-Key)

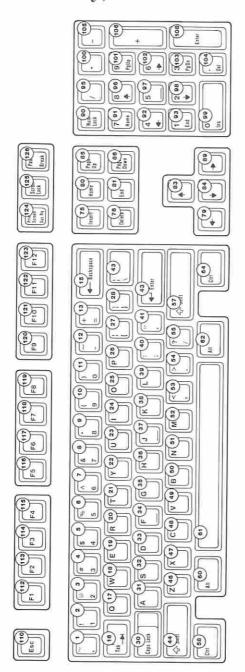


ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
28 -	6447045 6447047 6447048 6447049 6447050 6447046	1 R R R R	Keybutton Kit, US * Keybutton Kit, France ** Keybutton Kit, Germany ** Keybutton Kit, Italy ** Keybutton Kit, Spain ** Keybutton Kit, Spain ** Keybutton Kit, UK **	

<sup>\*</sup> Complete set of keybuttons as listed on the page 55.

<sup>\*\*</sup> Complete set of keybuttons for the specified country.

# Assembly 29. Keybuttons (101/102-Key)



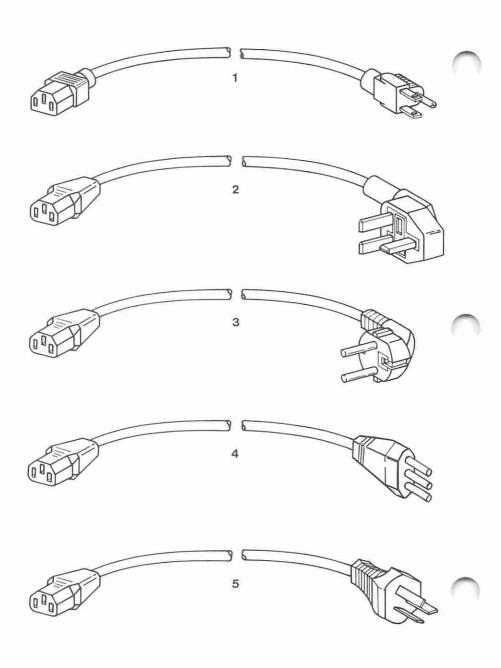
54

#### 101/102-Key Keybutton Part Numbers

KEY LOCATION	PART NUMBER	DESCRIPTION	KEY LOCATION	PART NUMBER	DESCRIPTION
1 2 3 4 5 6 7 8 9 10 11 12 13 15 16 16	8502190 1387262 1386780 1387281 1387282 1387283 1387261 1386785 1386786 1386786 1386788 8502201 8502202 1385816 1385797	~/¹ !/1 @/2 #/3 \$/4 %/5 ^/6 &/7 */8 (/9 )/0 +/=	5578012 666645690133456	1387688 1386320 1385413 1385539 N/A 1385539 1385413 1386653 1386654 8502367 1386655 1386655 1386655 1386655	?// Ctrl Alt Space Bar Alt Ctrl Insert Delete +- Home End † Page Up
17 18 19 20 12 22 23 45 67 89 90 12 33 45 43 44 43	8502203 8502204 8502205 8502206 8502207 8502208 8502209 8502210 8502211 8502212 1385708 1385708 1385798 8502215 8502216 8502216 8502216 8502218 8502218 8502218 8502220 8502221 8502222 8502222 8502222 8502222	Q W E R T Y U I O P {/[] Caps Lock A S D F G H J K L	86 89 90 91 92 93 96 97 98 90 100 102 103 104 106 110 1112 1114 1115 1116	1386658 8502371 1386659 1386660 1386662 1386662 1386663 1386664 1386669 1386665 1386667 1386671 1386671 1386672 1386672 1386673 1386675 1386675 1386675 1386676 1386676	Page Down  Num Lock 7/Home 4/+ 1/End / 8/f 5 2/+ 0/Ins * 9/PgUp 6/+ 3/PgDn ./Del - (minus) + (plus) Enter Esc F1 F2 F3 F4 F55 F6
44 46 47 48 49 50 51 52 53 54	1386694 8502228 8502229 8502230 8502231 8502232 8502233 8502233 6111301 6111302	Z X C V B N M ,</td <td>118 119 120 121 122 123 124 125 126</td> <td>1445838 1445839 1386677 1386678 1386679 1386680 1386681 1386682 1386683</td> <td>F7 F8 F9 F10 F11 F11 PrtSc Scroll Lock Pause</td>	118 119 120 121 122 123 124 125 126	1445838 1445839 1386677 1386678 1386679 1386680 1386681 1386682 1386683	F7 F8 F9 F10 F11 F11 PrtSc Scroll Lock Pause

Part numbers for complete keybutton sets are on page 53.

## Assembly 30. Power Cords



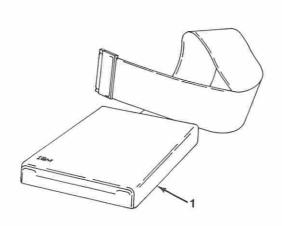
#### **Power Cords**

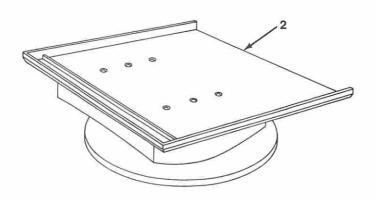
PART NUMBER	UNITS	DESCRIPTION
8529158	1	Power Cord, US Power Cord, Venezuela Power Cord, Colombia
8529341	1	Power Cord, UK Power Cord, Hong Kong Power Cord, Singapore
8529281	1	Power Cord, Germany Power Cord, France Power Cord, Spain
8529282	1	Power Cord, Italy
8529284	1	Power Cord, Australia Power Cord, New Zealand
	NUMBER 8529158 8529341 8529281 8529282	NUMBER 8529158 1 8529341 1 8529281 1 8529282 1

#### Warning:

Use only the proper Power Cord certified for your country.

## Assembly 31. Miscellaneous





#### Miscellaneous

ASM - PART INDEX NUMBER	UNITS	DESCRIPTION
INDEX NUMBER  31 - 1 6181769 8286199 8286200 8286200 8286200 8529228 - NS 6529228 - NS 6323712 - NS 6138013	1 Da 1 Di R • R • AR • AR CO AR CI AR Da	ta Acquisition Distribution Panel splay Stand Platter, Bottom Platter, Top Skirt, Back inter Adapter Wrap Plug mmunications Adapter Wrap Plug uster Terminating Plug ta Acquistion Wrap Plug astic Envelope, Wrap Plug

Notes:

## MAP 0000: Start (AT)

This is the entry point for all IBM PERSONAL COMPUTER AT® MAPs. The MAPs will help you determine the failing field replaceable unit (FRU).

The Advanced Diagnostics program is intended to test *only* IBM products. Non-IBM products, prototype cards, or modified options can give false errors and invalid system responses.

All voltages in the MAPs are positive unless otherwise shown.

#### 001

#### Before you begin:

- 1. Power off the system.
- 2. Ensure all connectors are installed correctly.
- 3. Ensure any jumpers or switches are set correctly.
- Ensure the 115/230 Vac selector switch is set for the voltage available at the outlet.
- 5. Verify the options are correctly set by running the Setup program. After running the Setup program (or if you cannot run the Setup program) continue with Step 001.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

#### IS THE POWER SUPPLY FAN RUNNING?

#### 

003

#### o to step oso in this ivi

 Listen carefully for any audio responses during the power-on self test (POST).

# DID YOU HEAR ONE SHORT BEEP AT THE END OF THE POST?

```
Yes No | (Step 004 continues)
```

```
004
     Go to Step 006 in this MAP.
005
Go to Step 034 in this MAP.
006
(From Step 004 in this MAP)
DID YOU RECEIVE A 16X ERROR?
Yes
     No
     007
     Go to Step 011 in this MAP.
008
DID YOU RECEIVE A 161 ERROR?
     No
Yes
     009
     Go to Step 016 in this MAP.
010
Go to "MAP 0100: System Board Start."
011
(From Step 007 in this MAP)
DID THE MESSAGE (RESUME = "F1" KEY) APPEAR ON
THE SCREEN?
Yes No
      012
      Go to Step 073 in this MAP.
 013
    Make a note of any error messages on the screen.
    Press the F1 key to continue.
 DID THE MESSAGE (RESUME = "F1" KEY) GO AWAY
 WHEN THE F1 KEY WAS PRESSED?
 Yes
      No
      (Step 014 continues)
```

014 Go to "MAP 0300: Keyboard Start."

#### 015

Go to Step 034 in this MAP.

#### 016

(From Step 009 in this MAP)

- Make a note of any error messages on the screen.
- Press the F1 key.

# DID THE MESSAGE (RESUME = "F1" KEY) GO AWAY WHEN THE F1 KEY WAS PRESSED?

Yes No

O17

Go to "MAP 0300: Keyboard Start."

018

Note: If you receive the message (SYSTEM OPTIONS NOT SET), press Enter.

#### DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

Go to "MAP 0600: Diskette Drive Start."

#### 020

- Press 4 (SETUP).
- Follow the instructions on the screen to run the Setup program.

# DID YOU RECEIVE A 16X ERROR AFTER RUNNING THE SETUP PROGRAM?

(Step 022 continues)

#### 022 DID YOU RECEIVE ANY ERRORS IN ADDITION TO THE 16X ERROR?

Yes No

Octopy

024

- Diagnose any errors other than a 16X first.

Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

#### 025

(From Step 023 in this MAP)

- Press F1. When the Advanced Diagnostics menu appears, select 0 (SYSTEM CHECKOUT).
- Follow the instructions on the screen and run all diagnostic tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR?

027

Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

```
028
(From Step 026 in this MAP)
DID THE SYSTEM CHECKOUT MENU APPEAR AT THE
END OF TESTING?
Yes
     No
     029
     Go to "MAP 0020: Power Start."
030
DID YOU NOTICE ANY FAILURE SYMPTOMS?
Yes
     No
     031
     Go to Step 033 in this MAP.
032
Go to Step 074 in this MAP.
```

(From Step 031 in this MAP)

The Advanced Diagnostic tests have finished without detecting a failure.

- · If you are still experiencing a failure:
  - Check all jumper positions
  - Check all switch settings
  - Check all cables and connectors for proper installation.
  - Run the Advanced Diagnostic tests on all devices. Use the (RUN TESTS ONE TIME) option. If you receive an error, go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."
- If you are experiencing a problem with a device not supported by this manual, refer to that device's service manual for special testing instructions.
- If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

# (From Steps 005, 015, and 021 in this MAP) DID THE ADVANCED DIAGNOSTICS MENU APPEAR? Yes No 035 Go to Step 074 in this MAP.

036

Select 0 (SYSTEM CHECKOUT).

**Note:** Depending upon the options installed in the system, questions about attached devices may appear on the screen. Press Y or N as required, then Enter.

(Step 036 continues)

036 (continued)
DID THE INSTALLED DEVICES MENU APPEAR?
Yes No

037
Go to Step 065 in this MAP.

- Compare the list to the options installed *inside* the system.

Note: The Installed Devices list displays only those devices supported by this manual. If a device is missing from the list and is not supported by this manual, press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests. Go to Step 049 in this MAP.

# DOES THE INSTALLED DEVICES LIST CORRECTLY IDENTIFY THE DEVICES INSTALLED INSIDE THE SYSTEM?

Yes No

Oscillation

Oscillatio

**040** Go to Step 049 in this MAP.

#### 041

(From Step 039 in this MAP)

Follow the instructions on the screen and attempt to correct the Installed Devices list.

**Note:** A 199 error indicates you answered "No" to the question about the Installed Devices list. Disregard the error.

#### COULD YOU CORRECT THE INSTALLED DEVICES LIST?

Yes No | (Step 042 continues)

Go to Step 044 in this MAP.

#### 043

Go to Step 049 in this MAP.

#### 044

(From Step 042 in this MAP)

IS THE OPTION MISSING FROM THE INSTALLED DEVICES LIST?

Yes No

045

Press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests.

Go to Step 049 in this MAP.

#### 046

 Make sure all switches and jumpers are correctly set for the missing option. Be sure to check the system board video switch as well as the option switches and jumper positions.

#### ARE THE SWITCHES AND JUMPERS SET CORRECTLY?

Yes No

047

Reset any incorrect jumper or switch settings. Go to Step 001 in this MAP to verify system operation.

048

Go to the appropriate MAP for the missing device.

#### 049

(From Steps 038, 040, 043, and 045 in this MAP)

Follow the instructions on the screen to run the tests one time.
 Select the options you want to test, or press Enter to run all tests.

**Note:** If you received a 199 error or you have an undetermined problem, run all tests.

(Step 049 continues)

```
049 (continued)
DID YOU RECEIVE AN ERROR MESSAGE?
Yes No

050
Go to Step 052 in this MAP.
```

Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

```
052
(From Step 050 in this MAP)
DID THE SYSTEM CHECKOUT MENU APPEAR AT THE
END OF TESTING?
Yes
    No
     053
     Go to "MAP 0020: Power Start."
054
DID YOU NOTICE ANY FAILURE SYMPTOMS?
Yes
     No
     055
     Go to Step 057 in this MAP.
056
Go to Step 074 in this MAP.
```

(From Step 055 in this MAP)

The Advanced Diagnostic tests have finished without detecting a failure.

- If you are still experiencing a failure:
  - Check all jumper positions
  - Check all switch settings
  - Check all cables and connectors for proper installation.
- If you are experiencing a problem with a device not supported by this manual, refer to that device's service manual for special testing instructions.
- If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 058

(From Step 002 in this MAP)

IS THE POWER CORD PLUGGED INTO A FUNCTIONING, PROPERLY GROUNDED ELECTRICAL OUTLET?

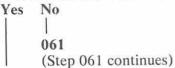
# Yes No

 Attach the system to a functioning, properly grounded electrical outlet. Return to Step 001 in this MAP to verify system operation.

#### 060

- Power off the system.
- Disconnect the power cord from the electrical outlet then from the system unit.
- Check the system unit power cord for continuity.

#### DOES THE POWER CORD HAVE CONTINUITY?



**061** (continued) Replace the power cord.

#### 062

- Reconnect the power cord.
- Power on the system.
- Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at power supply connector P8.

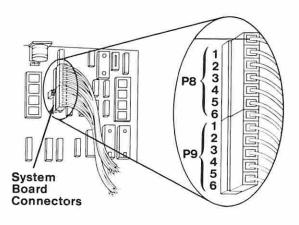


Figure 1. System Board Power Connector

#### IS THE VOLTAGE 2.4 TO 5.2 VDC?

Yes No | | 063 | Go to "MAP 0020: Power Start."

064

Replace the power supply.

#### 065

(From Step 037 in this MAP)

DID YOU RECEIVE AN ERROR MESSAGE INDICATING A DISKETTE DRIVE READ ERROR?

(Step 067 continues)

(From Step 066 in this MAP)

#### IS A MATH COPROCESSOR INSTALLED IN THE SYSTEM?

#### 070

- Power off the system and remove the math coprocessor.
- Power on the system.
- Select 0 (SYSTEM CHECKOUT).

**Note:** Depending upon the options installed in the system, questions about attached devices may appear on the screen. Press Y or N as required, then Enter.

#### DID THE INSTALLED DEVICES MENU APPEAR?

# Yes No

Reinstall the math coprocessor and go to "MAP 0300: Keyboard Start."

#### 072

 Replace the math coprocessor. If that does not correct the problem replace the system board.

(From Step 012 in this MAP)

Find your error in the following figure and take the action indicated.

**Note:** If an error message and incorrect audio response occur, take the action indicated for the error message.

POST Error:	Action:
No Beep and:	
Blank Display	MAP 0020: Power Start
Blinking Cursor	MAP 0020: Power Start
Unreadable Display	MAP 0020: Power Start
Machine Functioning Properly	MAP 0020: Power Start
1XX Error	MAP 0100: System Board Start
1 Long and 1 Short Beep	Replace System Board
1 Long and 2 Short Beeps	Go to Step 075 in this MAP
1 Long and 3 Short Beeps	Go to Step 075 in this MAP
Distorted Display Image 1XX Error. XXXXXXX XXXX 201 Error 30X Error. XX30X Error. 601 Error. 17XX Error 30XX Error 31XX Error 31XX Error C8000 ROM Error.	Go to Step 075 in this MAP Go to Step 075 in this MAP MAP 0100: System Board Start MAP 0200: Memory Start MAP 0300: Keyboard Start MAP 0300: Keyboard Start MAP 0600: Diskette Drive Start MAP 1700: Fixed Disk Drive Start MAP 3000: PC Network MAP 3100: Alt. PC Network Replace Fixed Disk Drive Adapter MAP 3000: PC Network Replace System Board MAP 0020: Power Start
Continuous Beep	MAP 0020: Power Start
Repeating Short Beeps	MAP 0020: Power Start
Any Errors Not Shown Above	

Figure 2. POST Errors

# **074** (From Steps 032, 035, and 056 in this MAP)

Find your error in the following figure and take the action indicated.

Symptom:	Action:
Incorrect Memory Size	or educations and the control of the
Displayed During the POST	MAP 0200: Memory Start
Display Problems:	
Incorrect Colors	Go to Step 075 in this MAP
No High Intensity	Go to Step 075 in this MAP
Missing, Broken, or Incorrect Ch.	aracters Go to Step 075 in this MAP
Blank Display (Dark)	Go to Step 075 in this MAP
Blank Display (Bright)	Go to Step 075 in this MAP
Distorted Image	Go to Step 075 in this MAP
Unreadable Display	Go to Step 075 in this MAP
Other Display Problems	
Flashing Cursor Only	Go to Step 078 in this MAP
BASIC Screen Appears	MAP 0600: Diskette Drive Start
Loads Program from Fixed Disk	MAP 0600: Diskette Drive Start
Loads Program from Remote Statio	n MAP 0600: Diskette Drive Start
Diskette Boot Failure	MAP 0600: Diskette Drive Start
PARITY CHECK	MAP 0200: Memory Start
Keyboard Problem	MAP 0300: Keyboard Start
Cannot Finish Diagnostic Tests	MAP 0020: Power Start
Printer Problems	Refer to the Service Manual for the Printer.
Network Problems	Refer to the Service Manual for the Network.

Figure 3. Failure Symptoms

```
075
(From Steps 073 and 074 in this MAP)
IS AN ENHANCED GRAPHICS ADAPTER INSTALLED?
Yes No

076
Refer to the MAP for the failing display adapter.

077
Go to "MAP 2400: Enhanced Graphics Adapter."
```

(From Step 074 in this MAP)

#### 080

- Power off the system.
- Remove the math coprocessor from the system board.
- Power on the system.

#### DID THE FAILING SYMPTOM REMAIN?

Yes No

| 081
| Replace the math coprocessor.

#### 082

Reinstall the math coprocessor, then go to "MAP 0600: Diskette Drive Start."

(From Step 073 in this MAP)
Go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

## JUMPERS AND SWITCH **SETTINGS**

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## Notes:

## System Setup

The Setup program is on the Advanced Diagnostics diskette. You need to know what options are installed in the system unit to run the Setup program.

- 1. Make a list of the option adapters installed in the system.
- 2. Determine the type of drives installed.
  - Fixed Disk Drive: An identification label is on the front of the drive.
  - Diskette Drive: The bezel of a double-sided (360K) diskette drive has an asterisk; the bezel of a high-capacity (1.2M) diskette drive is not marked.
- 3. Ensure that all jumpers and switches are set correctly.

Note: If you receive an error code, troubleshoot any error indications other than 16X first. If the only error code you receive is 16X, and you cannot correct the Setup program using the instructions on the following page, go to "MAP 0000: Start (AT)."

#### System Setup

- Insert the Advanced Diagnostics diskette into diskette drive A.
- 2. Power on the system.
- When the Advanced Diagnostics menu appears, select option 4 (SETUP) and verify that the options are correctly set.

The Setup program will prompt you for the following information:

Time Set or change the time.

Date Set or change the date.

Diskette Drives Select the number and type (high

capacity or double sided) installed.

Fixed Disk Drives Select the number and type of drives

installed.

Memory Select the amount of base and

expansion memory installed.

**Display** Set the primary display if two display

adapters are installed. Select the mode (40 or 80 column) if a color display is

installed.

# **Option Compatibility**

Certain option adapters conflict with each other when used in the same system.

- 1. The following adapters should not be installed together in the system unit:
  - Synchronous Data Link Control (SDLC) Adapter.
  - Alternate Binary Synchronous Communications (Alt BSC) Adapter.
- Only one 128KB Memory Expansion Option or one 128KB/640KB Memory Expansion Option can be installed in the system.

#### **BIOS ROM Identification**

To determine the date of the BIOS ROM module, run the following BASIC program. Type the program exactly as shown.

```
10 DEF SEG=&HF000
20 FOR X=&HFFF5 TO &HFFFF
30 PRINT CHR$(PEEK(X));
40 NEXT
RUN
```

The date that is displayed is the date of your BIOS ROM module.

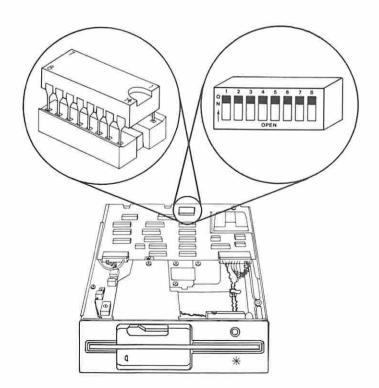
## **Terminating Resistors and Switches**

#### **Diskette Drive**

A diskette drive may have a terminating resistor or terminating switch.

- Terminating Resistor A terminating resistor must be installed in diskette drive A. Diskette drive B should not have a terminating resistor installed.
- Terminating Switch If a diskette drive is equipped with a terminating switch instead of the terminating resistor, set all switches on diskette drive A to the On position. Set all switches on diskette drive B to the Off position.

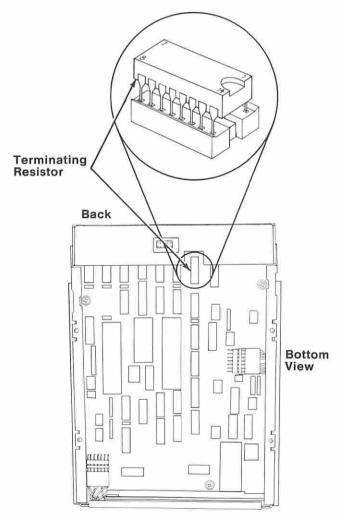
**Note:** The terminating resistor may appear in a different location on the drive. If so, an identifying label will be attached to the terminating resistor.



#### **Fixed Disk Drive**

- The terminating resistor must be installed on fixed disk drive C.
- In a system unit with two fixed disk drives, remove the terminating resistor from fixed disk drive D.

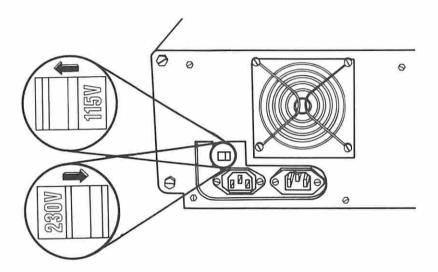
**Note:** The terminating resistor may appear in a different location on the drive. If so, an identifying label will be attached to the terminating resistor.



# Power Supply Voltage Selector Switch

The voltage selector switch is located at the rear of the system unit power supply. It must be set for the voltage present at the electrical outlet.

Switch Position	Voltage Range	
115 Vac	110 to 125 Vac	
230 Vac	200 to 240 Vac	



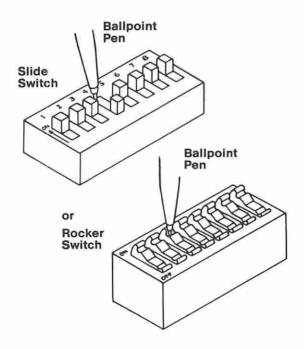
# Using the Switch Charts

The following legend applies to the charts in this section.

Symbol	Meaning	
*	Not Used by this Application	
1	On/Closed Position of a Switch	
1	Off/Open Position of a Switch	
N/A	Not Allowed or Not Applicable	

**Note:** For some options, the customer must supply information for correct setting of jumpers or switches.

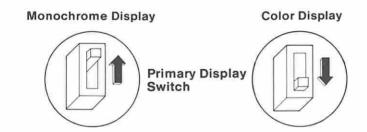
To set a rocker switch, press the rocker down to the desired position; to set a slide switch, slide the lug of the switch to the desired position.

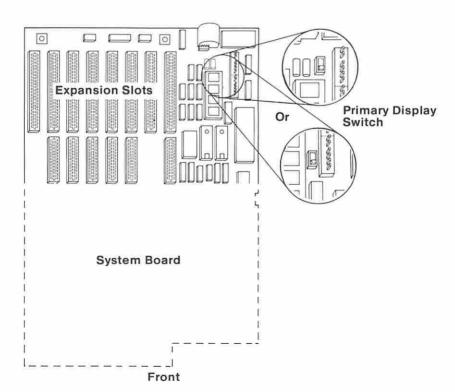


# **System-Board Display Switch**

If your primary display adapter is a:

- Monochrome Display and Printer Adapter Set the display switch to the rear of the system.
- Color display adapter Set the display switch to the front of the system.

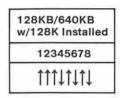




## **Memory Expansion Options**

#### **Base Memory**

If you have a 128KB/640KB memory option with *only* 128K installed, set the switches as shown below.



The 128KB Memory Expansion Option has no switch settings.

#### **Expansion Memory**

If you are installing a new memory expansion option refer to the "Memory Switches Quick Reference" in this section. To check installed memory expansion option switch settings continue with the following procedure.

One installed memory expansion option must have a switch setting that matches switch Set 1. Start with Set 1 and find the memory expansion option with switch settings matching one of the switch settings provided. If you have additional memory options to check, answer the question below the switch settings to determine which Set to go to next.

**Note:** If at any time you are unable to match the switch settings, you have an option with the switches improperly set. Set the switches on one of the options you have not already checked to match the switch settings provided, then answer the question to continue.

When each memory option matches a switch setting, you have finished the procedure.

**Note:** A fully populated 128KB/640KB Memory Expansion Option has 128K of base memory and 512K of expansion memory. Count only the expansion memory when answering the questions.

Set 1

Find the memory option that matches one of the switch settings below.

128KB/640KB	512KB		E40KB (011B
	Bank 0	Bank 1	512KB/2ME
12345678	12345678	12345678	12345678
11111111	111 <u></u> 1111	1111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 2.

2048K Go to Set 5.

Set 2

Find the memory option that matches one of the switch settings below.

128KB/640KB	512	:KB	
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
11111111	111 <u>1</u> 1111	1111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 3.

2048K Go to Set 6.

400000000000	512KB		E4 OKD (OMD
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	1111111	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 4.

2048K Go to Set 7.

Set 4

Find the memory option that matches one of the switch settings below.

40000000000	512	512KB	
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	† <b>†</b> ↓ <b>†</b> ↓ <b>†</b> ††	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 5.

2048K Go to Set 8.

Set 5

128KB/640KB	512KB		E40KD/084D
	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	<u> </u>	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 6.

2048K Go to Set 9.

Set 6

Find the memory option that matches one of the switch settings below.

10000000000	512	:KB	54 0 V D (034 D
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	<u> </u>	1111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 7.

2048K Go to Set 10.

Set 7

400KB/040KB	512	2KB	E40KB/088B
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
11111111	↑↓↑↑↑↑↑	1111111	↑↓↑↑↑↑↑

How much expansion memory is installed on this option?

512K Go to Set 8.

2048K Go to Set 11.

Set 8

Find the memory option that matches one of the switch settings below.

128KB/640KB	512	512KB/2MB	
126KB/64UKB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	1111111	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 9.

2048K Go to Set 12.

Set 9

128KB/640KB	512KB		E40KD/084D
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
↑↓↑↓↑↑↑↓	1111111	111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 10.

2048K Go to Set 13.

Set 10

Find the memory option that matches one of the switch settings below.

doorp (odorp	512	:KB	540KB/014B
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	11111111	↑↓↑↓↓↓↑	†\†\\

How much expansion memory is installed on this option?

512K Go to Set 11.

2048K Go to Set 14.

Set 11

40010101010	512KB		E10KB/OMB
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	$\uparrow\downarrow\downarrow\uparrow\uparrow\uparrow\uparrow\uparrow\uparrow$	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 12.

2048K Go to Set 15.

Set 12

Find the memory option that matches one of the switch settings below.

400000000000	512KB		C40KD/OND
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	↑↓↓↑↓↑↑↑	1111111	↑↓↓↑↓↑↑↑

How much expansion memory is installed on this option?

512K Go to Set 13.

2048K Go to Set 16.

Set 13

128KB/640KB	512KB		540KD/084D
12000/04000	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	<b>↑↓↓↓↑↑↑↑</b>	111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 14.

2048K Go to Set 17.

Set 14

Find the memory option that matches one of the switch settings below.

128KB/640KB	512KB		E4 OVE (OME
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
↑↓↓↓↓↓↑	11111111	1111111	11111111

How much expansion memory is installed on this option?

512K Go to Set 15.

2048K Go to Set 18.

Set 15

400000000000	512KB		E40KB/OMB
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
↓↑↑↑↑↑↑↓	<b>\$1111111</b>	1111111	<b>↓</b> ↑↑↑↑↑↑

How much expansion memory is installed on this option?

512K Go to Set 16.

2048K Go to Set 19.

Set 16

Find the memory option that matches one of the switch settings below.

400KB/C40KB	512KB		E40KD/0MD
128KB/640KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	1111111	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 17.

2048K Go to Set 20.

Set 17

128KB/640KB	512KB		540404040
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
11111111	11111111	1111111	<b>↓</b> ↑↑↓↑↑↑↑

How much expansion memory is installed on this option?

512K Go to Set 18.

2048K Go to Set 21.

Set 18

Find the memory option that matches one of the switch settings below.

128KB/640KB	512KB		E4 01/D (014D
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
$\downarrow\uparrow\uparrow\downarrow\downarrow\uparrow\uparrow\uparrow$	$\downarrow\uparrow\uparrow\downarrow\downarrow\uparrow\uparrow\uparrow\uparrow$	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 19.

2048K Additional memory expansion options cannot be installed.

#### Set 19

Find the memory option that matches one of the switch settings below.

128KB/640KB	512KB		E40KD/088D
120KB/040KB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
††††††††	1111111	1111111	1111111

How much expansion memory is installed on this option?

512K Go to Set 20.

2048K Additional memory expansion options cannot be installed.

Set 20

Find the memory option that matches one of the switch settings below.

128KB/640KB	512KB		E40KD/084D
126KB/64UKB	Bank 0	Bank 1	512KB/2MB
12345678	12345678	12345678	12345678
1111111	1111111	$\downarrow\uparrow\downarrow\downarrow\uparrow\downarrow\downarrow\uparrow\downarrow$	11111111

How much expansion memory is installed on this option?

512K Go to Set 21.

2048K Additional memory expansion options cannot be installed.

400KD/040KD	512KB		512KB/2MB
128KB/640KB	Bank 0	Bank 1	312KB/2MB
12345678	12345678	12345678	12345678
11111111	<b>↓</b> ↑↓↓↑↑↑↑	<b>↑↑↓↓↑↓</b> ↓	1111111

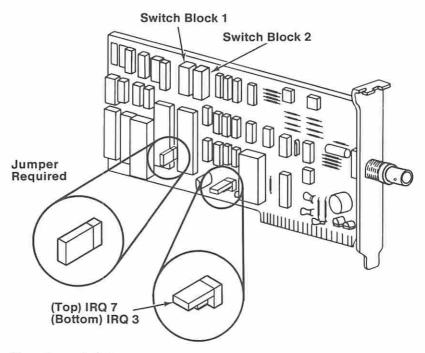
Additional memory expansion options cannot be installed.

#### Memory Switch Quick Reference

Use the following figure when installing a new memory expansion option. Any memory expansion options currently installed in the system must be functioning and have the switches set properly.

Total Amount of Memory Currently Installed	Set Switches According to:
512 or 640	. Set 1
1024 or 1152	Set 2
1536 or 1664	Set 3
2048 or 2176	. Set 4
2560 or 2688	. Set 5
3072 or 3200	. Set 6
3584 or 3712	. Set 7
4096 or 4224	
4608 or 4736	
5120 or 5248	Set10
5632 or 5760	Set 11
6144 or 6272	. Set 12
6656 or 6784	. Set 13
7168 or 7296	. Set 14
7680 or 7808	. Set 15
8192 or 8320	. Set 16
8704 or 8832	. Set 17
9216 or 9344	. Set 18
9728 or 9956	
10240 or 10368	
10752 or 10880	

# **Cluster Adapter**



#### **Station Address**

Station	Switch Block 1
Address	12345678
0	11111111*
7	<b>1111111</b>
2	1111111
3	1111111
4	1111111
5	1111111

Station Address	Switch Block 1
Address	12345678
6	1111111*
7	111 <u>1</u> 111
8	1111111
9	<b>†</b>    <b>†</b>    <b>†</b>    <b>†</b>    <b>*</b>
10	1111111
11	1111111*

Station Address	Switch Block 1
Address	12345678
12	1111111
13	1111111*
14	1111111
15	1111111
16	<b>1111111</b> *
17	1111111*

(Part 1 of 2)

Station	Switch Block 1
Address	12345678
18	<b>\^\\\^\\</b> *
19	1111111*
20	1111111*
21	1111111*
22	<b>\</b> \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
23	<b>111111</b> *
24	<b>1111111</b> *
25	1111111*
26	1111111
27	1111111*
28	<b>↓↓↑↑↑↓↓</b> *
29	1111111
30	J11111J*
31	11111111
32	<b>!!!!!!</b> *
33	1111111

Station Address	Switch Block 1
Address	12345678
34	↓↑↓↓↓↓↑↓*
35	1111111
36	<b>1111111</b> *
37	1111111*
38	1111111
39	1111111
40	<b>↓↓↓↑↓↑↓</b> *
41	<u> </u>
42	111111*
43	1111111*
44	JJ11J1J*
45	1111111*
46	1111111
47	1111111
48	<b>!!!!!</b>
49	1111111

Station	Switch Block 1
Address	12345678
50	1111111
51	<b>1111111</b> *
52	<b>\</b> \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
53	1111111*
54	1111111
55	1111111
56	1111111
57	1111111*
58	<b>↓</b> ↑↓↑↑↑↓*
59	1111111
60	JJ111111*
61	1111111
62	<u> </u>
63	1111111

#### (Part 2 of 2)

#### Notes:

- 1. Switches 1 through 6 of Switch Block 1 are for station addresses 0 to 63.
- 2. Position 7 of Switch Block 1 is always set to the Off position.
- 3. Position 8 of Switch Block 1 is the Remote Initial Program Load (RIPL) switch (see the next figure).

#### **Remote Initial Program Load**

When switch 8 is On, the Personal Computer will request a Remote Initial Program Load (RIPL) from another station in the Cluster. This delays the POST by 30 seconds. The recommended setting is Remote IPL Off.

Condition	Switch Block 1 (See Note)
	12345678
Remote IPL On	******
Remote IPL Off	******↓↓

Note: Position 7 of Switch Block 1 is always set to Off.

#### **Adapter Number**

The following figure shows the setting of switches 1 through 4 of Switch Block 2 for adapters 1 through 4.

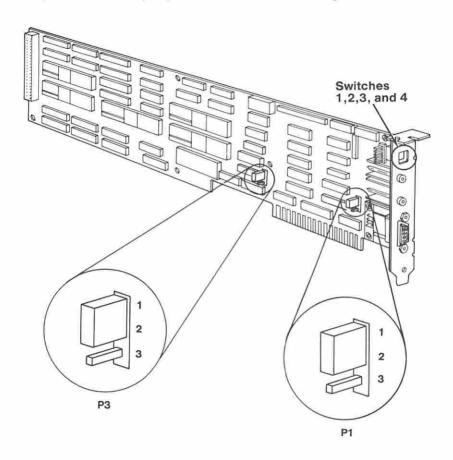
Switches 5 through 8 of Switch Block 2 are always set to the Off position.

Condition	Switch Block 2
	12345678
Select Adapter 1:	1111111
Select Adapter 2:	1111111
Select Adapter 3:	1111111
Select Adapter 4:	1111111

**Note:** If only one Cluster Adapter is installed in an IBM Personal Computer, it must be set as adapter 1. Each additional adapter must have a different Cluster Adapter number.

# **Enhanced Graphics Adapter (EGA)**

Warning: Damage to the graphics adapter, the display, or both may result if these jumpers are not in the correct position.



Display	P1	P3
IBM Color Display or IBM Monochrome Display	2 & 3	1 & 2
IBM Enhanced Color Display	1 & 2	1 & 2

If an EGA is the only display adapter installed, or an EGA is installed with a Monochrome Display and Printer Adapter, refer to Figure 1 to set the EGA switches.

If an EGA is installed with a Color/Graphics Monitor Adapter, refer to Figure 2 to set the EGA Switches.

Type of Display Attached to the	EGA as Primary	EGA as Secondary
Enhanced Graphics Adapter	Switch 1234	Switch 1234
No Display	N/A	↓↑↑↑
Monochrome Display	↓↓↑↓	N/A
Color Display (40 X 25 Mode)	↑↓↓↑	<b>↑</b> ↑↑↑
Color Display (80 X 25 Mode)	↓↓↓↑↑	<b>↓</b> ↑↑↑
Enhanced Color Display (Normal Color Mode)	<b>↑</b> ↑↑↓	↑↓↑↑
Enhanced Color Display (Enhanced Color Mode)	ŢŢŢ	<b>↓</b> ↓↑↑

Figure 1

Type of Display Attached to the	EGA as Primary	EGA as Secondary
Color/Graphics Monitor Adapter	Switch 1234	Switch 1234
Color Display (40 X 25 Mode)	↑↓↑↓	↑↑↓↑
Color Display (80 X 25 Mode)	ŢŢŢŢ	<b>↓</b> ↑↓↑
No Display	↓↓↑↓	N/A

Figure 2

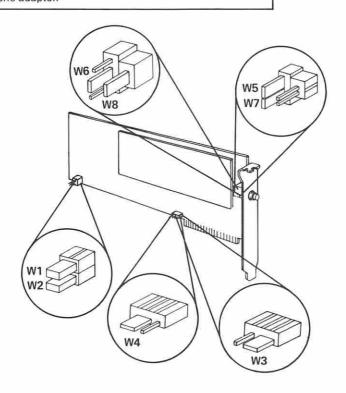
#### Notes:

- 1. Mode selection can be changed by programming.
- 2. A maximum of two displays can be attached to the system, one color display and one monochrome display.

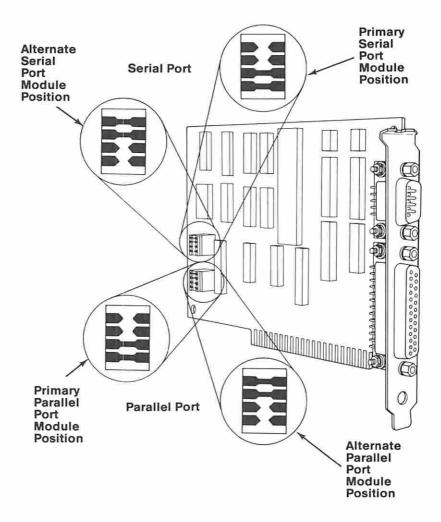
# **PC** Network Adapter

Jumper Position (See figure)	Function
W1	Automatic Remote Program Load (RPL)
W2	Not Used
W3	Sets Adapter to use Interrupt Level 2
W4	Sets Adapter to use Interrupt Level 3
W5 & W7	Sets Adapter as Alternate Adapter
W6	Sets Adapter as Primary Adapter
W8	Enables ROM on Adapter (See Note)

Note: Do not enable the ROM on more than one adapter.

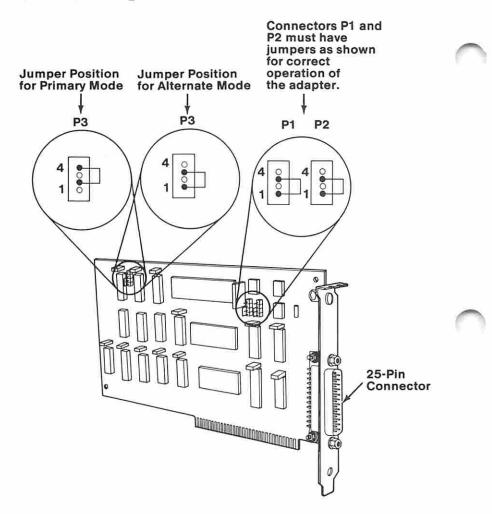


# Serial/Parallel Adapter

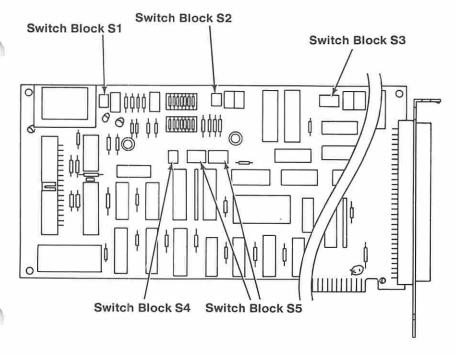


Note: If a Monochrome Display and Printer Adapter is installed in the same system as a Serial/Parallel Adapter, the parallel port of the primary Serial/Parallel Adapter defaults to the alternate mode.

# **Binary Synchronous Communications** (BSC) Adapter



# Data Acquisition and Control (DAC) Adapter



## **Analog Output Range**

Analog Output Range (D/A)	Switch Block S1
Channel 0	1 2
-5 to +5 Volts	11
-10 to +10 Volts	↓↑
0 to +10 Volts	↑↓

Analog Output Range (D/A) Channel 1	Switch Block S2
	1 2
- 5 to + 5 Volts	<b>↑</b> ↑
-10 to +10 Volts	<b>↓</b> ↑
0 to +10 Volts	↑↓

Note: Only the switch settings shown may be used.

## **Analog Input Range**

Analog Input Range (A/D)	Switch Block S3
	1 2 3 4
- 5 to +5 Volts	↓↓↑↑
-10 to +10 Volts	↓↑↓↑
0 to +10 Volts	↓↓↑↓

Note: Only the switch settings shown may be used.

## **Adapter Number**

Adapter Number	Switch Block S4
	1 2
0	$\downarrow \downarrow$
1	1↓
2	↓↑
3	11

**Note:** Each DAC adapter installed in a system must have its own adapter number.

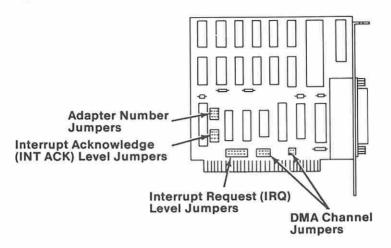
Note: Only the switch settings shown may be used.

# Interrupt Request (IRQ) Level

IRQ Level	Switch	Block S5
IRQ Level	1 2 3 4 5	1 2 3 4 5
7	11111	$\downarrow\downarrow\downarrow\uparrow\uparrow\uparrow$
6	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$	$\downarrow\uparrow\uparrow\uparrow\downarrow\downarrow$
5	$\downarrow\downarrow\downarrow\downarrow\downarrow\uparrow$	$\uparrow\downarrow\downarrow\downarrow\downarrow\downarrow$
4	$\downarrow\downarrow\uparrow\uparrow\uparrow\downarrow$	11111
3	$\uparrow\uparrow\downarrow\downarrow\downarrow$	11111

Note: Only the switch settings shown may be used.

# General Purpose Interface Bus (GPIB) Adapter



#### **Adapter Number**

Each GPIB adapter installed in a system must have its own adapter number.

Adapter Number	Jumper Positions
0	
1	= = = = = = = = = = = = = = = = = = =
2	
3	-
4	
5	=
6	
7	

## Interrupt Request (IRQ) Level

The GPIB adapter can share its IRQ level with other adapters that use shared interrupts. All adapters sharing an IRQ level must be installed in the same unit.

Interrupt Request Level	Jumper Positions
,7	
6	::::::
5	
4	:::::
3	:::::
2	<b>II</b> :::::

## Interrupt Acknowledge (INT ACK) Level

The interrupt acknowledge (INT ACK) and interrupt request (IRQ) levels must be the same.

INT ACK level	Jumper positions
7	
6	-
5	•
4	
3	n
2	-

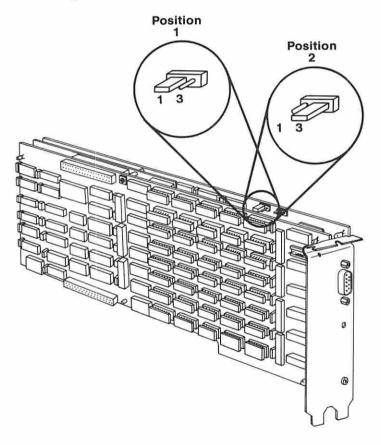
# **Direct-Memory Access (DMA) Channel**

DMA channel	Jumper positions
1	
2	
3	:: <b>II</b> ::

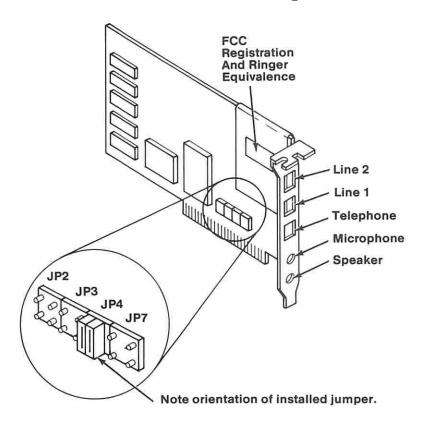
# **Professional Graphics Controller**

If an IBM Color/Graphics Monitor Adapter is installed in the system, the emulator jumper must be installed in position 2.

When the jumper is installed in position 1, the Professional Graphics Controller can emulate an IBM Color/Graphics Monitor Adapter.



# **Voice Communications Adapter**



**Note:** The jumper block is usually set to position JP4. It must be installed at an interrupt level that does not conflict with other options.

IRQ Level	Jumper Position
2	JP2
3	JP3
4	JP4
7	JP7

## **PARTS CATALOG**

Notes:

### **How To Use This Parts Catalog**

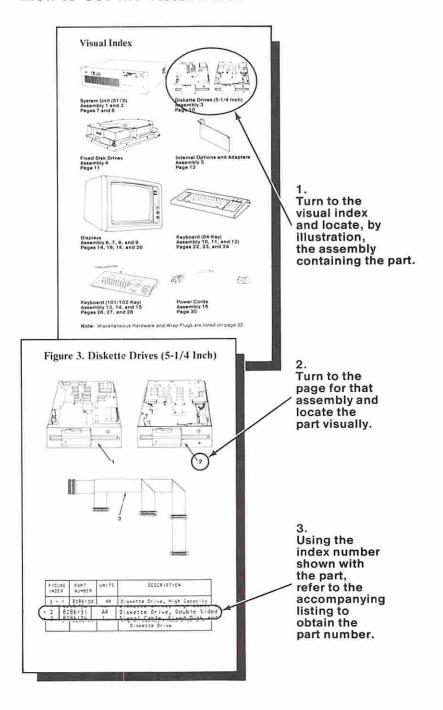
- Similar Parts If two parts are similar, they may be listed in the same list. Similar parts are referenced by one index number but are distinguished by the part number and description.
- NS When this indication appears in the ASM-INDEX column, it denotes a part not shown in the assembly. This designation is generally used for miscellaneous parts packets.
- 3. **R** This entry in the Units column indicates the part has a restricted availability.
- 4. AR As Required (AR) in the Units column denotes that the units per assembly may vary based upon system configuration.
- Indenture The indenture is marked by a series of dots located before the parts description. The indenture indicates the relationships of a part to the next higher assembly.

#### **Example of a Parts List**

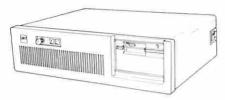
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
- 1 - 2 - 2 - 2 - 3 - 4	1234567 1234568 1234569 1234566 1234565 1234564	1 1 1 R 1	Main Assembly Subassembly, US Subassembly, US Subassembly, Non-US Detailed Part Restricted Subassembly Detailed Part Detailed Part
- NS	1234563	1	Detailed Part     Subassembly Not Shown     Detailed Part
- 5	1234562	AR	Detailed Part     Subassembly - Use as Required

4 Parts (AT)

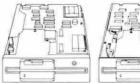
#### How to Use the Visual Index



### Visual Index



System Unit (5170) Assembly 1 and 2 Pages 7 and 8



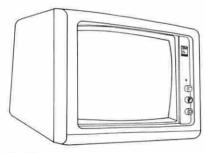
Diskette Drives (5-1/4 Inch) Assembly 3 Page 10



**Fixed Disk Drives** Assembly 4 Page 11



Internal Options and Adapters Assembly 5 Page 12



Displays Assembly 6, 7, 8, and 9 Pages 14, 16, 18, and 20



Keyboard (84-Key) Assembly 10, 11, and 12) Pages 22, 23, and 24



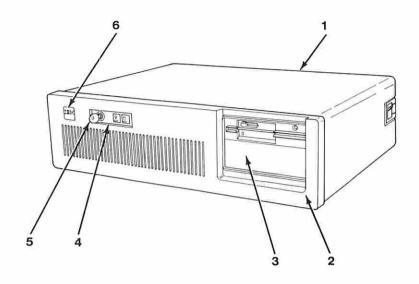
Keyboard (101/102-Key) Assembly 13, 14, and 15 Pages 26, 27, and 28



Power Cords Assembly 16 Page 30

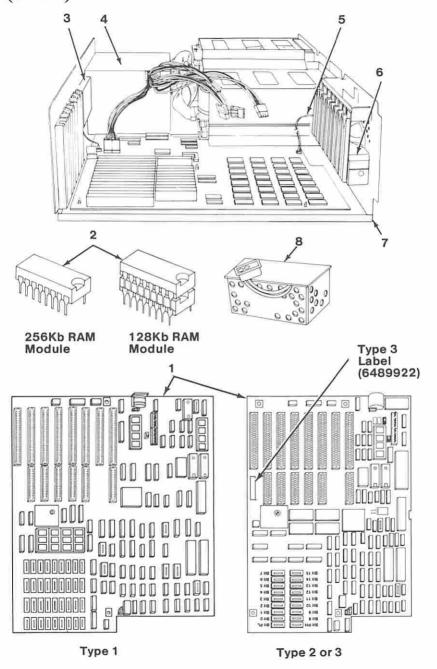
Note: Miscellaneous Hardware and Wrap Plugs are listed on page 32.

# Assembly 1. System Unit - Exterior (5170)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1 - 1 - 234 - 585 - 6	8286119 8286134 8286114 8286133 8286117 8286169 8286137	1 1 AR 1 1 1 R	Cover Front Bezel Blank Bezel Control Panel Assembly • Key Lock Assembly Back Panel AT Label/Logo Kit • Nameplate • Logo, Front • Spring, Logo • Label, Identification

## Assembly 2. System Unit - Interior (5170)

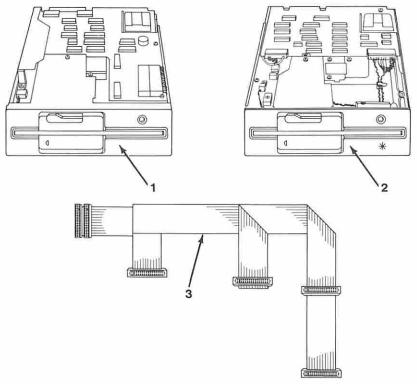


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### System Unit (5170)

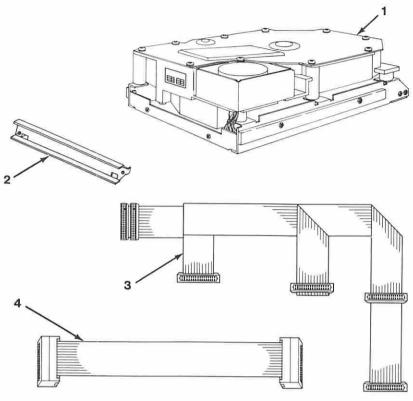
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
2 - 1	6480170	1	System Board, Type 1, 256KB-512KB
- 2	8286139	AR	(Populated to 256K) • 128KB RAM Module (Qty 1)
- 1	6480072	1	System Board, Type 2, 512KB
- 2	6480008	18	• 256KB RAM Module (Qty 1)
- 1	6489922	i	System Board Type 3 512KB
	- 103322		System Board, Type 3, 512KB (Identified by FRU number on board)
- 2	6480008	18	• 256KB RAM Module (Qty 1)
- 3	8286121	1	Battery
- 3 - 4 - 5 - 6 - 7	8286122	1	Power Supply
- 5	8286118	ī	Cable, Control Panel
- 6	8529143	1	Speaker Assembly
- 7	6480007	R	Base Frame Assembly
- 8 - NS	8286123	AR	Load Resistor, Power Supply
- NS	8286132	AR	Miscellaneous Metal Parts Kit
			• Plate, Access Hole
			Bracket, Blank
			• Keeper, Bracket
			• Straps, Drive Ground
			• Clip, Retainer
			• Clamps, Full Frontal
Sansan			• Clip
- NS	8286135	AR	Plastic Parts Kit
			• Keeper, Bezel
			• Bracket, Adapter Support
			• Spring, Keyboard Foot
			• Supports, System Board (Qty 5)
			• Foot Pad, System Unit
			• Foot Pad, Keyboard
			• Lens Insert, Keyboard (US UK Spain)
- NS	8286136	AR	• Contact Strip
113	0200136	AK	Screw Hardware Kit
			• Screw, Self-Tap
			• Screw, System Unit
			• Star Washer, Lock Washer, Screw 2-56
			Screw, Panel     Screw, Cover
			• Screw, Lover
			• Hex Nut, 2-56
			• Screw, 6-32
			• Nut, 4-40
			• Screw, 4-40
			• Screw, Head Bind
			and the second second

# Assembly 3. Diskette Drives (5-1/4 Inch)



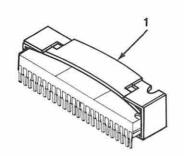
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
3 - 1 - 2 - 3	8286130 8286131 8286124	AR AR 1	Diskette Drive, High Capacity Diskette Drive, Double Sided Signal Cable, Fixed Disk and Diskette Drive

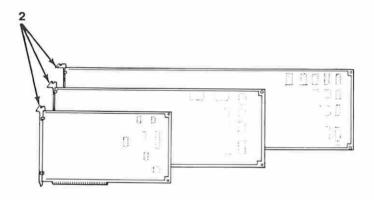
## Assembly 4. Fixed Disk Drives

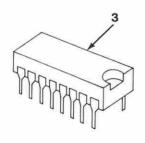


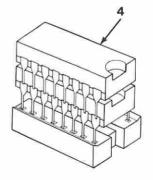
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
4 - 1	6278099	AR	Fixed Disk Drive, 20MB Fixed Disk Drive, 30MB Keeper Bar, Fixed Disk Signal Cable, Fixed Disk and Diskette Drive Data Cable, Fixed Disk Drive  Note: All AT fixed disk drives manufactured after October 1, 1985 (except 20MB) will have an identifying label attached.
- 1	8286216	AR	
- 2	6489949	AR	
- 3	8286124	1	
- 4	8286129	AR	

# Assembly 5. Internal Options and Adapters







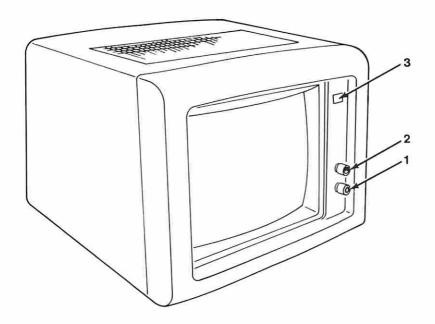


### Internal Options and Adapters

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
5 - 1	8286127	AR	80287 Math Coprocessor
- 2	8286116	AR	128KB Memory Expansion Adapter
- 3	59X7317	18	64KB Memory Module (Qty 1)
- 3 - 2 - 3 - 3 - 2 - 4	6279116	AR	128KB/640KB Memory Expansion Adapter
- 3	59Y7217	18	64KB Memory Module (Qty 1)
- 3	59X7317 6480008	AR	• OAKB HEMOTY MODULE (QEY 1)
- 3	8286115		- 256KB RAM Module (Qty 1)
- 2 - 4	0200115	AR	512KB Memory Expansion Adapter
- 4	8286139	36	• 128KB RAM Module (Qty 1)
- 2 - 3 - 3 - 2	59X7294	AR	512KB/2MB Memory Expansion Adapter
- 3	6480008	AR	• 256KB RAM Module (Qty 1)
- 3	62X0641	AR	- 256KB RAM Module Kit (Qty 18)
-	8286098	AR	Binary Synchronous Communications (BSC) Adapter
- 2	6323472	AR	Cluster Adapter
- NS	6323575	AR	Cluster Cable Kit
- 2	8529146	AR	Color/Graphics Monitor Adapter
2	6181768	AR	Data Acquisition Adapter
- 2	8654215	AR	Enhanced Graphics Adapter
-	0051215	.7313	(w/o Memory Expansion Card)
- NS	6323468	AR	
113	0525400	An	Graphics Memory Expansion Card
- NS	8654219	0.1.	(w/o memory modules)
- NS		24	Graphics Memory Module (Qty 1)
- 2	8286125	1	Fixed Disk and Diskette Drive
12	0	3127	Adapter
2	8529151	AR	Game Control Adapter
2	6181770	AR	GPIB Adapter
- 2	8529148	AR	Monochrome Display and Printer Adapter
- 2 - NS	8286171	AR	PC Network Adapter
- NS	8286172	AR	PC Network Adapter Cable
2	62X0912	AR	Professional Graphics Controller
- NS	62X0913	R	Controller Processor Card
- NS	6133790	R	•• 8088 Processor
- NS	6133791	R	- 32KB ROM
- NS	6133792	R	• 32KB ROM
- NS	6323410		
	(122700	R	• Digital-Analog Converter
- NS	6133788	R	Controller Emulator Card
- NS	6133789	R	Controller Memory Card
- NS	6181772	40	• Professional Graphics Memory
(828)	CONTRACTOR OF		Module (Qty 1)
- NS	6323412	R	<ul> <li>Miscellaneous Hardware Kit</li> </ul>
- 2	8286138	AR	Prototype Adapter
- 2	8286147	AR	Serial/Parallel Adapter
- NS	8286170	AR	Serial Adapter Cable
- NS	8286194	AR	Serial Adapter Connector
- 2	8286099	AR	Synchronous Data Link Control
- 2	2684438		(SDLC) Communications Adapter
- Z		AR	Voice Communications Adapter (VCA)
- NS	2684462	AR	Notched Black Telephone Cable, for VCA
- NS	2684487	AR	Notched White Telephone Cable, for VCA
- NS	2684509	AR	Tabbed Black Telephone Cable, for VCA
- NS	2684514	AR	Tabbed White Telephone Cable, for VCA

March 18, 1986

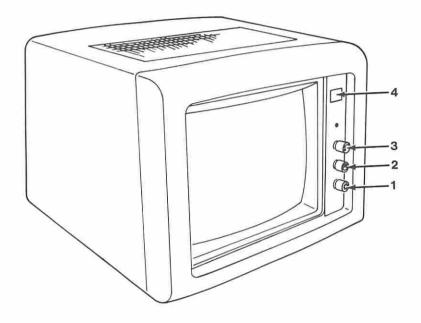
# Assembly 6. Monochrome Display (5151)



### Monochrome Display (5151)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
6 - - 1 - 2 - 3 - 3	8529171 8529209 8529177 8529178 8529179 8654205	1 1 R R	Display Assembly, 120 Volt Display Assembly, 220/240 Volt  Knob, Brightness Knob, Contrast Logo/Label Kit, 120 Volt Logo/Label Kit, 220/240 Volt Name Plate, Front Label, Caution Name Plate, Rear
- NS	8529229 8529230 8529231 8529232 8529176 8529173 8529237 8529236 8529236 8529236 8529234 8529234 8529234 8529234 8529174 8654203 8529174	R R R R R R R R R R R R R R R R R R R	•• Label, FCC • Panel, Front • Cover, Back • Plug, Upper Cover • Foot • Holder, Power Cord • Signal Cable • Transformer, 120 Volt • Transformer, 220/240 Volt • Support, Control • Support, Transformer • Fuse, 0.75 Amp, 120 Volt • Fuse, 0.5 Amp, 220/240 Volt • Analog Card • PC Card • Power Cord, 120 Volt • Power Cord, 120 Volt • Display Miscellaneous Hardware Kit • Screw, CRT Mounting • Screw, Transformer • Support, CRT Mounting • Bracket, CRT to Front Panel
- NS - NS - NS - NS	6937013 6448524 6448525 6937056	AR AR AR AR	•• Transformer Support, Front Panel •• Screw, Rubber Bushing, Display •• Nut, Rubber Bushing, Display •• Screw, Cable Restraint, Display •• Star Washer, Display Shipping Carton Shipping Cushion, Left Shipping Cushion, Right Shipping Bag

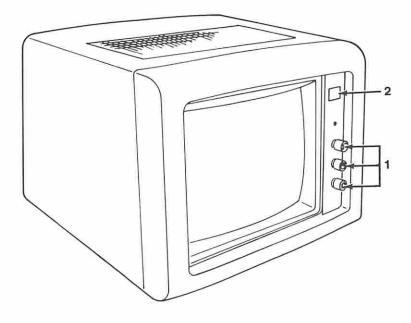
## Assembly 7. Color Display (5153)



### Color Display (5153)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
7 - - 1 - 2 - 3 - 4 - NS - NS	8529227 8654214 8529287 8529288 8529289 8529339 8529285 8529286 8529323	1 1 1 R R	Display Assembly Display Assembly (Model-002)  Knob, Brightness  Knob, Contrast  Knob, Power On/Off  Logo/Label Kit  Cover, Front, Includes Top, Bottom, and Power Supply Brackets  Cover, Rear  P.C. Board
- NS	8654222 6135903	R R	Flyback Transformer     Focus Pack     Horizontal Drive Transistor     Chassis     P.C. Board/Flyback Transformer     Control Assembly (Model-002)     Degaussing Coil
- NS - NS - NS - NS - NS - NS - NS	8529338 8654276 8654276 8529291 8654221 8529290 8529324 8529334	. R R R R R R R R R	• Control Assembly • Control Assembly (Model-002) • Indicator, Power-On • Power Supply Assembly • Power Supply Assembly (Model-002) • CRT and Yoke • CRT Board and Shield Cable • Cable, Signal
- NS - NS - NS	8529336 8654223 8529335	R R R	<ul> <li>Power Receptacle/Line         Filter Assembly</li> <li>Power Receptacle/Line         Filter Assembly (Model-002)</li> <li>Vertical Size Pot Shaft Extension</li> </ul>
- NS - NS	8529337 8529327	R R	Vertical Hold Pot Shaft Extension Miscellaneous Hardware Kit Shield, Driver Board Retainers, Driver Board Shield Strain Relief, Signal Cord Screws, Power Supply Screws, CRT Mounting Screws, Control Assembly Screws, P.C. Board Chassis Mounting Screws and Washers, Rear Cover Plugs, Cover Screw Wire Ties, Degaussing Coil
- NS - NS - NS - NS - NS	6937192 6182313 6182056 6182057 6182319	R AR AR AR AR I	Packing Material Kit Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

# Assembly 8. Enhanced Color Display (5154)

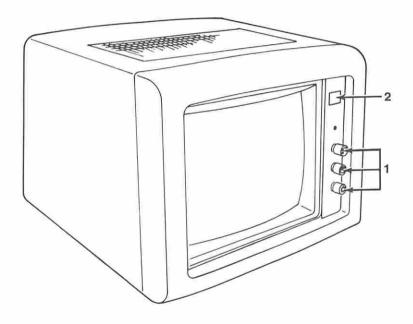


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### **Enhanced Color Display (5154)**

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
- 1	6321035 6321049 6321036 6321056	1	Display Assembly, Model 001 Display Assembly, Model 002 Display Assembly, Model 003 • Knob and Cover Cap Kit •• Knob, On/Off (Qty 1) •• Knob, Contrast (Qty 1)
- 2	6321061	R	•• Knob, Brightness (Qty 1) •• Cap, Cover (Qty 2) •• Knob, Rear (Qty 2) •• Logo and Label Kit •• Logo, Back •• Labels, Bottom Cover Warning (Five Languages)
- NS	6323319	Ĭ	Rubber Foot Kit  Rubber Feet (Qty 4)  Washers (Qty 4)  Screws (Qty 4)
- NS - NS - NS	6321050 6321051 6321052	R R R	Cover, Front Cover, Rear Main P.C. Board Assembly/Chassis/ CRT Drive Card
- NS - NS	6321053 6321054	R R	Power Supply with Cover     Video Amp. Assembly/RGB Cable     and Connector
- NS - NS - NS	6321055 6321057 6321058	R R R	• Control Assembly, Front • Indicator, Power-On • Rear Control Panel Assembly/ Strain Relief
- NS - NS - NS	6321059 6135903 6321064	R R R	• Signal Cable • Degaussing Coil • Miscellaneous Hardware Kit •• Washers, CRT Rubber Mounting (Qty 4) •• Shield, Plastic Drive Board (Qty 1)
- NS	6321060	R	Retainers, Plastic Shield (Qty 2)     Model 001/Model 002 CRT and     Deflection Yoke Assembly, includes     Wires, Ground Band, and
- NS	6321063	R	CRT Warning Label  Model 003 CRT and Deflection Yoke Assembly, includes Wires,
- NS - NS - NS - NS - NS	6182313 6182056 6182057 6182319	AR AR AR AR 1	Ground Band, and CRT Warning Label Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

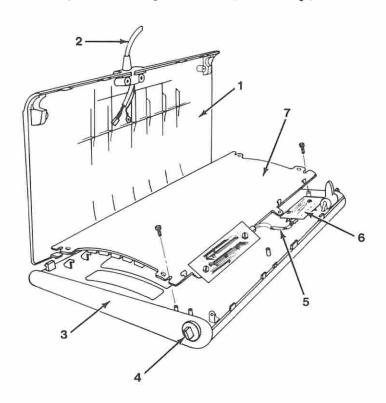
# Assembly 9. Professional Graphics Display (5175)



### Professional Graphics Display (5175)

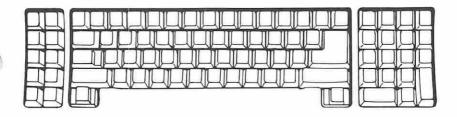
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
9 -	6181764 6181766 6181767 6133993	R R 1	Display Assembly, Domestic US Display Assembly, Northern Hemisphere Display Assembly, Southern Hemisphere Knob and Cover Cap Kit Cover Caps (Qty 2)
- 2	6133997	R	•• Knob Set, Front (Qty 3) • Logo & Label Kit •• Name Plate, Front, IBM •• Name Plate, Back, IBM
- NS - NS - NS	6321050 6321051 6133989	R R R	Labels, Warning Bottom Cover     Cover, Front     Cover, Rear     Main PCB Assembly/Chassis/     CRT Drive Card
- NS - NS	6133990 6133991	R R	Power Supply with Cover     Video AMP Assembly/RGB Cable     and Connector
- NS - NS - NS - NS	6133992 6321057 6133994 6133995	R R R	• Control Assembly, Front • Indicator, Power-On • Signal Cable • CRT & Deflection Yoke Assembly with Wires/Tubes, Warning Labels (GND
- NS	6133996	R	Band) (Northern Hemisphere)  CRT & Deflection Yoke Assembly with Wires/Tubes, Warning Labels (GND Band) (Southern Hemisphere)
- NS - NS	6323319 6321064	1 R	Rubber Feet Kit     Miscellaneous Hardware Kit     Washers, CRT Mounting Rubber     Shield, Plastic Board
- NS - NS - NS - NS - NS - NS - NS	6133998 6133999 6182313 6182056 6182057 6182319	R R AR AR AR AR	•• Shield Retainers, Plastic Type • Rating Label, Model 002 • Rating Label, Model 003 Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

## Assembly 10. Keyboard (84-Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
10 - - 1 - 2 - 3 - 4	8286165 8286142 8286146 8286143 8286141	1 1 1	Keyboard Assembly, US Cover, Top Cable, External Base Foot, Adjustable (The Adjustable Foot Spring is included in the Miscellaneous Parts Kit for the System Unit) Cable, Internal
- 5 - 6 - 7 - 7 - 7 - 7 - 7	8286144 8286140 8286160 8286162 8286161 8286163 8286164	1 R R R R R	LED Card     Keypad Assembly, US Keypad Assembly, France Keypad Assembly, Germany Keypad Assembly, Italy Keypad Assembly, Spain Keypad Assembly, UK

### Assembly 11. Keybutton Kits (84-Key)

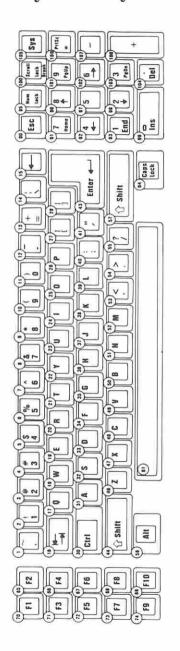


ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
11 - 1 - 1 - 1 - 1 - 1 - 1	8286153 8286154 8286156 8286155 8286157 8286158		Keybutton Kit, US Keybutton Kit, France Keybutton Kit, Germany Keybutton Kit, Italy Keybutton Kit, Spain Keybutton Kit, UK	

#### Note:

Keybutton kits contain a complete set of keybuttons (spacebar not included).

### Assembly 12. Keybuttons (84 Key)

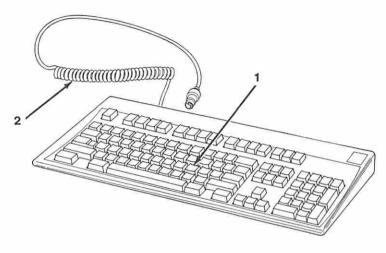


### Keybuttons (84 Key)

Key Location	Part Number	Description	Key Location	Part Number	Description
1234567890112314567890123456789013444444444444444444444444444444444444	1642306 1761460 1642308 1642342 1642343 4496183 4496183 449658825 2658827 1761515 2658827 1761515 2658833 2658833 2658833 2658833 2658833 2658833 2658834 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588840 26588850 2658850 265880 265880 2	~!!@/123456678990	46 47 48 49 55 55 55 55 55 55 66 66 67 77 77 77 99 99 99 10 10 10 10 10 10 10 10 10 10 10 10 10	2658861 2658862 2658863 26588663 26588864 26588864 26588865 26588864 26588865 1864027 265881174 81847727 41847723 418477	Z X C V B N M , /. ?// Alt Spacebar Caps Lock F2 F4 F6 F8 F10 F1 F3 F5 F7 F9 Esc 7/Home 4/+ 1/End Num Lock 8/† 5/2/+ 0/Ins Scrl Lock 9/PgUp 6/+ 3/PgDn Del Sys PrtSc - +

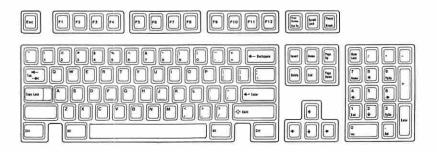
Part numbers for complete keybutton sets are on page 23.

## Assembly 13. Keyboard (101/102 Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
13	6447033 6447035 6447036 6447037 6447038 6447041 6447042 6447043 6447044 6447040 6447052 6448803 6447055 6447055 6447055 6447056	1 R R R R R R R R R R R R R R R	Keyboard Assembly, US Keyboard Assembly, France Keyboard Assembly, Germany Keyboard Assembly, Italy Keyboard Assembly, Spain Keyboard Assembly, UK  Keypad Assembly, US  Keypad Assembly, France  Keypad Assembly, Germany  Keypad Assembly, Italy  Keypad Assembly, U.K.  Circuit Board Assembly  Cable, Internal  LED Assembly  Cover Assembly  Foot, Adjustable (Qty 2)  Miscellaneous Parts Kit  Screws (Qty 5)  Nut  Lock Washer  Cable Assembly  Tool, key cap removal

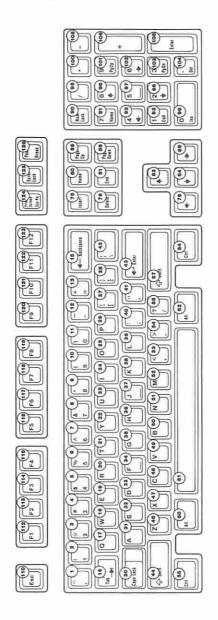
## Assembly 14. Keybutton Kits (101/102 Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION	
4 - 1	6447045	1	Keybutton Kit, US	
- 1	6447046	1	Keybutton Kit, U.K.	
- i	6447047	1	Keybutton Kit, France	
- i - i - i	6447048	1	Keybutton Kit, Germany	
- 1	6447049	1	Keybutton Kit, Italy	
- 1	6447050	1	Keybutton Kit, Spain	

Note: Keybutton Kit contains a complete set of keybuttons (spacebar is included).

## Assembly 15. Keybuttons (101/102-Key Keyboard)

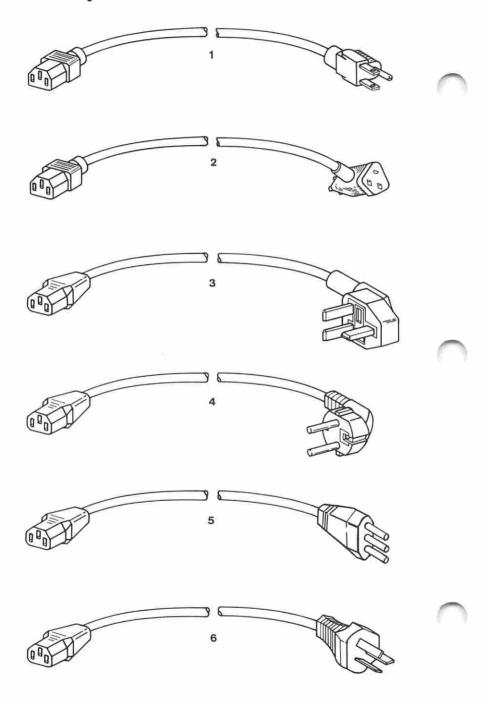


#### 101/102-Key Keybutton Part Numbers

Key Location	Part Number	Description	Key Location	Part Number	Description
123456789012356789012345678901234444444555555	8502190 1387262 1386780 1387281 1387282 1387283 1387283 1387261 1386786 1386786 1386788 8502201 8502202 1385816 1385797 8502203 8502204 8502205 8502207 8502207 8502208 8502201 8502210 8502211 8502211 8502211 8502211 8502211 8502211 8502211 8502212 1385708 1386611 1385798 8502211 8502215 8502216 85022217 8502217 8502218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218 85022218	~/12345667890	55780124569012356789012345680234568888888889999999999999999999999999999	1387688 1387688 1387688 13876839 1387739 138773 138	?// Ctrl Alt Spacebar Alt Ctrl Insert Delete +- Home End † Page Up Page Down +- Num Lock 7/Home 4/+ 1/End / 8/† 5 2/+ 0/Ins * 9/PgUp 6/+ 3/pgdn ./Del (minus) +- (plus) Enter Esc F1 F2 F3 F4 F5 F6 F7 F8 F9 F110 F111 PrtSc Scroll Lock Pause

Part numbers for complete keybutton sets are on page 27.

## **Assembly 16. Power Cords**



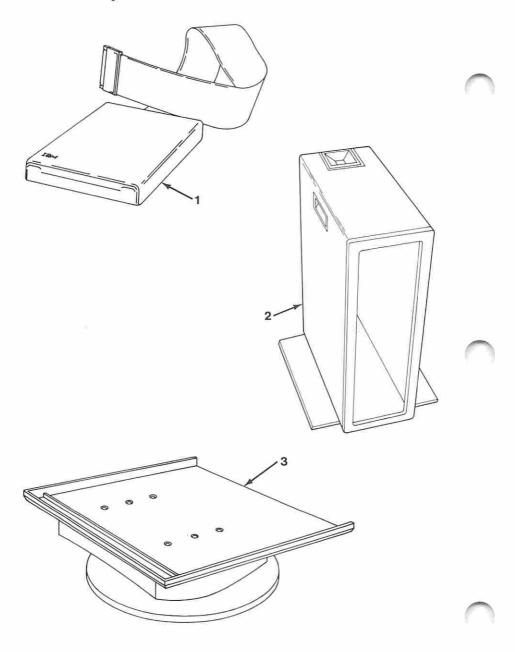
#### **Power Cords**

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
16 - 1	8529158	1	Power Cord, Options, US
- 2	8286120	1	Power Cord, System Unit, US Power Cord, Venezuela Power Cord, Colombia
- 3	8529341	1	Power Cord, UK Power Cord, Hong Kong Power Cord, Singapore
- 4	8529281	ī	Power Cord, Germany Power Cord, France Power Cord, Spain
- 5	8529282	τ	Power Cord, Italy
- 6	8529284	1	Power Cord, Australia Power Cord, New Zealand

### Warning:

Use only the proper Power Cord certified for your country.

## Assembly 17. Miscellaneous



#### Miscellaneous

ASM -	PART NUMBER	UNITS	DESCRIPTION
17 - 1 - 2 - 3 - NS - NS - NS - NS - NS - NS	6181769 8286195 8286196 8286197 8286199 8286200 8286201 8529228 8529228 8529280 8186201 8529280 852938	AR AR R R AR AR AR AR AR	Data Acquisition Distribution Panel Floor Stand Trim, Front Bezel Back Panel Rails Display Stand Platter, Bottom Platter, Top Skirt, Back Parallel Port Wrap Plug Communications Cable Wrap Plug Serial Port Wrap Plug Cluster Terminating Plug Data Acquisition Wrap Plug Plastic Envelope, Wrap Plug

Notes:

## **Parts Supplements**

File any parts supplements behind this page. Enter the name of the supplement and the date it was filed.

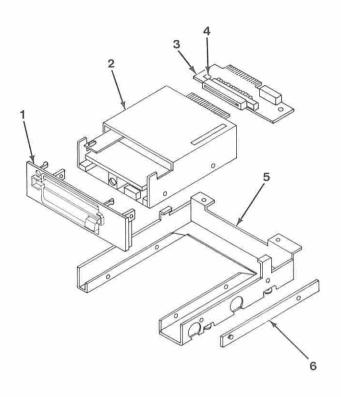
NAME	DATE
3.5" Dishette Drive	'August 5, 1986
	-

NAME	DATE	
<del>,</del>		
·		
	<del>,                                    </del>	

## 3.5 Inch Diskette Drive

Parts Supplement for AT

## 3.5 Inch Diskette Drive



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1	6279107	1	Bezel Assembly
2	6820821	1	3.5 Inch Diskette Drive (also order index number 3, Cable Adapter Card)
3	6489919	1	Cable Adapter Card
4	6489918	1	<ul> <li>Terminating Resistor</li> </ul>
5	6489911	1	Tray
6	6279169	2	Rails, Right or Left (Qty 1)

Parts (AT) August 5, 1986

### MAP 0000: Start (XT Type 5162)

This is the entry point for all IBM PERSONAL COMPUTER XT Type 5162 MAPs. The MAPs will help you determine the failing field replaceable unit (FRU).

The Advanced Diagnostics program is intended to test *only* IBM products. Non-IBM products, prototype cards, or modified options may give false errors and invalid system responses.

All voltages in the MAPs are positive unless otherwise shown.

**Note:** When measuring voltages, always use frame ground unless otherwise specified.

#### Before you begin:

- 1. Power off the system.
- 2. Ensure all connectors are installed correctly.
- 3. Ensure any jumpers or switches are set correctly.
- 4. Verify the options are correctly set by running the Setup program. After running the Setup program (or if you cannot run the Setup program) continue with Step 001.

#### 001

- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

#### IS THE POWER SUPPLY FAN RUNNING?

```
Yes No | 002 | Go to Step 058 in this MAP.
```

#### 003

 Listen carefully for any audio responses during the power-on self test (POST).

# DID YOU HEAR ONE SHORT BEEP AT THE END OF THE POST?

```
Yes No | | (Step 004 continues)
```

```
004
     Go to Step 006 in this MAP.
005
Go to Step 034 in this MAP.
006
(From Step 004 in this MAP)
DID YOU RECEIVE A 16X ERROR?
Yes No
     007
     Go to Step 011 in this MAP.
008
DID YOU RECEIVE A 161 ERROR?
Ves
     No
     1
     009
     Go to Step 016 in this MAP.
010
Go to "MAP 0100: System Board Start."
011
(From Step 007 in this MAP)
DID THE MESSAGE (RESUME = "F1" KEY) APPEAR ON
THE SCREEN?
Yes No
     012
     Go to Step 073 in this MAP.
013
  Make a note of any error messages on the screen.
  Press the F1 key to continue.
DID THE MESSAGE (RESUME = "F1" KEY) GO AWAY
WHEN THE F1 KEY WAS PRESSED?
Yes No
     (Step 014 continues)
```

```
Go to "MAP 0300: Keyboard Start."

015
Go to Step 034 in this MAP.
```

(From Step 009 in this MAP)

- Make a note of any error messages on the screen.
- Press the F1 key.

# DID THE MESSAGE (RESUME = "F1" KEY) GO AWAY WHEN THE F1 KEY WAS PRESSED?

Note: If you receive the message (SYSTEM OPTIONS NOT SET), press Enter.

#### DID THE COMPLETE DIAGNOSTICS MENU APPEAR?

Yes No

One of the start of the

#### 020

- Press 4 (SETUP).
- Follow the instructions on the screen to run the Setup program.

# DID YOU RECEIVE A 16X ERROR AFTER RUNNING THE SETUP PROGRAM?

(Step 022 continues)

# 022 DID YOU RECEIVE ANY ERRORS IN ADDITION TO THE 16X ERROR?

#### 024

Diagnose any errors other than a 16X first.

Go to the MAP (or Start MAP, if any) indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

#### 025

(From Step 023 in this MAP)

- Press F1. When the Advanced Diagnostics menu appears, select 0 (SYSTEM CHECKOUT).
- Follow the instructions on the screen and run all diagnostic tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

**Note:** If you are unable to follow the instructions on the screen due to incorrect keyboard response, go to "MAP 0300: Keyboard Start".

#### DID YOU RECEIVE AN ERROR?

#### 027

Go to the MAP (or Start MAP, if any) indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

```
(From Step 026 in this MAP)
DID THE SYSTEM CHECKOUT MENU APPEAR AT THE END OF TESTING?

Yes No

O29
Go to "MAP 0020: Power Start."

030
DID YOU NOTICE ANY FAILURE SYMPTOMS?

Yes No

O31
Go to Step 033 in this MAP.
```

(From Step 031 in this MAP)

The Advanced Diagnostic tests have finished without detecting a failure.

- · If you have not resolved the problem:
  - Check all jumper positions
  - Check all switch settings
  - Check all cables and connectors for proper installation.
  - Run the Advanced Diagnostic tests on all devices. Use the (RUN TESTS ONE TIME) option. If you receive an error, or if you notice any failure symptom, go to the MAP indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."
- If you are experiencing a problem with a device not supported by this manual, refer to that device's service manual for special testing instructions.
- If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

# **034** (From Steps 005, 015, and 021 in this MAP)

**Note:** If a message on the screen instructs you to "Press ENTER to continue", press the ENTER key.

#### DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

Yes No

Go to Step 074 in this MAP.

036

Select 0 (SYSTEM CHECKOUT).

**Note:** Depending upon the options installed in the system, questions about attached devices may appear on the screen. Press Y or N as required, then Enter.

#### DID THE INSTALLED DEVICES MENU APPEAR?

038

- Compare the list to the options installed inside the system.

Note: The Installed Devices list displays only those devices supported by this manual. If a device is missing from the list and is not supported by this manual, press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests. Go to Step 049 in this MAP.

# DOES THE INSTALLED DEVICES LIST CORRECTLY IDENTIFY THE DEVICES INSTALLED INSIDE THE SYSTEM?

040

press Y (IS THE INSTALLED DEVICES LIST CORRECT?)
 then Enter

Go to Step 049 in this MAP.

Note: If you are unable to follow the instructions on the screen due to incorrect keyboard response, go to "MAP 0300: Keyboard Start".

#### 041

(From Step 039 in this MAP)

Follow the instructions on the screen and attempt to correct the Installed Devices list.

**Note:** A 199 error indicates you answered "No" to the question about the Installed Devices list. Disregard the error.

#### COULD YOU CORRECT THE INSTALLED DEVICES LIST?

043

Go to Step 049 in this MAP.

#### 044

(From Step 042 in this MAP)

# IS THE OPTION MISSING FROM THE INSTALLED DEVICES LIST?

Yes No | | | 045

Press Y (IS THE INSTALLED DEVICES LIST CORRECT?) then Enter to continue the diagnostic tests. Go to Step 049 in this MAP.

#### 046

 Make sure all switches and jumpers are correctly set for the missing option. Be sure to check the system board video switch as well as the option switches and jumper positions.

#### ARE THE SWITCHES AND JUMPERS SET CORRECTLY?

Yes No | | 047

Reset any incorrect jumper or switch settings. Go to Step 001 in this MAP to verify system operation.

#### 048

Go to the appropriate MAP for the missing device.

#### 049

(From Steps 038, 040, 043, and 045 in this MAP)

Follow the instructions on the screen to run the tests one time.
 Select the options you want to test, or press Enter to run all tests.

**Note:** If you received a 199 error or you have an undetermined problem, run all tests.

#### DID YOU RECEIVE AN ERROR MESSAGE?

051

Go to the MAP (or Start MAP, if any) indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

Go to "MAP 0020: Power Start."

054

#### DID YOU NOTICE ANY FAILURE SYMPTOMS?

056
Go to Step 074 in this MAP.

(From Step 055 in this MAP)

The Advanced Diagnostic tests have finished without detecting a failure.

- If you are still experiencing a failure:
  - Check all jumper positions
  - Check all switch settings
  - Check all cables and connectors for proper installation.
- If you are experiencing a problem with a device not supported by this manual, refer to that device's service manual for special testing instructions.
- If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 058

(From Step 002 in this MAP)

IS THE POWER CORD PLUGGED INTO A FUNCTIONING, PROPERLY GROUNDED ELECTRICAL OUTLET?

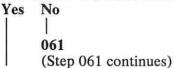


 Attach the system to a functioning, properly grounded electrical outlet. Return to Step 001 in this MAP to verify system operation.

#### 060

- Power off the system.
- Disconnect the power cord from the electrical outlet, then from the system unit.
- Check the system unit power cord for continuity.

#### DOES THE POWER CORD HAVE CONTINUITY?



**061** (continued) Replace the power cord.

#### 062

- Reconnect the power cord.
- Power on the system.
- Check for a voltage of 2.4 to 5.5 Vdc between pins 1 and 5 (ground) at power supply connector P8.

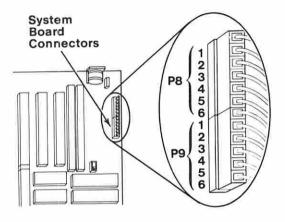


Figure 1. System Board Power Connector

#### IS THE VOLTAGE 2.4 TO 5.5 VDC?

#### 064

Replace the power supply.

#### 065

(From Step 037 in this MAP)

DID YOU RECEIVE AN ERROR MESSAGE INDICATING A DISKETTE DRIVE READ ERROR?

(Step 067 continues)

(From Step 066 in this MAP)

#### IS A MATH COPROCESSOR INSTALLED IN THE SYSTEM?

Yes No 069 Go to "MAP 0300: Keyboard Start."

#### 070

- Power off the system and remove the math coprocessor.
- Power on the system.
- Select 0 (SYSTEM CHECKOUT).

Depending upon the options installed in the system, questions about attached devices may appear on the screen. Press Y or N as required, then Enter.

#### DID THE INSTALLED DEVICES MENU APPEAR?

Yes No 071

> Reinstall the math coprocessor and go to "MAP 0300: Keyboard Start."

#### 072

Replace the math coprocessor. If that does not correct the problem replace the system board.

#### 073

(From Step 012 in this MAP)

Find your error in the following figure and take the action indicated.

Note: If an error message and incorrect audio response occur, take the action indicated for the error message.

POST Error:	Action:
No Beep and:	
Blank Display	. MAP 0020: Power Start
Unreadable Display	. MAP 0020: Power Start
Blinking Cursor	. MAP 0020: Power Start
Machine Functioning	
Properly	. MAP 0020: Power Start
1XX Error	. MAP 0100: System Board Start
1 Long and 1 Short Beep	. Replace System Board
1 Long and 2 Short Beeps	. Go to Step 075 in this MAP
	<del>*</del>
1 Long and 3 Short Beeps	. Go to Step 075 in this MAP
2 Short Beeps and:	
Blank or Unreadable	
Display	. Go to Step 075 in this MAP
Distorted Display Image	. Go to Step 075 in this MAP
1XX Error	. MAP 0100: System Board Start
XXXXXXX XXXX 201 Error	. MAP 0200: Memory Start
30X Error	. MAP 0300: Keyboard Start
XX30X Error	
601 Error	. MAP 0600: Diskette Drive Start
17XX Error	. MAP 1700: Fixed Disk Drive Start
30XX Error	. MAP 3000: PC Network
31XX Error	. MAP 3100: Alt PC Network
C8000 ROM Error	. Replace Fixed Disk Drive
	Adapter
IO ROM CC0000	. MAP 3000: PC Network
ROM ERROR	
IO ROM XXXXXX	
(IO Adapter Failure)	. MAP 0020: Power Start
TOTAL TO SECURE AND THE THE SECURITY OF THE SE	
Continous Beep	. MAP 0020: Power Start
Repeating Short Beeps	. MAP 0020: Power Start
Any Errors Not Shown Above	. Go to Step 083 in this MAP

Figure 2. POST Errors

(From Steps 032, 035, and 056 in this MAP) Find your error in the following figure and take the action indicated.

Symptom:	Action:
Incorrect Memory Size	
Displayed During the POST	MAP 0200: Memory Start
Display Problems:	
Incorrect Colors	
No High Intensity	Go to Step 075 in this MAP
Missing, Broken,	G C OTT I MAD
or Incorrect Characters	
Blank Display (Dark)	
Blank Display (Bright)	
Distorted Image	
Unreadable Display	
Other Display Problems	Go to Step 0/5 in this MAP
Flashing Cursor Only	Go to Stan 078 in this MAD
Flashing Cursor Omy	Go to step 0/6 in this MAI
BASIC Screen Appears	MAP 0600: Diskette Drive Start
Brisic sercen rippears	MATE 0000. Diskette Dilve State
Loads Program from	
Fixed Disk	MAP 0600: Diskette Drive Start
Loads Program from	
Remote Station	MAP 0600: Diskette Drive Start
Disk Boot Failure	MAP 0600: Diskette Drive Start
PARITY CHECK	MAP 0200: Memory Start
Keyboard Problem	MAP 0300: Keyboard Start
6 F I. D.	
Cannot Finish Diagnostic Tests	MAD 0020: Down Stort
Tests	MAP 0020: Power Start
Incomplete Advanced Diagnostic	
Menu appears	MAP 0020: Power Start
Monu appears	THAT OUZO. FOR OTHER
Printer Problems	Refer to the Service
= voccess s totalisation a bit intribit to to in bildible bit	Manual for the Printer.
	130
Network Problems	Refer to the Service
	Manual for the Network.

Figure 3. Failure Symptoms

```
075
(From Steps 073 and 074 in this MAP)
IS AN ENHANCED GRAPHICS ADAPTER INSTALLED?
Yes
     No
     076
     Refer to the MAP for the failing display adapter.
```

Go to "MAP 2400: Enhanced Graphics Adapter."

#### 078

(From Step 074 in this MAP)

#### IS A MATH COPROCESSOR INSTALLED?

Yes No 079 Go to "MAP 0600: Diskette Drive Start.".

#### 080

- Power off the system.
- Remove the math coprocessor from the system board.
- Power on the system.

#### DID THE FAILING SYMPTOM REMAIN?

Yes No 081

Replace the math coprocessor.

082

Reinstall the math coprocessor, then go to "MAP 0600: Diskette Drive Start.".

(From Step 073 in this MAP)

Go to the MAP (or Start MAP, if any) indicated by the error code. For example, if you receive the error code 7XX, go to "MAP 0700: Math Coprocessor."

**Note:** If you are unable to find the MAP that corresponds to your error code, you have an IBM device with its own service manual or a device not supported by IBM diagnostic tests.

# JUMPERS AND SWITCH SETTINGS

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	10
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	16
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Interrupt Request (IRQ) Level	18
General Purpose Interface Bus (GPIB) Adapter	
	19
Interrupt Request (IRQ) Level	
Interrupt Acknowledge (INT ACK) Level	20
Direct-Memory Access (DMA) Channel	) 1
	21

Notes:

### System Setup

The Setup program is on the Advanced Diagnostics diskette. You need to know what options are installed in the system unit to run the Setup program.

- 1. Make a list of the option adapters installed in the system.
- 2. Determine the type of drives installed.
  - Fixed Disk Drive: An identification label is on the drive.
  - Half-High Diskette Drives:
    - 5-1/4 Inch 1.2MB: The bezel of a high capacity (1.2 MB) drive is not marked.
    - 5-1/4 Inch 360KB: The bezel of a double-sided (360KB) diskette drive has an asterisk.
    - 3-1/2 Inch 720KB
- 3. Ensure that all jumpers and switches are set correctly.
- 4. Ensure that the battery is properly installed.

Note: If you receive an error code, troubleshoot any error indications other than 16X first. If the only error code you receive is 16X, and you cannot correct the Setup error using the instructions on the following page, go to "MAP 0000: Start (XT Type 5162)."

#### System Setup

- Insert the Advanced Diagnostics diskette into diskette drive A.
- 2. Power on the system.
- When the Advanced Diagnostics menu appears, select option 4 (SETUP) and verify that the options are correctly set.

The Setup program will prompt you for the following information:

Time Set or change the time.

Date Set or change the date.

Diskette Drives Select the number and type installed.

**Fixed Disk Drives** Select the type of drive installed.

Memory Select the amount of base and

expansion memory installed.

**Display** Set the primary display if two display

adapters are installed. Select the mode (40 or 80 column) if a color display is

installed.

### **Option Compatibility**

Certain option adapters conflict with each other when used in the same system.

The following adapters should not be installed together in the system unit:

- Synchronous Data Link Control (SDLC) Adapter.
- Alternate Binary Synchronous Communications (Alt BSC) Adapter.

### **BIOS ROM Identification**

To determine the date of the BIOS ROM module, run the following BASIC program. Type the program exactly as shown.

```
1Ø DEF SEG=&HFØØØ
20 FOR X-&HFFF5 TO &HFFFF
3Ø PRINT CHR$(PEEK(X));
40 NEXT
RUN
```

The date that is displayed is the date of your BIOS ROM module.

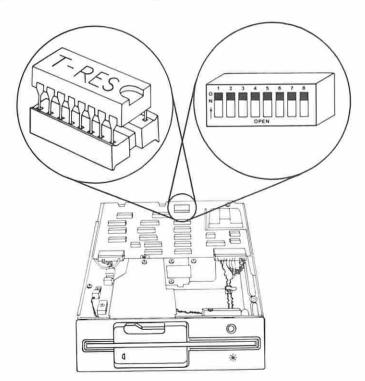
# **Terminating Resistors and Switches**

### **Diskette Drive**

A diskette drive may have a terminating resistor or terminating switch.

- Terminating Resistor A terminating resistor must be installed in diskette drive A. Diskette drive B should not have a terminating resistor installed.
- Terminating Switch If a diskette drive is equipped with a terminating switch instead of the terminating resistor, set all switches on diskette drive A to the On position. Set all switches on diskette drive B to the Off position.

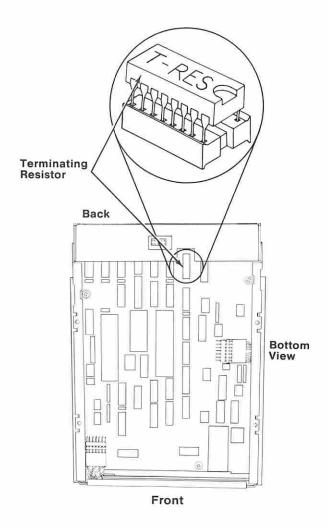
**Note:** The terminating resistor may appear in a different location on the drive. If so, an identifying label will be attached to the terminating resistor.



### **Fixed Disk Drive**

The terminating resistor must be installed on fixed disk drive C.

**Note:** The terminating resistor may appear in a different location on the drive. If so, an identifying label will be attached to the terminating resistor.



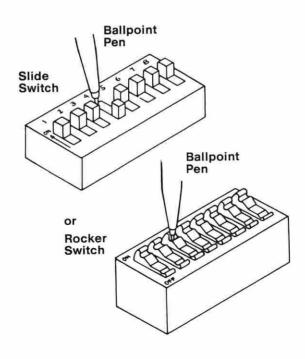
## Using the Switch Charts

The following legend applies to the charts in this section.

Symbol	Meaning
*	Not Used by this Application
1	On/Closed Position Of A Switch
1	Off/Open Position Of A Switch
N/A	Not Allowed Or Not Applicable

Note: For some options, the customer must supply information for correct setting of jumpers or switches.

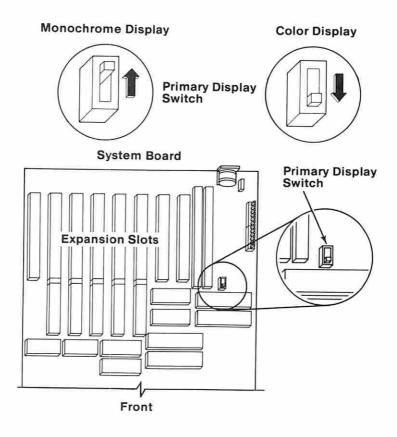
To set a rocker switch, press the rocker down to the desired position; to set a slide switch, slide the lug of the switch to the desired position.



# System-Board Display Switch

If your primary display adapter is a:

- Monochrome Display and Printer Adapter Set the display switch to the rear of the system.
- Color Display Adapter Set the display switch to the front of the system.
- Enhanced Graphics Display Set the display switch to either position.



### **Memory Expansion Options**

### **Base Memory**

Base memory is 640K on the system board. There are no memory switches on the system board.

### **Expansion Memory**

Switch settings for the expansion memory options are shown below.

Note: Each memory expansion option must be fully populated before the next memory expansion option is added.

#### **Expansion Memory** Option 1

512KB/2MB 12345678 1111111

#### **Expansion Memory** Option 3

512KB/2MB 12345678 

#### **Expansion Memory** Option 2

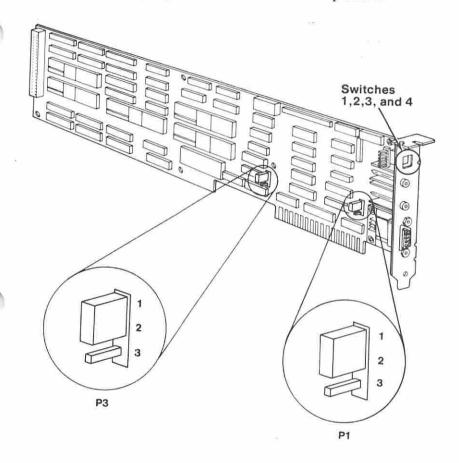
512KB/2MB 12345678 1111111

#### **Expansion Memory** Option 4

512KB/2MB 12345678 11111111

# **Enhanced Graphics Adapter (EGA)**

Warning: Damage to the graphics adapter, the display, or both may result if these jumpers are not in the correct position.



Display	P1	P3
IBM Color Display or IBM Monochrome Display	2 & 3	1 & 2
IBM Enhanced Color Display	1 & 2	1 & 2

If an EGA is the only display adapter installed, or an EGA is installed with a Monochrome Display and Printer Adapter, refer to Figure 1 to set the EGA switches.

If an EGA is installed with a Color/Graphics Monitor Adapter, refer to Figure 2 to set the EGA Switches.

Type of Display Attached to the	EGA as Primary	EGA as Secondary
Enhanced Graphics Adapter	Switch 1234	Switch 1234
No Display	N/A	<b>↓</b> ↑↑↑
Monochrome Display	↓↓↑↓	N/A
Color Display (40 X 25 Mode)	↑↓↓↑	1111
Color Display (80 X 25 Mode)	1111	↓↑↑↑
Enhanced Color Display (Normal Color Mode)	↑↑↑↓	↑↓↑↑
Enhanced Color Display (Enhanced Color Mode)	↓↑↑↓	↓↓↑↑

Figure 1

Type of Display Attached to the	EGA as Primary	EGA as Secondary	
Color/Graphics Monitor Adapter	Switch 1234	Switch 1234	
Color Display (40 X 25 Mode)	ţţţ	<b>†</b> † <b>†</b> †	
Color Display (80 X 25 Mode)	↓↓↑↑	<b>↓</b> ↑↓↑	
No Display	↓↓↑↑	N/A	

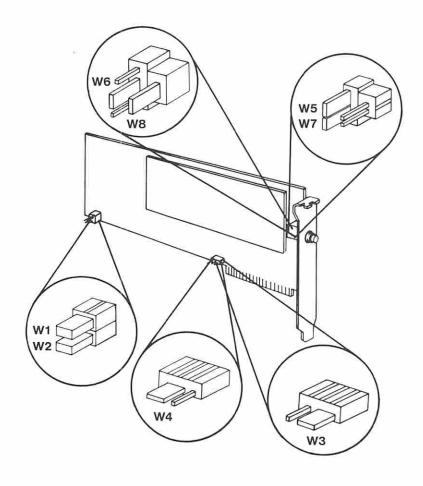
Figure 2

#### Notes:

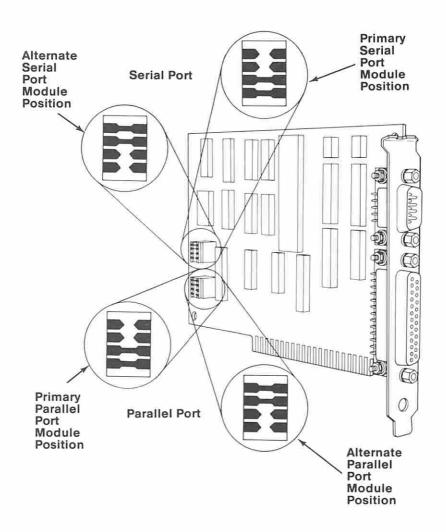
- Mode selection can be changed by programming.
- A maximum of two displays can be attached to the system, one color display and one monochrome display.

# PC Network Adapter

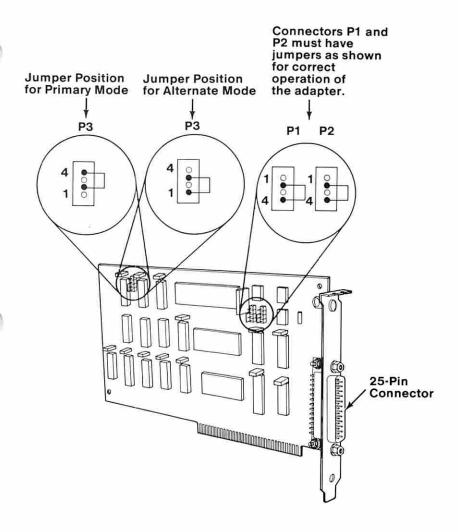
Jumper Position (See figure)	Function	
W1	Automatic Remote Program Load (RPL)	
W2	Not Used	
W3	Sets the adapter to use Interrupt Level 2	
W4	Sets the adapter to use Interrupt Level 3	
W5 & W7	Sets the adapter as alternate adapter	
W6	Sets the adapter as primary adapter	
W8	Enables ROM on the adapter (See Note)	
Note: Do not enab	le the ROM on more than one adapter.	



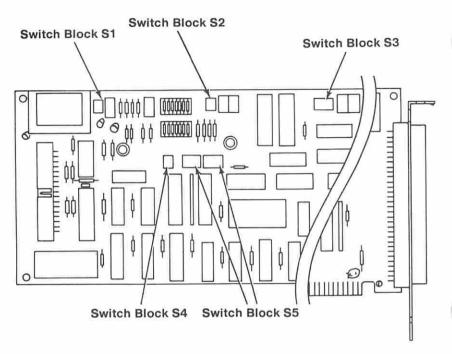
## Serial/Parallel Adapter



# **Binary Synchronous Communications** (BSC) Adapter



# Data Acquisition and Control (DAC) Adapter



### **Analog Output Range**

Analog Output Range (D/A)	Switch Block S1
Channel 0	1 2
-5 to +5 Volts	11
-10 to +10 Volts	↓↑
0 to +10 Volts	11

Analog Output Range (D/A)	Switch Block S2	
Channel 1	1 2	
−5 to +5 Volts	11	
-10 to +10 Volts	11	
0 to +10 Volts	↑↓	

Note: Only the switch settings shown may be used.

### **Analog Input Range**

Analog Input	Switch Block S3	
Range (A/D)		
-5 to +5 Volts	$\downarrow\downarrow\uparrow\uparrow\uparrow$	
-10 to +10 Volts	$\downarrow\uparrow\downarrow\uparrow$	
0 to +10 Volts	$\downarrow\downarrow\uparrow\uparrow\downarrow$	

Note: Only the switch settings shown may be used.

### **Adapter Number**

Adapter Number	Switch Block S4	
	1 2	
0	$\downarrow \downarrow$	
1	11	
2	<b>↓</b> ↑	
3	<b>↑ ↑</b>	

Note: Each DAC adapter installed in a system must have its own adapter number.

Note: Only the switch settings shown may be used.

## Interrupt Request (IRQ) Level

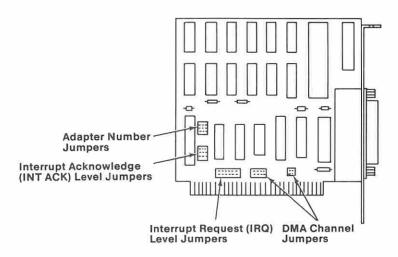
RQ Level	Switch Block S5	
RQ Level	1 2 3 4 5	1 2 3 4 5
7	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$	$\downarrow\downarrow\downarrow\uparrow\uparrow\uparrow$
6	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$	11111
5	11111	$\uparrow\downarrow\downarrow\downarrow\downarrow$
4	$\downarrow\downarrow\uparrow\uparrow\uparrow\downarrow$	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$
3	$\uparrow\uparrow\downarrow\downarrow\downarrow$	$\downarrow\downarrow\downarrow\downarrow\downarrow\downarrow$

level with other adapters that can use

shared interrupts.

Note: Only the switch settings shown may be used.

### General Purpose Interface Bus (GPIB) Adapter



#### **Adapter Number**

Each GPIB adapter installed in a system must have its own adapter number.

Adapter number	Jumper positions
0	•
1	
2	•
.3	-
4	
5	• 11111
6	
7	

### Interrupt Request (IRQ) Level

The GPIB adapter can share its IRQ level with other adapters that use shared interrupts.

Interrupt Request Level	Jumper Positions
7	
6	:::::::::::::::::::::::::::::::::::::::
5	
4	
3	
2	

### Interrupt Acknowledge (INT ACK) Level

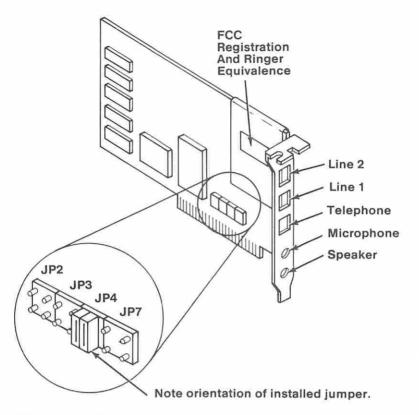
The interrupt acknowledge (INT ACK) and interrupt request (IRQ) levels must be the same.

INT ACK Level	Jumper Positions	
7		
6	:	
5		
4	•	
3	•	
2		

### Direct-Memory Access (DMA) Channel

DMA Channel	Jumper Positions	
1		
2		
3		

## **Voice Communications Adapter**



The jumper block is usually set to position JP4. It must be installed at an interrupt level that does not conflict with other options.

IRQ Level	Jumper Position	
2	JP2	
3	JP3	
4	JP4	
7	JP7	

### **PARTS CATALOG**

The warranty terms and conditions applicable in the country of purchase in respect of an IBM Personal Computer product are available from the supplier. Please retain them with your proof of purchase.
No statements contained in this documentation shall affect the statutory rights of consumers.

August 5, 1986

2 Parts (XT Type 5162)

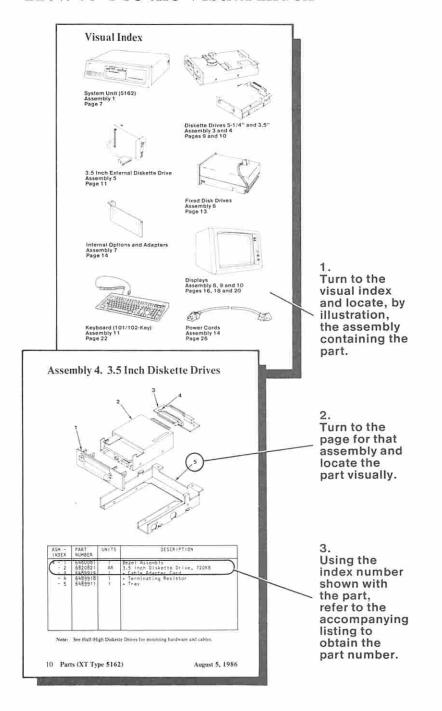
### **How To Use This Parts Catalog**

- Similar Parts If two parts are similar, they may be listed in the same list. Similar parts are referred to by one index number but are distinguished by the part number and description.
- 2. **NS** When this indication appears in the ASM INDEX column, it denotes a part not shown in the figure. This designation is generally used for miscellaneous parts packets.
- 3. **R** This entry in the Units column indicates the part has a restricted availability.
- 4. **AR** in the Units column denotes that the units per assembly may vary based upon system configuration.
- 5. **Indenture** The indenture is marked by a series of dots located before the part description. The indenture indicates the relationships of a part to the next higher assembly.

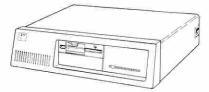
#### **Example of a Parts List**

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1 - 1 - 2 - 2 - 3 - 4 - NS - 5	1234567 1234568 1234566 1234565 1234564 1234563 1234562	1 1 R 1	Main Assembly Subassembly, US Subassembly, Non-US Detailed Part Restricted Subassembly Detailed Part Detailed Part Detailed Part Subassembly Not Shown Detailed Part Subassembly Not Shown Subassembly Part Subassembly Part Subassembly Part Detailed Part Subassembly - Use as Required

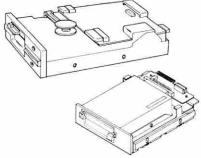
#### How to Use the Visual Index



#### Visual Index



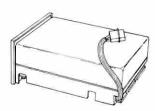
System Unit (5162) Assembly 1 Page 7



Diskette Drives 5-1/4" and 3.5" Assembly 3 and 4 Pages 9 and 10



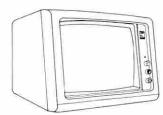
3.5 Inch External Diskette Drive Assembly 5 Page 11



Fixed Disk Drives Assembly 6 Page 13



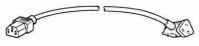
Internal Options and Adapters Assembly 7 Page 14



Displays Assembly 8, 9 and 10 Pages 16, 18 and 20



Keyboard (101/102-Key) Assembly 11 Page 22

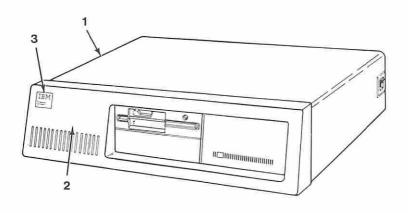


Power Cords Assembly 14 Page 26

Note: Miscellaneous Hardware and Wrap Plugs are listed on page 28.

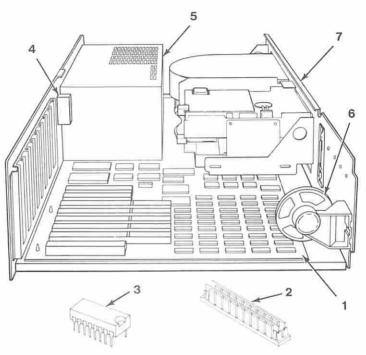
### Notes:

# Assembly 1. System Unit - Exterior (XT Type 5162)



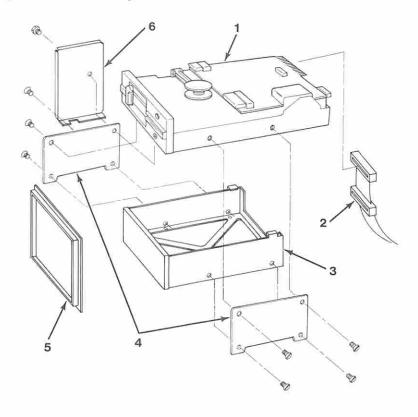
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
1 - 1 - 1 - 2 - 3	8285980 8529162 8285981 62X1124	1 1 1 1	Top Cover Assembly Top Cover (No Bezel) Bezel Assembly Logo/Label Kit (US Only) Front Name Plate Rear Name Plate FCC Label

# Assembly 2. System Unit - Interior (XT Type 5162)



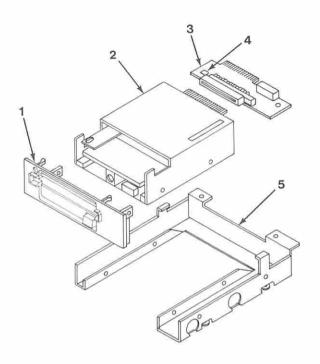
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
2 - 1 - 2 - 3 - NS - 4 - 5	62X1025 62X1035 62X1026 6480008 62X1030 62X1034	1 1 1 1	System Board 256KB Memory Module Package 64KB x 4 Memory Module • Parity Module, System Board Battery Holder Power Supply
- NS - 4 - 5 - 6 - 7 - NS	8529143 62X1123 62X1128	1 R AR	Speaker Assembly Base Frame Assembly Plastic Parts Kit Card Support Bracket (6) Planar Board Support (5) Screw, Shield Drives
- NS	62X1129	AR	• Foot Pad, CPU (4) • Tape, Air Dam Miscellaneous Screw Kit • Screw, Flat Head, 100 degree (7) • Screw, Hex Head 3mm x .5 inch (5) • Screw, Hex Head 8/32 x .5 inch (5)
- NS	62X1130	AR	Screw, 4mm x 6mm (4) Bolt Flange (15) Miscellaneous Metal Parts Kit Bracket, Blank Mounting Bracket, Diskette Drive

# Assembly 3. Half-High Diskette Drives (5-1/4 Inch)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
3 - 1	62X1028	1	Diskette Drive, Half-High 1.2MB
- NS	8285972	AR	Terminating Resistor
- 1	62X1036	1	Diskette Drive, Half-High 360KB
- 2	62X1033	1	Signal Cable, Fixed Disk and Diskette Drive
- NS	8285972	AR	Terminating Resistor
- 3	6489901	AR	Blank Bezel Assembly
- 3 - 4	6489904	AR	Mounting Plate, Left or Right
- 5	6489912	AR	Molding, Bezel
- 5 - 6	6489905	AR	Mounting Bracket
- NS	62X1129 AR	Miscellaneous Screw Kit  • Hex Head Screw 3mm x 6mm (0tv 5)	
			Flat Head Screw 3mm x 6mm (Qty 7)

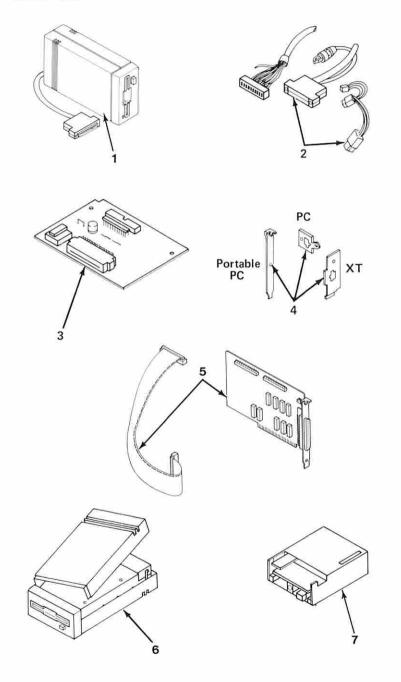
## Assembly 4. 3.5 Inch Diskette Drives



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
4 - 1 - 2 - 3 - 4 - 5	6480081 6820821 6489919 6489911	1 AR 1 1 1	Bezel Assembly 3.5 Inch Diskette Drive, 720KB • Cable Adapter Card • Terminating Resistor • Tray

Note: See Half-High Diskette Drives for mounting hardware and cables.

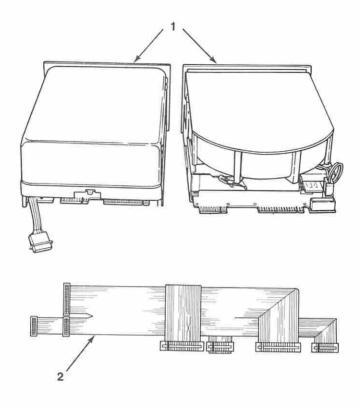
# Assembly 5. 3.5 Inch External Diskette Drives



#### 3.5 Inch External Diskette Drives

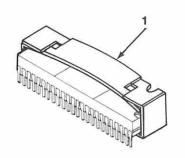
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
5 - 1	2683200	AR	Element Exchange  • Diskette Drive  • Signal/Power Cable  • Converter Card  • Cover Group
- 2	2683197	Ĭ,	Cable Group - AT • Signal/Power Cable • Power-Split Cable
- 3 - 4	2683195 2683194	1	Converter Card - CMOS/TTL Hardware Group • Plate - PC • Plate - XT • Plate - Portable PC • Screw - PC Plate • Screw - Bottom Shield • Screw - Card and Top Shield • Screw - Drive • Lockwasher
- 5	2683198	1	Adapter Group • External Diskette Drive Adapter • Internal Flat Cable
- 6	2683192	1	Cover Group Top Cover Bezel/Bottom Cover Top Shield/Foil Bottom Shield Lens Logo
7	6820821	AR	3.5 Inch Diskette Drive

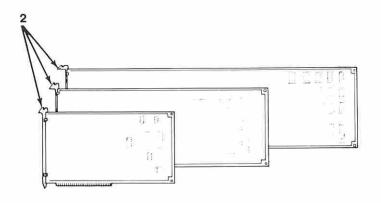
## Assembly 6. Fixed Disk Drives

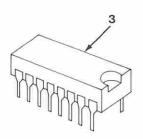


ASM - PART INDEX NUMBER		UNITS	DESCRIPTION		
6 - 1 - 2	62X1031 62X1033	AR 1	Fixed Disk Drive, 20MB Signal Cable, Fixed Disk and Diskette Drive		

# Assembly 7. Internal Options and Adapters



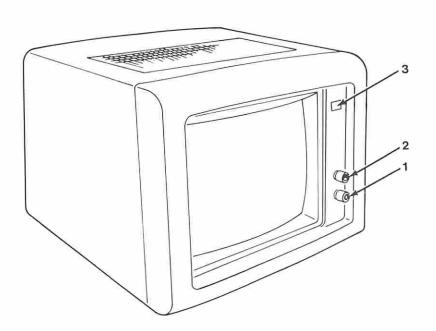




#### **Internal Options and Adapters**

ASM - INDEX			DESCRIPTION
7 - 1	8286127	AR	80287 Math Coprocessor
- 2	59X7294	AR	512KB/2MB Memory Expansion Adapter
- 3	6480008	1	• 256KB RAM Module (Qty 1)
- 3	62X0641	1	• 256KB RAM Module Kit (Qty 18)
- 2 - 3 - 3 - 2	8286098	AR	Binary Synchronous Communications (BSC) Adapter
- 2	8529146	AR	Color/Graphics Monitor Adapter
- 2 2 - 2	6181768	AR	Data Acquisition Adapter
- 2	8654215	AR	Enhanced Graphics Adapter
72.1			(w/o Memory Expansion Card)
- NS	6323468	AR	Graphics Memory Expansion Card
1.3-20	0,2,000	7.413	(w/o memory modules)
- NS	8654219	24	Graphics Memory Module (Qty 1)
- 2	62X1032	ī	Fixed Disk and Diskette Drive
	02///052		Adapter
2	6181770	AR	GPIB Adapter
- 2 - 2	8529148	AR	Monochrome Display and Printer Adapter
- 2	8286171	AR	PC Network Adapter
- NS	8286172	AR	PC Network Adapter Cable
- 2	8286147	AR	Serial/Parallel Adapter
- NS	8286170	AR	Serial Adapter Cable
- NS	8286194	AR	Serial Adapter Cable
- 2	8286099	AR	Serial Adapter Connector
- 2	0200033	AN	Synchronous Data Link Control
- 2	2684438	AR	(SDLC) Communications Adapter
- NS	2684462		Voice Communications Adapter (VCA)
- NS	2684487	AR	Notched Black Telephone Cable, for VCA
- NS		AR	Notched White Telephone Cable, for VCA
- NS	2684509 2684514	AR	Tabbed Black Telephone Cable, for VCA
- N2	2004514	AR	Tabbed White Telephone Cable, for VCA
1			

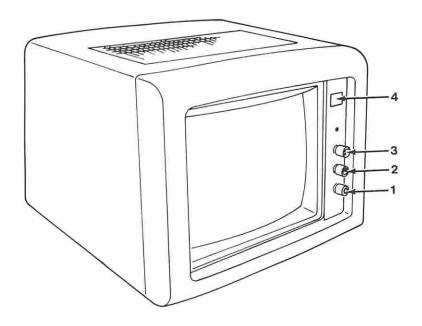
# Assembly 8. Monochrome Display (5151)



#### Monochrome Display (5151)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
8 - - - 1 - 2 - 3 - 3	8529171 8529209 8529177 8529178 8529179 8654205	1 1 R R	Display Assembly, 120 Volt Display Assembly, 220/240 Volt • Knob, Brightness • Knob, Contrast • Logo/Label Kit, 120 Volt • Logo/Label Kit, 220/240 Volt • Name Plate, Front • Label, Caution • Name Plate, Rear • Label, FCC
- NS	8529229 8529231 8529231 8529176 8529173 8529237 8529237 8529237 8529237 8529174 8529233 8529174 8529234 8529174	****	Panel, Front Cover, Back Plug, Upper Cover Foot Holder, Power Cord Signal Cable Transformer, 120 Volt Transformer, 220/240 Volt Support, Control Support, Transformer Fuse, 0.75 Amp, 120 Volt Fuse, 0.5 Amp, 120 Volt Analog Card PC Card Power Cord, 120 Volt Power Cord, 220/240 Volt Display Miscellaneous Hardware Kit Screw, CRT Mounting Screw, Transformer Support, CRT Mounting Transformer Support, Front Panel Transformer Support, Front Panel Screw, Rubber Bushing, Display Nut, Rubber Bushing, Display
- NS - NS - NS - NS	6937013 6448524 6448525 6937056	AR AR AR AR	•• Screw, Cable Restraint, Display •• Star Washer, Display Shipping Carton Shipping Cushion, Left Shipping Cushion, Right Shipping Bag

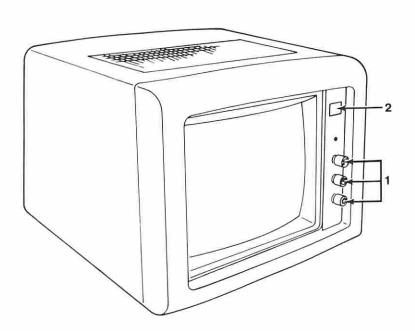
## Assembly 9. Color Display (5153)



#### Color Display (5153)

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
9 - 1 - 2 - 3 - 4 S - NS - NS - NS - NS - NS - NS - N	8529227 8654214 8529288 8529288 8529285 8529333 8529285 8529323 8654222 8654224 8654221 8654221 8654221 8654221 8654223 85293334 85293334 85293336 85293337 8529337	111RR RR R RRRRRRRRRRRRRRRRRRRRRRRRRRR	Display Assembly Display Assembly (Model-002)  Knob, Brightness  Knob, Contrast  Knob, Power On/Off  Logo/Label Kit  Cover, Front, Includes Top, Bottom, and Power Supply Brackets  Cover, Rear  P.C. Board  Flyback Transformer  Focus Pack  Horizontal Drive Transistor  Chassis  P.C. Board/Flyback Transformer  Control Assembly (Model-002)  Degaussing Coil  Control Assembly (Model-002)  Indicator, Power-On  Power Supply Assembly  Control Assembly (Model-002)  CRT and Yoke  CRT Board and Shield Cable  Signal Cable  Power Receptacle/Line Filter Assembly  Power Receptacle/Line Filter Assembly  (Model-002)  Vertical Size Pot Shaft Extension  Vertical Hold Pot Shaft Extension  Vertical Hold Pot Shaft Extension  Miscellaneous Hardware Kit  Shield, Driver Board  Retainers, Driver Board  Retainers, Driver Board  Strain Relief, Signal Cord  Strain Relief, Signal Cord  Screws, Power Supply  Screws, CRT Mounting  Screws, Control Assembly  Screws, Power Screw  Plugs, Cover Screw  Wire Ties, Degaussing Coil
- NS	6937192 6182313 6182056 6182057 6182319	R AR AR AR AR	Packing Material Kit Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

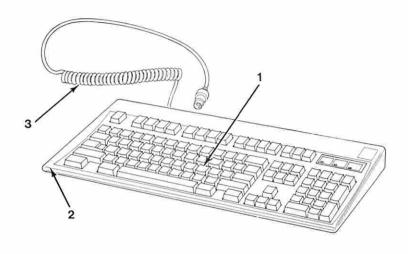
# Assembly 10. Enhanced Color Display (5154)



#### Enhanced Color Display (5154)

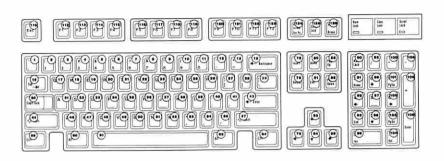
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
10 -	6321035 6321049 6321036 6321056	1	Display Assembly, Model 001 Display Assembly, Model 002 Display Assembly, Model 003  • Knob and Cover Cap Kit  •• Knob, On/Off (Qty 1)  •• Knob, Contrast (Qty 1)  •• Knob, Brightness (Qty 1)
- 2	6321061	R	Cap, Cover (Qty 2) Knob, Rear (Qty 2) Logo and Label Kit Logo, Back Labels, Bottom Cover Warning
- NS	6323319	1	(Five Languages) • Rubber Feet Kit •• Rubber Feet (Qty 4) •• Washers (Qty 4)
- NS - NS - NS	6321050 6321051 6321052	R R R	Screws (Qty 4)     Cover, Front     Cover, Rear     Main P.C. Board Assembly/Chassis/ CRT Drive Card
- NS - NS - NS	6321053 8529158 6321054	R R R	Power Supply with Cover     Power Cord     Video Amp. Assembly/RGB Cable and Connector
- NS - NS - NS	6321055 6321057 6321058	R R R	Control Assembly, Front Indicator, Power-On Rear Control Panel Assembly/ Strain Relief
- NS - NS - NS	6321059 6135903 6321064	R R R	<ul> <li>Signal Cable</li> <li>Degaussing Coil</li> <li>Miscellaneous Hardware Kit</li> <li>Washers, CRT Rubber Mounting (Qty 4)</li> <li>Shield, Plastic Drive Board (Qty 1)</li> </ul>
- NS	6321060	R	Retainers, Plastic Shield (Qty 2)     Model 001/Model 002 CRT and     Deflection Yoke Assembly, includes     Wires, Ground Band, and
- NS	6321063	R	CRT Warning Label  • Model 003 CRT and Deflection Yoke Assembly, includes Wires, Ground Band, and CRT Warning Label
- NS - NS - NS - NS	6182313 6182056 6182057 6182319	AR AR AR AR	Shipping Carton Shipping Cushion, Front Shipping Cushion, Back Shipping Bag Power Cord (See Power Cord Parts List)

## Assembly 11. Keyboard (101/102-Key)



ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
11	6447033 64470336 64470338 64470339 6447042 6447044 6447044 64470553 64470553 6447056 6447056 6447056 6447056 6447056	R R R R R R R R R R R R R R R R R R R	Keyboard (w/o cable), US Keyboard (w/o cable), France Keyboard (w/o cable), Germany Keyboard (w/o cable), Italy Keyboard (w/o cable), Spain Keyboard (w/o cable), UK  • Keypad Assembly, US  • Keypad Assembly, France  • Keypad Assembly, Germany  • Keypad Assembly, Italy  • Keypad Assembly, Spain  • Keypad Assembly, UK  • Circuit Board Assembly  • LED Assembly  • Cover Assembly  • Foot, Adjustable (Qty 2)  • Miscellaneous Parts Kit  • Screws (Qty 5)  • Nut  • Lock Washer Cable Assembly, External Tool (key cap removal)

# Assembly 12. Keybutton Kits (101/102-Key)

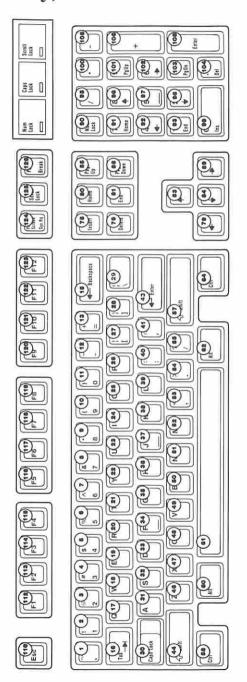


ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
12 -	6447045 6447048 6447049 6447050 6447046	1 R R R R R	Keybutton Kit, US * Keybutton Kit, France ** Keybutton Kit, Germany ** Keybutton Kit, Italy ** Keybutton Kit, Spain ** Keybutton Kit, UK **

<sup>\*</sup> Complete set of keybuttons with spacebar as listed on page 25.

<sup>\*\*</sup> Complete set of keybuttons for the specified country.

# Assembly 13. Keybuttons (101/102-Key)

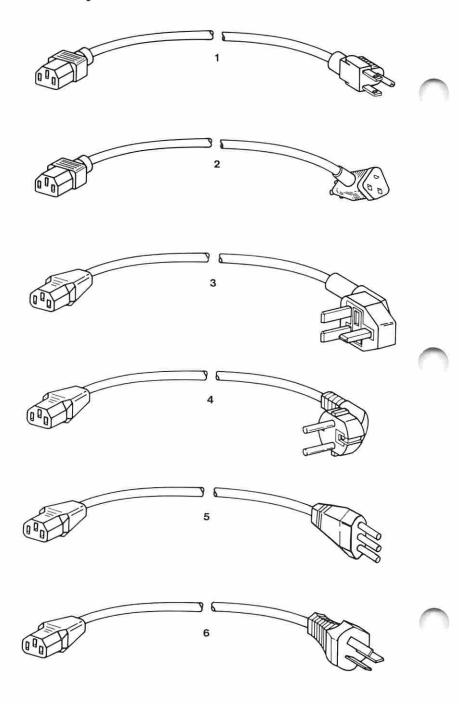


#### 101/102-Key Keybutton Part Numbers

KEY LOCATION	PART NUMBER	DESCRIPTION	KEY LOCATION	PART NUMBER	DESCRIPTION
1234567890112356789012345678901344678901234555555	8502190 1387262 1386780 1387281 1387282 1387283 1387283 1387261 1386786 1386788 8502201 1385797 8502202 1385816 1385797 8502202 8502204 8502205 8502204 8502207 8502207 8502210 8502211 1385798 1386611 1385798 8502211 1385798 1386611 1385798 8502211 8502212 1385702 138661	~/1234567890-= #/234567890-= \$% \ //2	55786612 45669012356789910100802345677798888888999999999999999999999999999	1387688 1386681 1385413 13855319 13855313 13856653 13866656 13866656 13866656 13866656 13866666 13866666 13866666 13866666 13866667 1386667 1386667 1386667 1386667 1386667 1386667 1386667 138668 13868 13868 1386 1386	?// Ctrl Alt Space Bar Alt Ctrl Insert Delete + Home End + Page Up Page Down + Num Lock 7/Home 4/+ 1/End / 8/† 5 2/† 0/Ins * 9/PgUp 6/→ 3/PgDn ./Del - (minus) + (plus) Enter Esc F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 PrtSc Scroll Lock Pause

Part numbers for complete keybutton sets are on page 23.

## **Assembly 14. Power Cords**



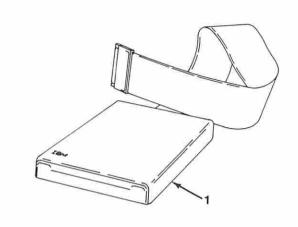
#### Power Cords

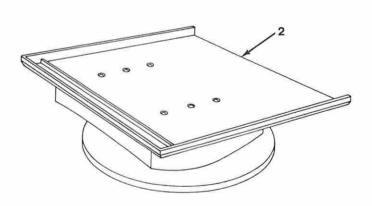
ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
14 - 1	8529158	1	Power Cord, Options, US
2	62X1045	Ĭ	Power Cord, System Unit, US Power Cord, Venezuela Power Cord, Colombia
- 3	8529341	1	Power Cord, UK Power Cord, Hong Kong Power Cord, Singapore
- 4	8529281	1	Power Cord, Germany Power Cord, France Power Cord, Spain
- 5	8529282	1	Power Cord, Italy
- 6	8529284	ĺ	Power Cord, Australia Power Cord, New Zealand

#### Warning:

Use only the proper Power Cord certified for your country.

## Assembly 15. Miscellaneous





#### Miscellaneous

ASM - INDEX	PART NUMBER	UNITS	DESCRIPTION
15 - 1 - 2 - NS - NS - NS - NS	6181769 8286199 8286200 8286201 8286202 8529228 62X1084 6323712 6138013	1 R R AR AR AR AR	Data Acquisition Distribution Panel Display Stand • Platter, Bottom • Platter, Top • Skirt, Back Parallel Adapter Wrap Plug Communications Wrap Plug, 25-pin Communications Wrap Plug, 9-pin Data Acquistion Wrap Plug Plastic Envelope, Wrap Plug

### Notes:

### **DIAGNOSTIC MAPs**

MAP 0020: Power Start	0020-
MAP 0020: Power (PC)	0020-
MAP 0020: Power (AT)	0020-
MAP 0100: System Board Start	0100-
MAP 0100: System Board (PC)	0100-
MAP 0100: System Board (AT)	0100-
MAP 0200: Memory Start	0200-
MAP 0200: Memory (PC)	0200-
MAP 0200: Memory (XT)	0200-
MAP 0200: PC Family Expansion Memory	0200-
MAP 0200: Memory (AT)	0200-
MAP 0300: Keyboard Start	0300-
MAP 0300: Keyboard (PC)	0300-
MAP 0300: Keyboard (AT)	0300-
MAP 0400: Monochrome Display and Printer	
Adapter	0400-1
MAP 0500: Color/Graphics Monitor Adapter	0500-
MAP 0600: Diskette Drive Start	0600-1
MAP 0600: Full-High Diskette Drive	0600-1
MAP 0600: Diskette Drive (Portable PC)	0600-1
MAP 0600: Diskette Drive (AT)	0600-1
MAP 0700: Math Coprocessor	0700-1
MAP 0900: Parallel Port Start	0900-1
MAP 0900: Printer Adapter	0900-1
MAP 0900: Serial/Parallel Adapter - Parallel	
Port	0900-1
MAP 1000: Alternate Serial/Parallel Adapter -	
Parallel Port	1000-1
MAP 1100: Serial Port Start	1100 - 1
MAP 1100: Asynchronous Communications	
Adapter	1100 - 1
MAP 1100: Serial/Parallel Adapter - Serial Port	1100-1
MAP 1200: Alternate Serial Port Start	1200-1
MAP 1200: Alternate Asynchronous	
Communications Adapter	1200-1
MAP 1200: Alternate Serial/Parallel Adapter -	
Serial Port	1200-1
MAP 1300: Game Control Adapter	1300 - 1

MAP 1400: Graphics Printer	1400-1
MAP 1500: Synchronous Data Link Control	1500 1
(SDLC) Communications Adapter	1500-1 1700-1
MAP 1700: Fixed Disk Drive Start	1700-1
MAP 1700: Fixed Disk Drive (PC)	1700-1
MAP 1700: Fixed Disk Drive (AT)	
MAP 1800: Expansion Unit	. 1000-1
MAP 2000: Binary Synchronous Communications (BSC) Adapter	2000-1
MAP 2100: Alternate Binary Synchronous	2000-1
Communications (Alt BSC) Adapter	2100-1
MAP 2200: Cluster Adapter	2200-1
MAP 2400: Enhanced Graphics Adapter	2400-1
MAP 2900: Color Printer	2900-1
MAP 3000: PC Network Adapter	3000-1
MAP 3100: Alternate PC Network Adapter	3100-1
MAP 3300: Compact Printer	
MAP 3600: IBM General Purpose Interface Bus	
(GPIB) Adapter	3600-1
MAP 3800: IBM Data Acquisition and Control	5000 1
Adapter	3800-1
MAP 3900: IBM Professional Graphics	2000
Controller	3900-1
MAP 7100: Voice Communications Adapter	7100-1
Supplemental MAPS:	11001
MAP 0600: Half- High Diskette Drive	
MAP 0200: Memory (XT Type 5162)	
J C 01	
-	

# MAP 0020: Power Start

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, you have been directed here from another MAP, or you suspect a power problem.	<ul> <li>The power supply is failing.</li> <li>A diskette drive is failing.</li> <li>A fixed disk drive is failing.</li> <li>An option adapter is failing.</li> <li>The system board is failing.</li> <li>The math coprocessor is failing.</li> <li>The speaker is failing.</li> </ul>	

# 001

Find your system type in the following figure and go to the MAP indicated.

System Type	MAP
Personal Computer	MAP 0020: Power (PC)
	MAP 0020: Power (PC)
	MAP 0020: Power (AT)
	MAP 0020: Power (PC)
	MAP 0020: Power (AT)

Figure 1. System Identification

# Notes:

# MAP 0020: Power (PC)

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, you have been directed here from another MAP, or you suspect a power problem.	<ul> <li>The power supply is failing.</li> <li>A diskette drive is failing.</li> <li>A fixed disk drive is failing.</li> <li>An option adapter is failing.</li> <li>The system board is failing.</li> <li>The math coprocessor is failing.</li> <li>The speaker is failing.</li> </ul>	

#### 001

- Power off the system.
- Unplug the power cord of the system unit (and expansion unit, if attached) from the electrical outlet.
- Disconnect the keyboard and any external devices, except the primary display (and expansion unit if attached) from the system unit.
- Plug the power cord of the system unit (and expansion unit, if attached) into the electrical outlet.
- Power on the system.

**Note:** A 301 error may occur if you disconnected the keyboard. Disregard this error.

#### DID THE SYMPTOM REMAIN?

Yes No

002

CAUTION

Power off the system before connecting any device.

 Connect the external devices to the system unit, one at a time.

(Step 002 continues)

Power on the system after connecting each device.
 Repair or replace the device that causes the failure to return.

#### 003

- Power off the system.
- Connect the keyboard to the system unit.
- Disconnect the expansion unit cable (if attached) from the system unit.
- Power on the system unit; do not power on the expansion unit.

**Note:** An 1801 error code may appear if you disconnected an expansion unit. Disregard the error and continue with the POST.

# DID THE SYMPTOM REMAIN?

### 005

 Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at the system board power connector (Figure 1 on page 0020-3).

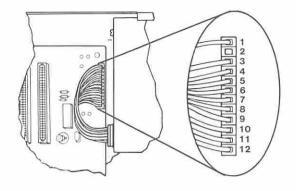


Figure 1. System Board Power Connector

# DO YOU HAVE 2.4 TO 5.2 VDC BETWEEN PINS 1 AND 5?

### 007

 Check the system board connectors for the correct voltages (Figure 2).

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	5	10
+ 4.5	+ 5.4	9	6
+11.5	+12.6	7	3
+10.8	+12.9	4	8

Figure 2. System Board Voltages

 Check the diskette drive and fixed disk drive power connectors for the correct voltages (Figure 3 on page 0020-4).

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	2	4
+11.5	+12.6	3	1

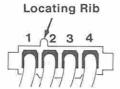


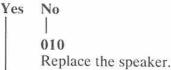
Figure 3. Diskette and Fixed Disk Drive Power Connectors

# ARE ALL VOLTAGES CORRECT? Yes No 008 Replace the power supply.

# 009

- Power off the system.
- Disconnect the speaker cable from the system board.
- Check the continuity of the speaker.

# DOES THE SPEAKER HAVE CONTINUITY?



#### 011

Reconnect the speaker then go to Step 025 in this MAP.

# 012 (From Step 006 in this MAP) IS THE SYSTEM A PERSONAL COMPUTER XT WITH HALF-HIGH DISKETTE DRIVES? Yes No

013
(Step 013 continues)

013 (continued)
Go to Step 021 in this MAP.

#### 014

- Power off the system.
- Disconnect the power supply connector from the diskette drive power supply extension cable.
- Power on the system.

# DID THE SYMPTOM REMAIN?

## 016

- Power off the system.
- Reconnect the power supply connector to the diskette drive power supply extension cable.

# IS A FIXED DISK DRIVE INSTALLED?

# 018

- Disconnect the power supply connector from the fixed disk drive.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Yes No

| 019
| Replace the fixed disk drive.

**020** Go to Step 025 in this MAP.

(From Step 013 in this MAP)

You may have a failing diskette or fixed disk drive. Perform the following procedure.

- Power off the system.
- Remove the power supply connector from one of the drives.
- Power on the system.

# DID THE SYMPTOM REMAIN?

```
Yes No
| | 022
| Replace the failing drive.
```

# 023

- Repeat this procedure for any remaining drives.

# DID THE SYMPTOM REMAIN?

Yes No | 024 | Replace the failing drive.

### 025

(From Steps 011, 017, and 020 in this MAP)

# IS A MATH COPROCESSOR INSTALLED IN THE SYSTEM UNIT?

Yes No

| 026
Go to Step 030 in this MAP.

#### 027

- Power off the system.
- Remove the math coprocessor from the system board.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Replace the math coprocessor and the 8088 processor.

## 029

Reinstall the math coprocessor then continue with Step 030 in this MAP.

## 030

(From Steps 026 and 029 in this MAP)

An adapter may be failing. Perform the following procedure.

Power off the system.

- Remove one option adapter from the system board. Do not remove the diskette drive adapter or the primary display adapter.
- Power on the system.
- Repeat the above procedure until you find the failing adapter, or all option adapters, except the diskette drive and the primary display adapter, have been removed.

**Note:** As adapters are removed, switches may need to be reset to match the system configuration.

# DID THE SYMPTOM REMAIN?

Yes No | | | 031

Replace the last adapter removed.

# 032

- Power off the system.
- Remove the diskette drive adapter from the system board.
- Power on the system.

**Note:** Removal of the diskette drive adapter may result in a 601 error code. Disregard the error and continue with the POST.

# DID THE SYMPTOM REMAIN?

Yes No

033
(Step 033 continues)

Replace the diskette drive adapter.

#### 034

# IS THE PRIMARY DISPLAY ADAPTER AN ENHANCED GRAPHICS ADAPTER?

Yes No | 035

Go to Step 039 in this MAP.

#### 036

- Power off the system.
- Remove the Enhanced Graphics Adapter from the system board.
- Set switches 5 and 6 of Switch Block 1 on the system board for color display operation. Set switch 5 to the Off position and 6 to the On position.
- Power on the system.

# DID YOU RECEIVE ONE LONG AND TWO SHORT BEEPS?

Yes No

O37
Go to Step 042 in this MAP.

#### 038

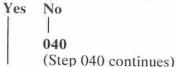
Replace the Enhanced Graphics Adapter. Set the system board switches back to their original settings.

#### 039

(From Step 035 in this MAP)

- Power off the system.
- Remove the primary display adapter from the system board.
- Power on the system.

# DID YOU RECEIVE ONE LONG AND TWO SHORT BEEPS?



**040** (continued)
Go to Step 042 in this MAP.

#### 041

Replace the primary display adapter.

### 042

(From Steps 037 and 040 in this MAP)

- Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at the system board power connector (Figure 4).

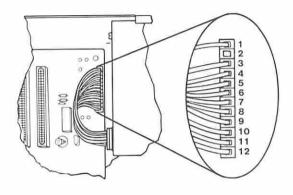


Figure 4. System Board Power Connectors

# DO YOU HAVE 2.4 TO 5.2 VDC BETWEEN PINS 1 AND 5?

Yes No

**043** Go to Step 045 in this MAP.

044

Replace the system board.

#### 045

(From Step 043 in this MAP)

- Power off the system. (Step 045 continues)

- Disconnect the power supply connectors from the system board.
- Ensure all option adapters have been removed from the system board.
- Check for resistance as shown in Figure 5.

Pins		Minimum
-Lead	+Lead	Resistance
5	3	17 Ohms
6	4	17 Ohms
7	9	17 Ohms
8	10	0.8 Ohms
8	11	0.8 Ohms
8	12	0.8 Ohms

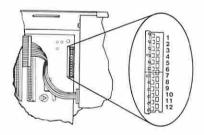


Figure 5. System Board Resistance

# ARE ANY RESISTANCE VALUES BELOW THE MINIMUM INDICATED?

Yes No

046
Replace the power supply.

**047** Replace the system board.

(From Step 004 in this MAP)

- Power off the system.
- Connect the expansion unit cable.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

**Note:** An 1801 error may occur. Disregard the error and continue with the POST.

# DID THE ADVANCED DIAGNOSTIC MENU APPEAR?

Yes No

Od9

Go to Step 052 in this MAP.

050

 Run the Expansion Option tests. Use the (RUN TESTS ONE TIME) option.

# DID YOU RECEIVE AN 1820 ERROR CODE?

Yes No

| 051
Replace the extender card.

# 052

(From Step 049 in this MAP)

An adapter may be failing. Perform the the following:

- Power off the system.
- Remove one option adapter (except the receiver card) from the expansion board.
- Power on the system.
- Repeat the above steps until you find the failing adapter, or all option adapters have been removed.

# DID THE SYMPTOM REMAIN?

Yes No

| 053
| Replace the last adapter removed.

(Step 054 continues)

- Power off the system.
- Replace the receiver card.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Yes No | 055

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

056

Replace the expansion card.

### 057

(From Step 015 in this MAP)

- Remove the Half-High Diskette Drive assembly.
- Connect the diskette drive power supply extension cable to the power supply connector.
- Remove the power supply connectors from both drives.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Yes No

- Power off the system.
- Install the power supply connectors back on the drives one at a time.
- Power on the system after each connector is installed.
   Replace the diskette drive that causes the symptom to return.

059

Replace the diskette drive power supply extension cable.

# MAP 0020: Power (AT)

ymptom Explanation Conditions That Could Cause The Symptom	
You have entered this MAP because you were unable to complete the POST, you have been directed here from another MAP, or you suspect a power problem.	<ul> <li>The power supply is failing.</li> <li>The diskette drive is failing.</li> <li>The fixed disk drive is failing.</li> <li>An option adapter is failing.</li> <li>The system board is failing.</li> <li>The math coprocessor is failing.</li> <li>The speaker is failing.</li> </ul>

### 001

ARE YOU IN THIS MAP FOR A 101 OR 107 POST ERROR MESSAGE?

Yes No

Go to Step 004 in this MAP.

003

Go to Step 017 in this MAP.

#### 004

(From Step 002 in this MAP)

- Power off the system.
- Unplug the system unit power cord from the electrical outlet.
- If your system unit has a 115/230 Vac selector switch, verify that the selector switch is set for the correct voltage.
- Disconnect all cables and external devices, except the display, from the system unit.
- Plug the system unit power cord into the electrical outlet.
- Power on the system.

(Step 004 continues)

# DID THE SYMPTOM REMAIN?

Yes No

005

CAUTION

Power off the system before connecting any device.

 Connect the external devices to the system unit, one at a time, until the symptom returns.

Repair or replace the device causing the failure.

#### 006

- Power off the system.
- Remove the system unit cover.
- Reseat the power connectors.
- Power on the system.
- Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at power supply connector P8.

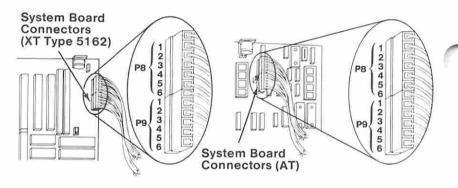


Figure 1. System Board Power Supply Connector

# DO YOU HAVE 2.4 TO 5.2 VDC BETWEEN PINS 1 AND 5? Yes No

(Step 007 continues)

Go to Step 013 in this MAP.

#### 008

- Check the system board power connectors for the correct voltages (see Figure 2).
- Check the diskette drive and fixed disk drive power connectors for the correct voltages (see Figure 3).

**Note:** If no fixed disk drives are installed in your system, a power supply load resistor is required for normal operation of the power supply. The load resistor may be attached to either connector P10 or P11.

Voltage (Vdc)		Pins	
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	P8-5	P9-4
+ 4.5	+ 5.4	P9-3	P8-6
+11.5	+12.6	P9-1	P8-3
+10.8	+12.9	P8-4	P9-2

Figure 2. System Board Voltages

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	2	4
+11.5	+12.6	3	1

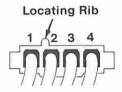


Figure 3. Diskette Drive and Fixed Disk Drive Voltages

# ARE ALL VOLTAGES CORRECT? Yes No 009 Replace the power supply.

(Step 010 continues)

- Power off the system.
- Set the meter to the Ohms x 1 scale.
- Disconnect the speaker cable from the system board.
- Check the continuity of the speaker.

# DOES THE SPEAKER HAVE CONTINUITY?

Yes No | | 011

Replace the speaker.

### 012

Reconnect the speaker.

Go to Step 013 in this MAP.

#### 013

(From Steps 007, 012, and 015 in this MAP)

You may have a failing diskette drive or fixed disk drive. Perform the following:

- Power off the system.
- Remove the power connector from one of the drives.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Yes No

Replace the failing drive.

# 015

- Reinstall the connector you removed in Step 013 in this MAP.
- Perform the same procedure for any remaining drives.

# DID THE SYMPTOM REMAIN?

Yes No

Replace the failing drive.

(Step 017 continues)

(From Step 003 in this MAP)

You may have a failing adapter. Perform the following:

- Power off the system.
- Remove one option adapter from the system board. Do not remove the Fixed Disk and Diskette Drive Adapter or the primary display adapter.
- Power on the system.
- Repeat this procedure until you find the failing adapter or all option adapters (except the Fixed Disk and Diskette Drive Adapter and primary display adapter) have been removed.

# DID THE SYMPTOM REMAIN?

Yes No

O18

Replace the last adapter removed.

## 019

You may have a failing math coprocessor.

# IS A MATH COPROCESSOR INSTALLED IN THE SYSTEM?

Yes No

O20
Go to Step 023 in this MAP.

### 021

- Power off the system.
- Remove the math coprocessor from the system board.
- Power on the system.

# DID THE SYMPTOM REMAIN?

Yes No | | 022

Replace the math coprocessor. If this does not correct the problem, replace the system board.

# 023

(From Step 020 in this MAP) (Step 023 continues)

- Power off the system.
- Remove the Fixed Disk and Diskette Drive Adapter from the system board.
- Power on the system.

Removal of the Fixed Disk and Diskette Drive Adapter results in a 601 error code, disregard this error.

# DID THE SYMPTOM REMAIN?

Yes No | 024

Replace the Fixed Disk and Diskette Drive Adapter. If that does not correct the problem, replace the system board.

#### 025

- Power off the system.
- Remove the primary display adapter from the system board.
- Power on the system.

Removal of the primary display adapter results in one long and two short beeps during the POST.

# DID YOU RECEIVE ONE LONG AND TWO SHORT BEEPS?

Yes No | 026

Go to Step 028 in this MAP.

### 027

Replace the primary display adapter. If that does not correct the problem replace the system board.

#### 028

(From Step 026 in this MAP)

- Power off the system.
- Wait 10 seconds.
- Power on the system.
- Check for a voltage of 2.4 to 5.2 Vdc between pins 1 and 5 (ground) at power supply connector P8.

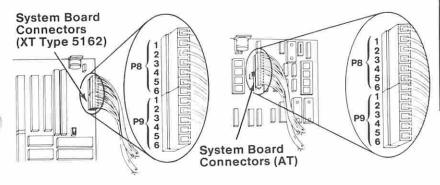


Figure 4. System Board Power Supply Connector

# DO YOU HAVE 2.4 TO 5.2 VDC BETWEEN PINS 1 AND 5? Yes No 029 Replace the power supply. If that does not correct the problem, replace the system board. 030 IS YOUR SYSTEM AN XT Type 5162? Yes No 031 Replace the system board. If that does not correct the problem replace the power supply. 032 Swap Memory Module Package 1 and Memory Module Package 2. DID THE SYMPTOM CHANGE? Yes No

(Step 033 continues)

Replace the system board. If that does not correct the problem replace the power supply.

### 034

Replace Memory Module Package 1. If this does not correct the problem, replace Memory Module Package 2.

# DID THE SYMPTOM REMAIN?

Yes No

035

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittant problem, start an error log. If you need instructions, refer to the Reference manual.

### 036

Replace the system board. If that does not correct the problem replace the power supply.

# MAP 0100: System Board Start

Symptom Explanation
You have entered this MAP because you were unable to complete the POST, or you received a 1XX error message.

## 001

Find your system type in the following figure and go to the MAP indicated.

System Type	MAP
Personal Computer	MAP 0100: System Board (PC)
Personal Computer XT	
Personal Computer XT (5162)	MAP 0100: System Board (AT)
Portable PC	MAP 0100: System Board (PC)
Personal Computer AT	

Figure 1. System Identification

Notes:

# MAP 0100: System Board (PC)

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you were unable to complete the POST, or you received a 1XX error message.	The system board is failing.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

# DID THE POST FINISH WITHOUT A 1XX ERROR MESSAGE?

Yes No | 002

Replace the system board.

# 003

- Select 0 (SYSTEM CHECKOUT).
- Run the System Board tests. Use the (RUN TESTS MULTIPLE TIMES) option.

# DID YOU RECEIVE A 1XX ERROR MESSAGE?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference

manual.

(Step 005 continues)

# 005 DID YOU RECEIVE A 199 ERROR MESSAGE?

Yes No

006

Replace the system board.

007

 Refer to "MAP 0000: Start (PC)," and verify the installed devices.

**Note:** The 199 error message indicates you answered "No" to the question about the installed devices list.

# MAP 0100: System Board (AT)

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, or you received a 1XX error message.	<ul> <li>The system board is failing.</li> <li>The battery is failing.</li> <li>The keyboard cable is failing.</li> <li>The keyboard is failing.</li> </ul>	

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Wait at least 10 seconds.
- Power on the system.

# DID YOU RECEIVE A 1XX ERROR MESSAGE DURING THE POST?

# 003

Go to Step 009 in this MAP.

#### 004

(From Step 002 in this MAP)

# DID THE ADVANCED DIAGNOSTICS MENU APPEAR ON THE SCREEN?

#### 006

(Step 006 continues)

- Press 0 (SYSTEM CHECKOUT).
- Run the System Board tests. Use the (RUN TESTS MULTIPLE TIMES) option.

# DID YOU RECEIVE A 1XX ERROR?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 008

Replace the system board.

## 009

(From Step 003 in this MAP)

Find your error code in the following figure and take the action indicated.

Error Code	Action
105	Go to Step 018 in this MAP.
162, 163, 164	
101, 107	Go to MAP 0020: Power Start.
151, 161	Go to Step 010 in this MAP.
102, 103, 104, 106,	Replace the System Board.

Figure 1. POST Errors

(From Step 009 in this MAP)

This error message indicates a new or a defective battery is in the system.

# IS A NEW BATTERY INSTALLED IN THE SYSTEM?

Yes No

| 011
Go to Step 015 in this MAP.

## 012

- Run the Setup program and correct any errors.

Note: A 161 Battery Defective or New Battery Installed message appears during the POST after battery installation or replacement.

# DID RUNNING THE SETUP PROGRAM CORRECT THE PROBLEM?

## 014

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(From Steps 011 and 013 in this MAP)

 Disconnect the battery from the system board and check the voltage between pins 1 and 4 on the battery cable connector.

# WAS THE VOLTAGE AT LEAST 6.0 VDC?

Yes No | 016 | Replace the battery.

#### CAUTION

Fire, explosion, and severe burn hazard can be caused by the battery. DO NOT recharge, disassemble, heat above 100°C (212°F), solder directly to the cell, incinerate, or expose battery cell contents to water.

#### 017

Replace the system board.

#### 018

(From Step 009 in this MAP)

- Power off the system.
- Disconnect the keyboard cable from the system unit.
- Power on the system.

# DID YOU RECEIVE A 105 ERROR MESSAGE?

Yes No

Old

One of the Step 021 in this MAP.

#### 020

Replace the system board.

#### 021

(From Step 019 in this MAP)

- Power off the system.
- Disconnect the keyboard cable from the keyboard. (Step 021 continues)

 Refer to Figure 2, and check the keyboard cable for continuity.

**Note:** Check the continuity of wires 1, 2, 4, and 5 (wire 3 is not used).

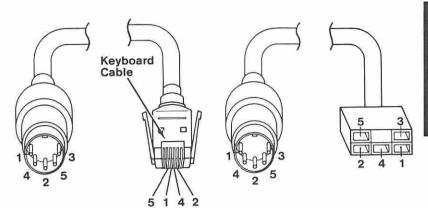


Figure 2. Continuity Check

# DOES THE KEYBOARD CABLE HAVE CONTINUITY?

Yes No | 022

Replace the keyboard cable.

023

Replace the keyboard assembly.

Notes:

# MAP 0200: Memory Start

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, the memory size displayed was incorrect, there was a memory parity check, you received an error message indicating a memory failure, or you have been directed here from another MAP.	<ul> <li>A memory module is failing.</li> <li>A memory expansion adapter is failing.</li> <li>The system board is failing.</li> <li>The Setup program options are not correctly set.</li> </ul>	

001 Find your system and system board type in the following figure and go to the MAP indicated.

System Type	System Board	MAP
Personal Computer	16/64KB	. MAP 0200: Memory PC
Personal Computer	64/256KB	. MAP 0200: Memory PC
Portable PC	64/256KB	. MAP 0200: Memory XT
Personal Computer X	Г64/256КВ	. MAP 0200: Memory XT
Personal Computer X	Г256/640КВ	. MAP 0200: Memory XT
Personal Computer X	Γ (5162) . All	. MAP 0200: Memory XT (5162
		. MAP 0200: Memory AT

Figure 1. System Identification

# Notes:

# MAP 0200: Memory (PC)

### 001

When a memory failure is detected during the POST, a 201 error message preceded by a four-character error code (XXXX 201) may be displayed. This error message lasts about 1 second before being replaced by a Parity Check message.

Watch the display carefully and make a note of the four-character error code.

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

## DID A 201 ERROR OCCUR DURING THE POST?

```
Yes No

| 002
Go to Step 004 in this MAP.

003
Go to Step 011 in this MAP.
```

#### 004

(From Step 002 in this MAP)

IS THE ADVANCED DIAGNOSTICS MENU DISPLAYED?

Select 0 (SYSTEM CHECKOUT).

DOES THE AMOUNT OF MEMORY DISPLAYED ON THE INSTALLED DEVICES MENU MATCH THE AMOUNT OF INSTALLED MEMORY?

**007** (continued)
Go to Step 018 in this MAP.

#### 008

(From Step 020 in this MAP)

- Press Y (IS THE LIST CORRECT).
- Press 0 (RUN TESTS ONE TIME).
- Press 2 (XXX KB MEMORY).

# DID YOU RECEIVE AN ERROR MESSAGE DURING DIAGNOSTIC TESTS?

Yes No

009

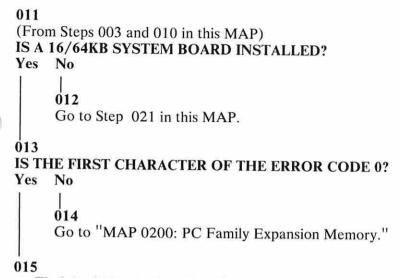
You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 010

Note the four-character error code as shown in Figure 1. You will need it for later steps.

Figure 1. Advanced Diagnostics Error Message

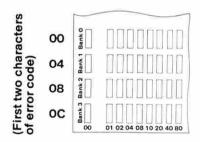
Continue with Step 011 in this MAP.



- Find the failing bank and module in Figure 2.

#### Notes:

- The failing bank is identified by the first two characters of the error code.
- 2. The failing module is identified by the last two characters of the error code.



(Last two characters of error code) Top View of System Board

Figure 2. System Board

(Step 015 continues)

## 015 (continued) DID YOU FIND THE FAILING MODULE? Yes No | 016 Replace the nine modules in the failing bank. If this does not correct the problem, replace the system board.

017

Replace the failing module, then go to Step 001 to verify system operation.

#### 018

(From Step 007 in this MAP)

 Check the memory switches on the system board and any installed memory expansion options.

#### ARE THE SWITCH SETTINGS CORRECT?

Yes No | | 019

Correct the switch settings, then go to Step 001 to verify system operation.

#### 020

- Press N then Enter.
- Follow the instructions on the screen to correct the memory size, then go to Step 008 in this MAP to verify system operation.

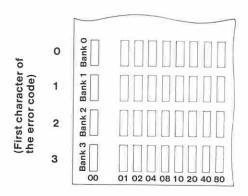
# O21 (From Step 012 in this MAP) IS THE FIRST CHARACTER OF THE ERROR CODE 0, 1, 2, OR 3? Yes No O22 Go to "MAP 0200: PC Family Expansion Memory." O23 (Step 023 continues)

#### 023 (continued)

- Find the failing bank and module in Figure 3.

#### Notes:

- The failing bank is identified by the first character of the error code.
- The failing module is identified by the last two characters of the error code.



(Last two characters of error code) Top View of System Board

Figure 3. System Board

#### DID YOU FIND THE FAILING MODULE?

Yes No

024

Replace the nine modules in the failing bank. If this does not correct the problem, replace the system board.

#### 025

Replace the failing module, then go to Step 001 to verify system operation.

#### Notes:

#### MAP 0200: Memory XT

```
001
IS A 64/256KB SYSTEM BOARD INSTALLED?
Yes
     No
     002
     Go to Step 034 in this MAP.
003
(From Step 025 in this MAP)
  Power off the system.
   Insert the Advanced Diagnostic diskette into drive A.
   Power on the system.
DID A 201 ERROR OCCUR DURING THE POST?
Yes
     No
     004
     Go to Step 006 in this MAP.
005
Go to Step 019 in this MAP.
006
(From Step 004 in this MAP)
DID THE ADVANCED DIAGNOSTICS MENU APPEAR?
Yes
     No
      007
      Go to Step 027 in this MAP.
008
   Select 0 (SYSTEM CHECKOUT).
 DOES THE AMOUNT OF MEMORY DISPLAYED ON THE
 INSTALLED DEVICES LIST MATCH THE AMOUNT OF
 MEMORY INSTALLED?
 Ves
      No
      (Step 009 continues)
```

#### 009 Go to Step 024 in this MAP. 010 (From Step 026 in this MAP) IS THE INSTALLED DEVICES LIST CORRECT? Yes No 011 Press N and follow the instructions on the screen, then go to Step 012 in this MAP. 012 (From Step 011 in this MAP) Press Y (IS THE LIST CORRECT). Press 0 (RUN TESTS ONE TIME). Press 2 (XXX KB MEMORY). DID YOU RECEIVE AN ERROR MESSAGE DURING DIAGNOSTIC TESTS? Yes No 013 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual. 014 DOES THE ERROR MESSAGE HAVE A 201 ERROR CODE DISPLAYED? Yes No 015 Go to Step 027 in this MAP.

 Note the seven-character error code (XXXXX XX) as shown in Figure 1 on page 0200-3.

016

```
TESTING — XXXKB MEMORY
THIS TEST TAKES UP TO TWO MINUTES
PLEASE STAND BY
X:XX:XX
ERROR — XXXKB MEMORY
FAILING ADDRESS — SPACE/MODULE XXXXX XX

PRESS ENTER TO CONTINUE
?
```

Figure 1. Advanced Diagnostic Error Message

```
IS THE FIRST CHARACTER OF THE SEVEN-CHARACTER ERROR CODE 0, 1, 2, OR 3?

Yes No

O17

Go to "MAP 0200: PC Family Expansion Memory."

018
```

(From Step 005 in this MAP)

Go to Step 021 in this MAP.

201 is preceded by a seven-character error code (XXXXX XX 201).

## IS THE FIRST CHARACTER OF THE SEVEN-CHARACTER ERROR CODE 0, 1, 2, OR 3?

```
Yes No

O20
Go to "MAP 0200: PC Family Expansion Memory."
```

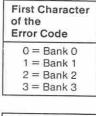
#### 021

(From Step 018 in this MAP)

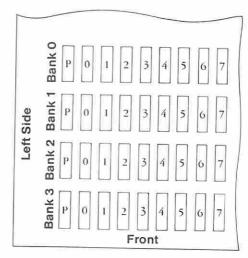
 Find the failing bank and module in Figure 2 on page 0200-4.

#### Notes:

- The failing bank is identified by the first character of the error code.
- 2. The failing module is identified by the last two characters of the error code.



C	Last Two Characters of the Error Code	
	00 = P	
	01 = 0	
	02 = 1	
	04 = 2	
	08 = 3	
	10 = 4	
	20 = 5	
	40 = 6	
	80 = 7	



Top View of System Board

Figure 2. System Board

#### DID YOU FIND THE FAILING MEMORY MODULE?

## Yes No

022

Replace the nine modules in the failing bank. If this does not correct the problem, replace the system board.

#### 023

Replace the failing module, then go to Step 001 in this MAP to verify system operation.

(From Step 009 in this MAP)

- Check the memory switch settings on the system board and any installed memory expansion options.

#### ARE THE SWITCH SETTINGS CORRECT?

Yes No | | | 025

Correct the switch settings, then go to Step 003 in this MAP to verify system operation.

#### 026

- Press N then Enter.
- Follow the instructions on the screen to correct the memory size, then go to Step 010 in this MAP.

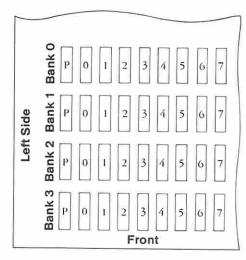
```
027
(From Steps 007 and 015 in this MAP)
IS A PARITY CHECK MESSAGE DISPLAYED?
Ves
     No
     028
     Go to "MAP 0020: Power Start."
029
IS A FIVE-CHARACTER ERROR CODE DISPLAYED UNDER
THE PARITY CHECK MESSAGE?
Yes No
     030
     Go to "MAP 0020: Power Start."
031
IS THE FIRST CHARACTER OF THE ERROR CODE 0, 1, 2,
OR 3.
Yes No
     032
     Go to "MAP 0200: PC Family Expansion Memory."
(Step 033 continues)
```

- Find the failing bank in the following figure.

**Note:** The failing bank is identified by the first character of the error code.

 Replace the nine memory modules in the failing bank, then go to Step 001 in this MAP to verify system operation.

First Character of the Error Code
0 = Bank 0
1 = Bank 1
2 = Bank 2
3 = Bank 3



Top View of System Board

Figure 3. System Board

#### 034

(From Steps 002 and 050 in this MAP)

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

(Step 034 continues)

```
034 (continued)
DID A 201 ERROR OCCUR DURING THE POST?
Yes No

035
Go to Step 037 in this MAP.

036
201 is preceded by a seven-character error code
```

037
(From Step 035 in this MAP)
DID THE ADVANCED DIAGNOSTICS MENU APPEAR?
Yes No

(XXXXX XX 201). Note the seven-character error code then go

Yes No

| 038
Go to Step 052 in this MAP.

to Step 046 in this MAP.

039

Select 0 (SYSTEM CHECKOUT).

DOES THE AMOUNT OF MEMORY DISPLAYED ON THE INSTALLED DEVICES LIST MATCH THE AMOUNT OF MEMORY INSTALLED?

Yes No

Output

041

(From Step 051 in this MAP)

- Press Y (IS THE LIST CORRECT).
- Press 0 (RUN TESTS ONE TIME).
- Press 2 (XXX KB MEMORY).

(Step 041 continues)

### DID YOU RECEIVE AN ERROR MESSAGE DURING DIAGNOSTIC TESTS?

Yes No | 042

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 043 DID THE ERROR MESSAGE HAVE A 201 ERROR CODE DISPLAYED?

Yes No | 044 | Go to Step 052 in this MAP.

#### 045

 Note the seven-character error code (XXXXX XX) as shown in Figure 4.

TESTING — XXXKB MEMORY
THIS TEST TAKES UP TO TWO MINUTES
PLEASE STAND BY
X:XX:XX
ERROR — XXXKB MEMORY
FAILING ADDRESS — SPACE/MODULE XXXXX XX

PRESS ENTER TO CONTINUE
7

Figure 4. Advanced Diagnostic Error Message

- Continue with Step 046 in this MAP.

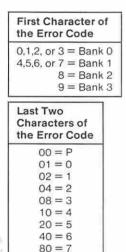
#### 046

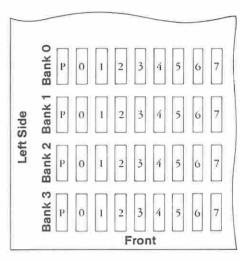
(From Steps 036 and 045 in this MAP)

 Refer to Figure 5 on page 0200-9 and find the failing bank and module.

#### Notes:

- The failing bank is identified by the first character of the error code.
- The failing module is identified by the last two characters of the error code.





Top View of System Board

Figure 5. System Board

#### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No | | | 047

Replace the nine modules in the failing bank. If this does not correct the problem, replace the system board.

#### 048

Replace the failing module, then go to Step 001 in this MAP to verify system operation.

**Note:** Banks 0 and 1 use 256K memory modules. Banks 2 and 3 use 64K memory modules.

(From Step 040 in this MAP)

 Check the memory switches on the system board and any installed memory expansion options.

#### ARE THE SWITCH SETTINGS CORRECT?



Correct the switch settings, then go to Step 034 in this MAP to verify system operation.

#### 051

- Press N then Enter.
- Follow the instructions on the screen, then go to Step 041 in this MAP.

#### 052

(From Steps 038 and 044 in this MAP)

#### DO YOU HAVE A PARITY CHECK MESSAGE DISPLAYED?



## IS A FIVE-CHARACTER ERROR CODE DISPLAYED UNDER THE PARITY CHECK MESSAGE?

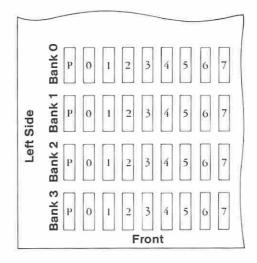
#### 056

- Find the failing bank in Figure 6 on page 0200-11.

**Note:** The failing bank is identified by the first character of the error code.



#### First Character of the Error Code 0,1,2, or 3 = Bank 0 4,5,6, or 7 = Bank 1 8 = Bank 2 9 = Bank 3



Top View of System Board

Figure 6. System Board

- Replace the nine memory modules in the failing bank, then go to Step 001 in this MAP to verify system operation.

**Note:** Banks 0 and 1 use 256K memory modules. Banks 2 and 3 use 64K memory modules.

Notes:

#### MAP 0200: PC Family Expansion Memory

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP from another memory MAP because you have one of the following error messages:	<ul> <li>The memory expansion option is failing.</li> <li>A memory module is failing.</li> <li>The system board is failing.</li> </ul>	
XXXXX XX 20X		
XXXX 20X		
PARITY CHECK X XXXXX		

#### 

#### 005

 Refer to Figure 1 on page 0200-2 and find the first two characters of the error code and the corresponding 32KB Memory Expansion Option switch setting.
 (Step 005 continues)

Go to Step 008 in this MAP.

#### 005 (continued)

 Compare the switch setting identified in Figure 1 to the switch setting on each 32KB Memory Expansion Option in the system.

32KB Memory Expansion Option	
First Two Characters of Error Code	Switch Settings 12345678
10 or 14	<b>11111***</b>
18 or 1C	<b>†</b> ††↓↓***
20 or 24	<b>↑↑↓↑↑</b> ***
28 or 2C	11111***
30 or 34	11111***
38 or 3C	<b>↑↑↓↓↓</b> ***
40 or 44	11111***
48 or 4C	<b>↑↓↑↑↓***</b>
50 or 54	11111***

First Two Characters of Error Code	Switch Settings 12345678
58 or 5C	↑↓↑↓↓***
60 or 64	↑↓↓↑↑***
68 or 6C	↑↓↓↑↓***
70 or 74	11111***
78 or 7C	11111***
80 or 84	11111***
88 or 8C	11111
90 or 94	11111***
98 or 9C	↓↑↑↓↓***

Figure 1. 32KB Memory Expansion Option

IS A 32KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 1)?

Yes No

O06
Go to Step 008 in this MAP.

O07
(Step 007 continues)

007 (continued)

Replace the 32KB Memory Expansion Option. Refer to "MAP 0200: Memory Start" to verify system operation.

# O08 (From Steps 004 and 006 in this MAP) ARE ANY 64KB MEMORY EXPANSION OPTIONS INSTALLED? Yes No Go to Step 013 in this MAP.

- Refer to Figure 2 on page 0200-4 and find the first character of the error code and the corresponding 64KB Memory Expansion Option switch setting.
- Compare the switch setting identified in Figure 2 on page 0200-4 to the switch setting on each 64KB Memory Expansion Option in the system.

64KB Memory Expansion Option	
First Characters of Error Code	Switch Settings 12345678
1	1111****
2	1111****
3	1111****
4	1111****
5	1111****
6	1111****
7	1111****
8	↓↑↑↑****
9	↓↑↑↓****

Figure 2. 64KB Memory Expansion Option

## IS A 64KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 2)?

012

Replace the 64KB Memory Expansion Option. Refer to "MAP 0200: Memory Start" to verify system operation.

#### 013 (From Steps 009 and 011 in this MAP)

ARE ANY 64/256KB MEMORY EXPANSION OPTIONS INSTALLED?

Yes No

O14

Go to Step 034 in this MAP.

#### 015

- Refer to Figure 3 on page 0200-6 and find the first character of the error code and the corresponding 64/256KB Memory Expansion Option switch setting.
- Compare the switch setting identified in Figure 3 on page 0200-6 to the switch setting on each 64/256KB Memory Expansion Option in the system.

	Switch Settings	
First Character of Error Code	16/64KB CPU 12345678	64/256KB CPU 12345678
1	<b>↑</b> ↑↑↓****	N/A
2	↑↑↑↓****	N/A
3	<b>↑</b> ↑↑↓****	N/A
4	↑↑↑↓****	↑↓↑↑****
5	↑↓↑↓****	1111****
6	↑↓↑↓****	↑↓↑↑****
7	↑↓↑↓****	1111****
8	↑↓↑↓****	J111****
9	↓↑↑↓****	J^^^****

Figure 3. 64/256KB Memory Expansion Option

IS A 64/256KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 3)?

ARE THE LAST TWO CHARACTERS OF THE ERROR CODE 00, 01, 02, 04, 08, 20, 40, OR 80?

Yes No (Step 018 continues)

Replace the 64/256KB Memory Expansion Option. Remove the memory modules from the old option, and install them on the new option. Refer to "MAP 0200: Memory Start" to verify system operation.

#### 019

- Find the failing bank and module in Figure 4.

**Note:** The failing bank is identified by the first character of the error code; the failing module is identified by the last two characters of the error code.

First Character of Error	Type of System Board	
Code	16KB/64KB	64KB/256KB
1	Bank 0	N/A
2	Bank 1	N/A
2	Bank 2	N/A
	Bank 3	Bank 0
4 5	Bank 0	Bank 1
6	Bank 1	Bank 2
7	Bank 2	Bank 3
8	Bank 3	Bank 0
9	Bank 0	Bank 1

Cha	t Two gracters of Error Code
	00 = P
	01 = 0
	02 = 1
	04 = 2
	08 = 3
	10 = 4
	20 = 5
	40 = 6
	80 = 7

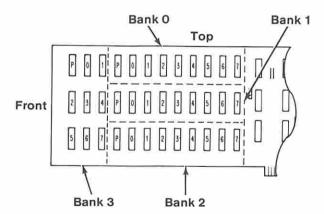


Figure 4. 64/256KB Memory Expansion Option

- Power off the system.
- Replace the failing module. (Step 019 continues)

#### 019 (continued)

- Power on the system.
- Run the Memory tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE A MEMORY ERROR?



You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 021

Compare the error code to the error code received earlier.

## IS THE FIRST CHARACTER OF EACH ERROR CODE THE SAME?

Yes No

You have another problem with memory. Go to "MAP 0200: Memory Start."

023

## ARE THE LAST TWO CHARACTERS OF EACH ERROR CODE THE SAME?

Yes No | | 024

You have another problem with memory. Go to "MAP 200: Memory Start."

#### 025

(From Step 032 in this MAP)

The same 64/256KB Memory Expansion Option is failing. The first character of the error code has incorrectly identified the failing bank.

- Power off the system.
- Refer to Figure 5.
- Replace the module in one of the banks that has not had the module replaced.

**Note:** The module is identified by the last two characters of the error code.

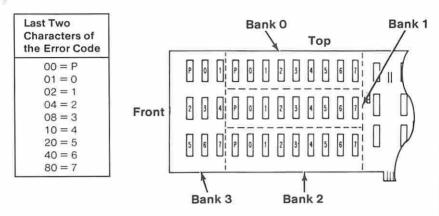


Figure 5. 64/256KB Memory Expansion Option

- Power on the system.
- Run the Memory tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE A MEMORY ERROR?

Yes No | | 026

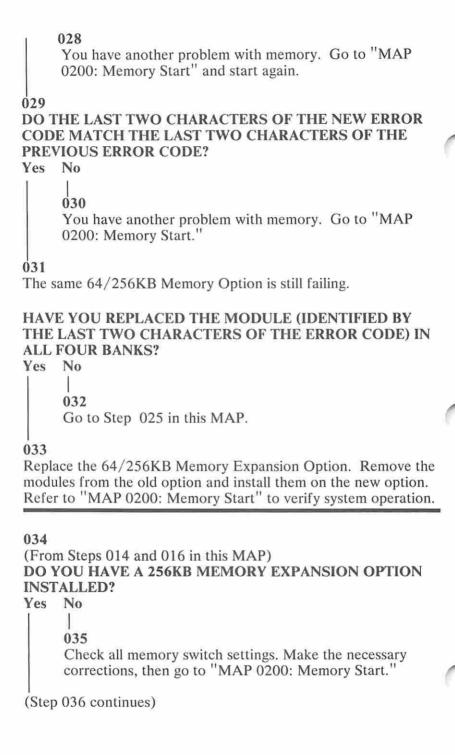
You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 027

Compare the error code to the one you previously received.

## DOES THE FIRST CHARACTER OF THE NEW ERROR CODE MATCH THE FIRST CHARACTER OF THE PREVIOUS ERROR CODE?

Yes No (Step 028 continues)



- Refer to Figure 6 and find the first character of the error code and the corresponding 256KB Memory Expansion Option switch setting.
- Compare the switch setting identified in Figure 6 to the switch setting on each 256KB Memory Expansion Option in the system.

256KB Memory Expansion Option		
	Switch S	Settings
First Character of Error Code	16/64KB CPU 12345678	64/256KB CPU 12345678
1	<b>^^^//</b> ****	N/A
2	<b>↑</b> ↑↑↓****	N/A
3	<b>111 ****</b>	N/A
4	↑ <b>↑</b> ↑↓****	↑↓↑↑****
5	↑↓↑↓****	1111****
6	↑↓↑↓****	1111****
7	<b>1</b> 111****	1111****
8	1111****	J111****
9	↓↑↑↓****	J111****

Figure 6. 256KB Memory Expansion Option

DO YOU HAVE A 256KB MEMORY EXPANSION OPTION WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 6)?

Yes No | (Step 037 continues)

Check all memory switch settings. Make the necessary corrections, then go to "MAP 0200: Memory Start."

#### 038

- Refer to Figure 7 and find the failing module (identified by the first character of the error code).

First Character of Error	Type of System Board		
Code	16KB/64KB	64KB/256KB	
1	Module 0	N/A	
2	Module 1	N/A	
3	Module 2	N/A	
4	Module 3	Module 0	
5	Module 0	Module 1	
6	Module 1	Module 2	
7	Module 2	Module 3	
8	Module 3	Module 0	
9	Module 0	Module 1	

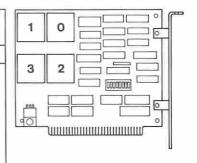


Figure 7. 256KB Memory Expansion Option

- Power off the system.
- Replace the failing module.
- Power on the system.
- Run the memory tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE AN ERROR?

## Yes No | | 039

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 040

- Compare the error code to the error code received earlier.

(Step 040 continues)

040 (continued)

DOES THE FIRST CHARACTER OF THE NEW ERROR CODE MATCH THE FIRST CHARACTER OF THE PREVIOUS ERROR CODE?

Yes No

You have another problem with memory. Go to "MAP 0200: Memory Start."

042

(From Step 047 in this MAP)

The same 256KB Memory Expansion Option is failing. The Advanced Diagnostic tests have incorrectly identified the failing module.

- Power off the system.
- Replace one of the modules that has not been replaced.
- Power on the system.
- Run the Memory tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE AN ERROR?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual

044

Compare the error code to the error code you received earlier.

## DOES THE FIRST CHARACTER OF THE NEW ERROR CODE MATCH THE FIRST CHARACTER OF THE PREVIOUS ERROR CODE?

Yes No | | 045

Go to "MAP 0200: Memory Start."

(Step 046 continues)

The same 256KB Memory Expansion Option is still failing.

#### HAVE ALL FOUR MODULES BEEN REPLACED?

Yes No

| 047
| Go to Step 042 in this MAP.

Replace the 256KB Memory Expansion Option. Refer to "MAP 0200: Memory Start" to verify system operation.

#### 049

(From Step 002 in this MAP)

You are here because you have received a Parity Check error message.

### ARE ANY 32KB MEMORY EXPANSION OPTIONS INSTALLED?

051

- Refer to Figure 8 on page 0200-15 and find the first two characters of the error code and the corresponding 32KB Memory Expansion Option switch settings.
- Compare the switch setting identified in Figure 8 on page 0200-15 to the switch settings on each 32KB Memory Expansion Option in the system.

32KB Memory Expansion Option	
First Two Characters of Error Code	Switch Settings 12345678
40 or 44	11111***
48 or 4C	11111***
50 or 54	11111***
58 or 5C	11111***
60 or 64	11111***
68 or 6C	11111***
70 or 74	<b>†</b>
78 or 7C	11111***
80 or 84	<b></b>
88 or 8C	11111***
90 or 94	11111***
98 or 9C	11111***

Figure 8. 32KB Memory Expansion Option

IS A 32KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 8)?

(Step 053 continues)

Replace the 32KB Memory Expansion Option. Refer to "MAP 0200: Memory Start" to verify system operation.

## 054 (From Steps 050 and 052 in this MAP) ARE ANY 64KB MEMORY EXPANSION OPTIONS INSTALLED? Yes No 055 Go to Step 059 in this MAP.

 Refer to Figure 9 and find the first character of the error code and the corresponding switch settings.

 Compare the switch setting identified in Figure 9 to the switch settings on each 64KB Memory Expansion Option in the system.

64KB Memory Expansion Option	
First Character of Error Code	Switch Settings 12345678
4	1111****
5	1111****
6	1111****
7	1111****
8	J111****
9	↓↑↑↓***

Figure 9. 64KB Memory Expansion Option

(Step 056 continues)

056 (continued) IS A 64KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE IDENTIFIED (Figure 9 on page 0200-16)?

Yes No 057 Go to Step 059 in this MAP.

058

Replace the 64KB Memory Expansion Option. Refer to "MAP 0200: Memory Start" to verify system operation.

#### 059

(From Steps 055 and 057 in this MAP)

ARE ANY 64/256KB MEMORY EXPANSION OPTIONS INSTALLED?

Yes No 060 Go to Step 064 in this MAP.

#### 061

- Refer to Figure 10 and find the first character of the error code and the corresponding 64/256KB Memory Expansion Option switch setting.
- Compare the switch setting identified in Figure 10 to the switch settings on each 64/256KB Memory Expansion Option in the system.

64/256KB Memory Expansion Option	
First Character of Error Code	Switch Settings 12345678
4, 5, 6, or 7	1111****
8 or 9	1111****

Figure 10. 64/256KB Memory Expansion Option

061 (continued)
IS A 64/256KB MEMORY EXPANSION OPTION
INSTALLED WITH SWITCH SETTINGS THAT MATCH THE
ONE IDENTIFIED (Figure 10 on page 0200-17)?
Yes No

Go to Step 064 in this MAP.

063

 Refer to Figure 11 and find the failing bank identified by the first character of the error code.

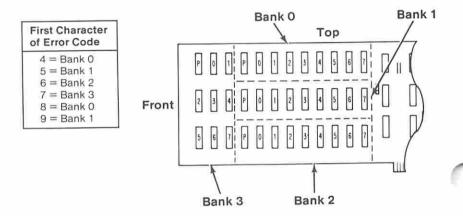


Figure 11. 64/256KB Memory Expansion Option

 Replace the nine modules in the failing bank. Refer to "MAP 0200: Memory Start" to verify system operation.

#### 064

(From Steps 060 and 062 in this MAP)

## ARE ANY 256KB MEMORY EXPANSION OPTIONS INSTALLED?

Yes No

| 065
Check all memory switch settings. Make any necessary corrections, then go to "MAP 0200: Memory Start."

0200-18 Expansion Memory

(Step 066 continues)

 Compare the switch setting identified in Figure 12 to the 256KB Memory Expansion Option in the system.

256KB Memory Expa	ansion Option
First Character of Error Code	Switch Settings 12345678
4, 5, 6, or 7	1111****

Figure 12. 256KB Memory Expansion Option

## IS A 256KB MEMORY EXPANSION OPTION INSTALLED WITH SWITCH SETTINGS THAT MATCH THE ONE

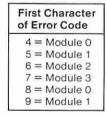
IDENTIFIED (Figure 12)?

Yes No | | 067

Check all memory switch settings. Make any necessary corrections, then go to "MAP 0200: Memory Start."

#### 068

 Refer to Figure 13 and find the failing module identified by the first character of the error code.



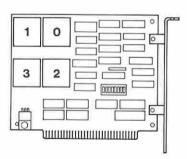


Figure 13. 256KB Memory Expansion Option

(Step 068 continues)

#### 068 (continued)

- Replace the failing module. Refer to "MAP 0200: Memory Start" to verify system operation.

### MAP 0200: Memory (AT)

Symptom Explanation	Conditions That Could Cause This Symptom		
You have entered this MAP because you were unable to complete the POST, the memory size displayed was incorrect, there was a memory parity check, or you have an error message indicating a memory failure.	<ul> <li>A memory module is failing</li> <li>A memory expansion option is failing</li> <li>The system board is failing</li> <li>The Setup program options are not correctly set.</li> </ul>		

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

### DID YOU RECEIVE A 10-CHARACTER ERROR CODE?

Note: If you also received a 164-Memory Size Error, run the Setup program and verify the memory size. If you receive a 164-Memory Size Error after attempting to correct the Setup program disregard the error and continue with this MAP.

Yes No

Output

```
004
(From Step 002 in this MAP)
DID YOU RECEIVE A PARITY-CHECK MESSAGE?
Yes No
     005
     Go to Step 007 in this MAP.
006
Go to Step 129 in this MAP.
007
(From Step 005 in this MAP)
DID THE ADVANCED DIAGNOSTICS MENU APPEAR?
Yes
     No
     008
     Go to "MAP 0020: Power Start."
009
  Select 0 (SYSTEM CHECKOUT).
DOES THE AMOUNT OF MEMORY SHOWN IN THE
INSTALLED DEVICES LIST MATCH THE AMOUNT
INSTALLED IN THE SYSTEM?
Yes No
     010
     Go to Step 012 in this MAP.
011
Go to Step 015 in this MAP.
012
(From Step 010 in this MAP)
```

Check the switch settings on all installed memory expansion options.

(Step 012 continues)

### 012 (continued)

### ARE THE SWITCH SETTINGS CORRECT?

Yes No | | | 013

> Correct the switch settings and run the Setup program to verify the memory size.

Go to Step 001 in this MAP to verify system operation.

#### 014

- Press "N" then Enter.
- Follow the instructions on the screen to correct the Installed Devices list.

Go to Step 017 in this MAP.

### 015

(From Step 011 in this MAP)

IS THE INSTALLED DEVICES LIST CORRECT?

# Yes No

Follow the instructions on the screen to correct the Installed Devices list then go to Step 017 in this MAP.

#### 017

(From Steps 014 and 016 in this MAP)

Run the Memory tests. Use the (RUN TESTS ONE TIME) option.

### DID YOU RECEIVE A 10-CHARACTER ERROR CODE FOLLOWED BY 20X (XXXXXX XXXX 20X)?

Yes No | | | 018

Go to Step 127 in this MAP.

#### 019

(From Steps 003 and 142 in this MAP)

 Refer to Figure 1 on page 0200-4 and find the first two characters of the error code and go to the step indicated.

First Two Digits of Error Code	Step
00 01 02 03 04 05 06 07	Step 020 in this MAP.
08 09	Step 032 in this MAP.
10 11 12 13 14 15 16 17	Step 046 in this MAP.
18 19 1A 1B 1C 1D 1E 1F	Step 049 in this MAP.
20 21 22 23 24 25 26 27	Step 052 in this MAP.
28 29 2A 2B 2C 2D 2E 2F	Step 055 in this MAP.
30 31 32 33 34 35 36 37	Step 058 in this MAP.
38 39 3A 3B 3C 3D 3E 3F	Step 061 in this MAP
40 41 42 43 44 45 46 47	Step 064 in this MAP
48 49 4A 4B 4C 4D 4E 4F	Step 067 in this MAP
50 51 52 53 54 55 56 57	Step 070 in this MAP
58 59 5A 5B 5C 5D 5E 5F	Step 073 in this MAP
60 61 62 63 64 65 66 67	Step 076 in this MAP
68 69 6A 6B 6C 6D 6E 6F	Step 079 in this MAP
70 71 72 73 74 75 76 77	Step 082 in this MAP
78 79 7A 7B 7C 7D 7E 7F	Step 085 in this MAP
80 81 82 83 84 85 86 87	Step 088 in this MAP
88 89 8A 8B 8C 8D 8E 8F	Step 091 in this MAP
90 91 92 93 94 95 96 97	Step 094 in this MAP
98 99 9A 9B 9C 9D 9E 9F	Step 097 in this MAP
AO A1 A2 A3 A4 A5 A6 A7	Step 100 in this MAP
A8 A9 AA AB AC AD AE AF	Step 103 in this MAP

Figure 1. Error Codes

(From Step 019 in this MAP)

 Refer to Figure 2 and determine the type of system board installed.

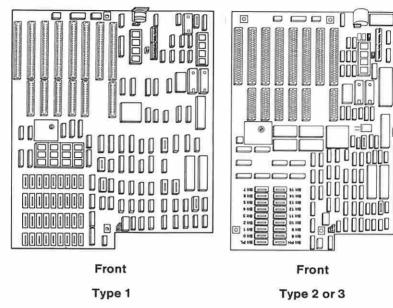


Figure 2. System Board Type

### IS A TYPE 1 SYSTEM BOARD INSTALLED?

#### 022

The first two characters of the error code (XXXXXX XXXX) indicate the bank with the failing memory module. The last four characters of the error code (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 3 on page 0200-6 and find the failing memory module identified by the error code.

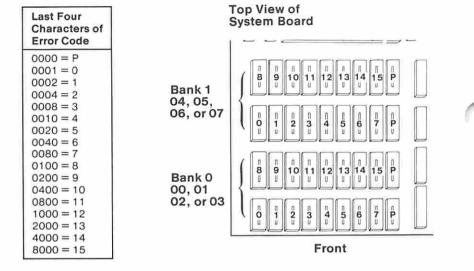


Figure 3. Type 1 System Board Memory

### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No | 023 | Replace the system board.

#### 024

- Replace the failing memory module on the system board.

Note: If the last four characters of your error code are 0000, replace both Parity (P) modules in the failing bank

- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

| 025
Replace the system board.

(Step 026 continues)

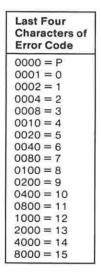
The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 027

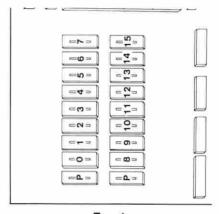
(From Step 021 in this MAP)

The last four characters of the error code (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 4 and find the failing memory module identified by the error code.



### Top View of System Board



Front

Figure 4. Type 2 and 3 System Board Memory

### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No

| 028
Replace the system board.

#### 029

- Replace the failing memory module on the system board.

**Note:** If the last four characters of your error code are 0000, replace both Parity (P) modules.

### 029 (continued)

- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

030
Replace the system board.

#### 031

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 032

(From Step 019 in this MAP)

### IS A 128KB MEMORY EXPANSION OPTION INSTALLED?

### 034

A 10-character error code that begins with 08 or 09 indicates a failure in bank 1 of the 128KB Memory Expansion Option. The last four characters of the error code (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 5 on page 0200-9 and find the failing memory module identified by the error code.

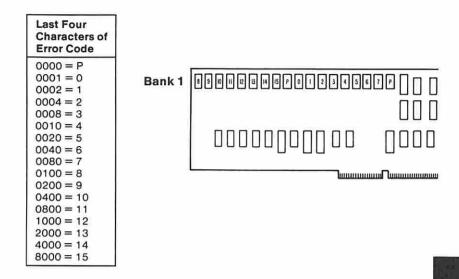


Figure 5. 128KB Memory Expansion Option

### DID YOU FIND THE FAILING MEMORY MODULE? Yes No

035

Replace the 128KB Memory Expansion Option.

036

Replace the failing memory module on the 128KB Memory Expansion Option.

**Note:** If the last four characters of your error code are 0000, replace both Parity (P) modules.

Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No | | 037

Replace the 128KB Memory Expansion Option.

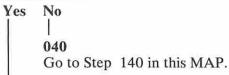
(Step 038 continues)

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 039

(From Step 033 in this MAP)

### IS A 128KB/640KB MEMORY EXPANSION OPTION INSTALLED?



#### 041

A 10-character error code that begins with 08 or 09 indicates a failure in bank 1 of the 128/640KB Memory Expansion Option . The last four characters of your error code (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 6 and find the failing memory module for the error code.

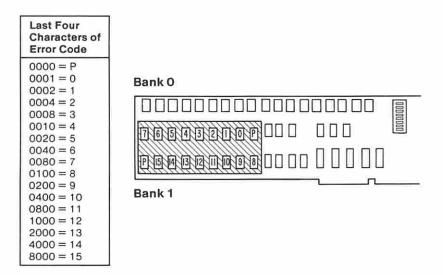


Figure 6. 128/640KB Memory Expansion Option

## 041 (continued) DID YOU FIND THE FAILING MEMORY MODULE?

Yes No

Replace the 128KB/640KB Memory Expansion Option.

043

 Replace the failing memory module on the 128/640KB Memory Expansion Option.

Note: If the last four characters of your error code are 0000, replace both Parity (P) modules.

Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

No | 044

Replace the 128KB/640KB Memory Expansion Option.

045

Yes

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### (From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 7 with the memory options installed.

	Switch	Switch Setting		1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	10 11 12 13
1		1111111	512KB	14 15 16 17
0	11111111		128/640KB	10 11 12 13 14 15 16 17
0	11111111		512KB/2MB	10 11 12 13 14 15 16 17

Figure 7.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No

047

Go to Step 140 in this MAP.

048

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 8 with the memory options installed.

Fallian	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	18 19 1A 1B
1		↑↑↑↓↓↓	512KB	1C 1D 1E 1F
0	11111111		128/640KB	18 19 1A 1E 1C 1D 1E 1I
0	11111111		512KB/2MB	18 19 1A 1E 1C 1D 1E 1
1	11111111		512KB/2MB	18 19 1A 1E 1C 1D 1E 1

Figure 8.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

### (From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 9 with the memory options installed.

	Switch	Setting	Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	1111111		512KB	20 21 22 23
1		1111111	512KB	24 25 26 27
0	1111111		128/640KB	20 21 22 23 24 25 26 27
0	1111111		512KB/2MB	20 21 22 23 24 25 26 27
i	11111111		512KB/2MB	20 21 22 23 24 25 26 27
2	11111111		512KB/2MB	20 21 22 23 24 25 26 27

Figure 9.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | 053

Go to Step 140 in this MAP.

### (From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 10 with the memory options installed.

	Switch	Setting	Memory	1st Two
Failing Bank		Digits of Error Code		
0	11111111		512KB	28 29 2A 2B
4		1111111	512KB	2C 2D 2E 2F
0	11111111		128/640KB	28 29 2A 2E 2C 2D 2E 2
0	1111111		512KB/2MB	28 29 2A 2E 2C 2D 2E 2
1	1111111		512KB/2MB	28 29 2A 2E 2C 2D 2E 2
2	11111111		512KB/2MB	28 29 2A 2E 2C 2D 2E 2
3	11111111		512KB/2MB	28 29 2A 2E 2C 2D 2E 2I

Figure 10.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

057

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 11 with the memory options installed.

22 .6%	Switch	Setting	Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	<u> </u>		512KB	30 31 32 33
1		1111111	512KB	34 35 36 37
0	1111111		128/640KB	30 31 32 33 34 35 36 37
0	1111111		512KB/2MB	30 31 32 33 34 35 36 37
1	1111111		512KB/2MB	30 31 32 33 34 35 36 37
2	1111111		512KB/2MB	30 31 32 33 34 35 36 37
3	11111111		512KB/2MB	30 31 32 33 34 35 36 37

Figure 11.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

### (From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 12 with the memory options installed.

<b>-</b>	Switch	Switch Setting		1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Memory Expansion Option	Digits of Error Code
0	11111111		512KB	38 39 3A 3B
1		†††††††	512KB	3C 3D 3E 3F
0	††††††††		128/640KB	38 39 3A 3E 3C 3D 3E 3
0	1111111		512KB/2MB	38 39 3A 3E 3C 3D 3E 3
1	1111111		512KB/2MB	38 39 3A 3E 3C 3D 3E 3
2	<u> </u>		512KB/2MB	38 39 3A 3E 3C 3D 3E 3I
3	1111111		512KB/2MB	38 39 3A 3E 3C 3D 3E 3I

Figure 12.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

063

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 13 with the memory options installed.

22 412	Switch	Setting	Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	40 41 42 43
1		↑↓↑↑↑↓↓	512KB	44 45 46 47
0	↑↓↑↑↑↑↑↓		128/640KB	40 41 42 43 44 45 46 47
0	11111111		512KB/2MB	40 41 42 43 44 45 46 47
1	1111111		512KB/2MB	40 41 42 43 44 45 46 47
2	1111111		512KB/2MB	40 41 42 43 44 45 46 47
3	11111111		512KB/2MB	40 41 42 43 44 45 46 47

Figure 13.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 14 with the memory options installed.

F-10	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	1111111		512KB	48 49 4A 4B
Ĭ		↑↓↑↑↓↓↓	512KB	4C 4D 4E 4F
0	11111111		128/640KB	48 49 4A 4E 4C 4D 4E 4
0	1111111		512KB/2MB	48 49 4A 4E 4C 4D 4E 4I
1	11111111		512KB/2MB	48 49 4A 4E 4C 4D 4E 4I
2	1111111		512KB/2MB	48 49 4A 4E 4C 4D 4E 4I
3	1111111		512KB/2MB	48 49 4A 4E 4C 4D 4E 4I

Figure 14.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

069

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 15 with the memory options installed.

- 0	Switch	Setting	Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	↑↓↑↓↑↑↑↑		512KB	50 51 52 53
1		1111111	512KB	54 55 56 57
0	↑↓↑↓↑↑↑↓		128/640KB	50 51 52 53 54 55 56 57
0	↑↓↑↓↑↑↑↑		512KB/2MB	50 51 52 53 54 55 56 57
1	1111111	-	512KB/2MB	50 51 52 50 54 55 56 57
2	↑↓↑↑↑↑↑		512KB/2MB	50 51 52 53 54 55 56 57
3	11111111	-	512KB/2MB	50 51 52 53 54 55 56 57

Figure 15.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | 071 | Go to Step 140 in this MAP.

### (From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 16 with the memory options installed.

-	Switch	Switch Setting		1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Memory Expansion Option	Digits of Error Code
0	11111111		512KB	58 59 5A 5B
1		↑↓↑↓↓↓↓	512KB	5C 5D 5E 5F
0	↑↓↑↓↓↑↑↑		128/640KB	58 59 5A 5E 5C 5D 5E 5F
0	11111111		512KB/2MB	58 59 5A 5E 5C 5D 5E 5I
110	11111111		512KB/2MB	58 59 5A 5E 5C 5D 5E 5I
2	1111111		512KB/2MB	58 59 5A 5E 5C 5D 5E 5
3	11111111		512KB/2MB	58 59 5A 5E 5C 5D 5E 5

Figure 16.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 17 with the memory options installed.

<b>-</b>	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	↑↓↓↑↑↑↑↑		512KB	60 61 62 63
1		↑↓↓↑↑↓↓	512KB	64 65 66 67
0	1111111		128/640KB	60 61 62 63 64 65 66 67
0	↑↓↓↑↑↑↑↑		512KB/2MB	60 61 62 63 64 65 66 67
1	11111111		512KB/2MB	60 61 62 63 64 65 66 67
2	11111111		512KB/2MB	60 61 62 63 64 65 66 67
3	1111111		512KB/2MB	60 61 62 63 64 65 66 67

Figure 17.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 18 with the memory options installed.

Failing	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	68 69 6A 6B
1)		↑↓↓↑↓↓↓	512KB	6C 6D 6E 6F
0	↑↓↓↑↑↑↑		128/640KB	68 69 6A 6B 6C 6D 6E 6F
0	1111111		512KB/2MB	68 69 6A 6B 6C 6D 6E 6F
1	↑↓↓↑↑↑↑↑		512KB/2MB	68 69 6A 6B 6C 6D 6E 6F
2	11111111		512KB/2MB	68 69 6A 6B 6C 6D 6E 6F
3	11111111		512KB/2MB	68 69 6A 6B 6C 6D 6E 6F

Figure 18.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | 080 | Go to Step 140 in this MAP.

081

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 19 with the memory options installed.

F	Switch	Setting	Memory Expansion Option	1st Two Digits of Error Code
Failing Bank	Bank 0 12345678	Bank 1 12345678		
0	1111111		512KB	70 71 72 73
i		†\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	512KB	74 75 76 77
O	1111111		128/640KB	70 71 72 73 74 75 76 77
0	1111111		512KB/2MB	70 71 72 73 74 75 76 77
1	11111111		512KB/2MB	70 71 72 73 74 75 76 77
2	11111111		512KB/2MB	70 71 72 73 74 75 76 77
3	1111111		512KB/2MB	70 71 72 73 74 75 76 77

Figure 19.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No

| 083
Go to Step 140 in this MAP.

084
Go to Step 106 in this MAP.

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 20 with the memory options installed.

F-111	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	↑↓↓↓↓↑↑		512KB	78 79 7A 7B
1		†\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	512KB	7C 7D 7E 7F
0	†		128/640KB	78 79 7A 7E 7C 7D 7E 7
0	11111111		512KB/2MB	78 79 7A 7E 7C 7D 7E 7
ો	1111111		512KB/2MB	78 79 7A 7E 7C 7D 7E 7
2	↑↓↓↑↑↑↑↑		512KB/2MB	78 79 7A 7E 7C 7D 7E 7
3	11111111		512KB/2MB	78 79 7A 7E 7C 7D 7E 7

Figure 20.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

087

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 21 with the memory options installed.

	Switch	Setting	Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	<b>↓</b> ↑↑↑↑↑↑↑		512KB	80 81 82 83
1		↓↑↑↑↑↓↓↓	512KB	84 85 86 87
0	11111111		128/640KB	80 81 82 83 84 85 86 87
0	11111111		512KB/2MB	80 81 82 83 84 85 86 87
1	11111111		512KB/2MB	80 81 82 83 84 85 86 87
2	1111111		512KB/2MB	80 81 82 83 84 85 86 87
3	↑↓↓↑↑↑↑		512KB/2MB	80 81 82 83 84 85 86 87

Figure 21.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

090

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 22 with the memory options installed.

F-111	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	1111111		512KB	88 89 8A 8B
1		↓↑↑↑↓↓↓↓	512KB	8C 8D 8E 8F
0	1111111		128/640KB	88 89 8A 8B 8C 8D 8E 8F
0	↓↑↑↑↓↑↑↑		512KB/2MB	88 89 8A 8E 8C 8D 8E 8I
1	<b>↓</b> ↑↑↑↑↑↑		512KB/2MB	88 89 8A 8E 8C 8D 8E 8F
2	↑↓↓↓↓↑↑		512KB/2MB	88 89 8A 8E 8C 8D 8E 8I
3	1111111		512KB/2MB	88 89 8A 8E 8C 8D 8E 8I

Figure 22.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 23 with the memory options installed.

2.3.2	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	90 91 92 93
1		1111111	512KB	94 95 96 97
o	††††††††		128/640KB	90 91 92 93 94 95 96 97
0	1111111		512KB/2MB	90 91 92 93 94 95 96 97
1	1111111		512KB/2MB	90 91 92 93 94 95 96 97
2	<b>↓</b> ↑↑↑↑↑↑		512KB/2MB	90 91 92 93 94 95 96 97
3	11111111		512KB/2MB	90 91 92 93 94 95 96 97

Figure 23.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 24 with the memory options installed.

Famue	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	11111111		512KB	98 99 9A 9B
1		TTTTTTT	512KB	9C 9D 9E 9F
0	†††††††		128/640KB	98 99 9A 9E 9C 9D 9E 9I
0	11111111		512KB/2MB	98 99 9A 9E 9C 9D 9E 9F
4	TTTTTTT		512KB/2MB	98 99 9A 9E 9C 9D 9E 9F
2	1111111		512KB/2MB	98 99 9A 9E 9C 9D 9E 9I
3	<b>↓</b> ↑↑↑↑↑↑		512KB/2MB	98 99 9A 9E 9C 9D 9E 9I

Figure 24.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

099

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 25 with the memory options installed.

	Switch	Switch Setting		1st Two	
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code	
0	1111111		512KB	A0 A1 A2 A3	
1		1111111	512KB	A4 A5 A6 A7	
0	11111111		128/640KB	A0 A1 A2 A3 A4 A5 A6 A7	
0	1111111		512KB/2MB	A0 A1 A2 A3 A4 A5 A6 A7	
1	†††‡‡††††		512KB/2MB	A0 A1 A2 A3 A4 A5 A6 A3	
2	††††††††		512KB/2MB	A0 A1 A2 A3 A4 A5 A6 A3	
3	1111111		512KB/2MB	A0 A1 A2 A3 A4 A5 A6 A3	

#### Figure 25.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | | | 101

Go to Step 140 in this MAP.

102

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 26 with the memory options installed.

Failing.	Switch Setting		Memory	1st Two
Failing Bank	Bank 0 12345678	Bank 1 12345678	Expansion Option	Digits of Error Code
0	1111111		512KB	A8 A9 AA AB
1		TUTTIT	512KB	AC AD AE AF
0	1111111		128/640KB	AS AS AA AE AC AD AE A
0	11111111		512KB/2MB	AS AS AA AE AC AD AE A
1	†††††††††		512KB/2MB	AS AS AA AE AC AD AE A
2	11111111		512KB/2MB	A8 A9 AA AE AC AD AE A
3	11111111		512KB/2MB	A8 A9 AA AE AC AD AE A

Figure 26.

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | 104

Go to Step 140 in this MAP.

105

Go to Step 106 in this MAP.

### 106

(From Steps 048, 051, 054, 057, 060, 063, 066, 069, 072, 075, 078, 081, 084, 087, 090, 093, 096, 099, 102, and 105 in this MAP)

# 106 (continued) IS THE FAILING OPTION A 128/640KB MEMORY EXPANSION OPTION?

108

The first two characters of your error code (XXXXXX XXXX) indicate the failing memory module is located in bank 0. The last four characters (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 27 and find the failing memory module identified by the error code.

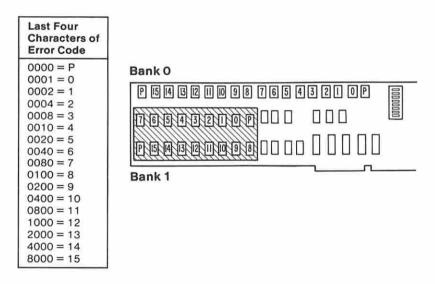


Figure 27. 128/640 Memory Expansion Option

# Provided the Pair Provided HTML Provided HTM

(Step 110 continues)

Replace the failing 256KB memory module.

**Note:** If the last four characters of your error code are 0000, replace both Parity (P) modules in the failing bank.

Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

Replace the 128KB/640KB memory expansion option and memory modules.

#### 112

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 113

(From Step 107 in this MAP)

### IS THE FAILING OPTION A 512KB MEMORY EXPANSION OPTION?

Yes No | 114

Go to Step 120 in this MAP.

### 115

The first two characters of your error code (XXXXXX XXXX) indicate the bank with the failing memory module. The last four characters (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 28 on page 0200-34 and find the failing memory module identified by the error code.

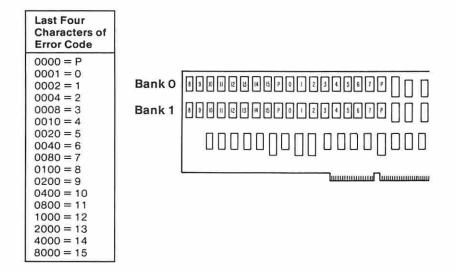


Figure 28. 512KB Memory Expansion Option

### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No

| 116
Replace the 512KB Memory Expansion Option.

#### 117

Replace the failing 128KB memory module.

**Note:** If the last four characters of your error code are 0000, replace both Parity (P) modules.

Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

| 118
| Replace the 512KB Memory Expansion Option.

119
(Step 119 continues)

### 119 (continued)

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 120

(From Step 114 in this MAP)
IS A 512KB/2MB MEMORY EXPANSION OPTION

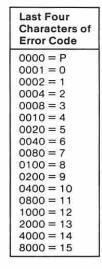
INSTALLED?
Yes No

121
Go to Step 140 in this MAP.

#### 122

The first two characters of the error code (XXXXXX XXXX) indicate the bank with the failing memory module. The last four characters (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 29 and find the failing memory module identified by the error code.



#### 

Figure 29. 512/2M Memory Expansion Option

(Step 122 continues)

### 122 (continued)

### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No 123

Replace the 512KB/2MB memory expansion option and memory modules.

### 124

Replace the failing memory module on the Memory Expansion Option.

> Note: If the last four characters of your error code are 0000, replace both Parity (P) modules.

Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

125

Replace the 512KB/2MB memory expansion option and memory modules.

#### 126

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 127

(From Step 018 in this MAP)

### DO YOU HAVE A PARITY-CHECK ERROR MESSAGE?

Yes No

128

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(Step 129 continues)

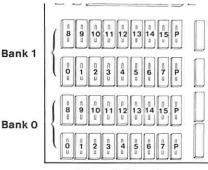
### 129 (From Step 006 in this MAP)

### IS A FIVE-CHARACTER ERROR CODE DISPLAYED UNDER THE PARITY CHECK MESSAGE?

 Find the first character of the error code (XXXXX) in Figure 30 on page 0200-38 and replace the memory modules indicated.

Repeat the Memory tests. If the same parity check error code occurs, replace the system board.

First Character of Parity Error	Type 1 System Board	Type 2 or 3 System Board
0, 1, 2, 3	18 Memory Modules in System Board Bank 0	All 18 System Board Memory Modules
4, 5, 6, or 7	18 Memory Modules in System Board Bank 1	All 18 System Board Memory Modules



Type 1 (Front)

Figure 30. Parity-Check Error

(From Steps 130 and 132 in this MAP)

### **Parity Checks**

Parity Check 1 indicates a system board parity error. Parity Check 2 indicates a memory expansion option parity error. To isolate a parity failure:

- Power off the system.
- Remove all installed memory expansion options.
- Power on the system.
- You may receive a 16X or 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

(Step 134 continues)

134 (continued)

### DID YOU RECEIVE A PARITY CHECK ERROR?

Yes No | | | 135

Go to Step 137 in this MAP.

### 136

Replace all memory modules on the system board and repeat the Memory tests. If the same parity check error code occurs, replace the system board.

### 137

(From Steps 135 and 138 in this MAP).

- Power off the system.
- Install one Memory Expansion Option. Ensure any switches are set correctly.

**Note:** If any memory expansion option is not fully populated, install it last.

- Power on the system.
- You may receive a 16X or 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

### DID YOU RECEIVE A PARITY CHECK ERROR?

Yes No

138

Repeat the procedure in Step 137 in this MAP for each Memory Expansion Option. When all memory expansion options have been installed go to Step 146 in this MAP.

### 139

Replace all memory modules on the last option installed. If the same parity check error code occurs, replace the Memory Expansion Option.

(From Steps 040, 047, 050, 053, 056, 059, 062, 065, 068, 071, 074, 077, 080, 083, 086, 089, 092, 095, 098, 101, 104, and 121 in this MAP)

### Memory Errors

- Power off the system.
- Remove all installed Memory Expansion Option.
- Power on the system.
- You may receive a 16X and a 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

### DID YOU RECEIVE A MEMORY ERROR MESSAGE?

Yes No

| 141
Go to Step 143 in this MAP.

### 142

Go to Step 019 in this MAP and continue. If you cannot find a failing memory module, replace the system board.

### 143

(From Steps 141 and 144 in this MAP)

- Power off the system.
- Install one Memory Expansion Option. Ensure any switches are set correctly.

**Note:** If any memory expansion option is not fully populated, install it last.

- Power on the system.
- You may receive a 16X and a 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

(Step 143 continues)

143 (continued)

DID YOU RECEIVE A MEMORY ERROR MESSAGE?

Yes No

144

Repeat the procedure in Step 143 in this MAP for each Memory Expansion Option. When all memory expansion options have been installed go to Step 146 in this MAP.

### 145

Replace all memory modules on the last memory expansion option installed. If the same error code occurs, replace the Memory Expansion Option.

### 146

(From Steps 138 and 144 in this MAP)

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

Notes:

### MAP 0200: Memory (XT Type 5162)

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you were unable to complete the POST, the memory size displayed was incorrect, there was a memory parity check, or you have an error message indicating a memory failure.	<ul> <li>A memory module is failing</li> <li>A memory expansion option is failing</li> <li>The system board is failing</li> <li>The Setup program options are not correctly set.</li> </ul>

### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

### DID YOU RECEIVE A 10-CHARACTER ERROR CODE?

**Note:** If you also received a 164-Memory Size Error, run the Setup program and verify the memory size. If you receive a 164-Memory Size Error after attempting to correct the Setup program disregard the error and continue with this MAP.

Yes No

O02
Go to Step 004 in this MAP.

O03
Go to Step 019 in this MAP.

# (From Step 002 in this MAP) DID YOU RECEIVE A PARITY-CHECK MESSAGE? Yes No 005 Go to Step 007 in this MAP. 006 Go to Step 055 in this MAP.

### 007

(From Step 005 in this MAP)

 If any message appears, Press Enter, or F1 as required to continue.

### DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

009

Select 0 (SYSTEM CHECKOUT).

### DOES THE AMOUNT OF MEMORY SHOWN IN THE INSTALLED DEVICES LIST MATCH THE AMOUNT INSTALLED IN THE SYSTEM?

Yes No

One of the No. of the No.

### 011

### IS THE INSTALLED DEVICES LIST CORRECT?

Yes No | | | 012

> Follow the instructions on the screen to correct the Installed Devices list. When the correct amount of memory is displayed in the Installed Devices List, press Y then Enter.

**012** (continued) Go to Step 017 in this MAP.

### 013

- Press Y, then Enter.

Go to Step 017 in this MAP.

### 014

(From Step 010 in this MAP)

Check the switch settings on all installed memory expansion options.

### ARE THE SWITCH SETTINGS CORRECT?

Yes No

015

 Correct the switch settings and run the Setup program to verify the memory size.

Go to Step 001 in this MAP to verify system operation.

### 016

 Press N then Enter. Follow the instructions on the screen to correct the Installed Devices list. When the correct amount of memory is displayed in the Installed Devices List, press Y then Enter.

Go to Step 017 in this MAP.

### 017

(From Steps 012, 013, and 016 in this MAP)

Run the Memory tests. Use the (RUN TESTS ONE TIME) option.

### DID YOU RECEIVE A 10-CHARACTER ERROR CODE (XXXXXX XXXX), FOLLOWED BY XXXXKB Memory 20X?

019

(Step 019 continues)

### 019 (continued)

(From Steps 003 and 086 in this MAP)

 Refer to Figure 1, find the first two characters of the error code and go to the step indicated.

First two digits of error co	de
00 01 02 03 04 05 06	07 Step 020 in this MAP
08 09	Step 035 in this MAP
10 11 12 13 14 15 16	17
18 19 1A 1B 1C 1D 1E	1F
20 21 22 23 24 25 26	27
28 29 2A 2B 2C 2D 2E	2F
30 31 32 33 34 35 36	37
38 39 3A 3B 3C 3D 3E	3F Step 043 in this MAP.
40 41 42 43 44 45 46	
48 49 4A 4B 4C 4D 4E	4F
50 51 52 53 54 55 56 :	57
58 59 5A 5B 5C 5D 5E :	5F
60 61 62 63 64 65 66 (	6.7
68 69 6A 6B 6C 6D 6E	6F
70 71 72 73 74 75 76	77
78 79 7A 7B 7C 7D 7E	7F
80 81 82 83 84 85 86 8	87
88 89 8A 8B 8C 8D 8E 8	RF

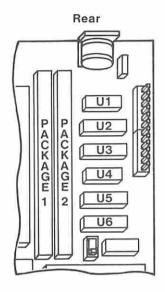
Figure 1. Error Codes

(From Step 019 in this MAP)

The last four characters of the error code (XXXXXX XXXX) indicate the failing Memory Module Package.

 Refer to Figure 2 and find the failing Memory Module Package identified by the error code.

Last Four Characters of Error Code	Replace Memory Module Package
0000	1 & 2
XXXX	1 & 2
00XX	1
XX00	2



Note: XX =any combination other than 00.

Figure 2. System Board Memory Module Package

- Replace the failing Memory Module Package.
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

### 022

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(From Step 021 in this MAP)

### HAVE BOTH MEMORY MODULE PACKAGES BEEN

### REPLACED?

024

Yes No

Go to Step 026 in this MAP.

025

Go to Step 029 in this MAP.

### 026

(From Step 024 in this MAP)

- Replace the Memory Module Package that has not yet been replaced. (See Figure 2 on page 0200-5).
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

### 028

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 029

(From Steps 025 and 027 in this MAP)

- Replace both 128KB parity modules (U1 and U4) on the system board (See Figure 2 on page 0200-5).
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

O30
Go to Step 032 in this MAP.

(Step 031 continues)

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 032

(From Step 030 in this MAP)

- Replace all four 128KB memory modules (U2, U3, U5, and U6) on the system board (See Figure 2 on page 0200-5).
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

Replace the system board.

### 034

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

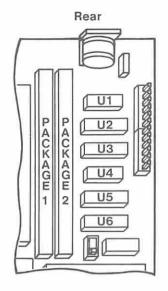
### 035

(From Step 019 in this MAP)

A 10-character error code beginning with 08 or 09 indicates a failure in the 128KB memory bank on the system board. The last four characters of the error code (XXXXXX XXXX) indicate the failing memory module.

 Refer to Figure 3 on page 0200-8, and find the failing memory module identified by the error code.

Last Four Characters of Error Code	Replace
0000 =	Module U1 & U4
000X =	Module U6
00X0 =	Module U5
0X00 =	Module U3
X000 =	Module U2



**Note:** X =any character other than 0.

Figure 3. 128KB System Board Memory

### DID YOU FIND THE FAILING MEMORY MODULE?

Yes No

O36
Go to Step 040 in this MAP.

### 037

- Replace the failing memory module.
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

### 039

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(From Steps 036 and 038 in this MAP)

- Replace all six 128KB system board memory modules. (See Figure 3 on page 0200-8).
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

041

Replace the system board.

### 042

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 043

(From Step 019 in this MAP)

 Locate the failing memory expansion option and bank by comparing the switch settings in Figure 4 on page 0200-10 with the memory options installed.

1st Two Digits of Error Code	Failing Bank	Switch Setting of Failing 512KB/2MB Option
10 11 12 13 14 15 16 17	0	
18 19 1A 1B 1C 1D 1E 1F	1	12345678
20 21 22 23 24 25 26 27	2	<b>↑↑↑↓↑↑↑</b>
28 29 2A 2B 2C 2D 2E 2F	3	
30 31 32 33 34 35 36 37	0	
38 39 3A 3B 3C 3D 3E 3F	1	12345678
40 41 42 43 44 45 46 47	2	<u> </u>
48 49 4A 4B 4C 4D 4E 4F	3	
50 51 52 53 54 55 56 57	0	
58 59 5A 5B 5C 5D 5E 5F	1	12345678
60 61 62 63 64 65 66 67	2	1 1111111
68 69 6A 6B 6C 6D 6E 6F	3	
70 71 72 73 74 75 76 77	0	
78 79 7A 7B 7C 7D 7E 7F	1	12345678
80 81 82 83 84 85 86 87	2	<u> </u>
88 89 8A 8B 8C 8D 8E 8F	3	

Figure 4. 512/2MB Memory Option

### DID YOU FIND THE FAILING MEMORY EXPANSION OPTION AND BANK?

Yes No | 044 | Go to Step 084 in this MAP.

### 045

The first two characters of the error code (XXXXXX XXXX) indicate the bank with the failing memory module. The last four characters (XXXXXX XXXX) indicate the failing memory module.

(Step 045 continues)

### 045 (continued)

 Refer to Figure 5 and find the failing memory module identified by the error code.

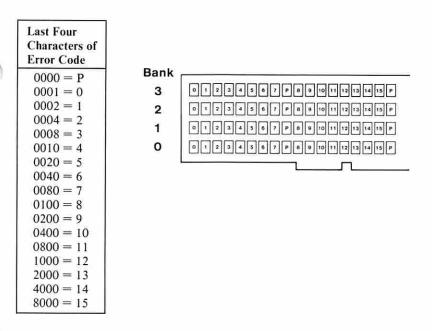


Figure 5. 512/2M Memory Expansion Option

### DID YOU FIND THE FAILING MEMORY MODULE?

### 047

 Replace the failing memory module on the Memory Expansion Option.

**Note:** If the last four characters of your error code are 0000, replace both Parity (P) modules in the failing bank.

- Repeat the Memory tests.

(Step 047 continues)

### 047 (continued)

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No

Replace the failing 512KB/2MB memory expansion option and memory modules.

### 049

The system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 050

(From Step 046 in this MAP)

- Refer to Figure 5 on page 0200-11, and replace the failing bank of memory modules.
- Repeat the Memory tests.

### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No | | 051

Replace the failing 512KB/2MB memory expansion option and memory modules.

### 052

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 053

(From Step 018 in this MAP)

### DO YOU HAVE A PARITY-CHECK ERROR MESSAGE?

Yes No

Your system memory is now functioning correctly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(Step 055 continues)

 Refer to the following figure, and replace Memory Module Package 1 on the system board.

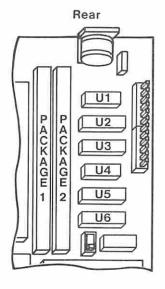


Figure 6. Memory Module Packages

Repeat the memory tests.

(Step 059 continues)

### 059 (continued) DID YOU RECEIVE THE SAME PARITY CHECK ERROR MESSAGE? No Yes 060 Go to Step 001 in this MAP to verify system operation. 061 Replace Memory Module Package 2 (See Figure 6 on page 0200-13). DID YOU RECEIVE THE SAME PARITY CHECK ERROR MESSAGE? Ves No 062 Go to Step 001 in this MAP to verify system operation. 063 Replace the system board. 064 (From Step 058 in this MAP) IS THE FIRST CHARACTER OF THE ERROR CODE 8 OR 9? Yes No 065 Go to Step 069 in this MAP.

066

 Refer to the following figure, and replace both 128KB parity modules (U1 and U4) on the system board.

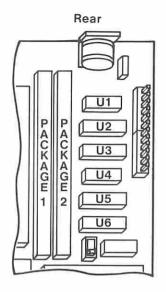


Figure 7. 128KB Memory Modules

- Repeat the memory tests.

### DID YOU RECEIVE THE SAME PARITY CHECK ERROR MESSAGE?

Yes No | | | 067

Go to Step 001 in this MAP to verify system operation.

### 068

- Replace the four 128KB memory modules (U2, U3, U5, and U6) (See Figure 7).
- Repeat the memory tests. If the same parity error occurs, replace the system board.

### 069

(From Steps 056 and 065 in this MAP)

### **Parity Checks**

Parity Check 1 indicates a system board parity error. Parity Check 2 indicates a memory expansion option parity error. To isolate a parity failure:

- Power off the system. (Step 069 continues)

### 069 (continued)

- Remove all installed memory expansion options.
- Power on the system.

**Note:** If you receive a 16X or 20X error message, press the F1 key to finish POST.

### DID YOU RECEIVE A PARITY CHECK ERROR?

071

Replace the system board.

### 072

(From Step 070 in this MAP)

- Run the Setup program to ensure the memory size is correct.
- Repeat the Memory tests.

### DID YOU RECEIVE A PARITY CHECK ERROR?

074

Replace the system board.

### 075

(From Steps 073 and 082 in this MAP)

- Power off the system.
- Install one Memory Expansion Option. Ensure the switches on the option are set correctly.

**Note:** If any memory expansion option is not fully populated, install it last.

- Power on the system.

**Note:** If you receive a 16X or 20X error message, press the F1 key to finish POST.

### DID YOU RECEIVE A PARITY CHECK ERROR?

### 077

Replace all memory modules on the last option installed. If the same parity check error code occurs, replace the Memory Expansion Option.

### 078

(From Step 076 in this MAP)

- Run the Setup program to ensure the memory size is correct.
- Repeat the Memory tests.

### DID YOU RECEIVE A PARITY CHECK ERROR?

Yes No

Or9

Go to Step 081 in this MAP.

### 080

Replace all memory modules on the last option installed. If the same parity check error code occurs, replace the Memory Expansion Option.

### 081

(From Step 079 in this MAP)

HAVE ALL MEMORY EXPANSION OPTIONS BEEN

### INSTALLED?

Yes No

Go to Step 075 in this MAP.

### 083

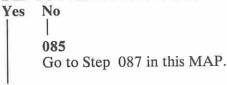
Go to Step 090 in this MAP.

(From Step 044 in this MAP)

### Memory Errors

- Power off the system.
- Remove all installed Memory Expansion Options.
- Power on the system.
- You may receive a 16X and a 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

### DID YOU RECEIVE A MEMORY ERROR MESSAGE?



### 086

Go to Step 019 in this MAP and continue. If you cannot find a failing memory module, replace the system board.

### 087

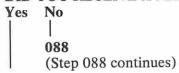
(From Steps 085 and 088 in this MAP)

- Power off the system.
- Install one Memory Expansion Option. Ensure all switches are set correctly.

**Note:** If any memory expansion option is not fully populated, install it last.

- Power on the system.
- You may receive a 16X and a 20X error message. Ignore the message and run the Setup program to ensure the memory size is correctly set.
- Repeat the Memory tests.

### DID YOU RECEIVE A MEMORY ERROR MESSAGE?



### 088 (continued)

Repeat the procedure in Step 087 in this MAP for each Memory Expansion Option. When all memory expansion options have been installed go to Step 090 in this MAP.

### 089

Replace all memory modules on the last memory expansion option installed. If the same error code occurs, replace the Memory Expansion Option.

### 090

(From Steps 083 and 088 in this MAP)

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

Notes:

### MAP 0300: Keyboard Start

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 3XX error code, you have been directed here from another MAP, or you suspect a keyboard problem.	<ul> <li>The keyboard is failing.</li> <li>The keyboard cable is failing.</li> <li>The system board is failing.</li> </ul>	

### 001

Find your system type in the following figure and go to the MAP indicated.

System Type	MAP
Personal Computer	MAP 0300: Keyboard (PC)
Personal Computer XT	MAP 0300: Keyboard (PC)
Personal Computer XT (5162)	MAP 0300: Keyboard (AT)
Portable PC	
Personal Computer AT	

Figure 1. System Identification

### Notes:

### MAP 0300: Keyboard (PC)

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 3XX error code, you have been directed here by another MAP, or you suspect a keyboard problem.	<ul> <li>The keyboard is failing.</li> <li>The keyboard cable is failing.</li> <li>The system board is failing.</li> </ul>	

### 001 DO YOU HAVE A TOTALLY NON-FUNCTIONAL KEYBOARD?

Yes No

002

Go to Step 004 in this MAP.

003

Go to Step 009 in this MAP.

### 004

(From Step 002 in this MAP)

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system and observe the POST.

### DID YOU RECEIVE A 3XX ERROR?

Yes No | 005

Go to Step 007 in this MAP.

(Step 006 continues)

(From Step 005 in this MAP)

Run the Keyboard tests. Use the (RUN TESTS ONE TIME) option.

### DID YOU RECEIVE A 3XX ERROR?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 009

(From Steps 003 and 006 in this MAP)

### IS THE SYSTEM AN IBM PORTABLE PERSONAL COMPUTER?

Yes No

One of the No of the No. of the No.

### 011

- Power off the system.
- Disconnect the keyboard cable from the system unit.
- Power on the system.
- Check the keyboard connector at the front of the system for the correct voltages as shown in Figure 1.

Pin	Voltage (Vdc)
1	Ground
2	+4.8 to +5.25
3	Ground
4	+2.0 to +5.25
5	+2.0 to +5.25
6	Not Used



Figure 1. Voltage Check - Portable Personal Computer

# O11 (continued) ARE THE VOLTAGES CORRECT? Yes No O12 Go to Step 016 in this MAP. O13 DOES THE KEYBOARD CABLE HAVE ANY VISIBLE DEFECTS? Yes No O14 Replace the keyboard and cable.

### 016

015

(From Step 012 in this MAP)

Replace the keyboard cable.

- Power off the system.
- Disconnect the internal keyboard cable from the system board.
- Power on the system.
- Check the voltage at the system board keyboard connector as shown in Figure 2.

Pin	Voltage (Vdc)
4	+2.0 to +5.5
2	+4.8 to +5.5
3	+2.0 to +5.5
4	Ground
5	+2.0 to +5.5

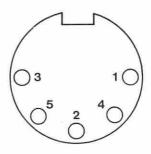


Figure 2. Voltage Check - System Board Keyboard Connector

(Step 016 continues)

### 016 (continued) ARE THE VOLTAGES CORRECT? Yes No 017 Replace the system board.

Replace the internal keyboard cable.

### 019

(From Step 010 in this MAP)

- Power off the system.
- Disconnect the keyboard cable from the system unit.
- Power on the system.
- Check the voltage on the system board keyboard connector as shown in Figure 3.

Pin	Voltage (Vdc)
1	+2.0 to +5.5
2	+4.8 to +5.5
3	+2.0 to +5.5
4	Ground
5	+2.0 to +5.5

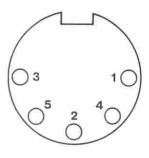


Figure 3. Voltage Check - System Board Keyboard Connector

ARE THE VOLTAGES CORRECT?

## Yes No | 020 | Replace the system board. 021 DOES THE SYSTEM HAVE A 101/102-KEY KEYBOARD? Yes No | (Step 022 continues)

**022** Go to Step 026 in this MAP.

023

Check the keyboard cable for continuity as shown in Figure 4.

Note: Wire 3 is not used.

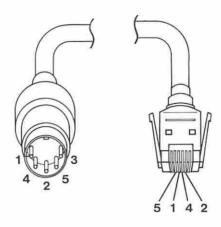


Figure 4. Continuity Check

### DO YOU HAVE CONTINUITY ON ALL THE WIRES?

Replace the keyboard cable.

**025** Replace the keyboard.

026
(From Step 022 in this MAP)
DOES THE KEYBOARD CABLE HAVE ANY VISIBLE
DEFECTS?
Yes No

027 (Step 027 continues) **027** (continued) Replace the keyboard and cable.

028

Replace the keyboard cable.

### MAP 0300: Keyboard (AT)

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 3XX error code, you have been directed here by another MAP, or you suspect a keyboard problem.	<ul> <li>The keyboard is failing.</li> <li>The keyboard LED card is failing.</li> <li>The keyboard internal cable is failing.</li> <li>The keyboard cable is failing.</li> <li>The control panel is failing.</li> <li>The system board is failing.</li> </ul>

### 001

### ARE YOU SERVICING AN 84-KEY KEYBOARD?

### 003

(From Step 032 in this MAP)

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

### DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

### 005

Run the Keyboard tests. Use the (RUN TESTS ONE TIME) option.

(Step 005 continues)

007

- Follow the instructions on the screen.

### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No | 008

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

009

### DID YOU HAVE AN ERROR BECAUSE THE STATUS LIGHTS DID NOT WORK CORRECTLY?

Yes No | | | 010

Replace the keyboard assembly.

### 011

- Remove the keyboard internal cable.
- Check the continuity of the cable (Figure 1).



Figure 1. Continuity Check

(Step 011 continues)

```
011 (continued)
DOES THE KEYBOARD INTERNAL CABLE HAVE
CONTINUITY?
Yes No

012
Replace the keyboard internal cable.

013
Replace the LED card.
```

```
014
(From Step 004 in this MAP)
DID YOU RECEIVE A 302 ERROR MESSAGE DURING THE POST?
Yes No

015
Go to Step 023 in this MAP.

016
IS THE KEY LOCK LOCKED?
```

018

- Unlock the key lock, then press F1 to continue.

#### DOES THE 302 ERROR MESSAGE REMAIN?

020

(From Step 017 in this MAP)

- Disconnect the control panel cable from the system board.
- Check the control panel switch as shown in Figure 2 on page 0300-4.

#### Notes:

- With the key lock locked, the continuity should be 0 Ohms.
- 2. With the key lock unlocked, there should be no continuity (infinity).

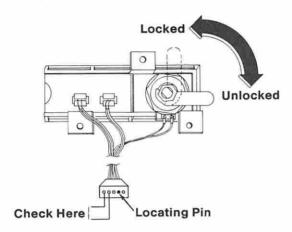


Figure 2. Continuity Check

### DOES THE CONTROL PANEL SWITCH HAVE THE PROPER CONTINUITY IN BOTH POSITIONS?

Yes No

| 021
Replace the control panel.

022

Replace the system board.

#### 023

(From Steps 015 and 019 in this MAP)

DID YOU RECEIVE A 301 ERROR MESSAGE?

Yes No

O24

Go to Step 028 in this MAP.

025

(Step 025 continues)

#### 025 (continued)

(From Step 036 in this MAP)

- Disconnect the keyboard cable from the system unit and the keyboard.
- Check continuity of the cable (Figure 3).

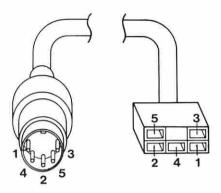


Figure 3. Continuity Check

#### DOES THE KEYBOARD CABLE HAVE CONTINUITY?

Yes No

| 026
Replace the keyboard cable.

027

Replace the keyboard assembly.

#### 028

(From Step 024 in this MAP)

#### DID YOU RECEIVE AN XX301 ERROR MESSAGE?

#### 030

- This error message indicates a stuck key.
- Press F1 to complete the POST.

(Step 030 continues)

#### 030 (continued) WERE YOU ABLE TO COMPLETE THE POST? ١ 031 Replace the keyboard assembly. 032 Go to Step 003 in this MAP. 033 (From Step 029 in this MAP) DID YOU RECEIVE A 303 OR A 304 ERROR MESSAGE? Yes No 034 Go to "MAP 0020: Power Start." 035 - Power off the system. Disconnect the keyboard cable from the system unit. Power on the system. DID YOU RECEIVE A 303 OR A 304 ERROR MESSAGE? Ves No 036 Go to Step 025 in this MAP. 037

038

(From Step 002 in this MAP)

Replace the system board.

- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Observe the POST.

(Step 038 continues)

```
038 (continued)
DID YOU RECEIVE A 3XX ERROR?
Yes
     No
     039
     Go to Step 059 in this MAP.
040
IS THE ERROR MESSAGE A 302?
    No
     041
     Go to Step 052 in this MAP.
042
IS THE KEY LOCK LOCKED?
Yes No
     043
     Go to Step 046 in this MAP.
044
```

Unlock the key lock, then press F1 to continue.

#### DOES THE 302 ERROR MESSAGE REMAIN?

#### 046

(From Steps 043 and 065 in this MAP)

- Disconnect the control panel cable from the system board.
- Check the control panel switch as shown in Figure 4 on page 0300-8.

#### Notes:

- With the key lock locked, the continuity should be 0 Ohms.
- 2. With the key lock unlocked, there should be no continuity (infinity).

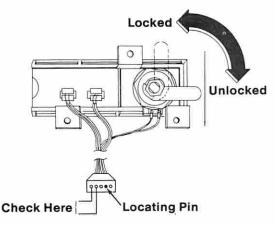


Figure 4. Continuity Check

### DOES THE CONTROL PANEL SWITCH HAVE THE PROPER CONTINUITY IN BOTH POSITIONS?

Yes No

| 047
| Replace the control panel.

048

Replace the system board.

#### 049

(From Step 045 in this MAP)

DID YOU RECEIVE A 3XX ERROR MESSAGE?

Yes No | | 050 | Go to S

Go to Step 059 in this MAP.

051

Go to Step 054 in this MAP.

#### 052

(From Step 041 in this MAP)

DO YOU HAVE A COMPLETELY NONFUNCTIONING KEYBOARD?

Yes No
| | (Step 053 continues)

0300-8 Keyboard (AT)

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Press F1 to complete the POST, then go to Step 059 in this MAP.

#### 054

(From Steps 051 and 062 in this MAP)

- Power off the system.
- Disconnect the keyboard cable from the system unit.
- Power on the system.
- Check the voltage on the system board keyboard connector as shown in Figure 5.

Pin	Voltage (Vdc)	
1	+2.0 to +5.5	
2	+2.0 to +5.5	
3	Not Used	
4	Ground	
5	+2.0 to +5.5	

#### Rear View of System Unit

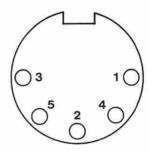


Figure 5. Voltage Check

#### ARE THE VOLTAGES CORRECT?

Yes No | 055

Replace the system board.

056

 Check the keyboard cable for continuity as shown in Figure 6 on page 0300-10.

Note: Wire 3 is not used.

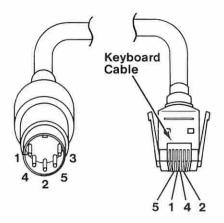


Figure 6. Continuity Check

#### DO YOU HAVE CONTINUITY ON ALL WIRES?

Yes No

| 057
Replace the keyboard cable.

#### 058

Replace the keyboard.

#### 059

(From Steps 039, 050, 053, and 064 in this MAP)

- Run the Keyboard tests. Use the (RUN TESTS ONE TIME OPTION).

#### DID YOU RECEIVE A 3XX ERROR?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 061

(Step 061 continues)

```
061 (continued)
IS THE ERROR MESSAGE A 317?
Yes
     No
     062
     Go to Step 054 in this MAP.
063
IS THE KEY LOCK CABLE PROPERLY CONNECTED TO
THE SYSTEM BOARD?
Yes
     No
     064
     Connect the key lock cable to the system board, then go to
     Step 059 in this MAP.
065
Go to Step 046 in this MAP.
```

Notes:

# MAP 0400: Monochrome Display and Printer Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, you suspect a Monochrome Display and Printer Adapter problem, you suspect a monochrome display problem, or you received a 4XX error message.	<ul> <li>Brightness and contrast adjustments are incorrect</li> <li>The Monochrome Display and Printer Adapter is failing.</li> <li>The monochrome display is failing.</li> <li>The power supply is failing.</li> <li>The system board is failing</li> </ul>	

#### 001

- Power off the system.
- Disconnect the monochrome display signal cable from the system unit.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system and listen for the audio response during the POST.

### WAS THE AUDIO RESPONSE ONE LONG AND TWO SHORT BEEPS?

Yes No

| 002
Go to Step 006 in this MAP.

003

Check the switch setting on the system board.

(Step 003 continues)

#### 003 (continued)

#### IS THE SYSTEM BOARD SWITCH SETTING CORRECT?

Yes No

Correct the switch setting. Go to Step 001 in this MAP to verify system operation.

005

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

#### 006

(From Step 002 in this MAP)

- Power off the system.
- Connect the monochrome display signal cable to the system
- Power on the system.
- Set the brightness and contrast controls fully clockwise.

# IS THE IMAGE ON THE SCREEN STEADY AND READABLE, AND ARE THE CHARACTERS CORRECT?

Yes No

Go to Step 026 in this MAP.

008

The display may function correctly except the cursor may be missing or out of position.

### IS THE CURSOR VISIBLE AND IN THE CORRECT POSITION ON THE SCREEN?

Yes No

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

(Step 010 continues)

The image on the screen may be distorted or the characters may be the wrong size, as in Figure 1.

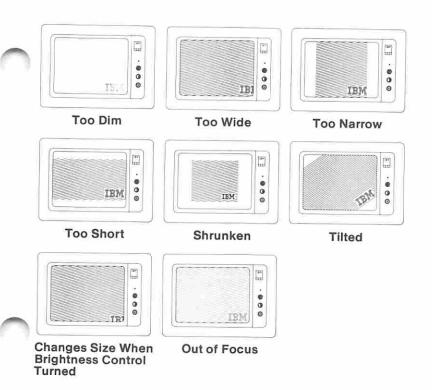


Figure 1. Distorted Images

# IS THE IMAGE ON THE SCREEN DISTORTED OR THE WRONG SIZE? (Figure 1) Yes No

```
011
Go to Step 013 in this MAP.

012
Replace the monochrome display.
```

(From Step 011 in this MAP)

- Run the Monochrome and Printer Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Select option 10 (RUN ALL ABOVE TESTS).

# DID THE DISPLAY ATTRIBUTES SCREEN APPEAR WITHOUT A 401 ERROR MESSAGE?

Yes No | | | 014

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

015

 Adjust the brightness and contrast controls until the intensified line is brighter than the other lines.

# WERE YOU ABLE TO ADJUST THE INTENSIFIED LINE BRIGHTER THAN THE OTHER LINES?

# 017 DO THE LINES ON THE SCREEN MATCH THEIR DESCRIPTIONS?

Yes No | | | 018

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

019

Press Y then Enter.

The Character Set screen appears.

(Step 019 continues)

019 (continued)

# ARE ALL THE CHARACTERS PRESENT AND CORRECT ON THE DISPLAY (NO EXTRA DOTS IN THE CHARACTER BOXES OR MISSING DOTS)?

Yes No

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

021

- Press Y then Enter.

The 80x25 Display screen appears.

## IS THE BORDER BLACK AND ARE THE CHARACTERS PRESENT AND SOLID?

Yes No | 022

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

023

- Disconnect the printer cable if it is attached to the IBM Monochrome Display and Printer Adapter.
- Install the printer adapter wrap plug (IBM part 8529228).

**Note:** Failure to install the wrap plug will result in an invalid error message.

- Press Y then Enter.
- Press Enter to begin the test.

#### DID YOU RECEIVE A 432 ERROR MESSAGE?

Yes No | 024

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter). If this does not correct the problem, replace the system board.

#### 026

(From Steps 007 and 016 in this MAP)

The following steps help you diagnose a problem in the IBM Monochrome Display through the use of audio responses.

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Follow the steps in Figure 2. Listen for the "beep" each time you press Enter.

**Note:** Use the numbers on the top row of the keyboard; do not use the numeric keypad.

Steps	Test Selected	Audio Response
1. Press Ø	Run Diagnostic Tests	None
2. Press Enter	200	1 Beep
	s 3 and 4 if you have only oter in your system.	
3. Press Y or N	Is a monitor attached to every display adapter?	None
4. Press Enter	A-4	1 Beep
5. Press Y	Is the installed-devices list correct?	None
6. Press Enter	***	1 Beep
7. Press Ø	Run tests one time	None
8. Press Enter	02.0	1 Beep
9. Press 4	Select Monochrome Display and Printer Adapter test	None
10. Press Enter		2 Beeps

Figure 2. Audio Responses

(Step 026 continues)

Check the connections; if the connections are good, go to

028
IS THE MONOCHROME DISPLAY AND PRINTER
ADAPTER TEST DISPLAYED ON THE SCREEN, AND ARE
THE CHARACTERS READABLE AND CORRECT?

Yes No

If you have incorrect or incomplete characters displayed, replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter).

- or -

If the screen is blank, is in complete reverse video, or is unreadable, go to Step 030 in this MAP.

030

(From Step 029 in this MAP)

- Type 11, then press Enter.
- Disconnect the monochrome display signal cable.
- Set the meter to the 12 Vdc scale.

"MAP 0020: Power Start."

Note: Make all voltage readings on the adapter connector.

- Measure the voltage between pins 2 (ground) and 7 for 2.4 to 3.8 Vdc (Figure 3 on page 0400-8).
- Measure the voltage between pins 2 (ground) and 6 for 2.4 to 3.8 Vdc (Figure 3 on page 0400-8).

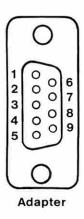


Figure 3. Adapter Connector

#### ARE THE VOLTAGES CORRECT?

Yes No

| 031
Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter).

#### 032

- Press Enter.
- Measure the voltage between pins 2 (ground) and 7 for 0.0 to 0.5 Vdc (Figure 3).
- Measure the voltage between pins 2 (ground) and 6 for 0.0 to 0.5 Vdc (Figure 3).

#### ARE THE VOLTAGES CORRECT?

Yes No

| 033
Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter).

#### 034

- Press Enter, and wait for two beeps.
- Measure the voltage between pins 2 (ground) and 8 for 0.4 to 1.1 Vdc (Figure 3).
- Measure the voltage between pins 2 (ground) and 9 for 3.0 to 4.2 Vdc (Figure 3).

O34 (continued)

ARE THE VOLTAGES CORRECT?

Yes No

O35

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter).

O36

- Type 12, then press Enter.

- Measure the voltage between pins 2 (ground) and 8 for 1.5 to 2.5 Vdc (Figure 3 on page 0400-8).
- Measure the voltage between pins 2 (ground) and 9 for 1.8 to 2.6 Vdc (Figure 3 on page 0400-8).

#### ARE THE VOLTAGES CORRECT?

Yes No

Replace the monochrome display adapter (IBM Monochrome Display and Printer Adapter).

038

Replace the monochrome display.

Notes:

#### MAP 0500: Color/Graphics Monitor Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you were unable to complete the POST, you suspect a color/graphics problem, or you received a color/graphics error message.	<ul> <li>The Color/Graphics Monitor Adapter is failing.</li> <li>The display is failing.</li> <li>The power cord is failing.</li> <li>The power connector is failing.</li> </ul>	

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Turn the brightness and contrast controls fully clockwise.
- Power on the system and note any audio responses during the POST.

### WAS THE AUDIO RESPONSE ONE LONG AND TWO SHORT BEEPS?

#### 003

Check the switch setting on the system board.

#### IS THE SYSTEM BOARD SWITCH SETTING CORRECT?

Yes No | | 004

Correct the switch setting. Go to Step 001 in this MAP to verify system operation.

(Step 005 continues)

#### 005 DOES THE SYSTEM HAVE TWO DISPLAY ADAPTERS INSTALLED? No Ves 006 Replace the Color/Graphics Monitor Adapter. If this does not correct the problem, replace the system board. 007 Replace the primary display adapter. If this does not correct the problem, replace the system board. 008 (From Step 002 in this MAP) IS THE SCREEN DARK (NO ILLUMINATION)? Ves No 009 Go to Step 025 in this MAP. 010 IS THE FAILING DISPLAY AN IBM COLOR DISPLAY? Ves No 011 Go to Step 020 in this MAP. 012 IS THE POWER-ON INDICATOR GLOWING? No Ves 013 Go to Step 017 in this MAP. 014 Power off the system. - Power off the color display. - Disconnect the color display signal cable from the Color/Graphics Monitor Adapter.

(Step 014 continues)

#### 014 (continued)

- Power on the color display.

#### IS THE SCREEN STILL DARK (NO ILLUMINATION)?

Yes No

Replace the Color/Graphics Monitor Adapter.

016

Replace the color display.

#### 017

(From Step 013 in this MAP)

- Check the display power cord for continuity.

#### DOES THE POWER CORD HAVE CONTINUITY?

Yes No | | | 018

Replace the power cord.

019

Replace the color display.

#### 020

(From Step 011 in this MAP)

IS THE FAILING DISPLAY AN IBM PORTABLE PERSONAL COMPUTER DISPLAY?

Yes No | 021

Go to Step 075 in this MAP.

#### 022

 Refer to Figure 1 on page 0500-4 and measure the voltage at the display power connector P12. Do not unplug the connector.

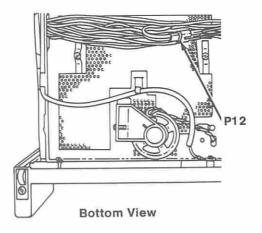
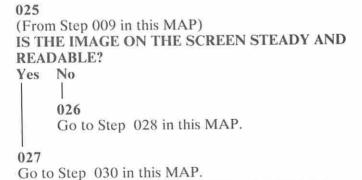


Figure 1. Portable Personal Computer Power Connector

# DID THE VOLTAGE AT P12 MEASURE 12 VDC? Yes No 023 Replace the power supply. 024 Go to Step 075 in this MAP.



(From Step 026 in this MAP)

- Perform the vertical-hold adjustment, if possible.

**Note:** The IBM Portable Personal Computer display does not have a vertical-hold adjustment; go to Step 075 in this MAP.

### DID ADJUSTING THE VERTICAL HOLD SOLVE THE PROBLEM?

#### 030

(From Step 027 in this MAP)

 Run the Color/Graphics Monitor Adapter tests. Use the (RUN TESTS ONE TIME) option.

# IS THE CURSOR VISIBLE AND IN THE CORRECT POSITION?

#### 032

- The image on the screen may be distorted or the characters may be the wrong size, as shown in Figure 2 on page 0500-6.

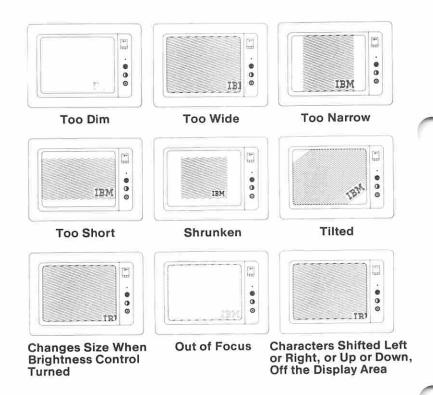


Figure 2. Distorted Images

# IS THE IMAGE ON THE SCREEN DISTORTED OR THE WRONG SIZE? (Figure 2)

```
Yes No

O33
Go to Step 038 in this MAP.

034
DOES THE DISPLAY HAVE A VERTICAL-SIZE ADJUSTMENT?

Yes No

O35
Replace the display.
```

(Step 036 continues)

#### 036 (continued)

Perform the vertical-size adjustment.

# DID THE VERTICAL-SIZE ADJUSTMENT CORRECT THE PROBLEM?

```
Yes No

O37

Replace the display.
```

(From Step 033 in this MAP)

- Select 10 (RUN ALL ABOVE TESTS) then press Enter.

#### DID THE DISPLAY ATTRIBUTES SCREEN APPEAR?

```
Yes No

| 039
| Replace the Color/Graphics Monitor Adapter.
```

# DO YOU HAVE AN IBM COLOR DISPLAY, IBM PORTABLE DISPLAY, OR ANOTHER DIRECT-DRIVE DISPLAY?

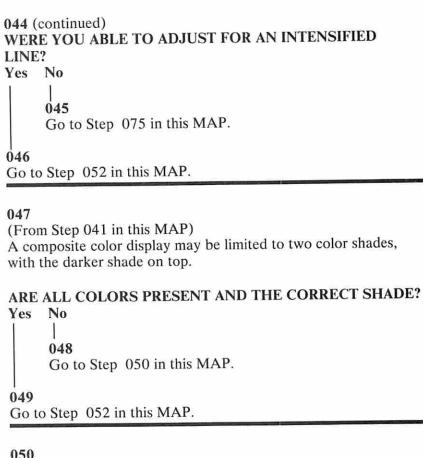
040

044

#### 042 DO YOU HAVE AN IBM COLOR DISPLAY?

 Adjust the brightness and contrast controls until the intensified line is brighter than the other lines.

(Step 044 continues)



Yes

No

(From Step 048 in this MAP)

Adjust the variable capacitor on the system board.

#### DID ADJUSTING THE VARIABLE CAPACITOR CORRECT THE PROBLEM?

051 Go to Step 075 in this MAP. 052 (From Steps 043, 046, and 049 in this MAP) IBM Color Display - Each line on the screen should match the description stated in the line.

(Step 052 continues)

052 (continued) IBM Portable Display - shades of amber only. Direct-drive displays - may not support the intensified line. DO ALL TEXT LINES MATCH THEIR DESCRIPTIONS? Yes No 053 Replace the Color/Graphics Monitor Adapter. 054 Press Y then Enter. The Character Set screen appears. ARE ALL CHARACTERS PRESENT AND CORRECT ON THE DISPLAY? (NO EXTRA DOTS IN CHARACTER BOXES OR MISSING DOTS.) Yes No 055 Replace the Color/Graphics Monitor Adapter. 056 Press Y then Enter. The 80x25 Display screen appears. IS THE BORDER BLACK AND ARE THE CHARACTERS PRESENT AND SOLID? Yes No 057 Replace the Color/Graphics Monitor Adapter. 058 Press Y then Enter The 40X25 Display screen appears. ARE THE CHARACTERS PRESENT AND COMPLETE? Yes No 059 Replace the Color/Graphics Monitor Adapter. 060 (Step 060 continues)

#### 060 (continued)

- Press Y then Enter.

The 320X200 Graphics Color Set 0 screen appears. The background should be dark cyan. The boxes, from left to right, should be intensified green, intensified red, and intensified yellow. The characters are displayed in intensified yellow.

**Note:** IBM Portable Display - The background should be amber. The boxes, from left to right, should be shaded amber, dark shaded amber, and light amber.

#### IS THE SCREEN CORRECT?

- Press Y then Enter.

The 320X200 Graphics Color Set 1 screen appears. The background should be intensified red. The boxes, from left to right, should be dark cyan, dark magenta, and nonintensified white (light gray). The characters are displayed in dark magenta.

**Note:** IBM Portable Display - The background should be amber. The boxes, from left to right, should be shaded amber, dark shaded amber, and light amber.

#### IS THE SCREEN CORRECT?

Yes No | 063

Replace the Color/Graphics Monitor Adapter.

064

062

Press Y then Enter.

The 640X200 Graphics screen appears. The background should be black. The boxes, from left to right, should be gray, gray, and white. The characters are displayed in white.

Note: IBM Portable Display - The background should be dark amber. The boxes, from left to right, should be amber, amber, and intensified light amber.

```
064 (continued)
IS THE SCREEN CORRECT?
Yes
     No
     065
     Replace the Color/Graphics Monitor Adapter.
066
DO YOU HAVE A LIGHT PEN ATTACHED?
Yes
     No
      1
     067
     Answer the prompt on the screen and skip the Light Pen
     test. Go to Step 072 in this MAP.
068
DO YOU WANT TO TEST THE LIGHT PEN?
Yes
     No
     069
     Answer the prompt on the screen and skip the Light Pen
     test. Go to Step 072 in this MAP.
070
```

**Note:** The light pen test is timed. If you wait longer than 60 seconds to respond, or are not careful where you place the tip of the pen before pushing it, you may receive an error message.

Place the tip of the light pen in the center of the block and press the pen toward the screen. The displayed block will be replaced by an asterisk (\*). Repeat this procedure for each new block that appears. When the test is complete, Video Page 0 is displayed.

- Answer the prompt on the screen to start Light Pen test.

# WERE YOU ABLE TO COMPLETE THE LIGHT PEN TEST (SCREEN DISPLAYS VIDEO PAGE 0)? Yes No | | (Step 071 continues)

071
Replace the light pen.

#### 072

(From Steps 067 and 069 in this MAP)

 Follow the instructions on the screen to check the internal video addressing function of the Color/Graphics Monitor Adapter. Look for any discrepancy in the sequence of appearance of video pages 0 through 7.

#### WERE ALL EIGHT PAGES DISPLAYED?

, ,	E THE ELGIN THOSE PION BITTER.
Yes	No
1	
	073
	Replace the Color/Graphics Monitor Adapter.

#### 074

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 075

(From Steps 021, 024, 028, 029, 045, and 051 in this MAP) The following information helps you diagnose a problem in the color display through the use of audio responses.

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system; listen for the beep at the end of the POST and wait for the LED on drive A to light and then go off.
- Follow the steps in Figure 3 on page 0500-13. Listen for the "beep" each time you press Enter.

**Note:** Use the numbers on the top row of the keyboard; do not use the numeric keypad.

Steps	Test Selected	Audio Response			
1. Press Ø	Run Diagnostic Tests	None			
2. Press Enter	5.5.5	1 Beep			
<b>Note:</b> Skip Steps 3 and 4 if you have only one display adapter in your system.					
3. Press Y or N	Is a monitor attached to every display adapter?	None			
4. Press Enter	===	1 Beep			
5. Press Y	Is the installed-devices list correct?	None			
6. Press Enter	222	1 Beep			
7. Press Ø	Run tests one time	None			
8. Press Enter	5.55	1 Beep			
9. Press 5	Select Color/Graphics Monitor Adapter test	None			
10. Press Enter		2 Beeps			

Figure 3. Audio Responses

# DID YOU RECEIVE THE CORRECT AUDIO RESPONSES? Yes No O76 Replace the Color/Graphics Monitor Adapter. O77 IS THE COLOR/GRAPHICS MONITOR ADAPTER TEST DISPLAYED ON THE SCREEN AND READABLE? Yes No O78 Go to Step 080 in this MAP.

**079** Go to Step 082 in this MAP.

(From Step 078 in this MAP)

# IS THE SCREEN BLANK (NO CHARACTERS OR CURSOR DISPLAYED)?



(From Step 079 in this MAP)

- Disconnect the color display signal cable.
- Select 11 then press Enter.
- Set the meter to the 12 Vdc scale.
- Measure the voltage on the 9-pin signal connector between pin 2 (ground) and pins 3, 4, 5, and 6 (signal) of the Color/Graphics Monitor Adapter. The voltage should be between 2.4 and 5.5 Vdc.
- Measure the voltage between the outer edge and the center conductor of the phono jack. The voltage should be between 1.0 and 2.4 Vdc.

**Note:** If you are testing an IBM Portable Personal Computer display, you must also measure the voltage between pins P1-3 (ground) and P1-4 for 1.0 to 1.5 Vdc.

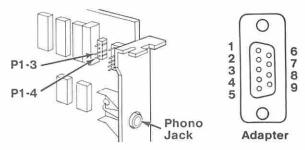


Figure 4. Signal Connectors

# ARE THE VOLTAGES CORRECT? Yes No 083 Replace the Color/Graphics Monitor Adapter. (Step 084 continues)

- Press Enter one time.
- Measure the voltage on the 9-pin signal connector between pin 2 (ground) and pins 3, 4, 5, and 6 (signal) of the Color/Graphics Monitor Adapter. The voltage should be between 0.0 and 0.5 Vdc.
- Measure the voltage between the outer edge and the center conductor of the phono jack. The voltage should be between 0.0 and 0.9 Vdc.

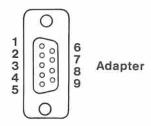


Figure 5. Color/Graphics Monitor Adapter Test

# ARE THE VOLTAGES CORRECT? Yes No 085 Replace the Color/Graphics Monitor Adapter.

#### 086

- Press 9 and listen for two beeps.
- Measure the voltage on the 9-pin signal connector between pins 2 (ground) and 8 of the Color/Graphics Monitor Adapter. The voltage should be between 0.0 and 0.7 Vdc.
- Measure the voltage between pins 2 (ground) and 9. The voltage should be between 0.0 and 0.3 Vdc.
- Measure the voltage between the outer edge and the center conductor of the phono jack. The voltage should be between 0.4 and 1.5 Vdc.

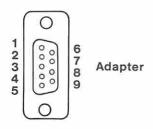


Figure 6. Color/Graphics Monitor Adapter Test

# 086 (continued) ARE THE VOLTAGES CORRECT? Yes No 087 Replace the Color/Graphics Monitor Adapter.

- Select 12 then press Enter.
- Measure the voltage between pins 2 (ground) and 8 on the
   9-pin signal connector of the Color/Graphics Monitor
   Adapter. The voltage should be between 0.8 and 1.5 Vdc.
- Measure the voltage between pins 2 (ground) and 9. The voltage should be between 0.3 and 1.0 Vdc.
- Measure the voltage between the outer edge and the center conductor of the phono jack. The voltage should be between 0.2 and 0.6 Vdc.

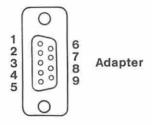


Figure 7. Color/Graphics Monitor Adapter Test

# Yes No O89 Replace the Color/Graphics Monitor Adapter. O90 Replace the display.

#### MAP 0600: Diskette Drive Start

Symptom Explanation	Conditions That Could Cause This Symptom		
You have entered this MAP because you received a 6XX error code or you have been directed here from another MAP.	<ul> <li>A diskette drive is failing.</li> <li>The signal cable is failing.</li> <li>The diskette drive adapter is failing.</li> <li>The power supply is failing.</li> </ul>		

#### 001 IS A 3.5 INCH EXTERNAL DISKETTE DRIVE ATTACHED?

#### 003

 Use the following figure to identify the type of cable that attaches the 3.5" External Diskette Drive to the system.

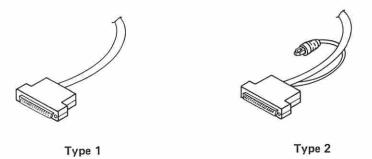
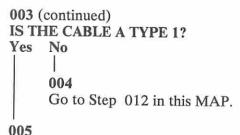


Figure 1. 3.5" External Diskette Drive Cables



- Power off the system.
- Disconnect the *internal* diskette drive signal cable from the 3.5" External Diskette Drive Adapter.
- Disconnect the 3.5" External Diskette Drive from the system.
- Remove the 3.5" External Diskette Drive Adapter and cable.
- Connect the internal diskette drive signal cable to the diskette drive adapter installed in the system.
- Ensure the Advanced Diagnostics diskette is in drive A.
- Power on the system.

#### DID THE POST FINISH WITHOUT A 6XX ERROR?

Yes No

O06
Go to Step 018 in this MAP.

O07
DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

Yes No

Yes No | | | 008 | Go

Go to Step 018 in this MAP.

009

- Select 0 (SYSTEM CHECKOUT).
- Run the Diskette Drive and Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE A 6XX ERROR DURING THE TESTS?

Yes No

|
010
- Power off the system.
(Step 010 continues)

010 (continued)

- Reinstall the 3.5" External Diskette Drive and adapter. Go to "MAP 7300: 3.5" External Diskette Drive".

#### 011

Go to Step 018 in this MAP.

#### 012

(From Step 004 in this MAP)

- Power off the system.
- Disconnect the 3.5" External Diskette Drive from the system.
- Ensure the Advanced Diagnostics diskette is in drive A.
- Power on the system.

#### DID THE POST FINISH WITHOUT A 6XX ERROR?

Yes No

O13
Go to Step 018 in this MAP.

#### 014

DID THE ADVANCED DIAGNOSTICS MENU APPEAR?

Yes No | | | 015

Go to Step 018 in this MAP.

#### 016

- Select 0 (SYSTEM CHECKOUT).
- Run the Diskette Drive and Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE A 6XX ERROR DURING THE TESTS?

Yes No

Power off the system.

Reinstall the 3.5" External Diskette Drive.
 Go to "MAP 7300: 3.5" External Diskette Drive".

(Step 018 continues)

(From Steps 002, 006, 008, 011, 013, and 015 in this MAP)

- Find your system and diskette drive type in the following figure and go to the MAP indicated.

System/Diskette Drive Type	
Personal Computer	MAP 0600: Full-High Diskette Drive
With Half-High Drives With One Half-High Drive and One 3.5 Inch	MAP 0600: Full-High Diskette Drive MAP 0600: Half-High Diskette Drive
	MAP 0600: Half-High Diskette Drive 62) MAP 0600: Diskette Drive (AT)
	MAP 0600: Diskette Drive (Portable PC)
	MAP 0600: Diskette Drive (AT)

Figure 2. Diskette Drive Identification

### MAP 0600: Full-High Diskette Drive

Symptom Explanation	Conditions That Could Cause This Symptom		
You have entered this MAP because you received a 6XX error code, or you have been directed here from another MAP.	<ul> <li>The diskette drive is failing.</li> <li>The diskette drive adapter is failing.</li> <li>The system board is failing.</li> <li>The diskette drive signal cable is failing.</li> <li>The power supply is failing.</li> </ul>		

Refer to Figure 1 and determine the type of diskette drives installed in the system.

- Type 1 diskette drives have an A, B, or no character before the serial number.
- Type 2 diskette drives have a D before the serial number.
- Type 3 diskette drives have an E before the serial number.

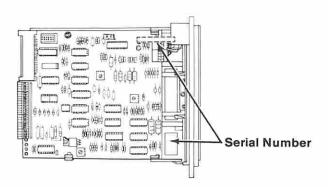


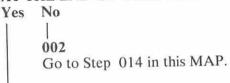
Figure 1. Diskette Drive Type

Test Point Reference pages are at the end of this MAP. These pages identify the test points and pin locations called out in this MAP. Diskette drive-motor speed adjustment procedures are also provided.

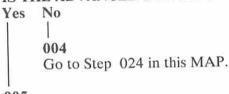
(Step 001 continues)

- Power off the system.
- Ensure the terminating resistor is installed in drive A and no terminating resistor is installed in drive B.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system and observe the light-emitting diode (LED) on drive A during the POST.

# DID THE LED ON DRIVE A COME ON BEFORE THE BEEP AT THE END OF THE POST?



#### 003 IS THE ADVANCED DIAGNOSTICS MENU DISPLAYED?



- 005
- Test the write-protect feature as follows:
  - 1. Select 1 (FORMAT DISKETTE).
  - Remove the Advanced Diagnostics diskette from drive A.
  - 3. Insert a formatted write-protected scratch diskette into drive A.
  - 4. Press A then Enter.

FORMAT NOT COMPLETED WRITE PROTECTED DISKETTE DRIVE A, TRACK O, HEAD O, SECTOR O

Figure 2. Write Protect Error

(Step 005 continues)

The write-protect feature is working properly on drive A.

- Remove the scratch diskette from drive A.
- Insert the Advanced Diagnostics diskette into drive A.
- Run the Diskette Drives and Adapter tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.
- Note any messages that appear on the screen.

#### DID YOU RECEIVE AN ERROR MESSAGE?

009

Refer to Figure 3. The fourth character of the message line indicates which diskette drive is failing. If the character is 0, drive A is failing. If the character is 1, drive B is failing.

**Note:** If more than one error message appears, refer to line 2 of the first error message.

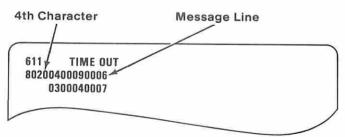


Figure 3. Error Message

# 009 (continued) IS THE FOURTH CHARACTER OF THE MESSAGE LINE ZERO?

Yes No

 Power off the system. Exchange the signal cable connectors between drives A and B. The diskette drive in the drive B slot is now recognized by the system as diskette drive A. Go back to the beginning of this MAP and start again.

If you still have the same failure after exchanging connectors, go to Step 077 in this MAP.

#### 011

 Repeat the Diskette Drives and Adapter tests using another formatted scratch diskette in the failing drive.

#### DO YOU STILL HAVE AN ERROR MESSAGE?

Yes No

The diskette you used for the first test is either defective or improperly formatted.

#### 013

 Find the error code in Figure 4 on page 0600-5, and take the action indicated.

Error Code Probable Cause		Corrective Action	
606 621 622 623 625 626	- Signal Cable - Diskette Drive Adapter - Diskette Drive	Go to Step 066 in this MAP	
607	Write Protect Error	Go to Step 084 in this MAP	
608	There is a problem with your Advanced Diagnostics diskette.	Use your backup copy of the Advanced Diagnostics diskette.	
612 613	<ul> <li>Signal Cable</li> <li>Diskette Drive Adapter</li> </ul>	Go to Step 066 in this MAP	
611	<ul><li>Signal Cable</li><li>Diskette Drive Adapter</li><li>Diskette Drive</li></ul>	Go to Step 091 in this MAP	
624	<ul><li>Signal Cable</li><li>Diskette Drive Adapter</li><li>Diskette Drive</li></ul>	Go to Step 099 in this MAP	

Figure 4. Error Codes

(From Step 002 in this MAP) You may have a bad LED.

- Remove the Advanced Diagnostics diskette.
- Power off the system for about 5 seconds.
- Power on the system.
- Check the voltage between test points C and D while the diskette drive spindle is turning (see the Test Point Reference page).

# DID THE VOLTAGE MEASURE CORRECTLY AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?

(Step 016 continues)

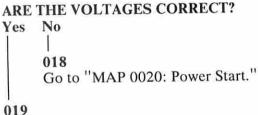
(From Step 015 in this MAP)

Check the power connector at drive A for the voltages listed in Figure 5.

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	2	4
+11.5	+12.6	3	1



Figure 5. Diskette Drive Power Connector



- Power off the system for about 5 seconds.
- Power on the system.
- Monitor the voltage at pin 12 of the diskette drive logic board from the start of the POST until the end of the POST.

Note: Use the frame as ground.

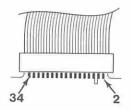


Figure 6. Signal Connector - Pin 12

# WAS THE VOLTAGE APPROXIMATELY 5 VDC AT THE START OF THE POST?

#### 024

(From Step 004 in this MAP)

- Remove the Advanced Diagnostics diskette from the drive.
- Power off the system for about 5 seconds.
- Power on the system and observe the spindle on drive A during the POST.

# DID THE SPINDLE BEGIN TO ROTATE BEFORE THE BEEP AT THE END OF THE POST?

```
Yes No | | (Step 025 continues)
```

025 Go to Step 049 in this MAP.

026

 Perform the preliminary speed check on drive A (see the Test Point Reference page).

**Note:** Do not adjust the speed until this MAP instructs you to do so.

#### IS THE SPEED CORRECT?

Yes No

| 027
| Go to Step 029 in this MAP.

028
Go to Step 034 in this MAP.

029 (From Step 027 in this MAP)

ARE YOU CHECKING EITHER A TYPE 1 OR 2 DRIVE?

Yes No | | 030 | Go to Step

Go to Step 059 in this MAP.

031

 Adjust the drive-motor speed (see the Test Point Reference page).

#### IS THE SPEED NOW CORRECT?

Yes No

Oscillation

Oscillatio

033
Go to Step 001 in this MAP to verify system operation.

(From Step 028 in this MAP)

- Power off the system.
- Remove the diskette drive logic board.
- Move the read/write head assembly to track 0 (rear of the drive).

**Note:** You should feel some resistance, but the head should not bind.

#### DID THE HEAD MOVE TO TRACK 0 WITHOUT BINDING? Yes No

res No | | | 035

Replace the diskette drive.

#### 036

- With the head at track 0, install the diskette drive logic board.
- Power on the system.
- Check the voltage between Test Point E and ground for the conditions described on the Test Point Reference page.

**Note:** The head may move away from track 0 during this test. The head must be manually moved back to track 0 if you want to check the voltage again.

#### IS THE VOLTAGE CORRECT?

Replace the diskette drive.

#### 038

- Power off the system.
- Remove the diskette drive logic board.
- Move the read/write head assembly to track 0 (rear of the drive).
- Install the diskette drive logic board.
- Power on the system.
- Monitor the voltage at pin 26 of the diskette drive logic board from the start of the POST until the end of the POST.

Note: Use the frame as ground.

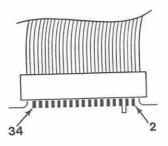


Figure 7. Signal Connector - Pin 26

# WAS THE VOLTAGE APPROXIMATELY 5 VDC AT THE START OF THE POST?

Yes No

O39
Go to Step 077 in this MAP.

O40
DID THE VOLTAGE DECREASE TO APPROXIMATELY 0
VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No

O41
Replace the diskette drive logic board.

042

- Power off the system for about 5 seconds.
- Power on the system.
- Check that the voltage at pin 18 on the diskette drive logic board meets the following conditions:

Note: Use the frame as ground.

- The voltage is approximately 5 Vdc at the start of the POST.
- The voltage decreases to approximately 0 Vdc before the beep at the end of the POST.

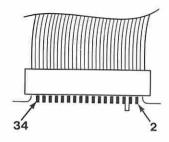


Figure 8. Signal Connector - Pin 18

# WERE BOTH CONDITIONS MET? Yes No 043 Go to Step 077 in this MAP.

#### 044

- Power off the system.
- Remove the mounting screws from the diskette drive logic board.
- Disconnect the read/write head connectors. Leave all other connectors connected.
- Lift the diskette drive logic board enough to see the read/write head assembly.
- Move the read/write head assembly to track 0 (rear of drive).
- Power on the system and observe the motion of the read/write head assembly. It should move from track 0 forward to track 39 and back to track 0.

Note: Type 3 drives perform this exercise twice.

# DID THE HEAD ASSEMBLY MOVE FROM TRACK 0 TO TRACK 39 AND BACK TO TRACK 0 (TWICE WITH A TYPE 3 DRIVE)?

Yes No

| 045
Replace the diskette drive.

046 (Step 046 continues)

#### 046 (continued)

- Power off the system.
- Install the diskette drive logic board.
- Connect the read/write head connectors.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system and check for a change in voltage between Test Point F and ground as described on the Test Point Reference page.

# DID THE VOLTAGE CHANGE AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?

Yes No

Output

Ves No

Replace the diskette drive.

**048** Go to Step 077 in this MAP.

#### 049

(From Step 025 in this MAP)

 Check the power connector at drive A for the voltages listed in Figure 9.

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	2	4
+11.5	+12.6	3	1

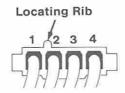


Figure 9. Diskette Drive A Power Connector

#### ARE THE VOLTAGES CORRECT?

Yes No | | 050 (Step 050 continues)

**050** (continued) Go to "MAP 0020: Power Start."

051

- Power off the system for about 5 seconds.
- Power on the system and check that the voltage at pin 16 of the diskette drive logic board meets the following conditions:

Note: Use the frame as ground.

- The voltage is approximately 5 Vdc at the start of the POST.
- The voltage decreases to approximately 0 Vdc before the beep at the end of the POST.

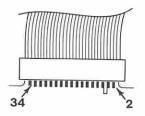


Figure 10. Signal Connector - Pin 16

#### WERE BOTH CONDITIONS MET?

053

(From Steps 032, 072, and 111 in this MAP)

# IS A SERVO BOARD MOUNTED TO THE BACK OF THE DRIVE?

Yes No | 054 (Step 054 continues)

054 (continued)
Go to Step 059 in this MAP.

#### 055

- Check the voltage between P20-1 and P20-2 (ground) on the servo board.

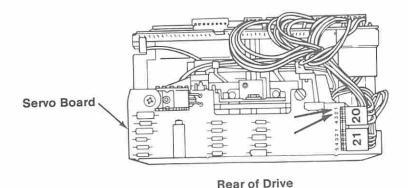


Figure 11. Servo Board - Pin P20-1 and P20-2

#### IS THE VOLTAGE APPROXIMATELY 12 VDC?

Yes No

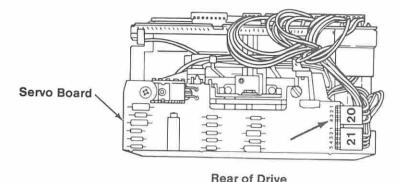
Replace the diskette drive logic board.

#### 057

- Power off the system for about 5 seconds.
- Power on the system and check that the voltage at pin P20-4 on the servo board meets the following conditions:

Note: Use the frame as ground.

- The voltage is approximately 5 Vdc at the start of the POST.
- The voltage decreases to approximately 0 Vdc when the LED lights.



STANCE OF SECTION

Figure 12. Servo Board - Pin P20-4

```
WERE BOTH CONDITIONS MET?

Yes No

058
Replace the diskette drive logic board.

O59

(From Steps 030, 054, 070, and 109 in this MAP)
```

# IS THE DRIVE BELT CORRECTLY INSTALLED ON THE PULLEYS AND IN GOOD CONDITION?

Yes No

| 060
Replace the drive belt.

#### 061

- Power off the system.
- Remove the drive belt and turn the spindle drive pulley (large pulley) by hand.

#### DOES THE SPINDLE DRIVE PULLEY TURN FREELY?

Yes No

| 062
Replace the spindle assembly.

(Step 063 continues)

- Install the drive belt.
- Power on the system and check the voltage between test point G and ground when the LED is lit (see the Test Point Reference page).

## IS THE VOLTAGE CORRECT AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?

Yes No

064

Replace the servo board. If that does not correct the problem, replace the diskette drive logic board.

065

Replace the diskette drive motor.

#### 066

(From Step 013 in this MAP)

 Perform the preliminary speed check on drive A (see the Test Point Reference page).

**Note:** Do not adjust the speed until this MAP instructs you to do so.

#### IS THE SPEED CORRECT?

Yes No | | 067

Go to Step 069 in this MAP.

068

Go to Step 077 in this MAP.

#### 069

(From Step 067 in this MAP)

(Step 069 continues)

#### 069 (continued)

### ARE YOU CHECKING EITHER A TYPE 1 OR TYPE 2 DRIVE?

Yes No | 070

Go to Step 059 in this MAP.

071

 Adjust the drive-motor speed (see the Test Point Reference page).

#### IS THE SPEED NOW CORRECT?

Yes No

| 072
| Go to Step 053 in this MAP.

073

074

(From Step 008 in this MAP)

Go to Step 096 in this MAP.

- Type 1 diskette drives without a connector on P5 are single-sided drives.
- All type 2 and type 3 diskette drives are double-sided drives.

# DID THE DIAGNOSTICS PROGRAM CORRECTLY IDENTIFY EACH DRIVE AS "SINGLE SIDED" OR "DOUBLE SIDED?"

Yes No | 075

Replace the drive that was not correctly identified.

076

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(From Steps 010, 022, 039, 043, 048, 052, 068, 087, 095, 098, and 104 in this MAP)

You may have a bad signal cable.

- Power off the system.
- Disconnect the diskette drive signal cable from the drives and the adapter.
- Carefully inspect the cable and cable connectors for damage.
- Inspect the connectors on the adapter and drives for cracks or corrosion.

#### ARE THE CABLE AND CONNECTORS DEFECT-FREE?

Yes No
| 078
| Replace or re

Replace or repair the defective part.

#### 079

Use the adapter end of the cable to check for shorts.

- Touch one meter probe to pin 1 and the other meter probe to pin 2. The meter should read infinity.
- Check pin 2 to pin 3, pin 3 to pin 4, and so on until all pins have been checked.

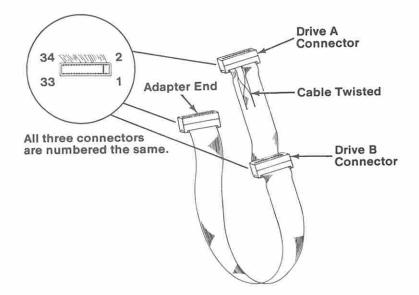


Figure 13. Signal Cable

# 079 (continued) IS THE CABLE FREE FROM SHORTS?

Yes No | | 080

Replace the signal cable.

081

- Refer to Figure 14 and check the signal cable for continuity.

**Note:** Check the continuity from pin number to pin number except the pins preceded by an asterisk.

	Even	Pins		Odd Pins			
Drive A -	Adapter	Drive B	- Adapter	Drive A -	Adapter	Drive B -	Adapte
2	2	2	2	1	1	1	4
4	4	- 4	4	3	3	3	3
6	6	6	6	5 7	3 5	5	3 5 7
8	8	8	8	7	7	7	7
*10	16	10	10	9	9	9	9
*12	14	12	12	*11	15	11	11
*14	12	14	14	13	13	13	13
*16	10	16	16	*15	11	15	15
18	18	18	18	17	17	17	17
20	20	20	20	19	19	19	19
22	22	22	22	21	21	21	21
24	24	24	24	23	23	23	23
26	26	26	26	25	25	25	25
28	28	28	28	27	27	27	27
30	30	30	30	29	29	29	29
32	32	32	32	31	31	31	31
34	34	34	34	33	33	33	33

Figure 14. Continuity Check

#### DOES THE SIGNAL CABLE HAVE CONTINUITY?

Yes No

Replace the signal cable.

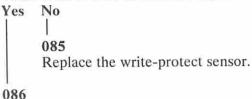
083

Replace the diskette drive adapter. If the problem still exists, replace the diskette drive.

(From Steps 006 and 013 in this MAP)

- Check for a change in voltage between Test Point H and ground as you slide a diskette in and out of the diskette drive (see the Test Point Reference page).

# DID THE VOLTAGE CHANGE AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?



- Remove the diskette.
- Check the voltage at pin 28 on the diskette drive logic board.

Note: Use the frame as ground.

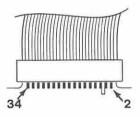


Figure 15. Signal Connector - Pin 28

#### IS THE VOLTAGE APPROXIMATELY 5 VDC?

```
Yes No

Os7
Go to Step 077 in this MAP.
```

#### 088

- Power off the system for about 5 seconds.
- Power on the system.
- When the LED lights, monitor the voltage at pin 28 of the diskette drive logic board as you slide a diskette in and out of the drive.

**Note:** To test drive B, exchange the cables and repeat this step.

# WHILE THE LED WAS ON, DID THE VOLTAGE CHANGE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC EACH TIME THE WRITE PROTECT SENSOR OPERATED?

Yes No | | | 089

Replace the diskette drive logic board.

090

Replace the diskette drive adapter.

#### 091

(From Step 013 in this MAP)

- Remove the diskette from the drive.
- Check the voltage between Test Point A and ground while inserting a diskette (see the Test Point Reference page).

Warning: Do not short the pins together when taking this voltage reading; damage to the boards may occur.

# DID THE VOLTAGE CHANGE AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?

Yes No

Replace the diskette drive.

#### 093

- Remove the diskette from the drive.
- Check the voltage between test point B and ground (see the Test Point Reference page).

# DID THE VOLTAGE CHANGE AS DESCRIBED ON THE TEST POINT REFERENCE PAGE?

Yes No
| (Step 094 continues)

Replace the diskette drive logic board.

#### 095

Go to Step 077 in this MAP.

#### 096

(From Step 073 in this MAP)

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Diskette Drive and Adapter tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DO YOU STILL HAVE AN ERROR CODE?

Yes No

Run the Advanced Diagnostic tests one more time to verify you have fixed the problem.

#### 098

Go to Step 077 in this MAP.

#### 099

(From Step 013 in this MAP)

#### ARE TWO DISKETTE DRIVES INSTALLED IN THE

#### SYSTEM?

Yes No | 100

Go to Step 105 in this MAP.

#### 101

#### DID MORE THAN ONE DISKETTE DRIVE ERROR

#### MESSAGE APPEAR?

Yes No

Go to Step 105 in this MAP.

(Step 103 continues)

# 103 ARE THE 6XX ERROR CODES DIFFERENT? Yes No 104 Go to Step 077 in this MAP.

#### 105

(From Steps 100 and 102 in this MAP)

 Perform the final drive-motor speed check (see the Test Point Reference page).

**Note:** Do not adjust the speed until this MAP instructs you to do so.

## IS THE SPEED WITHIN THE LIMITS DISPLAYED ON THE SCREEN?

107

Replace the diskette drive logic board.

#### 108

(From Step 106 in this MAP)

ARE YOU TESTING EITHER A TYPE 1 OR TYPE 2 DRIVE?

110

 Adjust the drive-motor speed (see the Test Point Reference page).

#### IS THE SPEED NOW CORRECT?

Yes No | (Step 111 continues)

### 111 Go to Step 053 in this MAP.

#### 112

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Diskette Drive and Adapter tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DO YOU STILL HAVE A 624 ERROR CODE?

Yes No

113

Run the Advanced Diagnostic tests one more time to verify you have fixed the problem.

114
Replace the diskette drive logic board.

#### MAP 0600: Half-High Diskette Drive

Symptom Explanation	Conditions That Could Cause This Symptom		
You have entered this MAP because you received a 6XX error code, or you have been directed here from another MAP.	<ul> <li>The diskette drive is failing.</li> <li>The diskette drive adapter is failing.</li> <li>The system board is failing.</li> <li>The diskette drive signal cable is failing.</li> <li>The power supply is failing.</li> </ul>		

Within this MAP, the term "scratch diskette" refers to a blank formatted diskette that is **not write protected**.

#### 001

- Power off the system.
- Ensure the terminating resistor is correctly installed or the terminating switches are correctly set for each installed diskette drive.

**Terminating Resistors** - A terminating resistor must be installed on diskette drive A. Diskette drive B should not have a terminating resistor installed.

**Terminating Switches** - Terminating Switches must be set to the On position for diskette drive A and the Off position for diskette drive B.

- Insert the Advanced Diagnostics diskette into diskette drive A.
- Power on the system.
- You may receive an error during the POST. Disregard the error and continue with the POST.

DID THE LED ON EACH INSTALLED DISKETTE DRIVE LIGHT BEFORE THE BEEP AT THE END OF THE POST? Yes No | |

(Step 002 continues)

Go to Step 093 in this MAP.

003
IS THE LED ON ANY INSTALLED DISKETTE DRIVE LIT CONSTANTLY?

Yes No

004
Go to Step 006 in this MAP.

005

Go to Step 103 in this MAP.

#### 006

(From Step 004 in this MAP)

IS THE ADVANCED DIAGNOSTICS MENU DISPLAYED?

# Yes No | | 007

Try using your backup copy of the Advanced Diagnostics diskette. If you are still unable to load the Advanced Diagnostics program, go to Step 110 in this MAP.

#### 800

- Select 0 (SYSTEM CHECKOUT).
- Select the Diskette Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.

**Note:** Do not run the individual tests until instructed to do so by this MAP.

## DID THE DISKETTE DIAGNOSTIC MENU APPEAR WITHOUT AN ERROR?

010 (Step 010 continues)

#### 010 (continued)

- Run the speed test on each diskette drive.

**Note:** If the speed does not appear on the display within 30 seconds when attempting to test drive B, go to Step 127 in this MAP.

# DID YOU RECEIVE AN ERROR MESSAGE DURING THE SPEED TEST?

Yes No

O11
Go to Step 025 in this MAP.

012
WAS THE ERROR MESSAGE A 607?
Yes No

O13
Go to Step 015 in this MAP.

014
Go to Step 075 in this MAP.

#### 015

(From Step 013 in this MAP)

ARE TWO DISKETTE DRIVES INSTALLED?

Yes No

Go to Step 022 in this MAP.

#### 017

DID YOU RECEIVE THE ERROR ON BOTH DISKETTE

DRIVES?

Yes No

018 Go to Step 085 in this MAP.

(Step 019 continues)

- Power off the system.
- Disconnect the signal cable from diskette drive B.
- Locate system board switch block 1; set switch 7 On and switch 8 On.
- Power on the system.
- Run the Diskette Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.
- When the Diskette Diagnostic menu appears, perform the speed test on diskette drive A.

# DID YOU RECEIVE AN ERROR MESSAGE DURING THE SPEED TEST?

Yes No

020

Replace diskette drive B.

**Note:** Be sure to reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

#### 021

- Power off the system.
- Reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

Go to Step 022 in this MAP.

#### 022

(From Steps 016 and 021 in this MAP)

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and check the voltage at pin 8 of the signal cable (diskette drive end) as shown in Figure 1 on page 0600-5. The voltage should be 2.0 to 5.5 Vdc.

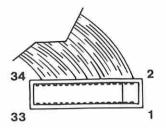


Figure 1. Signal Cable Voltage Check

# IS THE VOLTAGE CORRECT? Yes No 023 Go to Step 139 in this MAP. 024 Replace diskette drive A.

#### 025

(From Step 011 in this MAP)

IS THE SPEED OF EACH DISKETTE DRIVE CORRECT?

Yes No | | | 026

Replace the diskette drive with the incorrect speed.

#### 027

- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Power on the system.
- Use the Advanced Diagnostics format option and try to format a write-protected diskette in each diskette drive.

# DID YOU RECEIVE AN ERROR FROM EACH DISKETTE DRIVE INDICATING THE DISKETTE WAS WRITE PROTECTED?

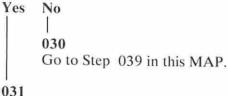
Yes No | (Step 028 continues)

#### 028 Go to Step 075 in this MAP.

#### 029

- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Power on the system.
- Use the Advanced Diagnostics format option again and format a non write-protected diskette in diskette drive A.

#### DID YOU RECEIVE AN ERROR?



#### ARE TWO DISKETTE DRIVES INSTALLED?

	I II O DIGIL		DIVI	
Yes	No			
	032			
	Go to Step	036 ii	n this	MAP

#### 033

- Power off the system.
- Disconnect the signal cable from diskette drive B.
- Locate system board switch block 1; set switch 7 On and switch 8 On.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Power on the system.
- Use the Advanced Diagnostics format option again and format a non write-protected diskette in diskette drive A.

Yes No	מוט	YOUL	<b>KECI</b>	CIVE AN	ERROR
	Yes	No			
	İ	1			
Danlaga dialagte di D		034			
Replace diskette drive B.		Repla	ice di	skette d	rive B.
Replace diskette drive B.		кери	ice di	skette u	nive B.

Note: Be sure to reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

- Power off the system.
- Reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

Go to Step 036 in this MAP.

#### 036

(From Steps 032 and 035 in this MAP)

DOES THE ERROR INDICATE THE DISKETTE IS WRITE PROTECTED?

Yes No

**037** Go to Step 066 in this MAP.

038

Go to Step 075 in this MAP.

#### 039

(From Step 030 in this MAP)

ARE TWO DISKETTE DRIVES INSTALLED?

Yes No

040

Go to Step 066 in this MAP.

#### 041

- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Use the Advanced Diagnostics format option again and format a non write-protected diskette in diskette drive B.

#### DID YOU RECEIVE AN ERROR?

Yes No

Go to Step 044 in this MAP.

043

Replace diskette drive B.

(From Step 042 in this MAP)

- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Ensure all cables and connectors are properly connected.
- Power on the system.
- When the Advanced Diagnostics menu appears, select
   0 (SYSTEM CHECKOUT).
- Run the Diskette Drive and Adapter tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR?



You have successfully completed the Advanced Diagnostics tests. If you suspect an intermittent problem start an error log. If you need instructions, refer to the Reference manual.

#### 046

(From Step 009 in this MAP)

IS THE ERROR CODE 602, 603, 608, or 614?

Yes No | | | 047

Go to Step 049 in this MAP.

#### 048

A 608 or 614 error code indicates that your Advanced Diagnostics diskette may be defective. A 602 or 603 error code indicates that you have a defective diskette or incorrect type of diskette installed in one of the diskette drives. Replace the failing diskette and return to Step 001 in this MAP to verify system operation.

#### 049

(From Step 047 in this MAP)

 Repeat the Advanced Diagnostic tests using another formatted diskette in the failing diskette drive.

(Step 049 continues)

```
049 (continued)
DID YOU RECEIVE AN ERROR?
     No
     050
      Your first diskette was defective. Return to Step 001 in
     this MAP to verify system operation.
051
ARE TWO DISKETTE DRIVES INSTALLED?
     No
      052
      Go to Step 058 in this MAP.
053
IS DISKETTE DRIVE A FAILING?
      No
Ves
      054
      Go to Step 058 in this MAP.
055
   Power off the system.
   Disconnect the signal cable from diskette drive B.
   Locate system board switch block 1; set switch 7 On and
   switch 8 On.
   Power on the system.
   Repeat the Diskette Drive and Adapter tests one time. Use
    the (RUN TESTS MULTIPLE TIMES) option.
DID YOU RECEIVE AN ERROR?
 Yes No
      056
      Replace diskette drive B.
```

**Note:** Be sure to reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

(Step 057 continues)

- Make a note of the error code.
- Power off the system
- Reconnect the signal cable to diskette drive B.
- Locate system board switch block 1; set switch 7 Off and switch 8 On.

Go to Step 058 in this MAP.

#### 058

(From Steps 052, 054, and 057 in this MAP)

 Find your error code in the following figure and take the action indicated.

Error Code	Action		
601			
606			
612			
613			
621	Go to Step 139 in this MA		
622	•		
623			
625			
626	Go to Step 066 in this MAP		
624	Go to Step 059 in this MAP		

Figure 2. Error Messages

#### 059

(From Step 058 in this MAP)

#### ARE TWO DISKETTE DRIVES INSTALLED?

Yes No

Replace the diskette drive.

#### 061

DID YOU RECEIVE THE ERROR ON BOTH DISKETTE DRIVES?

Yes No

(Step 062 continues)

**062** Replace the failing diskette drive.

063
ARE BOTH ERRORS THE SAME?
Yes No

064

Replace the diskette drive with the 624 error.

065

Go to Step 139 in this MAP.

#### 066

(From Steps 037, 040, and 058 in this MAP)

- Power off the system for approximately 5 seconds.

 Power on the system and check the voltage at pin 30 on the diskette drives' circuit board (Figure 3).

The voltage should be approximately 5 Vdc at the start of the POST and decrease by approximately 0.5 Vdc when the diskette drive LED is on during the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0.5 Vdc" includes a range of 0.3 to 1.0 Vdc.

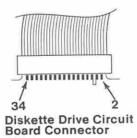


Figure 3. Voltage Check

DID THE VOLTAGE DECREASE BY APPROXIMATELY 0.5 VDC?

Yes No
| (Step 067 continues)

Replace the failing diskette drive.

**Note:** You must format the scratch diskette before running the diagnostic procedures again.

#### 068

- Power off the system.
- Disconnect the signal cable from the failing diskette drive.
- Power on the system.
- Check the voltage at pin 24 on the diskette drive circuit board (Figure 4). Use the system unit frame as ground.

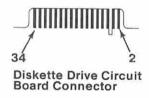


Figure 4. Voltage Check

#### IS THE VOLTAGE 2.0 TO 5.5 VDC? Yes No

069

Replace the diskette drive.

#### 070

- Power off the system.
- Reconnect the diskette drive signal cable.
- Power on the system and monitor the voltage at pin 24 on the diskette drive circuit board (Figure 5 on page 0600-13).

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc.

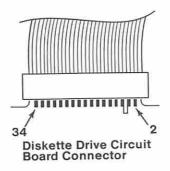


Figure 5. Voltage Check

### IS THE VOLTAGE APPROXIMATELY 5.0 VDC AT THE START OF THE POST?

#### 072

- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Power on the system.
- Use the Advanced Diagnostics format option again and format a non write-protected diskette in the failing diskette drive.
- Monitor the voltage at pin 24 on the diskette drive circuit board while the diskette is formatting.
- The voltage should decrease to approximately 2.5 Vdc while the diskette is formatting.

#### Notes:

- You may notice a fluctuation of the meter reading during this test.
- 2. "Approximately 2.5" includes a range of 2.0 to 3.0 Vdc.

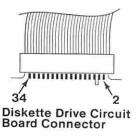
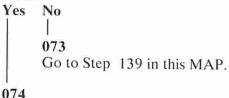


Figure 6. Voltage Check

### DID THE VOLTAGE DECREASE TO APPROXIMATELY 2.5 VDC?



#### 0/4

Replace the failing diskette drive.

#### 075

(From Steps 014, 028, and 038 in this MAP)

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Check the voltage at pin 28 on the signal cable (Figure 7).

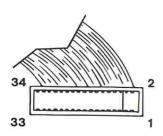


Figure 7. Signal Cable Voltage Check

(Step 075 continues)

# 075 (continued) IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC? Yes No 076 Go to Step 139 in this MAP.

077

- Power off the system.
- Reconnect the signal cable to any installed diskette drives.
- Remove any diskettes from the diskette drives.
- Power on the system and monitor the voltage at pin 28 on the failing diskette drive circuit board during the POST (Figure 8).

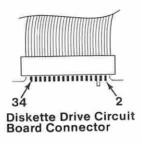


Figure 8. Voltage Check

### IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC AT THE START OF THE POST?

Yes No

O78

Replace the failing diskette drive.

**Note:** "Approximately 0 Vdc" includes a range of 0 Vdc to 0.8 Vdc.

### DID THE VOLTAGE DECREASE TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No | (Step 080 continues)

Go to Step 082 in this MAP.

#### 081

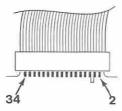
Replace the failing diskette drive.

#### 082

(From Step 080 in this MAP)

- Power off the system.
- Insert a write-protected diskette into the failing drive.
- Power on the system and monitor the voltage at pin 28 on the failing diskette drive circuit board during the POST. The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 Vdc to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 Vdc to 0.8 Vdc.



Diskette Drive Circuit Board Connector

Figure 9. Voltage Check

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No | 083

Replace the failing diskette drive.

084

Go to Step 139 in this MAP.

```
085
(From Step 018 in this MAP)
IS DISKETTE DRIVE A FAILING?
Yes No

086
Go to Step 090 in this MAP.
```

 Check the continuity of the signal cable from pin 8 of the diskette drive A end to pin 8 of the adapter end.

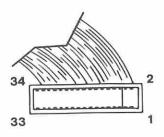


Figure 10. Signal Cable Continuity

#### DOES THE SIGNAL CABLE HAVE CONTINUITY?

Yes No
|
088
Replace the signal cable.

089

Replace the diskette drive.

#### 090

(From Step 086 in this MAP)

- Power off the system.
- Remove diskette drive B from the system.
- Reconnect the signal and power cable connectors to diskette drive B.

(Step 090 continues)

#### 090 (continued)

- Position diskette drive B so you can see the bottom of the drive.
- Power on the system and observe the rotor.

### DID THE ROTOR SPIN BEFORE THE BEEP AT THE END OF THE POST?

Yes No | 091

Go to Step 134 in this MAP.

092

Replace diskette drive B.

#### 093

(From Step 002 in this MAP)

#### ARE TWO DISKETTE DRIVES INSTALLED?

Yes No

Go to Step 103 in this MAP.

#### 095

#### DID THE LED ON DISKETTE DRIVE A LIGHT?

Yes No | 096

Go to Step 100 in this MAP.

#### 097

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and observe the LED on diskette drive B.

**Note:** You may receive an error message during the POST. Disregard the error message.

(Step 097 continues)

097 (continued)
DID THE LED ON DISKETTE DRIVE B LIGHT BEFORE THE
BEEP AT THE END OF THE POST?

Yes No | | 098

Go to Step 103 in this MAP.

099

Replace diskette drive A.

#### 100

(From Step 096 in this MAP)

- Power off the system.
- Disconnect the signal cable from diskette drive B.
- Power on the system and observe the LED on diskette drive A.

**Note:** You may receive an error message during the POST. Disregard the error message.

### DID THE LED ON DISKETTE DRIVE A LIGHT BEFORE THE BEEP AT THE END OF THE POST?

Yes No | | | 101

Go to Step 103 in this MAP.

102

Replace diskette drive B.

(From Steps 005, 094, 098, and 101 in this MAP)

- Check the power connector at each installed diskette drive for the voltages listed in Figure 11.

Voltag	e (Vdc)	Pins		
Minimum	Maximum	-Lead	+Lead	
+ 4.8	+ 5.2	2	4	
+11.5	+12.6	3	1	

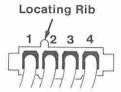
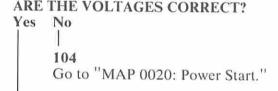


Figure 11. Diskette Drive Power Connectors



#### 105

- Power off the system.
- Disconnect the signal cable from the diskette drives.
- Power on the system.
- Check the voltage at pin 12 on the circuit board of the failing diskette drive (Figure 12).
- The voltage should be 2.0 to 5.5 Vdc.



Figure 12. Voltage Check

### 105 (continued) IS THE VOLTAGE CORRECT?

Yes No | 106

Replace the failing diskette drive.

#### 107

Power off the system.

- Reconnect the signal cable to the failing diskette drive.

 Power on the system and monitor the voltage at pin 12 on the circuit board of the failing diskette drive (Figure 13). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

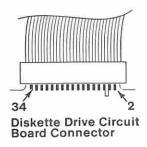


Figure 13. Voltage Check

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No

| 108
| Go to Step 139 in this MAP.

Replace the failing diskette drive.

109

(From Step 007 in this MAP)

#### ARE TWO DISKETTE DRIVES INSTALLED?

#### 112

- Power off the system
- Disconnect the signal cable from diskette drive B.
- Locate system board switch block 1; set switch 7 On and switch 8 On.
- Power on the system.

### DOES THE ADVANCED DIAGNOSTICS MENU APPEAR AT THE END OF THE POST?

# Yes No | 113

 Reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

Go to Step 115 in this MAP.

#### 114

Replace diskette drive B.

**Note:** Be sure to reset the system board switches for two diskette drives (switch 7 Off, switch 8 On).

#### 115

(From Steps 111 and 113 in this MAP)

- Power off the system for about 5 seconds.
- Power on the system and observe the spindle on diskette drive A (Figure 14 on page 0600-23).

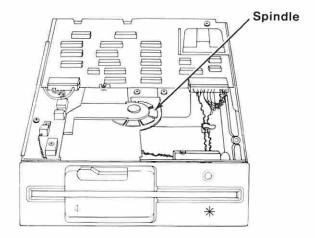
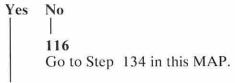


Figure 14. Diskette Drive Spindle

### DID THE SPINDLE ROTATE BEFORE THE BEEP AT THE END OF THE POST?



#### 117

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and check the voltage at pin 18 on the diskette drive A circuit board (Figure 15).

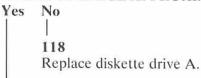


Figure 15. Voltage Check

(Step 117 continues)

#### 117 (continued)

#### IS THE VOLTAGE APPROXIMATELY 5 VDC?



#### 119

- Power off the system.
- Reconnect the signal cable to diskette drive A.
- Power on the system and monitor the voltage at pin 18 of diskette drive A (Figure 16). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

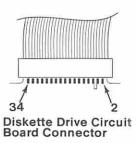


Figure 16. Voltage Check

# DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

#### 121

- Power off the system.
- Remove diskette drive A from the system.
   (Step 121 continues)

#### 121 (continued)

- Reconnect the signal and power cable to diskette drive A.
- Manually slide the read/write head to track 0 (rear of the diskette drive). If you are unable to move the head, replace the diskette drive.
- Position diskette drive A so you can observe the read/write head from the bottom.
- Power on the system and observe the read/write head. The head should move from track 0 forward to track 39 (front of the diskette drive).

**Note:** Some diskette drives may perform this exercise more than one time.

#### DID THE HEAD MOVE AS DESCRIBED?

Yes No

122

Replace diskette drive A.

#### 123

- Power off the system for about 5 seconds.
- Power on the system and monitor the voltage at pin 26 of diskette drive A (Figure 17 on page 0600-26). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

#### Notes:

- "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.
- 2. This voltage shifts rapidly and the meter may not appear to drop all the way to 0.0 Vdc.

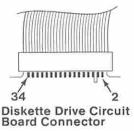


Figure 17. Voltage Check

### WAS THE VOLTAGE APPROXIMATELY 5 VDC AT THE START OF THE POST?

#### 125

### DID THE VOLTAGE DECREASE TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No

| 126
Replace diskette drive A.

#### 127

(From Step 010 in this MAP)

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Refer to Figure 18 on page 0600-27 and check the voltage at pin 30 of the diskette drive A signal cable connector (diskette drive end).

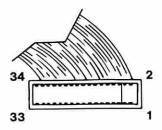


Figure 18. Signal Cable Voltage Check

#### IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC?

Yes No

| 128
| Go to Step 139 in this MAP.

#### 129

- Power off the system.
- Reconnect the signal cable to the diskette drives.
- Power on the system and monitor the voltage at pin 30 on each diskette drive circuit board during the POST (Figure 19).

The voltage should be approximately 5 Vdc at the start of the POST and decrease by approximately 0.5 Vdc when the diskette drive LED is on during the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0.5 Vdc" includes a range of 0.3 to 1.0 Vdc.

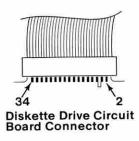


Figure 19. Voltage Check

#### 129 (continued)

#### DID THE VOLTAGE DECREASE BY APPROXIMATELY

#### 0.5 VDC?

Yes No

130

Replace the failing diskette drive.

#### 131

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Check for a voltage of approximately 5 Vdc at pin 32 on the diskette drive A circuit board.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc.

#### IS THE VOLTAGE APPROXIMATELY 5 VDC?

Yes No | 132

Replace the failing diskette drive.

#### 133

Go to Step 139 in this MAP.

#### 134

(From Steps 091 and 116 in this MAP)

- Power off the system.
- Disconnect the signal cable from the diskette drives.
- Power on the system and check the voltage of pin 16 on the circuit board of the failing diskette drive (Figure 20 on page 0600-29). The voltage should be 2.0 to 5.5 Vdc.



Figure 20. Voltage Check

#### IS THE VOLTAGE CORRECT?

Yes No

135

Replace the failing diskette drive.

#### 136

Power off the system.

- Reconnect the signal cable to the failing diskette drive.

 Power on the system and check the voltage at pin 16 of the failing diskette drive circuit board (Figure 21).

The voltage should decrease from approximately 5 Vdc to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

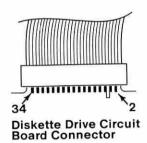


Figure 21. Voltage Check

(Step 136 continues)

#### 136 (continued)

# DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

#### 

#### 138

Replace the failing diskette drive.

#### 139

(From Steps 023, 058, 065, 071, 073, 076, 084, 108, 120, 124, 128, 133, and 137 in this MAP)

- Power off the system.
- Check the diskette drive signal cable for continuity. The line numbers at one end of the cable match the line numbers at the other end, except for those listed in Figure 22. Check all lines for continuity.

Diskette Drive A Signal Cable Connector Pin Numbering		Diskette Drive B Signal Cable Connector			
		Pin Numbering			
Drive End	Adapter End	Drive End	Adapter End		
10	16	10	10		
11	15	11	11		
12	14	12	12		
14	12	14	14		
15	11	15	15		
16	10	16	16		

Figure 22. Continuity Check

#### DID ALL LINES HAVE CONTINUITY?

Yes No | | | 140

Replace the diskette drive signal cable.

#### 141

Replace the diskette drive adapter. If this does not correct the problem, replace the system board.

#### MAP 0600: Diskette Drive (Portable PC)

Symptom Explanation	Conditions That Could Cause This Symptom			
You have entered this MAP because you received a 6XX error code, or you have been directed here from another MAP.	<ul> <li>A diskette drive is failing.</li> <li>The diskette drive adapter is failing.</li> </ul>			

#### When checking voltages in this MAP:

- Use the system unit's frame as ground.
- "Approximately 5 Vdc" = 2.0 to 5.5 Vdc
  "Approximately 0 Vdc" = 0 to 0.8 Vdc

The terminating resistor must always be installed on drive A. Drive B should not have a terminating resistor installed.

#### 001

Check to see that your diskette is free of damage, is formatted, and is inserted correctly.

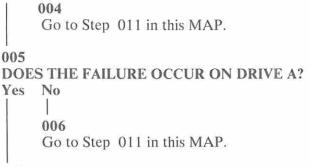
#### IS YOUR DISKETTE FREE OF DAMAGE, FORMATTED, AND INSERTED CORRECTLY?

Yes No 002

> Use another diskette or insert the diskette correctly, then go to "MAP 0000: Start (PC)" and follow the MAP to verify that your system is operating correctly.

003 ARE TWO DISKETTE DRIVES INSTALLED IN THE SYSTEM? Yes No

(Step 004 continues)



- Remove the system unit cover.
- Remove the signal cable from diskette drive B.
- Remove the signal cable from diskette drive A and install it on diskette drive B.
- Power on the system.
- Retry the failing operation on diskette drive B.

### DOES THE SAME FAILURE OCCUR ON DISKETTE DRIVE B AS ON DISKETTE DRIVE A?

Yes	No				
1					
	008				
	Go to Step	010	in	this	MAP.
	1				

**009** Go to Step 057 in this MAP.

#### 010

(From Step 008 in this MAP)

- Power off the system.
- Remove the signal cable from diskette drive B and install it on diskette drive A.
- Install the diskette drive B signal connector on diskette drive B, then go to Step 011 in this MAP.

#### 011

(From Steps 004, 006, 010, and 035 in this MAP)

- Power off the system.
- Insert your Advanced Diagnostics diskette into drive A. (Step 011 continues)

#### 011 (continued)

- Power on the system.
- Observe the light-emitting diode (LED) on drive A.

### DID THE LED ON DISKETTE DRIVE A LIGHT JUST BEFORE THE BEEP AT THE END OF POST?

Yes No 012 Go to Step 022 in this MAP. 013 DID THE ADVANCED DIAGNOSTICS MENU APPEAR? Yes No 1 014 Go to Step 027 in this MAP. 015 DO YOU HAVE A FORMATTED DISKETTE FOR EACH DRIVE? Yes No 016 Go to Step 018 in this MAP. 017

Go to Step 019 in this MAP.

#### 018

(From Step 016 in this MAP)

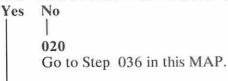
- Press 1 (FORMAT DISKETTE), then press Enter.
- Follow the instructions on your screen and format a diskette to be used as a scratch diskette, then go to Step 019 in this MAP.

**Note:** If two diskette drives are installed in the system unit, format two scratch diskettes.

(From Steps 017 and 018 in this MAP)

Run the Diskette Drive and Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR CODE ON THE SCREEN?



021

The fourth character of message line 2, as shown in Figure 1, indicates which diskette drive is failing. If the character is 0, drive A is failing. If the character is 1, drive B is failing.

 Make a note of the error code and the fourth character on your screen.

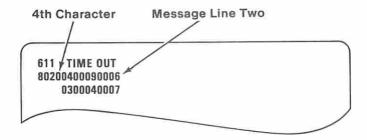


Figure 1. Error Message

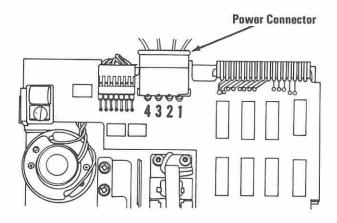
- Format another diskette using the failing drive. Make a note of the error code.
- Find your error code in Figure 2 on page 0600-5 and take the action described.

Error Code	Action
606	
607	Go to Step 049 in this MAF
608	Replace the Diskette Drive
611	Go to Step 054 in this MAP
612	Go to Step 046 in this MAP
613	Go to Step 046 in this MAP
621	Go to Step 052 in this MAP
622	Go to Step 052 in this MAP
623	Go to Step 052 in this MAP
624	Go to Step 052 in this MAP
625	Go to Step 052 in this MAP
626	Go to Step 052 in this MAP

Figure 2. Error Codes

(From Step 012 in this MAP)

- Remove the system unit cover.
- Check the power connector on the diskette drive for the voltages listed in Figure 3. If two diskette drives are installed, measure the voltages at both drives.



Diskette Drive Power Connector				
Min Vdc	Max Vdc	-Lead	+Lead	
+ 4.8	+ 5.25	3	4	
+11.52	+12.6	2	1	

Figure 3. Voltage Check

- 024
- Power off the system for at least 5 seconds.
- Power on the system.
- Monitor the voltage between pin 12 of the signal cable connector and ground. The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

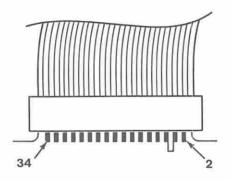
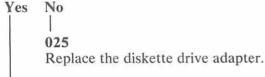


Figure 4. Voltage Check

### DID THE VOLTAGE DECREASE TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF POST?



**026** Replace the diskette drive.

(From Step 014 in this MAP)

- Remove the Advanced Diagnostics diskette.
- Power off the system.
- Remove the failing diskette drive.
- Install the power and signal connectors on the diskette drive.
- Power on the system.
- Observe the spindle during the POST.

### DID THE SPINDLE BEGIN TO ROTATE BEFORE THE BEEP AT THE END OF POST?

Yes No | 028 Go to Step 039 in this MAP.

029

- Perform the diskette-drive-motor preliminary speed test.

**Note:** You need a fluorescent light to see the strobe effect of this test.

#### IS THE SPEED OF THE DRIVE CORRECT?

Yes No

Adjust the variable resistor for the proper speed. If you are unable to adjust the speed satisfactorily, replace the diskette drive.

#### 031

- Power off the system.
- Measure the voltage between pin 26 of the signal cable connector and ground, as shown in Figure 5 on page 0600-8.
- Power on the system.
- Ensure the voltage is between approximately 2.0 and 5.0 Vdc at the start of the POST.

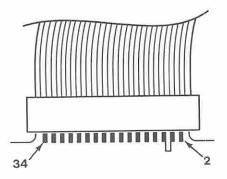


Figure 5. Voltage Check

### WAS THE VOLTAGE BETWEEN PIN 26 AND GROUND APPROXIMATELY 5 VDC AT THE START OF POST?

Yes No

O32
Go to Step 046 in this MAP.

#### 033

- Power off the system for at least 5 seconds.
- Ensure that a terminating resistor is installed in diskette drive A only.
- Power on the system.
- Monitor the voltage between pin 18 and ground during the POST.

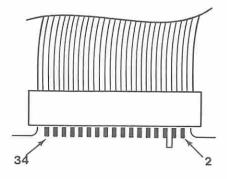


Figure 6. Voltage Check

DID THE VOLTAGE BETWEEN PIN 18 AND GROUND GO FROM 5 VDC TO 0 VDC AND BACK TO 5 VDC BEFORE THE BEEP AT THE END OF POST?

Yes No

Output

Output

No

Output

Ou

#### 035

Replace the diskette drive and go to Step 011 in this MAP to verify proper diskette drive operation. If this is your second time at this point and your problem still exists, replace the diskette drive adapter.

#### 036

(From Step 020 in this MAP)
Portable PC diskette drives are double-sided drives.

(Step 036 continues)

## 036 (continued) DID THE DIAGNOSTIC TESTS CORRECTLY IDENTIFY THE DRIVES AS "DOUBLE SIDED?"

Yes No | | 037

Replace the diskette drive that is identified as "single sided" in the message.

038

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

# 039 (From Steps 028 and 050 in this MAP) IS THE DISKETTE DRIVE BELT INSTALLED ON THE PULLEYS CORRECTLY AND IN GOOD CONDITION?

Yes No

Output

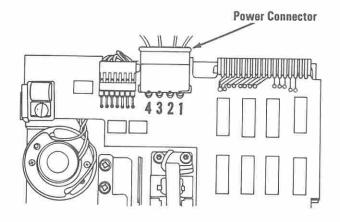
Output

No

Replace the drive belt.

#### 041

 Check the power connector on the diskette drive for the voltages listed in Figure 7 on page 0600-11. If two diskette drives are installed, the voltages listed in the figure apply to both.



Diskette Drive Power Connector					
Min Vdc	Max Vdc	-Lead	+Lead		
+ 4.8	+ 5.25	3	4		
+11.52	+12.6	2	1		

Figure 7. Voltage Check

### ARE THE VOLTAGES WITHIN THE LIMITS INDICATED (Figure 7)?

#### 043

- Power off the system for at least 5 seconds.
- Power on the system.
- Monitor the voltage between pin 16 of the signal cable connector and ground.
- The voltage should decrease from approximately 5.0 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

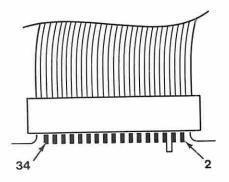


Figure 8. Voltage Check

### DID THE VOLTAGE BETWEEN PIN 16 AND GROUND DECREASE TO APPROXIMATELY 0 VDC?

### **045** Replace the diskette drive.

#### 046

(From Steps 021, 032, 034, and 044 in this MAP) Check the continuity of the diskette-drive cable as follows:

- Power off the system.
- Set your meter to the Ohms X 1 scale.
- Refer to Figure 9 on page 0600-13 to locate the test points on the signal cable.

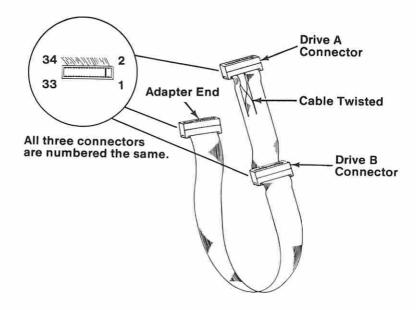


Figure 9. Signal Cable Pin Locations

- Refer to Figure 10 on page 0600-14 and check the continuity of the signal cable.
- Check for continuity from pin number to pin number except for those numbers preceded by an asterisk.

	Even	Pins	gilai saar	e Connector Odd Pins			
Drive A -		Drive B - Adapter		Drive A - Adapter		Drive B - Adapte	
2	2	2	2	1	1	1	1
4	4	4	4	3	3	3	3
6	6	6	6	5	5	5	5
8	6 8	6 8	8	7	7	7	7
*10	16	10	10	9	9	9	9
*12	14	12	12	*11	15	11	11
*14	12	14	14	13	13	13	13
*16	10	16	16	*15	11	15	15
18	18	18	18	17	17	17	17
20	20	20	20	19	19	19	19
22	22	22	22	21	21	21	21
24	24	24	24	23	23	23	23
26	26	26	26	25	25	25	25
28	28	28	28	27	27	27	27
30	30	30	30	29	29	29	29
32	32	32	32	31	31	31	31
34	34	34	34	33	33	33	33

Figure 10. Pin Numbers

#### IS THE CONTINUITY OF THE SIGNAL CABLE CORRECT?

Yes No

O47

Replace the signal cable.

#### 048

Replace the diskette drive and go to Step 001 in this MAP. If this is your second time at this point and your problem still exists, replace the diskette drive adapter.

#### 049

(From Step 021 in this MAP)

- Power off the system for at least 5 seconds.
- Power on the system.
- When the LED lights, monitor the voltage between pin 28 of the signal cable connector and ground as you slide a diskette in and out of the drive. The voltage should decrease from approximately 5 Vdc to approximately 0 Vdc each time the write protect switch operates.

**Note:** If diskette drive B is being tested, exchange the signal cable connectors with diskette drive A.

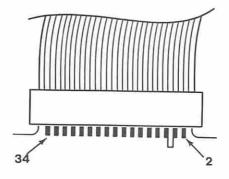


Figure 11. Signal Cable Connector

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5.0 VDC TO 0 VDC EACH TIME THE WRITE-PROTECT SWITCH WAS OPERATED WHILE THE LED WAS ON?

Yes No | 050

If approximately 5.0 Vdc was never present, go to Step 039 in this MAP. If the voltage did not decrease from approximately 5.0 Vdc to 0 Vdc, replace the diskette drive.

**051** Replace the diskette drive adapter.

#### 052

(From Step 021 in this MAP)

- Perform the diskette-drive-motor preliminary speed test.

**Note:** You need a fluorescent light to see the strobe effect of this test.

(Step 052 continues)

#### IS THE SPEED OF THE DRIVE CORRECT?

Yes No | | 053

Adjust the speed of the diskette drive. If you are unable to adjust the diskette drive speed satisfactorily, go to Step 054 in this MAP.

#### 054

(From Steps 021 and 053 in this MAP)

Check the continuity of the diskette-drive cable as follows:

- Power off the system.
- Disconnect the diskette drive signal cable from the diskette drive adapter and the diskette drive.
- Set your meter to the Ohms X 1 scale.
- Refer to Figure 12 for the test points on the signal cable.

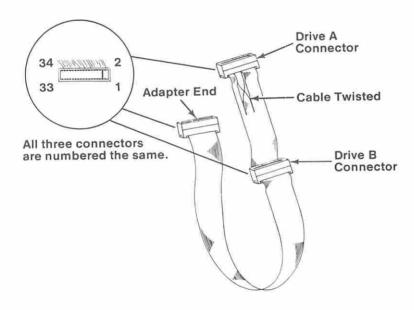


Figure 12. Signal Cable

 Refer to Figure 13. Check signal cable continuity from pin number to pin number, except for those numbers preceded by an asterisk.

Signal Cable Connector							
Even Pins				Odd Pins			
Drive A - Adapter		Drive B - Adapter		Drive A - Adapter		Drive B - Adapte	
2	2	2	2	1	1	1	1
4	4	4	4	3	3	3	3
6	6	6	6	5	3 5	5	3 5 7
8	8	8	8	7	7	7	7
*10	16	10	10	9	9	9	9
*12	14	12	12	*11	15	11	11
*14	12	14	14	13	13	13	13
*16	10	16	16	*15	11	15	15
18	18	18	18	17	17	17	17
20	20	20	20	19	19	19	19
22	22	22	22	21	21	21	21
24	24	24	24	23	23	23	23
26	26	26	26	25	25	25	25
28	28	28	28	27	27	27	27
30	30	30	30	29	29	29	29
32	32	32	32	31	31	31	31
34	34	34	34	33	33	33	33

<sup>\*</sup>Check for continuity between the pins listed.

Figure 13. Continuity Check

#### IS THE CONTINUITY OF THE SIGNAL CABLE CORRECT?

Yes No

Replace the signal cable.

#### 056

Replace the diskette drive and go to Step 001 in this MAP. If this is your second time at this point and your problem still exists, replace the diskette drive adapter.

#### 057

(From Step 009 in this MAP)

Check the continuity of the diskette-drive cable as follows:

- Power off the system.
- Disconnect the diskette drive signal cable from the diskette drive adapter and the diskette drive.

(Step 057 continues)

- Set your meter to the Ohms X 1 scale.
- Refer to Figure 14 for the test points on the signal cable.

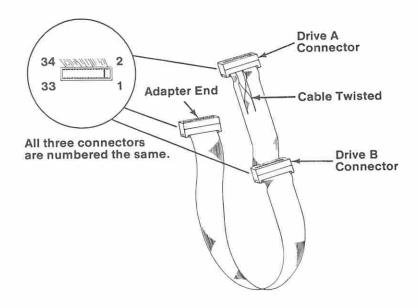


Figure 14. Signal Cable

- Refer to Figure 15 on page 0600-19 and check the continuity of the signal cable.
- Check continuity from pin number to pin number, except for those numbers preceded by an asterisk.

Even Pins				Odd Pins			
Drive A - Adapter		Drive B - Adapter		Drive A - Adapter		Drive B - Adapte	
2	2	2	2	1	1	1	1
4	4	4	4	3	3	3	3
6	4 6 8	6 8	6	5	5	3 5	3 5 7
8		8	8	7	7	7	7
*10	16	10	10	9	9	9	9
*12	14	12	12	*11	15	11	11
*14	12	14	14	13	13	13	13
*16	10	16	16	*15	11	15	15
18	18	18	18	17	17	17	17
20	20	20	20	19	19	19	19
22	22	22	22	21	21	21	21
24	24	24	24	23	23	23	23
26	26	26	26	25	25	25	25
28	28	28	28	27	27	27	27
30	30	30	30	29	29	29	29
32	32	32	32	31	31	31	31
34	34	34	34	33	33	33	33

Figure 15. System Board Identification

# IS THE CONTINUITY OF THE SIGNAL CABLE CORRECT? Yes No

058

Replace the signal cable.

059

Replace the diskette drive adapter.

Notes:

#### MAP 0600: Diskette Drive (AT)

Symptom Explanation	Conditions That Could Cause This Symptom		
You have entered this MAP because you received a 6XX error code, or you have been directed here from another MAP.	<ul> <li>The diskette drive is failing.</li> <li>The diskette drive adapter is failing.</li> <li>The system board is failing.</li> <li>The diskette drive signal cable is failing.</li> <li>The power supply is failing.</li> </ul>		

#### Notes:

- 1. Within this MAP, the term "scratch diskette" refers to a blank formatted diskette that is **not write protected**.
- A double-sided (360K) diskette cannot be formatted in a High-Capacity (1.2M) diskette drive using the Advanced Diagnostics format routine.

#### 001

- Power off the system.
- Ensure the terminating resistor is correctly installed or the terminating switches are correctly set for each installed diskette drive.

**Terminating Resistors** - A terminating resistor must be installed on diskette drive A. Diskette drive B should not have a terminating resistor installed.

Terminating Switches - Terminating Switches must be set to the On position for diskette drive A and the Off position for diskette drive B.

- Insert the Advanced Diagnostics diskette into diskette drive A.
- Power on the system.
- You may receive an error during the POST. Disregard the error and press F1 to continue with the POST.

001 (continued) DID THE LED ON EACH INSTALLED DISKETTE DRIVE LIGHT BEFORE THE BEEP AT THE END OF THE POST? Yes No 002 Go to Step 078 in this MAP. 003 IS THE LED ON ANY INSTALLED DISKETTE DRIVE LIT CONSTANTLY? Ves No 004 Go to Step 006 in this MAP. 005 Go to Step 088 in this MAP.

006
(From Step 004 in this MAP)
IS THE ADVANCED DIAGNOSTICS MENU DISPLAYED?
Yes No
| |

Try using your backup copy of the Advanced Diagnostics diskette. If you are still unable to load the Advanced Diagnostics program, go to Step 095 in this MAP.

#### 008

007

- Select 0 (SYSTEM CHECKOUT).
- Select the Diskette Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.

**Note:** Do not run the individual tests until instructed to do so by this MAP.

DID THE DISKETTE DIAGNOSTIC MENU APPEAR WITHOUT AN ERROR?

Yes No | (Step 009 continues)

009
Go to Step 033 in this MAP.

#### 010

- Press 5 (DSKT CHANGE TEST) then press Enter.
- Follow the instructions to run the Diskette Change test on each installed High-Capacity (1.2M) Diskette Drive.

# DID YOU RECEIVE A MESSAGE INDICATING A DISKETTE CHANGE ERROR?

```
Yes No

One of the second of t
```

012

Go to Step 118 in this MAP.

#### 013

(From Step 011 in this MAP)

- Run the speed test on each diskette drive.

**Note:** If the speed does not appear on the display within 30 seconds when attempting to test drive B, go to Step 112 in this MAP.

# DID YOU RECEIVE AN ERROR MESSAGE DURING THE SPEED TEST?

```
Yes No

O14
Go to Step 027 in this MAP.

O15
WAS THE ERROR MESSAGE 607?
Yes No

O16
Go to Step 018 in this MAP.

(Step 017 continues)
```

# (From Step 016 in this MAP) ARE TWO DISKETTE DRIVES INSTALLED? Yes No O19 Go to Step 024 in this MAP. O20 DID YOU RECEIVE THE ERROR ON BOTH DISKETTE DRIVES? Yes No O21 Go to Step 070 in this MAP.

#### 022

- Power off the system.
- Disconnect the signal cable from diskette drive B.
- Power on the system.
- Run the Diskette Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.
- When the Diskette Diagnostic menu appears, perform the speed test on diskette drive A.

# DID YOU RECEIVE AN ERROR MESSAGE DURING THE SPEED TEST?

Yes No | 023 | Replace diskette drive B.

#### 024

(From Step 019 in this MAP)

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and check the voltage at pin 8 of the signal cable (diskette drive end) as shown in Figure 1 on page 0600-5. The voltage should be 2.0 to 5.5 Vdc.

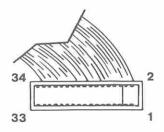
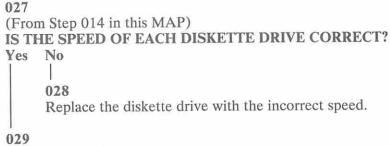


Figure 1. Signal Cable Voltage Check

# Yes No October 130 in this MAP. Occober 130 in this MAP. Occober 130 in this MAP.



- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Power on the system.
- Use the Advanced Diagnostics format option and try to format a write-protected diskette in each diskette drive.

# DID YOU RECEIVE AN ERROR FROM EACH DISKETTE DRIVE INDICATING THE DISKETTE WAS WRITE PROTECTED?

```
Yes No | | (Step 030 continues)
```

030 Go to Step 060 in this MAP.

#### 031

- Power off the system.
- Ensure the Advanced Diagnostics diskette is in diskette drive A.
- Ensure all cables and connectors are properly connected.
- Power on the system.
- When the Advanced Diagnostics menu appears, select
   0 (SYSTEM CHECKOUT).
- Run the Diskette Drive and Adapter tests one time. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR?



You have successfully completed the Advanced Diagnostics tests. If you suspect an intermittent problem start an error log. If you need instructions, refer to the Reference manual.

#### 033

(From Step 009 in this MAP)

IS THE ERROR CODE 602, 603, 608, or 614?

Yes No | | | 034

Go to Step 036 in this MAP.

#### 035

A 608 or 614 error code indicates that your Advanced Diagnostics diskette may be defective. A 602 or 603 error code indicates that you have a defective diskette or incorrect type of diskette installed in one of the diskette drives. Replace the failing diskette and return to Step 001 in this MAP.

#### 036

(From Step 034 in this MAP)

 Repeat the Advanced Diagnostic tests using another formatted diskette in the failing diskette drive.

```
036 (continued)
DID YOU RECEIVE AN ERROR?
Yes
    No
     037
     Your first diskette was defective. Return to Step 001 in
     this MAP to verify system operation.
038
ARE TWO DISKETTE DRIVES INSTALLED?
Yes
    No
     039
     Go to Step 045 in this MAP.
040
IS DISKETTE DRIVE A FAILING?
Yes
     No
     041
     Go to Step 045 in this MAP.
042
  Power off the system.

    Disconnect the signal cable from diskette drive B.

 Power on the system.
 When the Advanced Diagnostics menu appears select 4 (RUN
   SETUP). Change the setup options to indicates one diskette
   drive is installed.
  Repeat the Diskette Drive and Adapter tests one time. Use
   the (RUN TESTS MULTIPLE TIMES) option.
DID YOU RECEIVE AN ERROR?
Yes
    No
     043
     Replace diskette drive B.
         Note: Be sure to run the Setup program. Reset the
```

setup options to indicate two diskette drives are

installed.

(Step 044 continues)

#### 044

- Make a note of the error code.
- Power off the system
- Reconnect the signal cable to diskette drive B.
- Power on the system.
- When the Advanced Diagnostics menu appears select 4 (RUN SETUP). Change the setup options to indicate that two diskette drives are installed.

Go to Step 045 in this MAP

#### 045

(From Steps 039, 041, and 044 in this MAP)

 Find your error code in the following figure and take the action indicated.

Error Code	Action		
601 606	Go to Step 130 in this MAP		
607	Go to Step 060 in this MAP		
612 613 621 622 623	Go to Step 130 in this MAP		
624	Go to Step 046 in this MAP		
625	Go to Step 130 in this MAP		
626	Go to Step 053 in this MAP		

Figure 2. Error Messages

#### 046

(From Step 045 in this MAP)

ARE TWO DISKETTE DRIVES INSTALLED?

Yes No | 047

Replace the diskette drive.

(Step 048 continues)

# DID YOU RECEIVE THE ERROR ON BOTH DISKETTE DRIVES? Yes No O49 Replace the failing diskette drive. D50 ARE BOTH ERRORS THE SAME? Yes No Replace the diskette drive with the 624 error.

#### 053

(From Step 045 in this MAP)

Go to Step 130 in this MAP.

Power off the system for approximately 10 seconds.

 Power on the system and check the voltage at pin 30 on the diskette drive circuit board (Figure 3).

The voltage should be approximately 5 Vdc at the start of the POST and decrease by approximately 0.5 Vdc when the diskette drive LED is on during the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0.5 Vdc" includes a range of 0.3 to 1.0 Vdc.

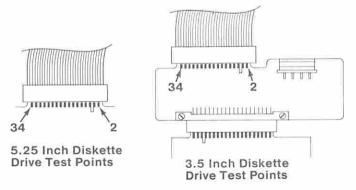


Figure 3. Voltage Check

# DID THE VOLTAGE DECREASE BY APPROXIMATELY 0.5 VDC?

Yes No

Replace the failing diskette drive.

**Note:** You must format the scratch diskette before running the diagnostic procedures again.

#### 055

- Power off the system.
- Disconnect the signal cable from the failing diskette drive.
- Power on the system.
- Check the voltage at pin 24 on the diskette drive circuit board (Figure 4). Use the system unit frame as ground.

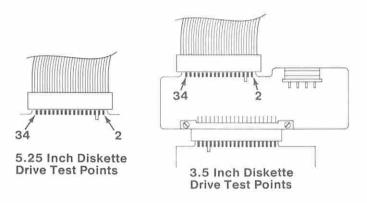


Figure 4. Voltage Check

#### IS THE VOLTAGE 2.0 TO 5.5 VDC?

Yes No

| 056
Replace the diskette drive.

#### 057

- Power off the system. (Step 057 continues)

- Reconnect the diskette drive signal cable.
- Power on the system and monitor the voltage at pin 24 on the diskette drive circuit board (Figure 5).

Note: "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc.

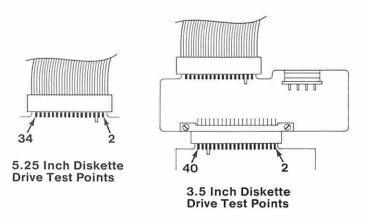


Figure 5. Voltage Check

# IS THE VOLTAGE APPROXIMATELY 5.0 VDC AT THE START OF THE POST?

**059** Replace the failing diskette drive.

#### 060

(From Steps 017, 030, and 045 in this MAP)

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Check the voltage at pin 28 on the signal cable (Figure 6 on page 0600-12).

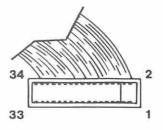
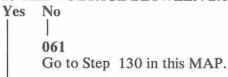


Figure 6. Signal Cable Voltage Check

#### IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC?



#### 062

- Power off the system.
- Reconnect the signal cable to any installed diskette drives.
- Remove any diskettes from the diskette drives.
- Power on the system and monitor the voltage at pin 28 on the failing diskette drive circuit board during the POST (Figure 7).

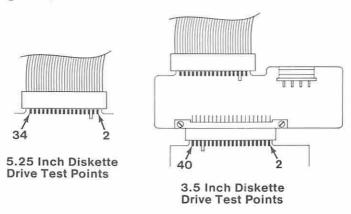


Figure 7. Voltage Check

# IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC AT THE START OF THE POST?



063

Replace the failing diskette drive.

064

**Note:** "Approximately 0 Vdc" includes a range of 0 Vdc to 0.8 Vdc.

DID THE VOLTAGE DECREASE TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No

065

Go to Step 067 in this MAP.

066

Replace the failing diskette drive.

#### 067

(From Step 065 in this MAP)

- Power off the system.
- Insert a write-protected diskette into the failing drive.
- Power on the system and monitor the voltage at pin 28 on the failing diskette drive circuit board during the POST. The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 Vdc to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 Vdc to 0.8 Vdc.

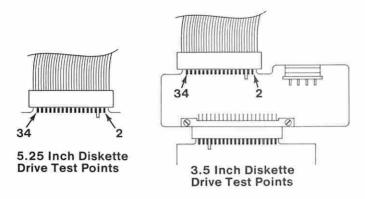


Figure 8. Voltage Check

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

Yes No

| 068
Replace the failing diskette drive.

069 Go to Step 130 in this MAP.

070
(From Step 021 in this MAP)
IS DISKETTE DRIVE A FAILING?
Yes No

071
Go to Step 075 in this MAP.

- Check the continuity of the signal cable from pin 8 of the diskette drive A end to pin 8 of the adapter end.

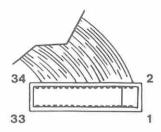


Figure 9. Signal Cable Continuity

#### DOES THE SIGNAL CABLE HAVE CONTINUITY?

```
Yes No

O73
Replace the signal cable.

074
Replace the diskette drive.
```

#### 075

(From Step 071 in this MAP)

- Power off the system.
- Remove diskette drive B from the system.
- Reconnect the signal and power cable connectors to diskette drive B.
- Position diskette drive B so you can see the bottom of the drive.
- Power on the system and observe the rotor.

# DID THE ROTOR SPIN BEFORE THE BEEP AT THE END OF THE POST?

#### 078

(From Step 002 in this MAP)

ARE TWO DISKETTE DRIVES INSTALLED?

Yes No

Or9

Go to Step 088 in this MAP.

#### 080

#### DID THE LED ON DISKETTE DRIVE A LIGHT?

#### 082

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and observe the LED on diskette drive B.

# DID THE LED ON DISKETTE DRIVE B LIGHT BEFORE THE BEEP AT THE END OF THE POST?

#### 084

Replace diskette drive A.

#### 085

(From Step 081 in this MAP)

- Power off the system.
- Disconnect the signal cable from diskette drive B.
- Power on the system and observe the LED on diskette drive A.

(Step 085 continues)

# 085 (continued) DID THE LED ON DISKETTE DRIVE A LIGHT BEFORE THE BEEP AT THE END OF THE POST?

#### 087

Replace diskette drive B.

#### 088

(From Steps 005, 079, 083, and 086 in this MAP)

 Check the power connector at each installed diskette drive for the voltages listed in Figure 10.

Voltag	e (Vdc)	Pins		
Minimum	Maximum	-Lead	+Lead	
+ 4.8	+ 5.2	2	4	
+11.5	+12.6	3	1	

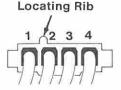


Figure 10. Diskette Drive Power Connectors

#### ARE THE VOLTAGES CORRECT?

Yes No | | 089 | Go to "MAP 0020: Power Start."

#### 090

- Power off the system.
- Disconnect the signal cable from the diskette drives.
- Power on the system.
- Check the voltage at pin 12 on the circuit board of the failing diskette drive (Figure 11 on page 0600-18).

(Step 090 continues)

- The voltage should be 2.0 to 5.5 Vdc.

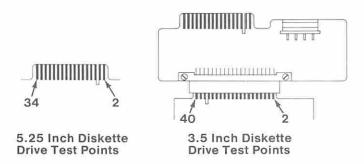


Figure 11. Voltage Check

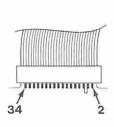


(es No | 091 | Replace the failing diskette drive.

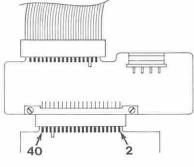
#### 092

- Power off the system.
- Reconnect the signal cable to the failing diskette drive.
- Power on the system and monitor the voltage at pin 12 on the circuit board of the failing diskette drive (Figure 12 on page 0600-19). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.



5.25 Inch Diskette Drive Test Points



3.5 Inch Diskette Drive Test Points

Figure 12. Voltage Check

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

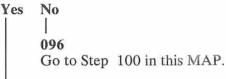
094

Replace the failing diskette drive.

```
095
```

(From Step 007 in this MAP)

ARE TWO DISKETTE DRIVES INSTALLED?



097

- Power off the system
- Disconnect the signal cable from diskette drive B.
- Power on the system.

Note: If the message (RESUME = "F1" KEY) appears during the POST, press F1 to continue.

(Step 097 continues)

097 (continued)
DOES THE ADVANCED DIAGNOSTICS MENU APPEAR AT
THE END OF THE POST?

Replace diskette drive B.

#### 100

(From Steps 096 and 098 in this MAP)

- Power off the system for about 10 seconds.
- Power on the system and observe the spindle on diskette drive A (Figure 13).

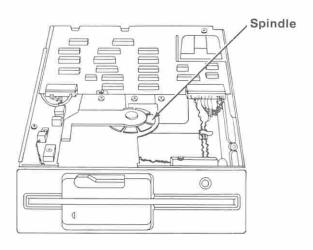


Figure 13. Diskette Drive Spindle

# DID THE SPINDLE ROTATE BEFORE THE BEEP AT THE END OF THE POST?

Yes No

| 101
Go to Step 125 in this MAP.

(Step 102 continues)

#### 102

- Power off the system.
- Disconnect the signal cable from diskette drive A.
- Power on the system and check the voltage at pin 18 on the diskette drive A circuit board (Figure 14).

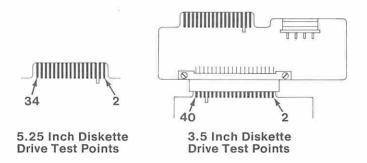


Figure 14. Voltage Check

#### IS THE VOLTAGE APPROXIMATELY 5 VDC?

Yes No

| 103
Replace diskette drive A.

#### 104

- Power off the system.
- Reconnect the signal cable to diskette drive A.
- Power on the system and monitor the voltage at pin 18 of diskette drive A (Figure 15 on page 0600-22). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

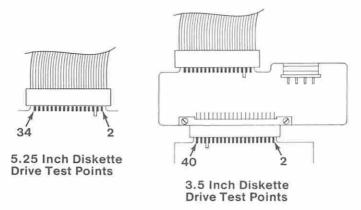


Figure 15. Voltage Check

# DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?



#### 106

- Power off the system.
- Remove diskette drive A from the system.
- Reconnect the signal and power cable to diskette drive A.
- Manually slide the read/write head to track 0 (rear of the diskette drive). If you are unable to move the head, replace the diskette drive.
- Position diskette drive A so you can observe the read/write head from the bottom.
- Power on the system and observe the read/write head. The head should move from track 0 forward to track 39 (front of the diskette drive).

**Note:** Some diskette drives may perform this exercise more than one time.

### DID THE HEAD MOVE AS DESCRIBED? Yes No

107 (Step 107 continues)

107 (continued) Replace diskette drive A.

#### 108

- Power off the system for about 5 seconds.
- Power on the system and monitor the voltage at pin 26 of diskette drive A (Figure 16). The voltage should decrease from approximately 5 Vdc at the start of the POST to approximately 0 Vdc before the beep at the end of the POST.

#### Notes:

- "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.
- 2. This voltage shifts rapidly and the meter may not appear to drop all the way to 0.0 Vdc.

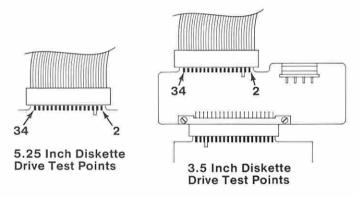


Figure 16. Voltage Check

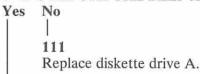
# WAS THE VOLTAGE APPROXIMATELY 5 VDC AT THE START OF THE POST?

Yes No

109
Go to Step 130 in this MAP.

110
(Step 110 continues)

# DID THE VOLTAGE DECREASE TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?



#### 112

(From Step 013 in this MAP)

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Refer to Figure 17 and check the voltage at pin 30 of the diskette drive A signal cable connector (diskette drive end).

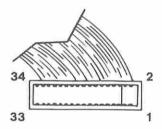


Figure 17. Signal Cable Voltage Check

#### IS THE VOLTAGE BETWEEN 2.0 AND 5.5 VDC?

Yes No

| 113
Go to Step 130 in this MAP.

#### 114

- Power off the system.
- Reconnect the signal cable to the diskette drives.
- Power on the system and monitor the voltage at pin 30 on each diskette drive circuit board during the POST (Figure 18 on page 0600-25).

The voltage should be approximately 5 Vdc at the start of the POST and decrease by approximately 0.5 Vdc when the diskette drive LED is on during the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0.5 Vdc" includes a range of 0.3 to 1.0 Vdc.

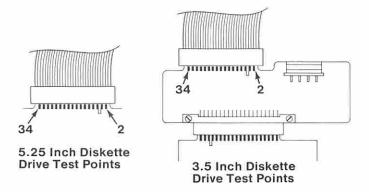


Figure 18. Voltage Check

# DID THE VOLTAGE DECREASE BY APPROXIMATELY 0.5 VDC?

#### 116

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Check for a voltage of approximately 5 Vdc at pin 32 on the diskette drive A circuit board.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc.

#### IS THE VOLTAGE APPROXIMATELY 5 VDC?

Yes No

| 117
Replace diskette drive A.

(Step 118 continues)

#### 118

(From Step 012 in this MAP)

- Power off the system.
- Disconnect the signal cable from any installed diskette drives.
- Power on the system.
- Monitor the voltage at pin 34 (diskette drive A end) of the signal cable (Figure 19).

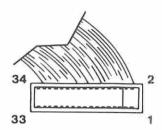


Figure 19. Signal Cable Voltage Check

#### IS THE VOLTAGE 5.0 VDC?

#### 120

- Power off the system.
- Reconnect the signal cable to the diskette drives.
- Power on the system and monitor the voltage of pin 34 on diskette drive A during the POST (Figure 20 on page 0600-27). The voltage should be approximately 5 Vdc at the start of the POST and drop to 0 Vdc the first time the LED of diskette drive A lights during the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

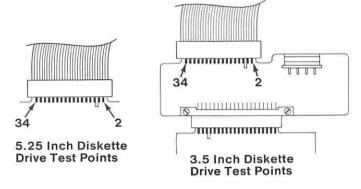


Figure 20. Voltage Check

# IS THE VOLTAGE APPROXIMATELY 5 VDC AT THE START OF THE POST?

Yes No

| 121
Replace the failing diskette drive.

#### 122 DID THE VOLTAGE DROP TO APPROXIMATELY 0 VDC WHILE THE LED WAS LIT?

Yes No

| 123
Replace the failing diskette drive.

124
Go to Step 130 in this MAP.

#### 125

(From Steps 076 and 101 in this MAP)

- Power off the system.
- Disconnect the signal cable from the diskette drives.
- Power on the system and check the voltage of pin 16 on the circuit board of the failing diskette drive (Figure 21 on page 0600-28). The voltage should be 2.0 to 5.5 Vdc.

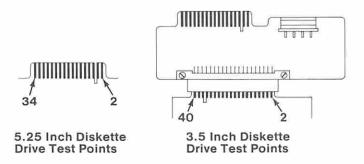
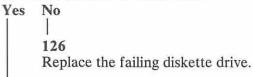


Figure 21. Voltage Check

#### IS THE VOLTAGE CORRECT?



#### 127

- Power off the system.
- Reconnect the signal cable to the failing diskette drive.
- Power on the system and check the voltage at pin 16 of the failing diskette drive circuit board (Figure 22 on page 0600-29).

The voltage should decrease from approximately 5 Vdc to approximately 0 Vdc before the beep at the end of the POST.

**Note:** "Approximately 5 Vdc" includes a range of 2.0 to 5.5 Vdc; "approximately 0 Vdc" includes a range of 0.0 to 0.8 Vdc.

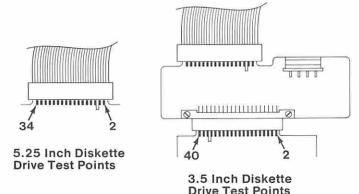


Figure 22. Voltage Check

DID THE VOLTAGE DECREASE FROM APPROXIMATELY 5 VDC TO APPROXIMATELY 0 VDC BEFORE THE BEEP AT THE END OF THE POST?

129

Replace the failing diskette drive.

#### 130

(From Steps 025, 045, 052, 058, 061, 069, 093, 105, 109, 113, 119, 124, and 128 in this MAP)

- Power off the system.
- Check the diskette drive signal cable for continuity. The line numbers at one end of the cable match the line numbers at the other end, except for those listed in Figure 23 on page 0600-30. Check all lines for continuity.

Diskette Dr Signal Cab	ive A le Connector	Diskette Drive B Signal Cable Connector Pin Numbering		
Pin Ni	umbering			
Drive End	Adapter End	Drive End	Adapter End	
10	16	10	10	
11	15	11	11	
12	14	12	12	
14	12	14	14	
15	11	15	15	
16	10	16	16	

Figure 23. Continuity Check

#### DID ALL LINES HAVE CONTINUITY?

Yes No | | | 131

Replace the diskette drive signal cable.

#### 132

Replace the diskette drive adapter. If this does not correct the problem, replace the system board.

# TEST POINT REFERENCE PAGE for

#### TYPE 1 DISKETTE DRIVES

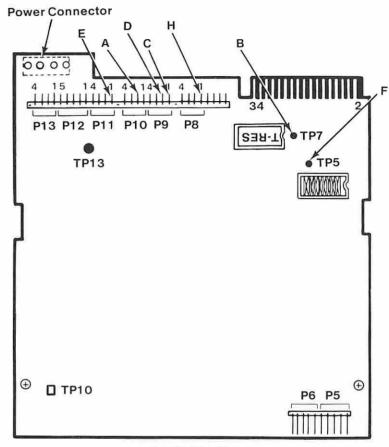
(Drives with a serial number prefix A, B, or no prefix)

#### Test Point Reference Chart

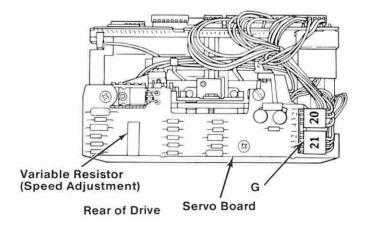
Test Point	Location	Specifications
А	P10-2	Decreases from 0.5 Vdc to 0 Vdc while inserting a diskette in the drive.
В	TP-7	Decreases from 5.0 Vdc to 0 Vdc while inserting a diskette in the drive.
С	P9-1 (+)	1.5 Vdc minimum across
D	P9-2 (-)	these two test points.
E	P11-1	0 Vdc before the LED lights.
F	TP-5	As the LED initially lights, the voltage increases by 0.2 Vdc.
G	P21-3	3 Vdc to 12 Vdc with the LED on.
Н	P8-1	Increases from 0 Vdc to 5.0 Vdc while inserting a diskette into the drive.

Requested Voltage Reading	Minimum	Maximum
Approximately 0 Vdc	0.0 Vdc	0.8 Vdc
Approximately 0.2 Vdc	0.15 Vdc	0.25 Vdc
Approximately 0.5 Vdc	0.5 Vdc	1.0 Vdc
Approximately 5.0 Vdc	2.0 Vdc	5.5 Vdc
Approximately 12 Vdc	11.2 Vdc	12.6 Vdc

#### **Test Point Locations**



Logic Board



0600-25/26

#### **Preliminary Speed Check**

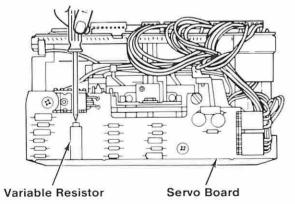
- 1. Remove the diskette drive.
- 2. Plug the power connector into the diskette drive logic board. Leave the signal cable disconnected.
- 3. Insert a scratch diskette into the diskette drive.
- 4. Connect a jumper between TP-10 and TP-13 of the diskette drive logic board.
- 5. Power on the system.
- 6. Observe the strobe marks on the drive pulley under fluorescent lighting.

**Note:** The outer ring is for 60 hertz and the inner ring is for 50 hertz.

If the speed is correct, the appropriate ring of strobe marks will appear to stand still.

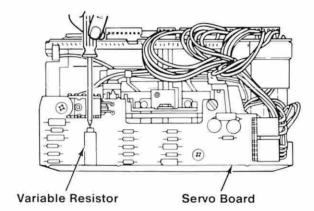
#### **Preliminary Speed Adjustment**

Adjust the variable resistor on the servo board until the appropriate ring of strobe marks appears to stand still.



#### Final Speed Adjustment

- 1. Power off the system.
- Insert the Advanced Diagnostic into the diskette drive.
- 3. Power on the system.
- 4. Run the Diskette Drive and Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.
- 5. When the Diskette Diagnostic menu appears, select option 4, (SPEED TEST).
- 6. Adjust the variable resistor on the servo board until the speed falls within the range displayed.



# TEST POINT REFERENCE PAGE for

#### **TYPE 2 DISKETTE DRIVES**

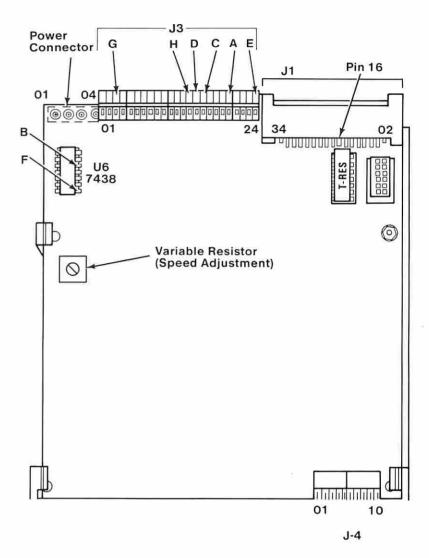
(Drives with a serial number prefix D)

#### Test Point Reference Chart

Test Point	Location	Specifications
А	J2-20	Increases from 0 Vdc to 5.0 Vdc while inserting a diskette in the drive.
В	U6 Pin 5	Decreases from 5.0 Vdc to 0 Vdc while inserting a diskette in the drive.
С	J3-16 (+)	1.5 Vdc minimum across
D	J3-15 (-)	these two test points.
E	J3-24	0 Vdc before the LED lights.
F	U6 Pin 1	As the LED initially lights, the voltage increases by 0.2 Vdc.
G	J3-3	3 Vdc to 12 Vdc with the LED on.
Н	J3-14	Decreases from 5.0 Vdc to 0 Vdc while inserting a diskette into the drive.

Requested Voltage Reading	Minimum	Maximum
Approximately 0 Vdc	0.0 Vdc	0.8 Vdc
Approximately 0.2 Vdc	0.15 Vdc	0.25 Vdc
Approximately 0.5 Vdc	0.5 Vdc	1.0 Vdc
Approximately 5.0 Vdc	2.0 Vdc	5.5 Vdc
Approximately 12 Vdc	11.2 Vdc	12.6 Vdc

#### **Test Point Locations**



#### **Preliminary Speed Check**

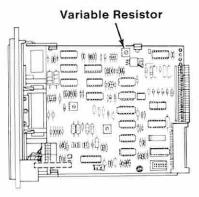
- 1. Remove the diskette drive.
- 2. Plug the power connector into the diskette drive logic board. Leave the signal cable disconnected.
- 3. Insert a scratch diskette into the diskette drive.
- 4. Connect a jumper between pin 16 of the diskette drive signal connector and ground (use the frame as ground).
- 5. Power on the system.
- 6. Observe the strobe marks on the drive pulley under fluorescent lighting.

**Note:** The outer ring is for 60 hertz and the inner ring is for 50 hertz.

If the speed is correct, the appropriate ring of strobe marks will appear to stand still.

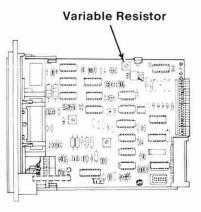
#### **Preliminary Speed Adjustment**

Adjust the variable resistor on the diskette drive logic board until the appropriate ring of strobe marks appears to stand still.



#### Final Speed Adjustment

- 1. Power off the system.
- Insert the Advanced Diagnostic diskette into drive A.
- 3. Power on the system.
- 4. Run the Diskette Drive and Adapter test using the (RUN TESTS MULTIPLE TIMES) option.
- 5. When the Diskette Diagnostic menu appears, select option 4, (SPEED TEST).
- Adjust the variable resistor on the diskette drive logic board until the speed falls within the range displayed.



# TEST POINT REFERENCE PAGE for

#### **TYPE 3 DISKETTE DRIVES**

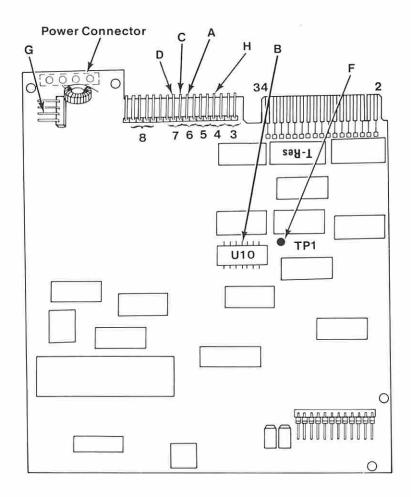
(Drives with a serial number prefix E)

#### Test Point Reference Chart

Test Point	Location	Specifications
А	J6-2	5.0 Vdc with the diskette removed and the latch closed.
В	U10-4	Do the following:
		Insert a diskette into drive A.
		Power off the system for 5 seconds.
		3. Power on the system.
		<ol> <li>With the diskette inserted and the latch closed, a fluctuation of approximately 0.1 Vdc will occur after the beep at the end of the POST and will continue for as long as the spindle rotates.</li> </ol>
С	P7-1 (+)	1.5 Vdc minimum across
D	P7-2 (-)	these two test points.
E	N/A	Go to Step 038.
F	TP-1	As the LED initially lights, the voltage decreases by 0.2 Vdc.
G	P9-3	3 Vdc to 12 Vdc with the LED on.
Н	P4-2	Decreases from 5.0 Vdc to 0 Vdc while inserting a diskette into the drive.

Requested Voltage Reading	Minimum	Maximum
Approximately 0 Vdc	0.0 Vdc	0.8 Vdc
Approximately 0.2 Vdc	0.15 Vdc	0.25 Vdc
Approximately 0.5 Vdc	0.5 Vdc	1.0 Vdc
Approximately 5.0 Vdc	2.0 Vdc	5.5 Vdc
Approximately 12 Vdc	11.2 Vdc	12.6 Vdc

#### **Test Point Locations**



#### **Preliminary Speed Check**

- 1. Remove the diskette drive.
- 2. Plug the power connector into the diskette drive logic board. Leave the signal cable disconnected.
- 3. Insert a scratch diskette into the diskette drive.
- 4. Connect a jumper between pin 16 of the diskette drive signal connector and ground (use the frame as ground).
- 5. Power on the system.
- 6. Observe the strobe marks on the drive pulley under fluorescent lighting.

**Note:** The outer ring is for 60 hertz and the inner ring is for 50 hertz.

7. If the speed is correct, the appropriate ring of strobe marks will appear to stand still.

The Type 3 diskette drive monitors its own speed and compensates accordingly. There are no speed adjustments on the drive. If the speed is not correct, an electrical or mechanical problem exists. Return to the MAP to isolate the failure.

#### **Final Speed Check**

- 1. Power off the system.
- 2. Insert the Advanced Diagnostic diskette into drive A.
- 3. Power on the system.
- 4. Run the Diskette Drive and Adapter test using the (RUN TESTS MULTIPLE TIMES) option.
- 5. When the Diskette Diagnostic menu appears, select option 4, (SPEED TEST).
- 6. The speed should fall within the range displayed.

The Type 3 diskette drive monitors its own speed and compensates accordingly. There are no speed adjustments on the drive. If the speed is not correct, an electrical or mechanical problem exists. Return to the MAP to isolate the failure.

#### MAP 0700: Math Coprocessor

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 7XX error code, or you have been directed here from another MAP.	<ul> <li>The math coprocessor is failing.</li> <li>The system board is failing.</li> <li>The switch settings are incorrect.</li> </ul>

#### 001

(From Step 008 in this MAP)

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Math Coprocessor tests. Use the (RUN TESTS ONE TIME) option.

## WAS THE MESSAGE "TESTING MATH COPROCESSOR" DISPLAYED FOR 10 SECONDS OR LESS?

Yes No

002

Replace the math coprocessor. If this does not correct the problem, replace the system board. Use the original math coprocessor in the new system board.

#### 003

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

004

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(Step 005 continues)

# 005 DID YOU RECEIVE THE ERROR MESSAGE "SWITCH 1-2 INCORRECT"?

Yes No | | 006

Replace the math coprocessor. If this does not correct the problem, replace the system board. Use the original math coprocessor in the new system board.

007
IS SWITCH 2 OF SWITCH BLOCK 1 ON THE SYSTEM BOARD SET TO THE OFF POSITION.

Yes No | | | 008

Set the switch to the Off position and return to Step 001 in this MAP to verify proper operation.

009
Replace the system board.

#### MAP 0900: Parallel Port Start

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 9XX error code, or you have been directed here from another MAP.	<ul> <li>The Printer Adapter is failing.</li> <li>The Serial/Parallel Adapter is failing.</li> <li>The printer cable is failing.</li> </ul>

#### 001

Find your system type in the following figure and refer to the MAP indicated.

System Type	MAP
Personal Computer	MAP 0900: Printer Adapter
Personal Computer XT	
Personal Computer XT (5162)	MAP 0900: Serial/Parallel Adapter Parallel Port
Portable PC	MAP 0900: Printer Adapter
	MAP 0900: Serial/Parallel Adapter Parallel Port

Figure 1. System Identification

#### MAP 0900: Printer Adapter

Symptom Explanation	
You have entered this MAP because you received a 9XX error code, or you have been directed here from another MAP.	

#### 001

- Power off the system.
- Disconnect the printer cable from the adapter.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Printer Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 8529228) when instructed to install the wrap plug.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

002

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003

Replace the printer adapter.

# MAP 0900: Serial/Parallel Adapter - Parallel Port

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 9XX error code, you suspect a Serial/Parallel Adapter - Parallel Port problem, or you have been directed here from another MAP.	The adapter assigned as the "Primary Parallel Port" is failing.

#### Ensure the following conditions exist:

- 1. An adapter is set for "Primary Parallel Port" operation.
- 2. If a second adapter with a parallel port is installed, it is set for "Alternate Parallel Port" operation.

#### 001

- Power off the system.
- Disconnect the printer cable if it is attached to the parallel port set for primary operation.
- Insert the Advanced Diagnostics diskette into drive A.
- Run the Serial/Parallel Parallel Port tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 8529228) when instructed to install the wrap plug.

(Step 001 continues)

# 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

002

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003

Replace the Primary Serial/Parallel Adapter.

# MAP 1000: Alternate Serial/Parallel Adapter - Parallel Port

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 10XX error code, you suspect an Alternate Serial/Parallel Adapter - Parallel Port problem, or you have been directed here from another MAP.	The adapter assigned as the "Alternate Parallel Port" is failing.

#### Ensure the following conditions exist:

- 1. An adapter is set for "Primary Parallel Port" operation.
- 2. A second adapter with a parallel port is installed and is set for "Alternate Parallel Port" operation.

#### 001

- Power off the system.
- Disconnect the printer cable if it is attached to the parallel port set for alternate operation.
- Insert the Advanced Diagnostics diskette into drive A.
- Run the Alternate Serial/Parallel Parallel Port tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 8529228) when instructed to install the wrap plug.

(Step 001 continues)

# 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE? Yes No 002 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003 Replace the Alternate Serial/Parallel Adapter.

#### MAP 1100: Serial Port Start

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 11XX error code, or you have been directed here from another MAP.	<ul> <li>The Asynchronous Communications Adapter is failing.</li> <li>The primary serial port of a Serial/Parallel Adapter is failing.</li> <li>The communications cable is failing.</li> <li>The power supply is failing.</li> </ul>

#### 001

Find your system type in the following figure and refer to the MAP indicated.

System Type	MAP
Personal Computer	.MAP 1100: Asynchronous Communications Adapter
Personal Computer XT	MAP 1100: Asynchronous Communications Adapter
Personal Computer XT (5162)	MAP 1100: Serial/Parallel Adapter - Serial Port
Portable PC	MAP 1100: Asynchronous Communications Adapter
Personal Computer AT	MAP 1100: Serial/Parallel Adapter - Serial Port

Figure 1. System Identification

# MAP 1100: Asynchronous Communications Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 11XX error code, or you have been directed here from another MAP.	<ul> <li>The adapter is failing.</li> <li>The adapter cable is failing.</li> <li>Jumpers are set incorrectly.</li> <li>The power supply is failing.</li> </ul>

#### Ensure the following conditions exist:

 An adapter is set for primary asynchronous communications adapter operation.

**Note:** The J13 jumper must be installed if the adapter is in slot 8 of an IBM Personal Computer XT.

- If a second asynchronous communications adapter is installed, it is set for alternate asynchronous communications adapter operation.
- All asynchronous communications adapters must be set for RS232-C operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Asynchronous Communications Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug.

## 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 003

#### WERE YOU INSTRUCTED TO REPLACE THE ADAPTER?

Yes No | | | 004

Replace the adapter cable.

#### 005

Check for a voltage of -10.8 to -12.9 Vdc between pins 4 and 8 (ground) at the system board power connector,
 Figure 1.

## DO YOU HAVE -10.8 TO -12.9 VDC BETWEEN PINS 4 AND 8?

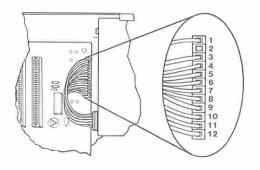


Figure 1. System Board Power Connectors

Yes No

| 006
Replace the power supply.

007
(Step 007 continues)

#### MAP 1100: Serial/Parallel Adapter - Serial Port

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 11XX error code, or you have been directed here from another MAP.	<ul> <li>The primary Serial/Parallel Adapter is failing.</li> <li>The adapter cable is failing.</li> <li>The power supply is failing.</li> </ul>

#### Ensure the following conditions exist:

- 1. A Serial/Parallel Adapter is set for "Primary Serial Port" operation.
- 2. If a second serial port is installed, it is set for "Alternate Serial Port" operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Run the Serial/Parallel Adapter Serial Port tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

#### Notes:

- 1. Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug on the cable.
- 2. Use wrap plug (IBM Part 62X1084) when instructed to install the wrap plug on the adapter.

(Step 001 continues)

#### 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE? Yes No 002 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual. 003 DID THE ERROR MESSAGE INSTRUCT YOU TO REPLACE THE CABLE? Yes No 004 Go to Step 006 in this MAP. 005

#### 006

(From Step 004 in this MAP)

Replace the adapter cable.

Check for a voltage of -10.8 to -12.9 Vdc between pins 4 and 5 (ground) of system board power connector P8, Figure 1 on page 1100-3.

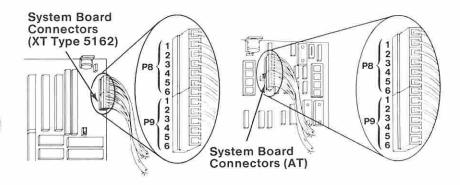


Figure 1. System Board Power Connectors

```
DO YOU HAVE -10.8 TO -12.9 VDC BETWEEN PINS 4
AND 5?
Yes
     No
     007
     Replace the power supply.
008
Replace the adapter.
```

#### MAP 1200: Alternate Serial Port Start

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 12XX error code, or you have been directed here from another MAP.	<ul> <li>The alternate Asynchronous Communications Adapter is failing.</li> <li>The alternate serial port of a Serial/Parallel Adapter is failing.</li> <li>The communications cable is failing.</li> <li>The power supply is failing.</li> </ul>

**001**Find your system type in the following figure and refer to the MAP indicated.

System Type	MAP
Personal Computer	MAP 1200: Alternate Asynchronous Communications Adapter
Personal Computer XT	MAP 1200: Alternate Asynchronous Communications Adapter
Personal Computer XT (5	5162) MAP 1200: Alternate Serial/Parallel Adapter - Serial Port
Portable PC	MAP 1200: Alternate Asynchronous Communications Adapter
Personal Computer AT	MAP 1200: Alternate Serial/Parallel Adapter - Serial Port

Figure 1. System Identification

# MAP 1200: Alternate Asynchronous Communications Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 12XX error code, or you have been directed here from another MAP.	<ul> <li>The adapter is failing.</li> <li>The communications cable is failing.</li> <li>Jumpers are set incorrectly.</li> <li>The power supply is failing.</li> </ul>

#### Ensure the following conditions exist:

 An adapter is set for primary asynchronous communications adapter operation.

**Note:** The J13 jumper must be installed if the adapter is in slot 8 of an IBM Personal Computer XT.

- A second asynchronous communications adapter is installed, and is set for alternate asynchronous communications adapter operation.
- All asynchronous communications adapters must be set for RS232-C operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Alternate Asynchronous Communications Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug.

#### 

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

### 003 WERE YOU INSTRUCTED TO REPLACE THE ADAPTER?

#### 005

Check for a voltage of -10.8 to -12.9 Vdc between pins 4 and 8 (ground) at the system board power connector, Figure 1.

DO YOU HAVE -10.8 TO -12.9 VDC BETWEEN PINS 4 AND 8?

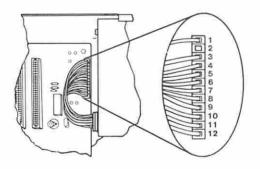


Figure 1. System Board Power Connectors

# MAP 1200: Alternate Serial/Parallel Adapter - Serial Port

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 12XX error code, or you have been directed here from another MAP.	<ul> <li>The alternate Serial/Parallel Adapter is failing.</li> <li>The adapter cable is failing.</li> <li>The power supply is failing.</li> </ul>

#### Ensure the following conditions exist:

- A Serial/Parallel Adapter is set for "Primary Serial Port" operation.
- A second Serial/Parallel Adapter is installed and is set for "Alternate Serial Port" operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Run the Alternate Serial/Parallel Adapter Serial Port tests.
   Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

#### Notes:

- 1. Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug on the cable.
- 2. Use wrap plug (IBM Part 62X1084) when instructed to install the wrap plug on the adapter.

(Step 001 continues)

#### 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE? Yes No 002 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual. 003 DID THE ERROR MESSAGE INSTRUCT YOU TO REPLACE THE CABLE? No Ves 004 Go to Step 006 in this MAP. 005

#### 006

(From Step 004 in this MAP)

Replace the adapter cable.

Check for a voltage of -10.8 to -12.9 Vdc between pins 4 and 5 (ground) of system board power connector P8, Figure 1 on page 1200-3.

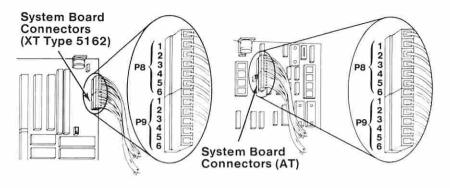


Figure 1. System Board Power Connectors

DO YOU HAVE -10.8 TO -12.9 VDC BETWEEN PINS 4
AND 5?
Yes No
| 007
| Replace the power supply.

008
Replace the adapter.

## MAP 1300: Game Control Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 13XX error message, or suspect a problem with the Game Control Adapter.	<ul> <li>The Game Control Adapter is failing.</li> <li>A joystick or paddle is failing.</li> </ul>	

A joystick or paddle must be installed to run this Note: test

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Game Control Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No 002

Continue with Step 004 in this MAP.

003 Replace the Game Control Adapter.

#### 004

(From Step 002 in this MAP)

 Follow the instructions on the screen and press Y or N when ready to continue.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

O05

Go to Step 007 in this MAP.

006

Replace the Game Control Adapter.

#### 007

(From Step 005 in this MAP)

If one or more of the joystick or paddle images displayed on the screen appear in reverse video, check the connectors before continuing.

 Move all installed paddles or joysticks in all directions. Ensure the letter inside the box on the screen moves in all directions.

## WERE YOU ABLE TO COMPLETE THE TEST SUCCESSFULLY?

Yes No

If a joystick or paddle image will not move and stays in reverse video, replace it.

- or -

008

If a joystick or paddle image does move but stays in reverse video, replace the Game Control Adapter.

**Note:** Your joystick or paddle may have a fine tuning control. If one or more joysticks or paddles appears in reverse video, adjust the fine tuning control and repeat the test.

009

 Press and release all buttons on the joysticks or paddles. All buttons must be pressed or an invalid error code will appear.
 When a button is pressed, the corresponding prompt on the screen changes from RELEASED to PRESSED.

 After pressing all buttons on the joysticks or paddles, press any key on the keyboard to continue.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

010

If all buttons showed **PRESSED** when tested, replace the Game Control Adapter. If one or more of the buttons did not show **PRESSED** when tested, replace the joysticks or paddles.

011

You have successfully completed the Advanced Diagnostics tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

## MAP 1400: Graphics Printer

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 14XX error message, or you suspect a problem with the Graphics Printer.	<ul> <li>The power cord is improperly connected.</li> <li>The printer cable is improperly connected.</li> <li>The power switch is set to Off.</li> <li>The graphics printer is failing.</li> </ul>	

#### 001

- Ensure the printer power cord is plugged into a functioning, properly grounded electrical outlet.
- Ensure the printer is powered on.
- Repeat the operation or diagnostic test that failed.

#### DID YOU RECEIVE A 14XX ERROR CODE, OR DO YOU HAVE A PROBLEM WITH THE GRAPHICS PRINTER? Yes

No

#### 002

Repeat the operation or diagnostic test to ensure the printer is functioning properly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 003

Refer to the service manual for your printer to run further diagnostic tests.

Note: Be sure to run the tests for the printer adapter (parallel port) installed in the system before referring to any other service manuals.

## MAP 1500: Synchronous Data Link Control (SDLC) Communications Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 15XX error code, or you have been directed here from another MAP.	<ul> <li>The SDLC adapter is failing.</li> <li>The adapter cable is failing.</li> </ul>	

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the SDLC Communications Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug.

#### DID YOU RECEIVE AN ERROR MESSAGE?

Yes No

002

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003

Replace the FRU indicated on the display.

#### MAP 1700: Fixed Disk Drive Start

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 17XX error code, or you have been directed here from another MAP.	<ul> <li>The fixed disk drive is failing.</li> <li>The Fixed Disk Drive Adapter is failing.</li> <li>The control/data cable is failing.</li> <li>The system board is failing.</li> <li>The power supply is failing.</li> </ul>	

#### 001

Find your system type in the following figure and refer to the MAP indicated.

System Type	MAP
Personal Computer	MAP 1700: Fixed Disk Drive (PC)
Personal Computer XT	MAP 1700: Fixed Disk Drive (PC)
Personal Computer XT (5162)	MAP 1700: Fixed Disk Drive (AT)
Portable PC	MAP 1700: Fixed Disk Drive (PC)
Personal Computer AT	MAP 1700: Fixed Disk Drive (AT)

Figure 1. System Identification

#### MAP 1700: Fixed Disk Drive (PC)

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 17XX error message, or you suspect a problem with the fixed disk drive, or Fixed Disk Drive Adapter.	<ul> <li>A fixed disk drive is failing.</li> <li>The Fixed Disk Drive Adapter is failing.</li> <li>The control/data cable is failing.</li> <li>The system board is failing.</li> </ul>	

#### Warning:

Normal shipping and handling can result in permanent loss of all data and formatting on the fixed disk drive; refer to the operating system manual and back up all information.

This MAP may instruct you to remove the fixed disk drive to measure voltages on the fixed disk drive. If the drive is functioning, run the (PREPARE SYSTEM FOR RELOCATION) option of the Advanced Diagnostics diskette before removing the drive from the system.

#### Notes:

- A terminating resistor must be installed on drive C. Drive D should not have a terminating resistor installed.
- If the installed Fixed Disk Drive Adapter is equipped with switches, ensure they are set for the correct fixed disk drive type.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

**Note:** You may receive a 17XX error code, disregard the error and continue with the POST.

(Step 001 continues)

#### 001 (continued)

 When the Advanced Diagnostics menu appears, run the Fixed Disk Drive and Adapter tests. Use the (RUN TESTS ONE TIME) option. The following menu should appear.

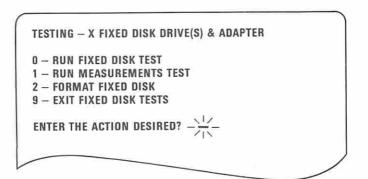


Figure 1. Fixed Disk Drive Tests



- Power off the system.
- Disconnect the control/data cable from fixed disk drive D.
- Power on the system.
- Run the Fixed Disk Drive and Adapter tests on drive C. Use the (RUN TESTS MULTIPLE TIMES) option.

(Step 005 continues)

## 005 (continued) DID THE TESTS RUN WITHOUT AN ERROR? Yes No

Yes No | | | 006

Go to Step 013 in this MAP.

#### 007

- Power off the system.
- Connect the control/data cable to drive D.
- Power on the system.
- Run the Fixed Disk Drive and Adapter tests on drive D. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID THE TESTS RUN WITHOUT AN ERROR?

Yes No | | 008

Go to Step 016 in this MAP.

009

Go to Step 021 in this MAP.

#### 010

(From Step 004 in this MAP)

- Press 9 (EXIT FIXED DISK TESTS).
- Run the Fixed Disk Drive and Adapter tests on drive C. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID THE TEST RUN WITHOUT AN ERROR?

Yes No | 011

Go to Step 013 in this MAP.

012

Go to Step 018 in this MAP.

#### 013

(From Steps 006 and 011 in this MAP)

## WAS THE MESSAGE "CHECK DRIVE C: AND ADAPTER" DISPLAYED?

Yes No

O14
Go to Step 052 in this MAP.

#### 015

Go to Step 018 in this MAP.

#### 016

(From Step 008 in this MAP)

## WAS THE MESSAGE "CHECK DRIVE D: AND ADAPTER" DISPLAYED?

#### 018

(From Steps 012 and 015 in this MAP)

 Compare the 17XX error code displayed on the screen with the error codes listed in Figure 2.

Error Code	Action	
1701		
1702		
1703		
1704	Replace the Fixed Disk Drive	
1706	7.	
1708		
1730		
1731	Replace the Fixed Disk Drive	
1732	Adapter	

Figure 2. Error Codes

(Step 018 continues)

018 (continued)
IS THE ERROR CODE LISTED (Figure 2 on page 1700-4)?
Yes No

| 019
Go to Step 021 in this MAP.

020

Take the action indicated for the error code as shown in Figure 2 on page 1700-4.

#### 021

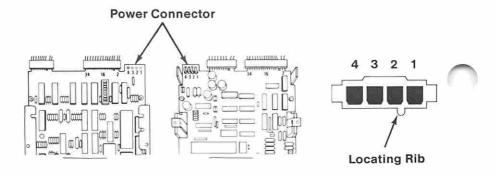
(From Steps 009 and 019 in this MAP)

- Power off the system.
- Remove the failing fixed disk drive and place it on top of the power supply (logic board side up).
- Connect all cables to the drive.
- Power on the system.
- Run the Fixed Disk Drive and Adapter tests. Use the (RUN TESTS ONE TIME) option.
- When the menu appears press 1 (RUN MEASUREMENTS TEST).
- Press C or D (ENTER THE DRIVE ID) to indicate the drive you removed.

Measurement Test 1 is now running.

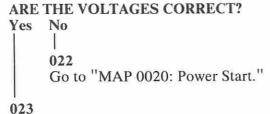
(Step 021 continues)

- Refer to Figure 3 and measure the voltages indicated.



Test Description	Fixed Disk	Response
Measurement Test 1	+ Lead Power 4 - Lead Power 2	+4.8 to 5.2 Vdc
	+ Lead Power 1 - Lead Power 3	+11.5 to 12.6 Vdc

Figure 3. Measurement Test 1 - Power Supply Voltage Check



- With Measurement Test 1 still running, check the voltages in Tables A and B of Figure 4 on page 1700-7.

- 1. Use the frame as ground.
- 2. J1 is the 34-pin connector. The locating key is between pins 4 and 6.

Test Description	Fixed Disk	Response
Measurement Test 1	J1-2*	0.1 to 0.5 Vdc (Low)
	J1-4	0.1 to 0.5 Vdc (Low)
	J1-14	0.1 to 0.5 Vdc (Low)
	J1-18	0.1 to 0.5 Vdc (Low)
	J1-26	0.1 to 0.5 Vdc (Low)

#### Table A

Test Description	Fixed Disk	Response
Measurement Test 1	J1-8	0.1 to 0.5 Vdc (Low)
	J1-10	0.1 to 0.5 Vdc (Low)
	J1-12	2.5 to 3.0 Vdc (High)
	J1-22	0.1 to 0.5 Vdc (Low)

#### Table B

Figure 4. Measurement Test 1

#### ARE THE VOLTAGES CORRECT?

Yes No

Go to Step 032 in this MAP.

#### 025

- Press the space bar once to begin Measurement Test 2.
- Refer to Figure 5 on page 1700-8 and measure the voltages in Tables C and D.

- 1. Use the frame as ground.
- 2. J1 is the 34-pin connector. The locating key is between pins 4 and 6.

Test Description	Fixed Disk	Response
Measurement Test 2	J1-24	0.1 to 0.5 Vdc (Low)
	J1-26	0.1 to 0.5 Vdc (Low)
	J1-34	0.1 to 0.5 Vdc (Low)

#### Table C

Test Description	Fixed Disk	Response
Measurement Test 2	J1-10 J1-12	2.5 to 3.0 Vdc (High) 2.5 to 3.0 Vdc (High)

#### Table D

Figure 5. Measurement Test 2

## ARE THE VOLTAGES CORRECT? Yes No 026 Go to Step 038 in this MAP.

#### 027

- Press the space bar once to begin Measurement Test 3.
- Refer to Figure 6 on page 1700-9 and measure the voltages in Tables E and F.

- 1. Use the frame as ground.
- 2. J1 is the 34-pin connector. The locating key is between pins 4 and 6.

Test Description	Fixed Disk	Response
Measurement Test 3	J1-6	0.1 to 0.5 Vdc (Low)

#### Table E

Test Description	Fixed Disk	Response
Measurement Test 3	J1-12	2.5 to 3.0 Vdc (High)

#### Table F

Figure 6. Measurement Test 3

#### ARE THE VOLTAGES CORRECT?

029

The Measurement Tests failed to isolate a failure.

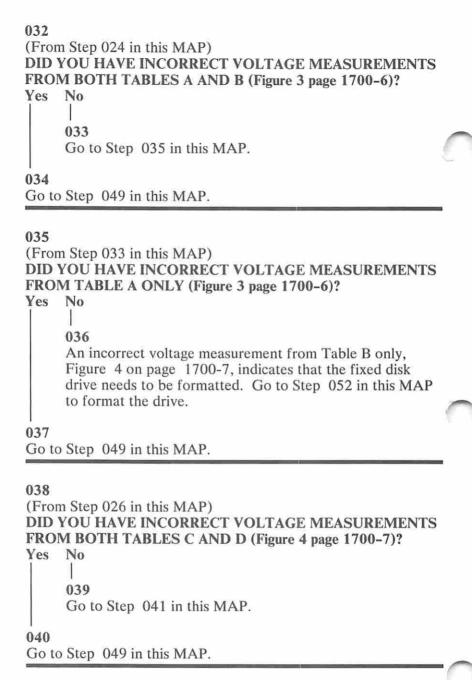
## DID YOU RECEIVE A 17XX ERROR CODE WHEN YOU RAN THE FIXED DISK DRIVE AND ADAPTER TESTS?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

031

Replace the Fixed Disk Drive Adapter.



```
041
(From Step 039 in this MAP)
DID YOU HAVE INCORRECT VOLTAGE MEASUREMENTS
FROM TABLE C ONLY (Figure 4 page 1700-7)?
Yes
     No
     042
     An incorrect voltage in Table D only, Figure 5 on
     page 1700-8, indicates that the fixed disk drive needs to be
     formatted. Go to Step 052 in this MAP to format the
     drive.
043
Go to Step 049 in this MAP.
044
(From Step 028 in this MAP)
DID YOU HAVE INCORRECT VOLTAGE MEASUREMENTS
FROM BOTH TABLES E AND F (Figure 5 page 1700-8)?
Yes
     No
     045
     Go to Step 047 in this MAP.
046
Go to Step 049 in this MAP.
047
```

```
(From Step 045 in this MAP)
DID YOU HAVE INCORRECT VOLTAGE MEASUREMENTS
IN TABLE E ONLY (Figure 5 page 1700-8)?
Yes No

| 048
    An incorrect voltage in Table F only, Figure 6 on page 1700-9, indicates that the fixed disk drive needs to be formatted. Go to Step 052 in this MAP to format the
```

049 (Step 049 continues)

drive.

049 (continued)
(From Steps 034, 037, 040, 043, and 046 in this MAP)
- Check the continuity of the control/data cable.

DO ALL LINES HAVE CONTINUITY?

Yes No

| 050
| Replace the control/data cable.

#### 052

(From Steps 014, 017, 036, 042, and 048 in this MAP)

- Power off the system.
- Install any drives removed in previous steps.

Replace the Fixed Disk Drive Adapter.

- Make sure all cables are properly connected.

Use the following procedure to format the fixed disk drive:

Warning: All data on the fixed disk drive will be lost.

- Insert the Advanced Diagnostics diskette into drive A.
- 2. Power on the system.

**Note:** If you receive an error during the POST, disregard the error and continue with the POST.

- 3. Run the Fixed Disk Drive and Adapter tests. Use the (RUN TESTS ONE TIME) option.
- 4. When the menu appears, press 2 (FORMAT FIXED DISK DRIVE).
- 5. Press C or D (ENTER DRIVE ID C/D) to indicate the drive you want to format.
- 6. Press Y (ARE YOU SURE YOU WANT TO CONTINUE).

Formatting may take up to ten minutes. (Step 052 continues)

052 (continued)
WERE YOU ABLE TO FORMAT THE DRIVE SUCCESSFULLY?

Yes No | | 053

Replace the fixed disk drive.

#### 054

 Run the Fixed Disk Drive and Adapter tests on the drive you just formatted. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID THE DIAGNOSTIC TESTS RUN WITHOUT AN ERROR?

Yes No

| 055
Replace the fixed disk drive.

#### 056

The fixed disk drive can now be prepared to accept data. Refer to an operating system manual for the needed commands. The backup data may then be loaded onto the fixed disk drive.

## MAP 1700: Fixed Disk Drive (AT)

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 17XX error message, or you suspect a problem with the fixed disk drive, or Fixed Disk and Diskette Drive Adapter.	<ul> <li>The fixed disk drive is failing.</li> <li>The Fixed Disk and Diskette Drive adapter is failing.</li> <li>The signal cable is failing.</li> <li>The data cable is failing.</li> <li>The system board is failing.</li> </ul>

Warning: Normal shipping and handling can result in permanent loss of all data and formatting on the fixed disk drive; refer to the operating system manual and back up all information, if possible.

**Note:** A terminating resistor must be installed on drive C. Drive D should not have a terminating resistor installed.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

#### IS THE ADVANCED DIAGNOSTICS MENU DISPLAYED?

003

Go to Step 009 in this MAP.

#### 009

011

(From Steps 003 and 008 in this MAP)

Run the Fixed Disk Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.

## IS THE FIXED DISK DIAGNOSTIC MENU DISPLAYED ON THE SCREEN?

```
Yes No

One of the No of the No.

Yes No of the No.

Go to Step 017 in this MAP.
```

(From Step 019 in this MAP)

- Run all tests on the suspected failing drive.
- Make a note of any error messages displayed.

#### DID YOU RECEIVE A 17XX ERROR MESSAGE?

```
Yes No

O12
Go to Step 018 in this MAP.

(Step 013 continues)
```

#### 013

(From Step 020 in this MAP)

- Check the voltages at the failing fixed disk drive power connector as shown in Figure 1.

Voltag	e (Vdc)	Pi	ns
Minimum	Maximum	-Lead	+Lead
+ 4.8	+ 5.2	2	4
+11.5	+12.6	3	1

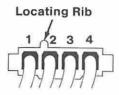


Figure 1. Power Connector

#### 

Go to "MAP 0020: Power Start."

015

 Check the fixed disk drive data and signal cables for continuity. The line numbers at one end of the cable match the line numbers at the other end, except for those listed in Figure 2 on page 1700-4

Diskette Drive C Signal Cable Connector		Diskette Dr Signal Cab	ive D le Connector
Pin Nu	umbering	Pin No	umbering
Drive End	Adapter End	Drive End	Adapter End
25	29	29	29
26	28	28	28
27	27	27	27
28	26	26	26
29	25	25	25

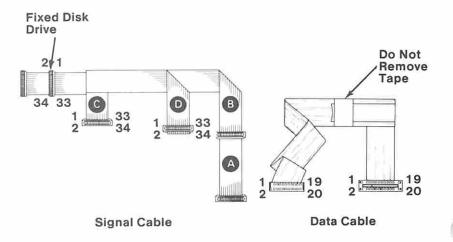


Figure 2. Data and Signal cables

# DO ALL LINES HAVE CONTINUITY? Yes No | 016 Replace the failing cable. 017 (From Steps 007 and 010 in this MAP)

- Find the error code in Figure 3, and go to the step indicated.

Error Code	Go to:
1701	Step 021 in this MAP
1702	Step 026 in this MAP.
1703	Step 031 in this MAP.
1704	Step 026 in this MAP.
1705	Step 031 in this MAP.
1706	Step 031 in this MAP.
1707	Step 031 in this MAP.
1708	Step 031 in this MAP.
1709	Step 031 in this MAP.
1710	Step 026 in this MAP.
1711	Step 031 in this MAP.
1712	Step 031 in this MAP.
1713	Step 031 in this MAP.
1714	Step 021 in this MAP.
1780	Step 021 in this MAP.
1781	Step 021 in this MAP.
1782	Step 026 in this MAP.

Figure 3. Error Codes

#### 018

(From Step 012 in this MAP)

- The Fixed Disk Drives and Adapter multiple tests have finished without an error.
- Run the Fixed Disk Drives and Adapter tests. Use the (RUN TEST ONE TIME) option.
- Select tests 1, 2, 3, and 4.

(Step 018 continues)

## 018 (continued) DID YOU RECEIVE A 17XX ERROR MESSAGE?

Yes No

The Advanced Diagnostic tests could not find a failure with the drive selected. If a second fixed disk drive is installed and you have not already tested it, go to Step 011 in this MAP and test the other drive.

If all fixed disk drives have been tested and you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

020

Go to Step 013 in this MAP.

#### 021

(From Step 017 in this MAP)

Error codes: 1701, 1714, 1780, or 1781

- Check that all electrical connections are secure by disconnecting then reconnecting them.
- Reseat the Fixed Disk and Diskette Drive Adapter.
- Repeat the operation or diagnostic test that failed.

#### DID THE SAME FAILURE OCCUR?

Yes No | 022

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 023

Replace the failing fixed disk drive.

**Note:** Format the new fixed disk drive before running any diagnostic test or you will receive an invalid error.

Repeat the operation or diagnostic test that failed.

(Step 023 continues)

**023** (continued)

#### DID THE SAME FAILURE OCCUR?

Yes No

024

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

025

Replace the fixed disk adapter (Fixed Disk and Diskette Drive Adapter).

#### 026

(From Step 017 in this MAP)

Error codes: 1702, 1704, 1710, or 1782.

- Check that all electrical connections are secure by disconnecting then reconnecting them.
- Reseat the Fixed Disk and Diskette Drive Adapter.
- Repeat the operation or diagnostic test that failed.

#### DID THE SAME FAILURE OCCUR?

Yes No

027

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 028

- Replace the fixed disk adapter (Fixed Disk and Diskette Drive Adapter).
- Repeat the operation or diagnostic test that failed.

#### DID THE SAME FAILURE OCCUR?

#### 029 (continued)

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 030

Replace the system board.

#### 031

(From Step 017 in this MAP)

Error Codes: 1703, 1705, 1706, 1707, 1708, 1709, 1711, 1712, or 1713.

- Check that all electrical connections are secure by disconnecting then reconnecting them.
- Reseat the Fixed Disk and Diskette Drive Adapter.
- Repeat the operation or diagnostic test that failed.

#### DID THE SAME FAILURE OCCUR?

## Yes No

032

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 033

- Power off the system.
- Use the following procedure to format the fixed disk drive.

Warning: Formatting results in a complete loss of data on the fixed disk drive; refer to the operating system manual and back up all information, if possible.

- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.

Note: If you receive an error during the POST, press the F1 key to continue.

Run the Fixed Disk Drives and Adapter tests. Use the (RUN TESTS ONE TIME) option.

- When the Fixed Disk Diagnostic menu appears, select option 7 (FORMAT MENU).
- 5. Select option 1 (CONDITIONAL FORMAT), and select the drive to be formatted (C or D).
- Press Y or N (ALL DEFECTS WILL BE SHOWN ON THE DISPLAY, THEY CAN ALSO BE PRINTED ON LPT1. IS A HARD COPY NEEDED?) then Enter.
- 7. Press Y (DO YOU WANT TO CONTINUE Y/N?) then Enter.
- 8. Press Y (THIS IS YOUR LAST CHANCE TO CANCEL) then Enter.

Formatting may take up to 15 minutes.

## WERE YOU ABLE TO FORMAT THE DRIVE SUCCESSFULLY?

Yes No

034

Replace the fixed disk drive then go to Step 038 in this MAP.

**Note:** Format the new fixed disk drive before running any diagnostic tests or you will receive an invalid error.

035

 Run the Fixed Disk Drive and Adapter tests on the drive you just formatted. Use the (RUN TESTS MULTIPLE TIMES) option.

## DID THE DIAGNOSTIC TESTS RUN WITHOUT AN ERROR? Yes No

036

Replace the fixed disk drive then go to Step 038 in this MAP.

**Note:** Format the new fixed disk drive before running any diagnostic tests or you will receive an invalid error.

037

(Step 037 continues)

#### 037 (continued)

The fixed disk drive can now be prepared to accept data.

**Note:** The Advanced Diagnostics Format program is different from the operating system Format program. Before transferring information from backup diskettes to the fixed disk drive, format the fixed disk drive using the operating system diskette. Refer to the operating system manual for a description of the Format commands.

#### 038

(From Steps 034 and 036 in this MAP)

- Repeat the operation or diagnostic test that failed.

#### DID THE SAME FAILURE OCCUR?

Yes No

039

You have successfully completed the Advanced Diagnostic tests. The fixed disk drive can now be prepared to accept data.

Note: The Advanced Diagnostics Format program is different from the operating system Format program. Before transferring information from backup diskettes to the fixed disk drive, format the fixed disk drive using the operating system diskette. Refer to the operating system manual for a description of the Format commands.

If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 040

Replace the fixed disk adapter (Fixed Disk and Diskette Drive Adapter).

### MAP 1800: Expansion Unit

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 18XX error code, or you have been directed here from another MAP.	<ul> <li>The extender card is failing.</li> <li>The receiver card is failing.</li> <li>The power supply is failing.</li> <li>A fixed disk drive is failing.</li> </ul>	

#### 001

(From Step 006 in this MAP)

- Check that all cable connectors are seated correctly.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Disregard an 1801 error code and continue with the POST.
- Run the Expansion Option tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE AN 18XX ERROR MESSAGE?

Yes No

You have successfully completed the Advanced Diagnostics tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003 DID YOU RECEIVE AN 1819 ERROR CODE?

Yes No

Go to Step 008 in this MAP.

(Step 005 continues)

#### 005

 Check that the switch settings on the extender card correctly reflect the "Memory Segment."

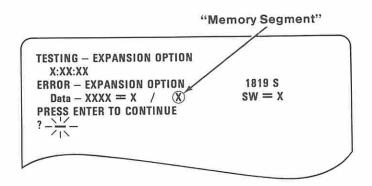
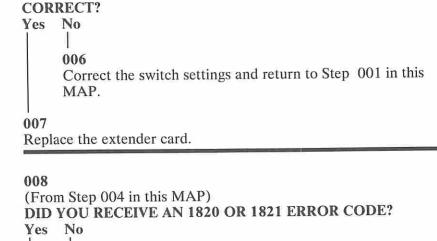


Figure 1. Memory Segment Screen



ARE THE EXTENDER CARD SWITCH SETTINGS

Go to Step 011 in this MAP.

010 Go to Step 013 in this MAP.

(From Step 009 in this MAP)

- Power off the system.
- Disconnect the expansion cable at the system unit.
- Power on the system.
- Disregard an 1801 error code and continue with the POST.
- Run the Expansion Option tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE AN 1820 ERROR CODE?

Yes No

| 012
Replace the extender card.

#### 013

(From Step 010 in this MAP)

- Power off the system.
- Connect the expansion cable at the system unit, if removed in an earlier step.
- Remove all option adapters from the expansion unit, except the receiver card.
- Power on the system.
- Run the Expansion Option tests. Use the (RUN TESTS ONE TIME) option.

#### DID YOU RECEIVE AN 18XX ERROR CODE?

Yes No

Old
Old
Go to Step 027 in this MAP.

#### 015

 Check the voltages at the expansion board power connector, refer to Figure 2 on page 1800-4.

Voltage (Vdc)		Pins	
Minimum	Maximum	-Lead	+Lead
+2.4	+5.2	5	1
+4.8	+5.2	5	10

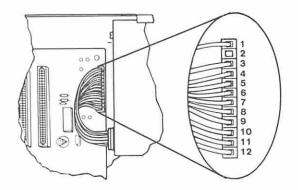


Figure 2. Expansion Board Power Connecters

#### ARE THE VOLTAGES CORRECT?



# **017** Replace the receiver card.

#### 018

(From Step 016 in this MAP)

- Power off the system.
- Disconnect the power connectors from the fixed disk drives.
- Power on the system.
- Check the voltages at the expansion board power connector, refer to Figure 3 on page 1800-5.

Voltage (Vdc)		Pins	
Minimum	Maximum	-Lead	+Lead
+2.4	+5.2	5	1
+4.8	+5.2	5	10

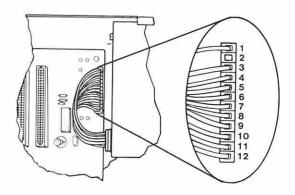


Figure 3. Expansion Board Power Connecters

#### ARE THE VOLTAGES CORRECT?

#### 020

- Power off the system.
- Reconnect one fixed disk drive at a time until the symptom returns.

Replace the failing fixed disk drive.

#### 021

(From Step 019 in this MAP)

- Remove the receiver card from the Expansion Unit.
- Check the voltages at the expansion board power connector, refer to Figure 3.

#### ARE THE VOLTAGES CORRECT?

Yes No | (Step 022 continues)

Go to Step 024 in this MAP.

#### 023

Replace the receiver card.

#### 024

(From Step 022 in this MAP)

- Power off the system.
- Ensure all option adapters are removed from the expansion unit, including the receiver card.
- Disconnect the expansion board power connectors and take resistance measurements on the expansion board pins listed in Figure 4.

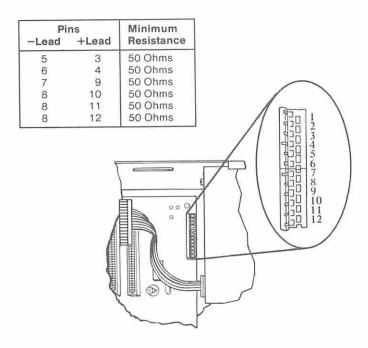


Figure 4. Resistance Check

# ARE ANY OF THE RESISTANCES BELOW THE MINIMUM INDICATED IN THE CHART?

Yes No | (Step 025 continues)

Replace the power supply.

#### 026

Replace the expansion board.

#### 027

(From Steps 014 and 028 in this MAP)

- Power off the system.
- Install one option adapter.
- Power on the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Disregard an 1801 error code and continue with the POST.
- Run the Expansion Option tests. Use the (RUN TESTS ONE TIME) option.

#### DID THE SYMPTOM RETURN?

Yes No

028

Repeat Step 027 in this MAP until the failing symptom returns. Replace the adapter that causes the symptom.

#### 029

Replace the last adapter installed.

#### Notes:

# MAP 2000: Binary Synchronous Communications (BSC) Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 20XX error code, or you have been directed here from another MAP.	<ul> <li>The BSC Adapter is failing.</li> <li>The adapter cable is failing.</li> </ul>

#### Ensure the following conditions exist:

- 1. An adapter is set for primary BSC Adapter operation.
- 2. If a second BSC Adapter is installed, it is set for alternate BSC Adapter operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the BSC Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug.

(Step 001 continues)

# O01 (continued) DID YOU RECEIVE AN ERROR MESSAGE? Yes No O02 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003
Replace the FRU indicated on the display.

# MAP 2100: Alternate Binary Synchronous Communications (Alt BSC) Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 21XX error code, or you have been directed here from another MAP.	<ul> <li>The alternate BSC Adapter is failing.</li> <li>The adapter cable is failing.</li> <li>Jumpers are incorrectly set.</li> </ul>

#### Ensure the following conditions exist:

- 1. An adapter is set for primary BSC Adapter operation.
- A second BSC Adapter is installed and is set for alternate BSC Adapter operation.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Alternate BSC Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during this test.

**Note:** Use wrap plug (IBM Part 62X1083) when instructed to install the wrap plug.

(Step 001 continues)

# 001 (continued) DID YOU RECEIVE AN ERROR MESSAGE? Yes No O02 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual. 003 Replace the FRU indicated on the display.

#### MAP 2200: Cluster Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 22XX error message, or you suspect a Cluster Adapter problem.	<ul> <li>The switch settings are incorrect.</li> <li>The Cluster Adapter is failing.</li> <li>The terminating plug is failing.</li> </ul>

#### 001

(From Step 006 in this MAP)

Obtain from the operator: the station address, number of adapters, and remote IPL Status.

Ensure the Cluster Adapter switch settings are correct.

**Note:** Before removing a Cluster Adapter, make a note of the location (system and slot number) of the adapter.

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Cluster Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Follow the instructions on the screen. Do not power off the system during the tests.

**Note:** Use terminating plug (IBM Part 6323481) when instructed to install the terminating plug.

(Step 001 continues)

```
0:02:51
ERROR —
XS/XE CLUSTER ADAPTER(S) 22XX X
ADAPTER SELECT SET INCORRECTLY
PRESS ENTER TO CONTINUE
?
```

Figure 1. Adapter Select Set Error

# DID YOU RECEIVE THE ERROR MESSAGE SHOWN (Figure 1)? Yes No 002 Go to Step 004 in this MAP.

#### 003

The adapter has more than one adapter number switch set to the On position. Check the switch settings and correct any errors. If all switch settings are correct, replace the failing Cluster Adapter and terminating plug.

#### 

If you want to test the Cluster Adapter again or test a different Cluster Adapter, go to Step 001 in this MAP.

(Step 006 continues)

# 006 (continued) DO YOU WANT TO DISPLAY THE CLUSTER STATUS?

Yes

007

No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 008

Follow the instructions on the screen to display cluster status.
 Figure 2 on page 2200-4 explains the cluster status that may appear on the screen.

NN is any station address from 0 to 63.



The system you are using is indicated on the screen in blinking reverse video, and the box is marked by two asterisks.



Stations in the cluster that are powered on are displayed in reverse video, and their boxes are marked by two Xs.



If another system has the same station address as you are testing, a long beep sounds every 3 seconds, and the box appears in blinking reverse video with an X and asterisk.



A station address not in the cluster is indicated by a box in normal video; the box has no Xs or asterisks.

A "CLUSTER ACCESS ERROR" message may appear in reverse video.

Figure 2. Cluster Status

The cluster-status screen presentation in Figure 3 on page 2200-5 shows 64 boxes that represent the stations in the cluster that are powered on and connected to the main coaxial bus.

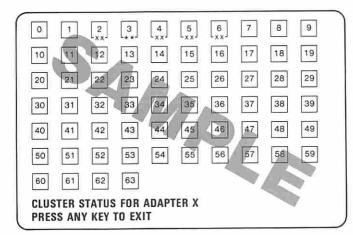


Figure 3. Cluster Status

# DO ALL STATIONS IN THE CLUSTER APPEAR AND REMAIN ON THE SCREEN?

#### 010

The cluster is operating properly. Press any key to end the test. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(From Step 009 in this MAP)

You may have an error similar to the one shown in Figure 4 (a box in blinking reverse video with an X and asterisk, and a beep sounding every 3 seconds).



Figure 4. Error Symbol

# DID YOU RECEIVE THE ERROR DESCRIBED (Figure 4)? Yes No Old Old Go to Step 014 in this MAP.

#### 013

Another system has the same station address as the one you are testing. Compare the cluster map with the status screen presentation. Perform a diagnostic test of any system missing from the Cluster Status screen. Check the switch settings and correct any errors. If all switch settings are correct, replace the failing Cluster Adapter.

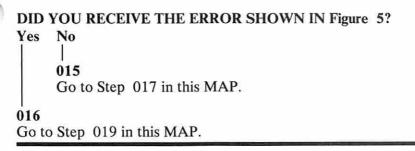
#### 014

(From Step 012 in this MAP)

You may have an error similar to the one shown in Figure 5 on page 2200-7 (a box in normal video with no Xs or asterisks) for a station address that is in the cluster.

**Note:** Multiple grounds on the Cluster cables may cause stations to appear on the status screen presentation intermittently. Contact the installation manager.

Figure 5. Error Message



017 (From Step 015 in this MAP)

X:XX:XX
ERROR —
X CLUSTER ADAPTER(S)
CLUSTER ACCESS ERROR
PRESS ENTER TO CONTINUE
?

Figure 6. Cluster Access Error

# Yes No O18 You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual. O19 (Step 019 continues)

#### 019 (continued)

(From Step 016 in this MAP)

You have a cluster access error, or the cluster map shows station addresses in the cluster that are not displayed on the Cluster Status screen. Do the following:

- Perform diagnostic tests on any station that has a cluster access error or that is not indicated on any status screen.
- If the diagnostic tests fail, replace the failing adapter.
- If the diagnostic tests pass, continue testing until all stations that had a cluster access error or did not appear in any status screen presentation are tested.
- If the Cluster Adapters check good and stations still have cluster access errors or do not appear in the Cluster status screen presentations, notify the installation manager that you suspect a problem with a coaxial cable or terminating plug.

If you have followed these procedures and still have an unsolved problem, request technical assistance.

#### MAP 2400: Enhanced Graphics Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you suspect a problem with the display connected to the Enhanced Graphics Adapter, you received an audible error code, or you have an error message indicating an Enhanced Graphics Adapter problem.	<ul> <li>The Enhanced Graphics Adapter is failing.</li> <li>The display is failing.</li> <li>The Graphics Memory Expansion Card is failing.</li> <li>A Graphics Memory Module is failing.</li> </ul>

#### 001

If two display adapters are installed in the system, continue with this MAP. If a failure is not found, continue with the MAP for the second display adapter.

- Power off the system.
- Ensure any switches or jumpers are set correctly for the configuration.
- Insert the Advanced Diagnostics diskette into drive A.
- Turn the brightness and contrast controls fully clockwise.
- Power on the system.
- Note any audio responses during the POST.

#### DID YOU HEAR ONE LONG AND THREE SHORT BEEPS?

003

(Step 003 continues)

#### 003 (continued)

#### IS A GRAPHICS MEMORY EXPANSION CARD

#### INSTALLED?

Yes No

Replace the Enhanced Graphics Adapter.

#### 005

- Power off the system.
- Remove the Graphics Memory Expansion Card from the Enhanced Graphics Adapter.
- Install the Enhanced Graphics Adapter without the expansion card.
- Power on the system.

### DOES THE SAME FAILURE OCCUR WITH THE EXPANSION CARD REMOVED?

Yes No | | 006 | Go to Step 1

Go to Step 196 in this MAP.

#### 007

Replace the Enhanced Graphics Adapter.

#### 008

(From Step 002 in this MAP)

The Advanced Diagnostics menu should be displayed on the screen.

#### IS THE MENU READABLE?

#### 010

 Run the Enhanced Graphics Adapter tests. Use the (RUN TESTS ONE TIME) option.

(Step 010 continues)

(From Steps 009 and 010 in this MAP)

IS THE SCREEN DARK (NO ILLUMINATION)?

Yes No

Refer to the step indicated for the type of display attached to the Enhanced Graphics Adapter.

- IBM Enhanced Color Display Step 024 in this MAP.
- IBM Color Display Step 083 in this MAP.
- IBM Monochrome Display Step 126 in this MAP.
- Non-IBM display Step 152 in this MAP.

#### 013

DO YOU HAVE AN IBM MONOCHROME DISPLAY ATTACHED TO THE ENHANCED GRAPHICS ADAPTER?

Yes No | 014

Go to Step 016 in this MAP.

#### 015

Go to Step 152 in this MAP.

#### 016

(From Step 014 in this MAP)

- Power on the display.

#### IS THE POWER-ON INDICATOR LIT?

Yes No | | 017

Go to Step 021 in this MAP.

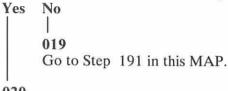
018

(Step 018 continues)

#### 018 (continued)

- Power off the system.
- Power off the display.
- Disconnect the display signal cable from the back of the Enhanced Graphics Adapter.
- Power on the display.

#### IS THE DISPLAY STILL DARK (NO ILLUMINATION)?



#### 020

Replace the display.

#### 021

(From Step 017 in this MAP)

- Check the continuity of the display power cord.

#### DOES THE POWER CORD HAVE CONTINUITY?

Yes No

022

Replace the power cord.

023

Replace the display.

#### 024

(From Step 012 in this MAP)

### IS THE COLOR DISPLAY AND ENHANCED GRAPHICS ADAPTER TEST MENU STABLE?

Yes No

| 025
| Go to Step 152 in this MAP.

(Step 026 continues)

```
026 (continued)
IS THE SCREEN READABLE?
Yes No
     1
     027
     Go to Step 191 in this MAP.
028
IS THE CURSOR VISIBLE AND POSITIONED AT THE END
OF THE LAST LINE OF THE MENU?
Yes
     No
     029
     Go to Step 191 in this MAP.
030
IS THE VERTICAL SIZE OF THE IMAGE ON THE SCREEN
CORRECT?
Yes No.
     031
     Adjust the vertical size, then continue with Step 032 in this
     MAP.
032
(From Step 031 in this MAP)
IS THE IMAGE ON THE SCREEN DISTORTED OR THE
```

WRONG SIZE? (Figure 1 on page 2400-6)

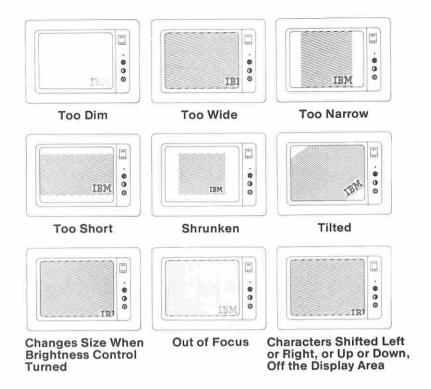
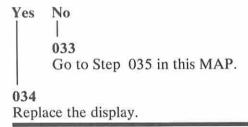


Figure 1. Distorted Images



(From Step 033 in this MAP)

- Select 10 then press Enter.

# IS THE AMOUNT OF GRAPHICS MEMORY DISPLAYED CORRECT?

Yes No

036

- Press N then Enter.
- Type in the correct amount of memory installed, then press Enter.

Go to Step 037 in this MAP.

#### 037

(From Step 036 in this MAP)

Press Y then Enter.

The display adapter and memory test should run without an error code. If this test runs successfully, the Display Attributes screen appears.

#### DID YOU RECEIVE AN ERROR CODE?

Yes No

| 038
Go to Step 040 in this MAP.

039

Go to Step 188 in this MAP.

#### 040

(From Step 038 in this MAP)

- Turn the Brightness control counterclockwise. The brightness should decrease.
- Turn the Brightness control clockwise. The brightness should increase.
- Pull out and turn the Contrast control counterclockwise. The brightness of the characters should decrease.
- Turn the Contrast control clockwise. The brightness of the characters should increase.
- Push the Contrast control in. The screen should return to a preset value.

(Step 040 continues)

042

The Display Attributes screen should be displayed.

- Adjust the brightness and contrast controls until the intensified line is brighter than the other lines.
- Check the following items on the first Display Attributes screen:
  - The appearance of each line on the display should match the description on that same line.
  - The red bar should display light red, red, and dark red, from left to right.
  - The green bar should display light green, green and dark green, from left to right.
  - The blue bar should display light blue, blue, and dark blue from left to right.
  - The gray bar should display light gray, gray and white from left to right.

#### IS THE FIRST DISPLAY ATTRIBUTES SCREEN CORRECT?

Yes No | 043 | Go to Step 045 in this MAP.

044

Go to Step 048 in this MAP.

#### 045

(From Step 043 in this MAP)

You indicated that there was a problem with the first Display Attributes screen.

(Step 045 continues)

#### 047

Replace the display.

#### 048

(From Step 044 in this MAP)

Press Y then Enter.

The second Display Attributes screen should appear.

- Adjust the brightness and contrast controls until the intensified line is brighter than the other lines.
- Check the following items on the second Display Attributes screen:
  - All colors should be present and of the correct hue.
  - The appearance of each line on the display should match the description on that same line.
  - · Each color bar should display two shades of the color.

Note: The BROWN color bar displays brown over yellow. The WHITE color bar displays gray over white.

# IS THE SECOND DISPLAY ATTRIBUTES SCREEN CORRECT?

Yes No

Output



(From Step 049 in this MAP)

You indicated that there was a problem with the second Display Attributes screen.

#### IS THE PROBLEM WITH THE COLORS?

053

Replace the display.

#### 054

(From Step 050 in this MAP)

- Press Y then Enter.

## IS THE BORDER BLACK AND ARE CHARACTERS OF THE CHARACTER SET SCREEN PRESENT AND COMPLETE?

#### 056

Press Y then Enter.

# IS THE BORDER BLACK AND ARE THE CHARACTERS OF THE 80X25 DISPLAY SCREEN PRESENT AND COMPLETE?

058

Press Y then Enter.

(Step 058 continues)

058 (continued)

# IS THE BORDER BLACK AND ARE THE CHARACTERS OF THE 40X25 DISPLAY SCREEN PRESENT AND COMPLETE?

Yes No

| 059
Go to Step 191 in this MAP.

060

- Press Y then Enter.

The 320X200 Graphics Color Set 0 screen appears.

The background should be dark cyan. From left to right the boxes should be intensified green, intensified red, and intensified yellow. The characters should be intensified yellow.

#### IS THE GRAPHICS DISPLAY CORRECT?

062

Press Y then Enter.

The 320X200 Graphics Color Set 1 screen appears.

The background should be intensified red. From left to right the boxes should be dark cyan, dark magenta, and non-intensified white (light gray).

The characters should be dark magenta.

#### IS THE GRAPHICS DISPLAY CORRECT?

Yes No | 063 | Go to Step 191 in this MAP.

064

Press Y then Enter.

The 640X200 Graphics screen appears.

The background should be black. From left to right the boxes should be gray, gray, and white.

The characters are printed in white.

(Step 064 continues)

```
064 (continued)
IS THE GRAPHICS DISPLAY CORRECT?
Yes
     No
     065
     Go to Step 191 in this MAP.
066
   Press V then Enter.
The 640X200 16-color Graphics screen appears.
The background should be black.
Each color bar should match the description beneath it.
IS THE GRAPHIC DISPLAY CORRECT?
Ves
     No
      067
      Go to Step 191 in this MAP.
068
DO YOU HAVE A GRAPHICS MEMORY EXPANSION CARD
INSTALLED?
     No
Yes
      069
      Go to Step 071 in this MAP.
070
Go to Step 074 in this MAP.
071
(From Step 069 in this MAP)
   Press Y then Enter.
The 640X350 4-Color Graphics screen appears.
The background should be black.
From left to right the boxes should be blue, red, and white.
 IS THE GRAPHICS DISPLAY CORRECT?
```

#### 2400-12 Enhanced Graphics Adapter

(Step 072 continues)

Ves

No

Go to Step 191 in this MAP.

073

Go to Step 076 in this MAP.

#### 074

(From Step 070 in this MAP)

- Press Y then Enter.
- The 640X350 16-Color Graphics screen appears.

The background should be black.

The 16 color bars should match the description written below them.

#### IS THE GRAPHIC DISPLAY CORRECT?

076

(From Step 073 in this MAP)

Press Y then Enter.

The Light Pen Test screen appears.

#### DO YOU HAVE A LIGHT PEN INSTALLED?

Yes No | | | 077

Press N then Enter then go to Step 080 in this MAP.

#### 078

This is a timed test. If you wait longer than 60 seconds to respond or if you are not careful where you place the tip of the pen before you push it, you may receive an error message.

- Press Y then Enter to start the test.
- Position the tip of the light pen in the center of the block and press the pen toward the display.

The displayed block will be replaced by an asterisk.

Repeat this procedure for each new block that appears.

(Step 078 continues)

#### 078 (continued)

#### WERE YOU ABLE TO COMPLETE THE LIGHT PEN TEST?

Yes No
| 079
| Replace the light pen.

#### 080

(From Step 077 in this MAP) Video Page 0 is displayed.

- Press any key to display the next page.
- Repeat the preceding step until eight pages have been displayed.

#### WERE ALL EIGHT PAGES DISPLAYED?

Yes No
| 081
| Go to Step 191 in this MAP.

#### 082

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 083

(From Step 012 in this MAP)

(Step 085 continues)

### IS THE COLOR DISPLAY AND ENHANCED GRAPHICS ADAPTER TEST MENU STABLE?

Yes No

084
Adjust the vertical hold. If you do not have a stable screen after adjusting the vertical hold, go to Step 152 in this MAP.

085

```
085 (continued)
IS THE SCREEN READABLE?
Yes
     No
     086
     Go to Step 191 in this MAP.
087
IS THE CURSOR VISIBLE AND POSITIONED AT THE END
OF THE LAST LINE OF THE MENU ON THE DISPLAY?
Yes No
     088
     Go to Step 191 in this MAP.
089
IS THE VERTICAL SIZE OF THE IMAGE ON THE SCREEN
CORRECT?
Yes
     No
     090
     Adjust the vertical size, then continue with Step 091 in this
     MAP.
091
(From Step 090 in this MAP)
IS THE IMAGE ON THE SCREEN DISTORTED OR THE
```

WRONG SIZE? (Figure 2 on page 2400-16)

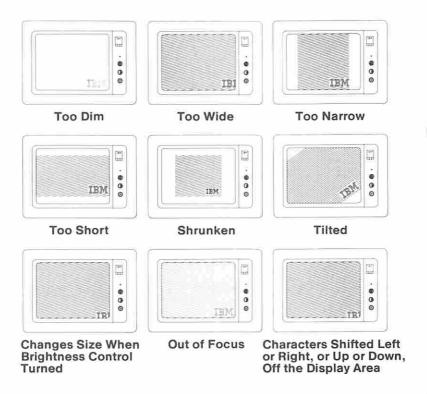
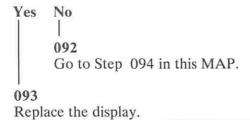


Figure 2. Distorted Images



(From Step 092 in this MAP)

- Select 10 then press Enter.

(Step 094 continues)

094 (continued)

# IS THE AMOUNT OF GRAPHICS MEMORY DISPLAYED CORRECT?

Yes No

- Press N then Enter..
- Type in the correct amount of memory installed then press Enter.

Go to Step 096 in this MAP.

#### 096

(From Step 095 in this MAP)

- Press Y then Enter..

The display adapter and memory test should run without an error code being displayed. If this test runs successfully, the Display Attributes screen appears.

#### DID YOU RECEIVE AN ERROR CODE?

098

Go to Step 188 in this MAP.

#### 099

(From Step 097 in this MAP)

The Display Attributes screen should appear.

- Check the following items on the Display Attributes screen:
  - All colors should be present and of the correct hue.
  - Adjust the brightness and contrast controls until the intensified line is brighter than the other lines.
  - The appearance of each line on the display should match the description on that same line.
  - Each color bar should display two shades of the color.

**Note:** The BROWN color bar displays brown over yellow. The WHITE color bar displays gray over white.

(Step 099 continues)

```
099 (continued)
IS THE DISPLAY ATTRIBUTES SCREEN CORRECT?
Ves No
     100
     Go to Step 102 in this MAP.
101
Go to Step 105 in this MAP.
102
(From Step 100 in this MAP)
IS THE PROBLEM WITH THE FIRST DISPLAY
ATTRIBUTES SCREEN THE COLORS?
Yes No
     103
     Go to Step 191 in this MAP.
104
Replace the display.
105
(From Step 101 in this MAP)
   Press V then Enter.
ARE ALL CHARACTERS OF THE CHARACTER SET
SCREEN PRESENT AND COMPLETE?
Yes
     No
     106
     Go to Step 191 in this MAP.
107
   Press Y then Enter.
IS THE BORDER OF THE 80X25 DISPLAY SCREEN BLACK
AND ARE THE CHARACTERS PRESENT AND COMPLETE?
Yes
     No
     (Step 108 continues)
```

Go to Step 191 in this MAP.

#### 109

- Press Y then Enter.

## IS THE BORDER OF THE 40X25 DISPLAY SCREEN BLACK AND ARE THE CHARACTERS PRESENT AND COMPLETE?

Yes No

| 110
Go to Step 191 in this MAP.

#### 111

Press Y then Enter.

The 320X200 Graphics Color Set 0 screen appears. The background should be dark cyan. From left to right the boxes should be intensified green, intensified red, and intensified yellow. The characters should be intensified yellow.

#### IS THE GRAPHICS DISPLAY CORRECT?

#### 113

Press Y then Enter.

The 320X200 Graphics Color Set 1 screen appears.

The background should be intensified red. From left to right the boxes should be dark cyan, dark magenta, and non-intensified white (light gray).

The characters should be dark magenta.

#### IS THE GRAPHICS DISPLAY CORRECT?

Yes No

| 114
Go to Step 191 in this MAP.

115
(Step 115 continues)

#### 115 (continued)

Press Y then Enter.

The 640X200 Graphics screen appears.

The background should be black. From left to right the boxes should be gray, gray, and white.

The characters are printed in white.

#### IS THE GRAPHICS DISPLAY CORRECT?

#### 117

Press Y then Enter.

The 640X200 16 of 64 Color Graphics screen appears.

The background should be black.

Each color bar should match the description beneath it.

#### IS THE GRAPHIC DISPLAY CORRECT?

#### 119

- Press Y then Enter.

The Light Pen Test screen appears.

#### DO YOU HAVE A LIGHT PEN INSTALLED?

Yes No | | | 120

Press Y then Enter then go to Step 123 in this MAP.

#### 121

This is a timed test. If you wait longer than 60 seconds to respond or if you are not careful where you place the tip of the pen before you push it, you may receive an error message.

- Press N then Enter to start the test.
- Position the tip of the light pen in the center of the block and press the pen toward the display.

(Step 121 continues)

#### 121 (continued)

The displayed block will be replaced by an asterisk.

- Repeat this procedure for each new block that appears.

#### WERE YOU ABLE TO COMPLETE THE LIGHT PEN TEST?

Yes No

| 122
Replace the light pen.

#### 123

(From Step 120 in this MAP)

Video Page 0 is displayed.A total of eight video pages will be

 A total of eight video pages will be displayed. Press any key to display the next page.

#### WERE ALL EIGHT PAGES DISPLAYED?

#### 125

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 126

(From Step 012 in this MAP)

## IS THE IBM MONOCHROME DISPLAY AND ENHANCED GRAPHICS ADAPTER TEST MENU STABLE?

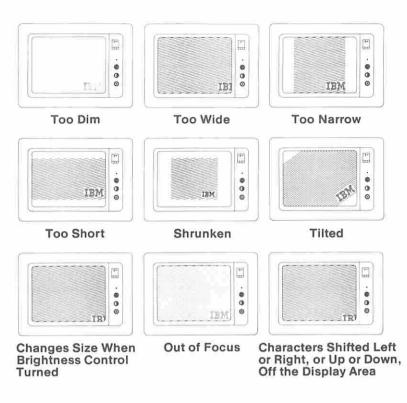


Figure 3. Distorted Images

Yes No

| 133
Go to Step 135 in this MAP.

134
Replace the display.

#### 135

(From Step 133 in this MAP)

- Select 10 then press Enter.

## IS THE AMOUNT OF GRAPHICS MEMORY DISPLAYED CORRECT?

Yes No | | 136

- Press N then Enter.
- Type in the correct amount of memory installed, then press Enter

Go to Step 138 in this MAP.

#### 137

Press Y then Enter. Go to Step 138 in this MAP.

#### 138

(From Steps 136 and 137 in this MAP)

The display adapter and memory test should run without an error code being displayed. If this test runs successfully, the Display Attributes screen appears.

#### DID YOU RECEIVE AN ERROR CODE?

Yes No

Go to Step 141 in this MAP.

#### 140

Go to Step 188 in this MAP.

#### 141

(From Step 139 in this MAP)

The Display Attributes screen should be displayed.

 Adjust the brightness and contrast controls until the intensified lines is brighter than the other lines.

The appearance of each line should match the description on that same line.

(Step 141 continues)

```
141 (continued)
IS THE DISPLAY ATTRIBUTES SCREEN CORRECT?
Yes
     No
     142
     Go to Step 191 in this MAP.
143
   Press Y then Enter.
ARE ALL CHARACTERS OF THE CHARACTER SET
SCREEN PRESENT AND COMPLETE?
Yes
     No
     1
     144
     Go to Step 191 in this MAP.
145
   Press V then Enter.
ARE THE CHARACTERS OF THE 80X25 DISPLAY SCREEN
PRESENT AND COMPLETE?
Yes
     No
     146
     Go to Step 191 in this MAP.
147
  Press Y then Enter.
The 640X350 Graphics screen should appear.
The background should be black.
From left to right the boxes should be green, green, and blinking.
The characters are green.
IS THE GRAPHIC DISPLAY CORRECT?
Yes
     No
```

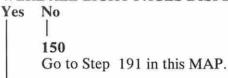
#### 149 (continued)

Press Y then Enter.

Video Page 0 is displayed.

 A total of eight video pages will be displayed. Press any key to display the next page. Look for any discrepancy in the sequence of numbers on the display.

#### WERE ALL EIGHT PAGES DISPLAYED CORRECTLY?



#### 151

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 152

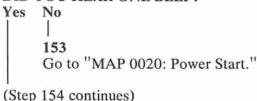
(From Steps 012, 015, 025, 084, and 127 in this MAP)

- Power off the system.
- Disconnect all cables, devices, and wrap plugs from the asynchronous and alternate asynchronous adapters or other serial ports (if attached).
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Wait for the diskette to load.

**Note:** Use the numbers on the top row of the keyboard; do not use the numeric keypad.

- Press 0.
- Press Enter.
- Wait for the Advanced Diagnostics program to load from the diskette.

#### DID YOU HEAR ONE BEEP?



```
154
IS THE ENHANCED GRAPHICS ADAPTER THE ONLY
DISPLAY ADAPTER INSTALLED?
Yes
     No
     155
     Go to Step 157 in this MAP.
156
Go to Step 162 in this MAP.
157
(From Step 155 in this MAP)
IS A DISPLAY ATTACHED TO BOTH DISPLAY ADAPTERS?
Yes
     No
     158
     Press N then Enter. Go to Step 160 in this MAP.
159
Press Y then Enter. Go to Step 160 in this MAP.
160
(From Steps 158 and 159 in this MAP)
DID YOU HEAR ONE BEEP?
Yes No.
     161
     Go to "MAP 0020: Power Start."
162
(From Step 156 in this MAP)
  Press Y, then press Enter.
DID YOU HEAR ONE BEEP?
Yes
     No
     163
     Go to "MAP 0020: Power Start."
(Step 164 continues)
```

Press 0, then press Enter.

#### DID YOU HEAR ONE BEEP?

166

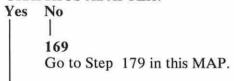
- Type 24, then press Enter.

#### DID YOU HEAR TWO BEEPS?

```
Yes No
| 167
| Replace the Enhanced Graphics Adapter.
```

#### 168

## IS A COLOR DISPLAY ATTACHED TO THE ENHANCED GRAPHICS ADAPTER?



#### 170

- Disconnect the display signal cable.
- Type 11 then press Enter.
- Measure the voltage present at the 9-pin connector on the adapter between pin 1 (ground) and the pins shown in Figure 4 on page 2400-29.

Pin	Color	Enhanced in Normal Color	Enhanced in Enhanced Color
3	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc
4	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc
5	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc
6	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc	2.5 - 5.5 Vdc

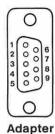


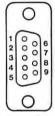
Figure 4. Enhanced Graphics Adapter Tests

ARE THE VOLTAGES CORRECT? Ves No 171 Go to Step 191 in this MAP.

#### 172

- Press Enter.
- Measure the voltage present at the 9-pin connector on the adapter between pin 1 (ground) and the pins shown in Figure 5.

Pin	Color	Enhanced in Normal Color	Enhanced in Enhanced Color
2	Ground	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc
3	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc
4	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc
5	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc
6	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc
7	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc	0.0 - 0.5 Vdc



Adapter

**Enhanced Graphics Adapter Tests** Figure 5.

#### ARE THE VOLTAGES CORRECT? Yes No

(Step 173 continues)

#### 174

- Press 9 and wait for two beeps.
- Measure the voltage present at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 6.

Pin	Color	Enhanced in Normal Color	Enhanced in Enhanced Color
8	0.0 - 0.7 Vdc	0.0 - 0.7 Vdc	0.0 - 0.7 Vdc
9	0.0 - 0.4 Vdc	2.4 - 5.5 Vdc	2.4 - 5.5 Vdc

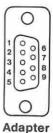


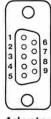
Figure 6. Enhanced Graphics Adapter Tests

#### ARE THE VOLTAGES CORRECT?

#### 176

- Type 12 then press Enter.
- Measure the voltage present at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 7 on page 2400-31.

Pin	Color	Enhanced in Normal Color	Enhanced in Enhanced Color
8	0.8 - 1.5 Vdc	1.5 - 2.5 Vdc	1.5 - 2.5 Vdc
9	0.5 - 1.0 Vdc	0.5 - 1.0 Vdc	2.4 - 5.5 Vdc



Adapter

Figure 7. Enhanced Graphics Adapter Tests

#### ARE THE VOLTAGES CORRECT?

#### 178

Replace the color display.

#### 179

(From Step 169 in this MAP)

- Disconnect the monochrome display signal cable.
- Type 11 then press Enter.
- Measure the voltage at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 8 on page 2400-32.

Pins	Voltage
6	2.4 - 3.8 Vdc
7	2.4 - 3.8 Vdc

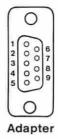
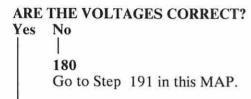


Figure 8. Enhanced Graphics Adapter Tests



#### 181

- Press Enter.
- Measure the voltage present at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 9.

Pins	Voltage
6	0.0 - 0.5 Vdc
7	0.0 - 0.5 Vdc

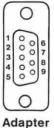


Figure 9. Enhanced Graphics Adapter Tests

(Step 181 continues)

# 181 (continued) ARE THE VOLTAGES CORRECT? Yes No 182 Go to Step 191 in this MAP.

#### 183

- Press Enter and wait for two beeps.
- Measure the voltage at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 10.

Pins	Voltage
8	0.4 - 1.1 Vdc
9	3.0 - 4.2 Vdc

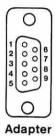


Figure 10. Enhanced Graphics Adapter Tests

#### ARE THE VOLTAGES CORRECT?

#### 185

- Select 12 then press Enter.
- Measure the voltage at the 9-pin connector on the adapter, between pin 1 (ground) and the pins shown in Figure 11 on page 2400-34.

Pins	Voltage
8	0.4 - 1.1 Vdc
9	3.0 - 4.2 Vdc

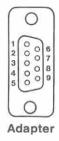


Figure 11. Enhanced Graphics Adapter Tests

# ARE THE VOLTAGES CORRECT? Yes No 186 Go to Step 191 in this MAP.

187

Replace the monochrome display.

#### 188

(From Steps 039, 098, and 140 in this MAP)
You may have received an error message containing the phrase
"FAILING GRAPHICS MEMORY XXX XXX" (XXX XXX is a six-digit number).

#### DID YOU RECEIVE THIS ERROR MESSAGE? Yes No

190

Go to Step 206 in this MAP.

#### 191

(From Steps 019, 027, 029, 046, 052, 055, 057, 059, 061, 063, 065, 067, 072, 075, 081, 086, 088, 103, 106, 108, 110, 112, 114, 116, 118, 124, 129, 131, 142, 144, 146, 148, 150, 171, 173, 175, 177, 180, 182, 184, 186, and 189 in this MAP)

## DO YOU HAVE A GRAPHICS MEMORY EXPANSION CARD INSTALLED?

Yes No | 192

Replace the Enhanced Graphics Adapter.

#### 193

- Remove the Graphics Memory Expansion Card from the Enhanced Graphics Adapter.
- Install the Enhanced Graphics Adapter without the Graphics Memory Expansion card.
- Power on the system.
- Rerun the failing diagnostic test.

## DID THE SAME FAILURE OCCUR WITH THE EXPANSION CARD REMOVED?

Yes No | | | 194

Go to Step 196 in this MAP.

#### 195

Replace the Enhanced Graphics Adapter.

#### 196

(From Steps 006 and 194 in this MAP)

 Refer to Figure 12 on page 2400-37 and remove the memory modules from bank 03.

## DID THE SAME FAILURE OCCUR WITH THE MODULES REMOVED?

Yes No
| | (Step 197 continues)

#### 197

Replace the eight memory modules in bank 03. Rerun the diagnostic tests to verify the fix. If this does not correct the problem, replace the Graphics Memory Expansion Card.

#### 198

 Refer to Figure 12 on page 2400-37 and remove the modules installed in bank 02.

## DID THE SAME FAILURE OCCUR WITH THE MODULES REMOVED?

Yes No

199

Replace the eight memory modules in bank 02. Rerun the diagnostic tests to verify the fix. If this does not correct the problem, replace the Graphics Memory Expansion Card.

#### 200

 Refer to Figure 12 on page 2400-37 and remove the modules installed in bank 01.

## DID THE SAME FAILURE OCCUR WITH THE MODULES REMOVED?

Yes No

201

Replace the eight memory modules in bank 01. Rerun the diagnostic tests to verify the fix. If this does not correct the problem, replace the Graphics Memory Expansion Card.

#### 202

Replace the Graphics Memory Expansion Card.

#### 203

(From Step 210 in this MAP)

You have received a "FAILING GRAPHICS MEMORY" error message followed by a six-digit error code. If the first two digits are 00 or the last two digits are 11, it indicates a failure on the Enhanced Graphics Adapter.

(Step 203 continues)

203 (continued)
ARE THE FIRST TWO DIGITS OF THE ERROR CODE 00,
OR THE LAST TWO DIGITS 11?

205

Replace the Enhanced Graphics Adapter.

#### 206

(From Steps 190 and 204 in this MAP)

The first two digits of the error code identify the bank that has the failing module. The third and fourth digits identify the row. The last two digits identify the position (left or right) of the module.

For example, error code 020301 corresponds to a failing module identified as being in bank 02 row 03, in the right (01) module position. This is shown by the arrow in Figure 12.

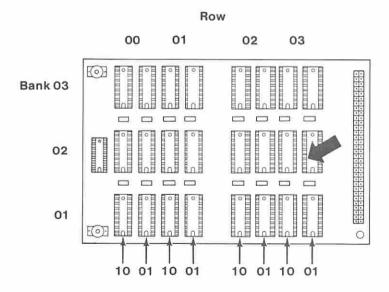
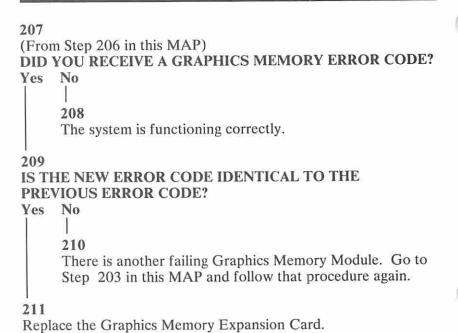


Figure 12. Module Location

(Step 206 continues)

206 (continued)

Replace the failing graphics memory module. Go to Step 001 in this MAP and rerun the Enhanced Graphics Adapter diagnostic tests. After the tests are complete, continue with Step 207 in this MAP.



#### MAP 2900: Color Printer

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 29XX error message, or you suspect a problem with the Color Printer.	The power cord is connected improperly.     The power switch is set to Off The Color Printer is failing.	

#### 001

- Ensure the printer power cord is plugged into a functioning, properly grounded electrical outlet.
- Ensure the printer cable is connected properly.
- Power on the printer.
- Repeat the operation or diagnostic test that failed.

## DID YOU RECEIVE A 29XX ERROR CODE, OR HAVE A PROBLEM WITH THE COLOR PRINTER?

Yes No

002

Repeat the operation or diagnostic test to ensure the printer is functioning properly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 003

Refer to the service manual for your printer to run further diagnostic tests.

**Note:** Be sure to run the tests for the printer adapter installed in the system before referring to any other service manuals.

Notes:

### MAP 3000: PC Network Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you have a 30XX error code, IO ROM CC0000, CC0000 ROM error, or have identified a PC Network Adapter failure.	<ul> <li>The PC Network Adapter is failing.</li> <li>The PC Network is failing.</li> </ul>	

#### 001

Ensure the covers are installed before running this test.

- Run the PC Network Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR CODE?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, or are having network problems, refer to the service manual for the PC Network.

#### 003

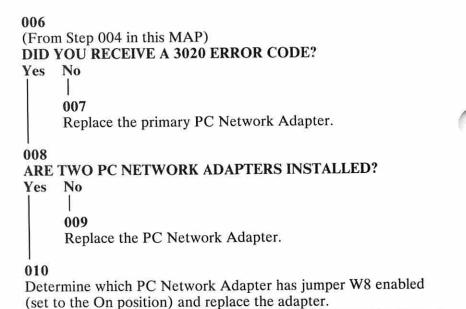
#### DID YOU RECEIVE A 3015 OR 3041 ERROR CODE?

Yes No | 004

Go to Step 006 in this MAP.

005

Go to the service manual for the PC Network.



## MAP 3100: Alternate PC Network Adapter

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you have a 31XX error code, IO ROM CC0000, CC0000 ROM error, or have identified an Alternate PC Network Adapter failure.	<ul> <li>The alternate PC Network Adapter is failing.</li> <li>The PC Network is failing.</li> </ul>	

#### 001

Ensure the covers are installed before running this test.

Run the Alternate PC Network Adapter tests. Use the (RUN TESTS MULTIPLE TIMES) option.

#### DID YOU RECEIVE AN ERROR CODE?

Yes No

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, or are having network problems, refer to the service manual for the PC Network

003

#### DID YOU RECEIVE A 3115 OR 3141 ERROR CODE?

Yes No

Go to Step 006 in this MAP.

005

(Step 005 continues)

#### 006 (From Step 004 in this MAP) **DID YOU RECEIVE A 3120 ERROR CODE?** Yes No 007 Replace the Alternate PC Network Adapter. 008 ARE TWO PC NETWORK ADAPTERS INSTALLED? No Yes 009 Replace the PC Network Adapter. 010 Determine which PC Network Adapter has jumper W8 enabled (set to the On position) and replace the adapter.

#### **MAP 3300: Compact Printer**

Symptom Explanation	Conditions That Could Cause This Symptom	
You have entered this MAP because you received a 33XX error message, or you suspect a problem with the Compact Printer.	<ul> <li>Improper power cord connection.</li> <li>The power switch is set to Off.</li> </ul>	

#### 001

- Ensure the printer power cord is plugged into a functioning, properly grounded electrical outlet.
- Power on the printer.
- Repeat the operation or diagnostic test that failed.

## DID YOU RECEIVE A 33XX ERROR CODE, OR HAVE A PROBLEM WITH THE COMPACT PRINTER?

Yes No

002

Repeat the operation or diagnostic test to ensure the printer is functioning properly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### 003

Refer to the service manual for your printer to run further diagnostic tests.

**Note:** Be sure to run the tests for the printer adapter installed in the system before referring to another service manual.

### Notes:

## MAP 3600: IBM General Purpose Interface Bus (GPIB) Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because the system has a 36XX error code or you have identified a problem with an IBM General Purpose Interface Bus Adapter.	The IBM General Purpose Interface Bus Adapter is failing.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the GPIB Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Compare the number of GPIB adapters displayed on the screen to the number of GPIB adapters installed in the system.

TESTING — X GPIB ADAPTER(S)

THE INSTALLED GPIB ADAPTER(S) ARE:

ADAPTER DMA INTERRUPT (IRQ) UNIT

X X X X

PRESS ENTER TO CONTINUE
?

Figure 1. Screen

(Step 001 continues)

#### 001 (continued)

#### ARE ALL INSTALLED GPIB ADAPTERS LISTED?

# Yes No

Check that all adapters are configured correctly. Replace the GPIB Adapter that is not listed. Before installing the new adapter, make sure its jumper configuration matches the adapter it is replacing.

#### 003

- Press Enter and follow the directions on the screen.
- Select X (TEST ALL GPIB ADAPTERS).

#### DID THE TEST FINISH WITHOUT AN ERROR?



Replace the GPIB Adapter that failed. Before installing the new adapter, make sure its jumper configuration matches the adapter it is replacing.

#### 005

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

## MAP 3800: IBM Data Acquisition and Control Adapter

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because the system has a 38XX error code or you have identified a problem with an IBM Data Acquisition and Control Adapter.	The IBM Data Acquisition and Control Adapter is failing.

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Data Acquisition Adapter tests. Use the (RUN TESTS ONE TIME) option.
- Compare the number of data acquisition adapters displayed on the screen to the number of data acquisition adapters installed in the system.

TESTING - X DATA ACQUISITION ADAPTER(S)
INSTALLED DATA ACQUISITION ADAPTER(S)
ADAPTER INTERRUPT (IRQ) LEVEL UNIT

X X X

PRESS ENTER TO CONTINUE
?

Figure 1. Screen

(Step 001 continues)

#### 001 (continued)

#### ARE ALL INSTALLED DATA ACQUISITION ADAPTERS

#### LISTED?

Yes No

Check that all adapters are configured correctly. Replace the IBM Data Acquisition and Control Adapter that is not listed. Before installing the new adapter, make sure its jumper configuration matches the adapter it is replacing.

#### 003

- Press Enter and follow the directions on the screen.
- Select 8 (TEST ALL DATA ACQUISITION ADAPTER(S)).

#### DID THE TEST FINISH WITHOUT AN ERROR?

Yes No

Replace the IBM Data Acquisition and Control Adapter that failed. Before installing the new adapter, make sure its jumper configuration matches the adapter it is replacing.

#### 005

You have successfully completed the Advanced Diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

#### MAP 3900: IBM Professional Graphics Controller

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because the POST did not finish, you visually detected an IBM Professional Graphics Controller or IBM Professional Graphics Display problem, or you have an error message indicating a controller or display problem.	<ul> <li>The Professional Graphics Controller is failing.</li> <li>The Professional Graphics Display is failing.</li> </ul>

#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the Professional Graphics Display.
- Turn the brightness and contrast controls fully clockwise on the Professional Graphics Display.
- Listen to the audio response during the POST.
- Power on the system.

#### DID YOU HEAR ONE LONG AND TWO SHORT BEEPS?

Yes No 002 Go to Step 008 in this MAP.

#### 003

If the Professional Graphics Display is the primary display, ensure the system board switch setting is set for color/graphics operation.

(Step 003 continues)

# 003 (continued) IS THE SYSTEM BOARD SWITCH SETTING CORRECT? Yes No

Yes No | | | 004

Correct the system board switch setting. Go to Step 001 in this MAP and repeat the diagnostic tests to verify system operation.

005

#### IS MORE THAN ONE DISPLAY ADAPTER INSTALLED?

Yes No | | | 006

Replace the IBM Professional Graphics Controller, if that does not correct the problem replace the system board.

007

Replace the primary display adapter. If that does not correct the problem replace the system board.

#### 008

010

(From Step 002 in this MAP)

- Run the Professional Graphics Controller tests. Use the (RUN TESTS ONE TIME) option.
- Ensure the brightness and contrast controls are turned fully clockwise.

## IS THE SCREEN OF THE PROFESSIONAL GRAPHICS DISPLAY DARK (NO ILLUMINATION)?

Yes No

One of the No of t

IS THE DISPLAY'S POWER-ON INDICATOR LIT?

 011 (continued)
Go to Step 014 in this MAP.

#### 012

- Power off the system.
- Power off the Professional Graphics Display.
- Disconnect the Professional Graphics Display signal cable from the IBM Professional Graphics Controller.
- Power on the Professional Graphics Display.

#### IS THE SCREEN STILL DARK (NO ILLUMINATION)?

Yes No

Replace the IBM Professional Graphics Controller.

#### 014

(From Step 011 in this MAP)

- Power off the Professional Graphics Display.
- Disconnect the display power cord from the outlet, then from the display.
- Check the display power cord for continuity.

#### DOES THE POWER CORD HAVE CONTINUITY?

Yes No

Replace the IBM Professional Graphics Display power cord.

016

Replace the IBM Professional Graphics Display.

#### 017

(From Step 009 in this MAP)

#### Notes:

 If more than one display adapter is installed in the system, the information shown in Figure 1 on page 3900-4 may appear on the other display.

Depending on the position of the emulator jumper, Y or N may appear. TESTING - PROFESSIONAL GRAPHICS CONTROLLER EMULATOR MODE

Υ

PRESS ENTER TO CONTINUE

Figure 1. Screen

## IS THE PRESENTATION ON THE SCREEN THE SAME AS THE ONE SHOWN? (Figure 1)

Yes No

| 018
| Replace the IBM Professional Graphics Controller.

- Press Enter

## DID YOU RECEIVE A U-XX ERROR MESSAGE INDICATING THE REPLACEMENT OF A MODULE?

Yes No

Continue with Step 022 in this MAP.

021
Go to Step 061 in this MAP.

022

(From Step 020 in this MAP)

DID YOU RECEIVE AN ERROR MESSAGE INDICATING THE REPLACEMENT OF THE PROFESSIONAL GRAPHICS CONTROLLER?

Yes No

(Step 023 continues)

023
Continue with Step 025 in this MAP.

024
Replace the IBM Professional Graphics Controller.

025 (From Step 023 in this MAP)

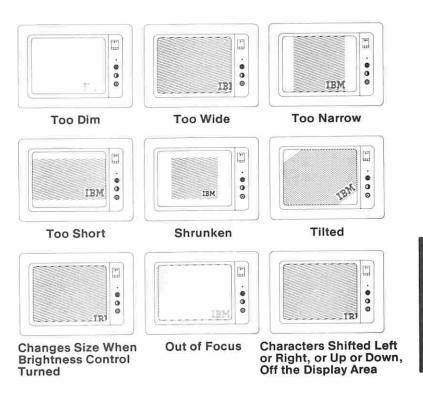


Figure 2. Screen Distortion

(From Step 026 in this MAP)

DID THE VERTICAL DISPLAY SCREEN APPEAR WITH 42 EVENLY SPACED, VERTICAL, WHITE LINES?

Yes No

Replace the IBM Professional Graphics Controller.

030

Press Y then Enter.

# DID THE HORIZONTAL DISPLAY SCREEN APPEAR WITH 28 EVENLY SPACED, HORIZONTAL, WHITE LINES?

Yes No

Replace the IBM Professional Graphics Controller.

### 032

Press Y then Enter.

The Blank Display 1 screen appears. The title "BLANK DISPLAY 1" should be at the top of the screen. The question "(IS THE SCREEN CORRECT (Y/N)?)" should be at the bottom of the screen.

# DID IT APPEAR AS DESCRIBED?

Yes No | | | 033

Replace the IBM Professional Graphics Controller.

034

- Press Y then Enter.

The Blank Display 2 screen appears. The title "BLANK DISPLAY 2" should be at the top of the screen. The question "(IS THE SCREEN CORRECT (Y/N)?)" should be at the bottom of the screen.

```
034 (continued)
DID IT APPEAR AS DESCRIBED?
Yes
     No
     035
     Replace the IBM Professional Graphics Controller.
036
  Press Y then Enter.
DID THE CHECKERBOARD DISPLAY SCREEN APPEAR
SHOWING A BLACK AND WHITE CHECKERBOARD
PATTERN?
Yes
     No
     037
     Replace the IBM Professional Graphics Controller.
038
IS THE IBM PROFESSIONAL GRAPHICS CONTROLLER
JUMPER SET TO THE EMULATOR MODE?
Yes
     No
     039
     You have successfully completed the Advanced Diagnostics
     tests. If you suspect an intermittent problem start an error
     log. If you need instructions, refer to the Reference
     manual.
040
   Press Y then Enter
DID THE EMULATOR NUMERICAL DISPLAY SCREEN
APPEAR SHOWING THE NUMBERS 0 THROUGH 9?
Yes
     No
     041
     Replace the IBM Professional Graphics Controller.
042
   Press Y then Enter.
```

(Step 042 continues)

042 (continued)

DID THE EMULATOR CURSOR DISPLAY SCREEN APPEAR SHOWING A WHITE BAR WITH A BLINKING BLACK SQUARE IN THE MIDDLE?

Yes No

043

Replace the IBM Professional Graphics Controller.

#### 044

Press Y then Enter.

The Emulator Attribute Display screen appears.

- Ensure the normal, intensified, reverse video, and blinking lines match their description.
- Ensure the colors are present and correct.

#### IS THE SCREEN CORRECT?

Yes No | 045

Replace the IBM Professional Graphics Controller.

#### 046

Press Y then Enter.

ARE ALL CHARACTERS PRESENT AND CORRECT ON THE CHARACTER SET SCREEN (NO EXTRA DOTS IN CHARACTER BOXES OR MISSING DOTS FROM CHARACTER FIGURE)?

Yes No | | | 047

Replace the IBM Professional Graphics Controller.

#### 048

Press Y then Enter.

ARE ALL CHARACTERS PRESENT AND CORRECT ON THE CHARACTER SET SCREEN (NO EXTRA DOTS IN CHARACTER BOXES OR MISSING DOTS FROM CHARACTER FIGURE)?

Yes No

(Step 049 continues)

Replace the IBM Professional Graphics Controller.

050

Press Y then Enter.

### IS EMULATOR VIDEO PAGE 0 DISPLAYED?

Yes No | | | 051

Replace the IBM Professional Graphics Controller.

052

 Press any key. Video Page 1 appears. Continue to press any key for Video Pages 2 through 7 until Emulator Video Page 0 appears.

# WERE ALL 8 VIDEO PAGES (0 THROUGH 7) DISPLAYED?

Yes No | 053

Replace the IBM Professional Graphics Controller.

054

- Press Y then Enter.

The Emulator 320x200 Graphics Color Set 0 screen appears. The background should be dark cyan. The boxes, from left to right, should be intensified green, intensified red, and intensified yellow. The characters are displayed in intensified yellow.

# DID IT APPEAR AS DESCRIBED?

Yes No | | | 055

Replace the IBM Professional Graphics Controller.

056

Press Y then Enter.

The Emulator 320x200 Graphics Color Set 1 screen appears. The background should be intensified red. The boxes, from left to right, should be dark cyan, dark magenta, and non-intensified white (light gray). The characters are displayed in dark magenta.

(Step 056 continues)

# 056 (continued)

# DID IT APPEAR AS DESCRIBED?

Ves No 057

Replace the IBM Professional Graphics Controller.

### 058

Press Y then Enter.

The Emulator 640x200 Graphics screen appears.

The background should be black. The boxes, from left to right, should be gray, gray, and white. The characters are displayed in white.

## DID IT APPEAR AS DESCRIBED?

Yes No 059

Replace the IBM Professional Graphics Controller.

#### 060

You have successfully completed the Advanced Diagnostics tests. If you suspect an intermittent problem start an error log. If you need instructions, refer to the Reference manual.

#### 061

(From Step 021 in this MAP)

Match the U-XX error code with the module location in the following illustration, then replace the memory module.

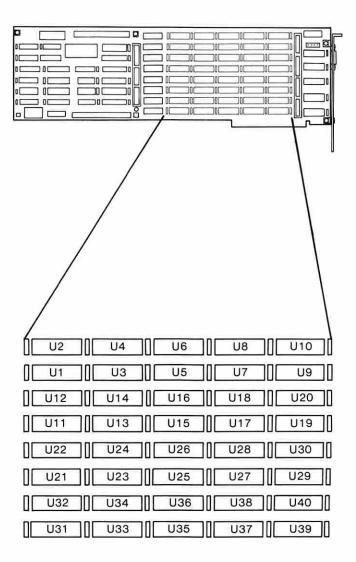


Figure 3. Module Location

# Notes:

# **MAP 7100: Voice Communications Adapter**

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 71XX error message, or you suspect a problem with the Voice Communications Adapter.	<ul> <li>The Voice Communications Adapter is failing.</li> <li>The telephone is failing.</li> <li>A microphone is failing.</li> <li>A speaker is failing.</li> <li>A cable is failing.</li> </ul>

**Note:** Verify that the Voice Communications Adapter jumpers are set correctly.

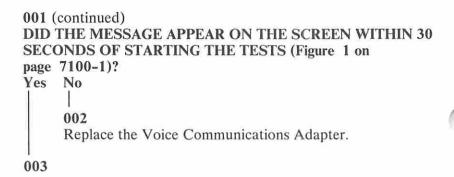
#### 001

- Power off the system.
- Insert the Advanced Diagnostics diskette into drive A.
- Power on the system.
- Run the Voice Communications Adapter tests. Use the (RUN TESTS ONE TIME) option.

A testing screen appears as the basic tests are being performed. Upon the successful completion of the tests, the following message is displayed.

BASIC TEST COMPLETED
VOICE COMMUNICATIONS ADAPTER SET FOR INTERRUPT
LEVEL. DO YOU WISH TO PERFORM THE EXTENDED
DIAGNOSTIC? (Y/N)

Figure 1. Basic Test Completed Screen



The following are required to run the extended diagnostic tests:

- Telephone
- Notched black telephone cable (IBM part 2684462)
- Notched white telephone cable (IBM part 2684487)
- Tabbed black telephone cable (IBM part 2684509)
- Tabbed white telephone cable (IBM part 2684514).

#### Notes:

- 1. Telephone-set cables have a notch on the dark connector.
- 2. Telephone-line cables have a tab on the dark connector.

# DO YOU WANT TO RUN THE EXTENDED DIAGNOSTIC TESTS?

Yes No

Press N then Enter. The Voice Communications Adapter has passed the basic tests. To thoroughly test the Voice Communications Adapter, the extended diagnostic tests must be performed.

### 005

- Press Y then Enter. Follow the instructions as they appear on the screen.

Go to Step 006 in this MAP when you are instructed to perform the Wrap Test.

(From Step 005 in this MAP)

- Refer to Figure 2 and perform the Wrap-Test setup as follows:
  - 1. Plug the notched connector of a telephone-set cable into the adapter phone jack.
  - 2. Plug the other end into the telephone.
  - 3. Plug the tabbed connector of a telephone-line cable into the adapter line 1 jack.
  - 4. Plug the other end into the adapter line 2 jack.
  - 5. Hang up the phone before starting this test.
  - 6. Press Y then Enter to continue.

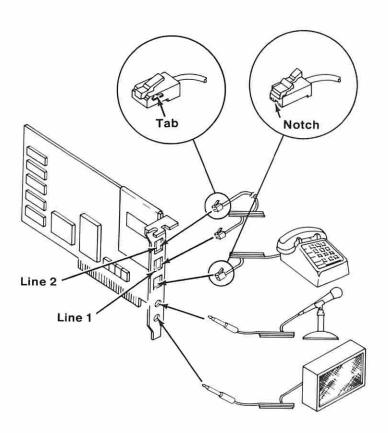


Figure 2. Wrap-Test Setup

(Step 006 continues)

 Follow the prompts on the screen and answer yes or no as required.

GO TO THE "APPLICATION SETUP" IN SECTION 3-7100 AND CONNECT THE CABLES AS SHOWN. HANG UP THE TELEPHONE HANDSET BEFORE STARTING THIS TEST.

PRESS ENTER TO CONTINUE

Figure 3. Application Setup Screen

# DID THE APPLICATION SETUP SCREEN APPEAR (Figure 3)?

Yes No

O07
Go to Step 010 in this MAP.

#### 008

- Refer to Figure 4 on page 7100-5 and perform the Application Setup as follows:
  - 1. Plug the notched connector of a telephone-set cable into the adapter phone jack.
  - 2. Plug the other end into the telephone.
  - Plug the tabbed connector of a telephone-line cable into the adapter line 1 jack.
  - 4. Plug the other end into the wall jack.
  - 5. Hang up the phone before starting this test.
  - 6. Press Y then Enter to continue.

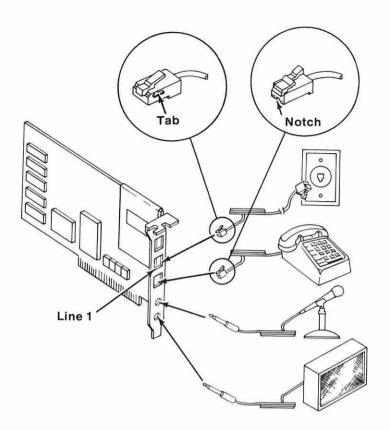


Figure 4. Application Setup

 Follow the prompts on the screen and answer yes or no as required. Replace any defective cables if prompted to do so.

# DID ANY ERROR MESSAGES APPEAR?

Yes No

009

You have successfully completed the extended diagnostic tests. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

(Step 010 continues)

(From Step 007 in this MAP)

- Check the following:
  - Check for continuity of the red and the green wires in each cable.
  - Connect the telephone to a wall jack and dial another telephone to verify proper operation of the telephone and its lines.
  - 3. Use a known good microphone and speaker.
- If the problem remains, replace the Voice Communications Adapter.

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